

EXHIBIT Z

HTC One M9

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Why is my phone not responding to Motion Launch gestures?

In **Settings > Display & gestures** (or **Display, gestures & buttons**), tap **Motion launch gestures** and make sure that you've selected the Motion Launch™ options that you want.

If Motion Launch options are already selected but your phone is not responding to your gestures, see the possible causes below.

- There was no motion gesture before the finger gesture. Make sure to lift the phone first before doing the finger gesture.
- Length of swiping was too short. Swipe a longer distance across your screen.
- When swiping up to unlock the phone, you didn't swipe from the bottom half of the screen.
- You may have covered the proximity sensor while holding the phone. Check the user guide or how-tos to see where this sensor is located on the phone.
- You may be touching the phone too long after swiping. Release your finger when the phone vibrates.

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