1 2 3 4 5 6 7 UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON 8 AT SEATTLE 9 PHILIPS NORTH AMERICA, LLC, CASE NO. C19-1745JLR 10 et al., ORDER GRANTING IN PART 11 AND DENYING IN PART Plaintiffs, PLAINTIFFS' MOTION TO 12 v. **DISMISS COUNTERCLAIMS** 13 SUMMIT IMAGING INC., et al., 14 Defendants. 15 Before the court is Plaintiffs Philips North America, LLC, Koninklijke Philips 16 N.V., and Philips India, Ltd.'s (collectively, "Philips") motion to dismiss Defendants 17 Summit Imaging Inc. and Lawrence R. Nguyen's (collectively, "Summit") counterclaims 18 pursuant to Federal Rule of Civil Procedure 12(b)(6). (Mot. (Dkt. # 50).) Summit 19 opposes Philips's motion. (Resp. (Dkt. # 53).) Philips filed a reply. (Reply (Dkt. # 54).) 20 The court granted Summit's motion to file a surreply. (Order Granting Surreply (Dkt. 21 # 65); Surreply (Dkt. # 70).) Having considered the motion, the parties' submissions 22



regarding the motion, the relevant portions of the record, and the applicable law, the court GRANTS in part and DENIES in part Philips's motion to dismiss.

I. BACKGROUND

A. Factual Background

Summit "provides maintenance, repair and related services for medical equipment, including ultrasound and mammography equipment." (Counterclaims (Dkt. # 41 at 30-48) ¶ 11.) Summit is an "independent service organization," or "ISO," that specializes in servicing medical equipment manufactured and sold by other companies. (*Id.* ¶ 12.) Summit's customers include healthcare facilities (such as hospitals) and other entities in the United States and Canada that own and operate medical equipment, including ultrasound equipment. (*Id.* ¶ 14.) Summit alleges that its customers "highly value and prefer" Summit because of its "ability to minimize costly downtimes of vital medical equipment," its "top-quality customer service and diagnostic and repair services," and "the lower cost of Summit's services relative to its original equipment manufacturer ('OEM') competitors in the service market." (*Id.* ¶¶15-17.)

One type of medical equipment that Summit services is ultrasound machines manufactured by Philips. (Id. ¶ 18.) Philips's ultrasound machines are "expensive and complex equipment that include both mechanical and computer software components." (Id. ¶ 19.) Although Philips's ultrasound machines have a long lifespan, they require

¹ The parties have requested oral argument. (*See* Mot. at 1, Resp. at 1.) The court finds oral argument would not be helpful to the disposition of this motion, and therefore declines to hold oral argument. *See* Local Rules W.D. Wash. LCR 7(b)(4).



frequent maintenance, repair, and other servicing. (*Id.*) In addition to manufacturing and selling its ultrasound machines, Philips provides maintenance and repair services for the machines. (*Id.* \P 23.) As a result, Philips competes with Summit and other ISOs for business in the market for maintenance and repair services for Philips's ultrasound machines. (*Id.* \P 24.)

Summit alleges that the software included on Philips's ultrasound machines "is necessary for both operating the equipment and for properly diagnosing, troubleshooting, and correcting" technical issues with the machines. (Id. \P 20.) Summit further alleges that Philips "regulates and restricts access to and operation of" this software by individuals and entities outside of Philips, including the purchasers of the machines and ISOs such as Summit that provide maintenance and repair services. (Id. \P 21.)

Summit alleges that access to the diagnostic software is "vital to competition" in the market for servicing Philips's ultrasound machines because it provides access to tools that "are essential for diagnosing, troubleshooting, and correcting technical problems or issues with" the machines. (*Id.* ¶ 34; *id.* ¶¶ 35-37 (describing alleged features of Philips's diagnostic software that are unavailable to competitors, such as the ability to translate error codes, correct errors, and display temperature sensor data).) Philips "does not and will not provide access to the Diagnostic Software" to its competitors in the Philips ultrasound machine service market, including Summit. (*Id.* ¶ 40.) Indeed, Philips has never granted access to the diagnostic software to Summit. (*Id.* ¶ 41.) Summit asserts that Philips's refusal to provide access to the diagnostic software has impaired or



prevented Summit and Philips's other competitors from performing certain maintenance and repair services for their customers. (*Id.* ¶¶ 42-43.)

In an effort to "find ways to work around its lack of access to the Philips Diagnostic Software," Summit developed its own "proprietary software" to enable it to service Philips's ultrasound machines. (*Id.* ¶ 44.) Summit states that its software has a "commercially significant, useful and lawful purpose" and "does not circumvent any purported technological measure that Philips might include in its software, falsify or remove any purported copyright information, or otherwise violate the DMCA or infringe" Philips's copyrights in any way. (*Id.* ¶¶ 44, 57.)

Summit alleges that Philips has engaged in anticompetitive conduct in order to increase its share of the market for repair and maintenance of its ultrasound machines, control prices, and exclude competitors from the market. (*Id.* ¶ 25.) This anticompetitive conduct includes Philips's refusal to provide its competitors access to diagnostic software installed on its ultrasound machines and Philips's efforts to enforce its copyrights on that software. (*See, e.g., id.* ¶¶ 33-34, 40, 47, 49, 51, 57, 74-75.) Summit also alleges that Philips's refusal to license its copyrights in the diagnostic software, and its enforcement or threatened enforcement of those copyrights (as in this lawsuit, which seeks to prevent Summit from using its proprietary software) is anticompetitive conduct. (*See, e.g., id.* ¶¶ 54, 57-58.) Summit asserts that Philips's refusal to license its copyrights and its enforcement actions are motivated not by a legitimate desire to protect its copyrights but rather by Philips's goal to exclude competition in the market for repair and servicing of its ultrasound machines. (*Id.* ¶¶ 51-57.)



B. Procedural Background

Philips filed its initial complaint in this action on October 29, 2019. (Compl. (Dkt. # 1).) It filed an amended complaint on December 20, 2019. (Am. Compl. (Dkt. # 23).) Philips's claims against Summit arise from its allegation that Summit hacks into Philips's ultrasound systems using a program Summit developed in order to enable features or options in the ultrasound systems for which Philips's customers have not paid. (Am. Compl. ¶¶ 4-6.) Philips also alleges that Summit wrongfully advertises that its software is a "legal solution" or "legal alternative" to working with Philips in order to enable features and options in the ultrasound systems. (*See id.* ¶ 8.)

The court granted in part and denied in part Summit's subsequent motion to dismiss Philips's claims. (3/30/2020 Order (Dkt. # 35).) Specifically, the court dismissed, without prejudice and with leave to amend, Philips's claims against Summit for modifying copyright management information in violation of the Digital Millennium Copyright Act ("DMCA"), 17 U.S.C. § 1202; false advertising in violation of the Lanham Act, 15 U.S.C. § 1125(a); and unfair competition in violation of Washington's Consumer Protection Act ("CPA"), ch. 19.86 RCW. (3/30/2020 Order at 20-21.) The court denied Summit's motion to dismiss Philips's claims for circumventing a technological measure in violation of the DMCA; trade secret misappropriation in violation of the Defend Trade Secrets Act, 18 U.S.C. § 1836, and Uniform Trade Secrets Act, ch. 19.108 RCW; and for contributory copyright infringement in violation of the Copyright Act, 17 U.S.C. §§ 101, 501. (3/30/2020 Order at 20-21.)



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