

# EXHIBIT J

## Delete, switch, or add users

You can share your device with family and friends by creating a user profile for each person. Each user profile has a personal space on the device for custom Home screens, accounts, apps, settings, and more. [Learn about what users can do.](#)

**Important:** Some of these steps work only on Android 9 and up. [Learn how to check your Android version.](#)

### Delete or switch users


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#### Delete user

##### If you're the primary user


1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
  - If you can't find this setting, try searching your Settings app for [users](#).
3. Tap the user's name.
4. Tap **Delete user** > **Delete**. The user will be removed from the list.

##### If you're not the primary user


1. Open the device's Settings app.
2. Tap **System** > **Multiple users**.
  - If you can't find this setting, try searching your Settings app for [users](#).
3. Tap More .
4. Tap **Delete [username] from this device**.

**Important:** You can't undo this.
5. The device will switch to the owner's profile.

#### Switch user

1. From the top of the home screen, swipe down.
2. Tap the user icon .
3. Tap the user you want to switch to.

##### Switch users on Android Go

1. From the Home screen, tap Switch user .
2. Tap a different user. That user can now sign in.

## Add or update users

To add or update a user, you must be the device owner.

#### Add user

1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
  - If you can't find this setting, try searching your Settings app for [users](#).
3. Tap **Add user** > **OK**.
4. Enter a name for the new user.

##### Set up the new user

- After adding a new user, tap **Switch to [username]**. A pop up will ask "Set up user now?"
  - **If you're with the new user:**  
Tap **Set up now**. Then unlock your screen to set up the Google Account and other details.
  - **If the new user isn't there:**  
Tap **Not now**. The next time you switch to this user, they can set up the Google Account and other details.

#### Update user

##### Update your own profile

1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
  - If you can't find this setting, try searching your Settings app for [users](#).
3. Tap your name.

existing photo on your device.

#### Pick which other profiles can make calls & send SMS texts

1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
  - If you can't find this setting, try searching your Settings app for **users**.
3. Tap the user's name.
4. Tap **Turn on phone calls**.

## Types of user profiles

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### User

A **user** who isn't the device owner is the profile type for someone who may use your device a lot, like a family member.

All users have their own spaces on the device for personal, custom Home screens, accounts, apps, settings, and more.

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### Guest

A **guest profile** is for someone using your device for a short time.

Like a user, the guest profile has its own space on the device, but it's easier to delete this space when a guest is done with the device.

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### Account

An **account** lets you use a service like Gmail with a single username and password.

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### Restricted profile (tablets only)

A **restricted profile** lets you control what features and content a user can see. For example, you can restrict the availability of mature content.

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### Child user

A **child user** lets you add a child account to the device. You can use an existing child account or create a new one. Parents can access parental controls and manage screen time, apps, and more with the Google Family Link app. [Learn how to create a Google Account for your child.](#)

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## Related resources

- [Change guest and user settings](#)
- [Add or remove an account on Android](#)

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### Need more help?

Try these next steps:

**Post to the help community**  
Get answers from community members