

EXHIBIT J

Delete, switch, or add users

You can share your device with family and friends by creating a user profile for each person. Each user profile has a personal space on the device for custom Home screens, accounts, apps, settings, and more. [Learn about what users can do.](#)

Important: Some of these steps work only on Android 9 and up. [Learn how to check your Android version.](#)

Delete or switch users

Delete user

If you're the primary user


1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
 - If you can't find this setting, try searching your Settings app for **users**.
3. Tap the user's name.
4. Tap **Delete user** > **Delete**. The user will be removed from the list.

If you're not the primary user


1. Open the device's Settings app.
2. Tap **System** > **Multiple users**.
 - If you can't find this setting, try searching your Settings app for **users**.
3. Tap More ⋮.
4. Tap **Delete [username] from this device**.

Important: You can't undo this.
5. The device will switch to the owner's profile.

Switch user

1. From the top of the home screen, swipe down.
2. Tap the user icon .
3. Tap the user you want to switch to.

Switch users on Android Go

1. From the Home screen, tap Switch user .
2. Tap a different user. That user can now sign in.

Add or update users

To add or update a user, you must be the device owner.

Add user

1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
 - If you can't find this setting, try searching your Settings app for **users**.
3. Tap **Add user** > **OK**.
4. Enter a name for the new user.

Set up the new user

- After adding a new user, tap **Switch to [username]**. A pop up will ask "Set up user now?"
 - **If you're with the new user:**

Tap **Set up now**. Then unlock your screen to set up the Google Account and other details.
 - **If the new user isn't there:**

Tap **Not now**. The next time you switch to this user, they can set up the Google Account and other details.

Update user

Update your own profile

1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
 - If you can't find this setting, try searching your Settings app for **users**.
3. Tap your name.

existing photo on your device.

Pick which other profiles can make calls & send SMS texts

1. Open your device's Settings app.
2. Tap **System** > **Multiple users**.
 - If you can't find this setting, try searching your Settings app for **users**.
3. Tap the user's name.
4. Tap **Turn on phone calls**.

Types of user profiles

User

A **user** who isn't the device owner is the profile type for someone who may use your device a lot, like a family member.

All users have their own spaces on the device for personal, custom Home screens, accounts, apps, settings, and more.

Guest

A **guest profile** is for someone using your device for a short time.

Like a user, the guest profile has its own space on the device, but it's easier to delete this space when a guest is done with the device.

Account

An **account** lets you use a service like Gmail with a single username and password.

Restricted profile (tablets only)

A **restricted profile** lets you control what features and content a user can see. For example, you can restrict the availability of mature content.

Child user

A **child user** lets you add a child account to the device. You can use an existing child account or create a new one. Parents can access parental controls and manage screen time, apps, and more with the Google Family Link app. [Learn how to create a Google Account for your child.](#)

Related resources

- [Change guest and user settings](#)
- [Add or remove an account on Android](#)

Need more help?
Try these next steps:

Post to the help community
Get answers from community members