

<p style="text-align: center;">Mail Stop 8 Director of the U.S. Patent and Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450</p>	<p>REPORT ON THE FILING OR DETERMINATION OF AN ACTION REGARDING A PATENT OR TRADEMARK</p>
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In Compliance with 35 U.S.C. § 290 and/or 15 U.S.C. § 1116 you are hereby advised that a court action has been filed in the U.S. District Court Eastern District/Texas (Marshall) on the following

Trademarks or Patents. (the patent action involves 35 U.S.C. § 292.):

DOCKET NO. 2:14-cv-00903	DATE FILED 9/23/2014	U.S. DISTRICT COURT Eastern District/Texas (Marshall)
PLAINTIFF BMC Software, Inc.		DEFENDANT ServiceNow, Inc.
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
1		See Attachment A
2		
3		
4		
5		

In the above—entitled case, the following patent(s)/ trademark(s) have been included:

DATE INCLUDED	INCLUDED BY <input type="checkbox"/> Amendment <input type="checkbox"/> Answer <input type="checkbox"/> Cross Bill <input type="checkbox"/> Other Pleading		
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK	
1			
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In the above—entitled case, the following decision has been rendered or judgement issued:

<p>DECISION/JUDGEMENT</p> <p style="text-align: center;">ORDERED that this case is DISMISSED without prejudice</p>

CLERK <i>David A. O'Poole</i>	(BY) DEPUTY CLERK Charlene Hinton	DATE 4/25/16
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Copy 1—Upon initiation of action, mail this copy to Director Copy 3—Upon termination of action, mail this copy to Director
 Copy 2—Upon filing document adding patent(s), mail this copy to Director Copy 4—Case file copy

Attachment A

PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
5,978,594	11/02/1999	BMC Software, Inc.
6,816,898	11/09/2004	BMC Software, Inc.
6,895,586	05/17/2005	BMC Software, Inc.
7,062,683	06/13/2006	BMC Software, Inc.
7,617,073	11/10/2009	BMC Software, Inc.
8,646,093	02/04/2014	BMC Software, Inc.
8,674,992	03/18/2014	BMC Software, Inc.