## EXHIBIT G

(Excerpted Material)





## **User Guide**



[UG template version 16a]



#### **Block a Caller**

When you block a phone number or a contact, all calls from the phone number or contact will be declined automatically.

- 1. Tap > \sigma.
- 2. Swipe right to display the Call history tab.
- Touch and hold the contact or phone number you want to block, and then tap Block contact > OK.

**Note**: To remove a caller from your blocked list, on the **Call history** tab, tap > **Blocked contacts**. Touch and hold a contact, and then tap **Unblock contacts**.

## **Erase Call History**

If the Call history becomes long, you can delete an entry or the entire Call history list.

- 1. Tap > \sigma.
- 2. Swipe right to display the Call history tab.
- 3. Do either of the following:
  - To delete a Call history entry, touch and hold the entry, and then tap Delete from call history.
  - To erase the entire Call history list, tap 
    Select all, and then tap Delete.

## Voicemail

The following topics describe how to set up and use your phone's voicemail and visual voicemail features.

#### **Voicemail Setup**

Follow the instructions below to set up voicemail on your phone. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a passcode to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

- 1. Tap > \sigma.
- 2. Touch and hold 1 oo to dial your voicemail number.
  - Your phone dials the voicemail access number.
- 3. Follow the system prompts to:
  - Create your passcode.



- Record your name announcement.
- Record your greeting.

**Important**: **Voicemail Passcode** – Sprint strongly recommends that you create a passcode when setting up your voicemail to help protect against unauthorized access. Without a passcode, anyone who has access to your phone is able to access your voicemail messages.

### **Visual Voicemail Setup**

This topic describes the Visual Voicemail feature of your phone's service, as well as the steps required to set up Visual Voicemail on your phone.

#### **About Visual Voicemail**

Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. This feature periodically goes out to your voicemail, and gathers the caller information from all of the current voicemails. It then populates a list with the caller name and number, along with the length of time and priority level of the voicemail message.

#### Set Up Visual Voicemail

Setting up Visual Voicemail follows many of the same procedures as setting up traditional voicemail. You should set up your voicemail and personal greeting as soon as your phone is activated. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

Note: To set up your traditional voicemail box, see Voicemail Setup.

- 1. Tap > > > Voicemail.
  - ❖ You'll see a Welcome to Visual Voicemail screen.
- 2. Scroll through the introduction screens to view a brief explanation of visual voicemail services.
- 3. At the end of the welcome screens, you'll come to a Personalize your voicemail prompt.
- 4. Tap **Personalize now** and follow the system prompts to:
  - Create a passcode (part of standard voicemail).
  - Record your name announcement.
  - Record your greeting.

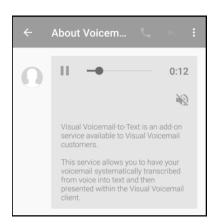
**Important**: **Voicemail Passcode** – Sprint strongly recommends that you create a passcode when setting up your voicemail to help protect against unauthorized access. Without a passcode, anyone who has access to your phone is able to access your voicemail messages.

#### **Review Visual Voicemail**

Visual Voicemail lets you easily access and select which messages you want to review.



- 1. Tap > > > Voicemail.
- Tap a message.



- 3. While reviewing a voicemail message, you can:
  - Tap to play or to pause the voicemail.
  - Tap 💜 to turn the speakerphone on or off during playback.
  - Touch and drag the timeline to scrub through the message to different points.
  - Tap to call the person who left the voicemail message.
  - Tap 
     to reply with a text, audio, or avatar message.
  - Tap to delete, share, or archive the current voicemail message or to access settings and help.
  - Tap ← to return to your inbox.

Note: Not all options are available for all messages.

### **Listen to Multiple Voicemail Messages**

When you are done listening to a voicemail message you can easily access other voicemail messages without returning to the main voicemail screen.

- 1. Listen to the current voicemail message.
- 2. Swipe your finger left or right to display the next or previous message.
  - The next or previous message will begin playing automatically.

You can navigate through voicemail messages as frequently as you'd like. You can even move to the next or previous message before you're finished listening to the current one.



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