# Exhibit 1









## **Divya Patnaik** (She/Her) · 3rd Business Operations and Environmental Justice





UNIVERSITY University of London

Austin, Texas Metropolitan Area · Contact info

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## **About**

Over 10 years of combined professional experience in Operations and Consulting. Proven expertise in the area of cross-functional team leadership, problem-solving and analytics, supply chain planning & execution, and technology implementations. Laser focused on customer experience while driving improvement in strategy, process, and profitability. A proponent of making business decisions that consider sustainable business practices.

### **Featured**





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## **Experience**



Apple

4 yrs 1 mo



#### Manager, Apple Pay Partner Enablement

Full-time

Mar 2021 - Present · 1 yr 5 mos Austin, Texas Metropolitan Area

Leading a team responsible for the operational onboarding of Apple Wallet features and partners as well as enabling scale and expansion across the platform. Supported programs include credit and debit cards, transit, identity, student ID, car key and many more.

#### **Business Operations Manager, Apple Wallet**

Oct 2019 - Feb 2021 · 1 yr 5 mos Austin, Texas

#### Sr. Process Improvement Analyst

Jul 2018 - Oct 2019 · 1 yr 4 mos Austin, Texas Area



#### **Apple**

4 yrs 4 mos

#### Manager, Logistics New Product Introductions

Feb 2016 - Jul 2017 · 1 yr 6 mos Austin, Texas Area

Privileged to lead and develop Logistics Readiness team members in the Americas. Oversaw the coordination and flawless logistics execution for all new product introductions in the region. Worked cross-functionally with all teams in the Operations organization to ensure our launch plans were focused on surprising and delighting Apple's customers.



#### **Americas Inbound Logistics Analyst**

Apr 2013 - Feb 2016  $\cdot$  2 yrs 11 mos Austin, Texas Area

Identified requirements, executed user acceptance testing, and ensured the successful go-live to Apple's SAP Transportation Management system. Worked closely with the Regional Supply Managers on the Americas Inbound Logistics team as well as with the Worldwide Global-Freight Planning team. Primary responsibility was to effectively analyze and plan bulk and parcel air freight capacity into the Americas. Managed freight forwarder allocations based on various criteria impacting the customer experience.

#### **SAP Transportation Management Consultant**

Rodenburg Group

Apr 2011 - Apr 2013 · 2 yrs 1 mo Greater Minneapolis-St. Paul Area

SAP TM consultant for a major commodity business leader in the Minneapolis area. Acted as the primary liaison between the thin see more



#### **Operations Analyst**

Kimberly-Clark
Oct 2010 - Apr 2011 · 7 mos
Knoxville, Tennessee Area

Helped identify opportunities for process improvement - focused primarily on the i2 TMS system and interdependencies on SAP ECC.



#### **Senior Operations Analyst**

Jan 2007 - Sep 2008 · 1 yr 9 mos Knoxville, TN

Responsible for full pipeline of key customer and high priority shipments including: managing and scheduling transportation with  $3rd \mid ...$ see more



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