

EXHIBIT 23

Last modified: January 4, 2021 (archived versions)

WhatsApp Privacy Policy

If you live in the [European Region](#), WhatsApp Ireland Limited provides the services to you under this [Terms of Service](#) and [Privacy Policy](#).

[WhatsApp Legal Info](#)

If you live outside the [European Region](#), WhatsApp LLC ("WhatsApp," "our," "we," or "us") provides our Services to you under this [Terms of Service](#) and [Privacy Policy](#).

Our Privacy Policy ("Privacy Policy") helps explain our data practices, including the information we process to provide our Services.

For example, our Privacy Policy talks about what information we collect and how this affects you. It also explains the steps we take to protect your privacy, like building our Services so delivered messages aren't stored by us and giving you control over who you communicate with on our Services.

We are one of the [Facebook Companies](#). You can learn more further below in this Privacy Policy about the ways in which we share information across this family of companies.

This Privacy Policy applies to all of our Services unless specified otherwise.

Please also read WhatsApp's [Terms of Service](#) ("Terms"), which describe the terms under which you use and we provide our Services.

[Back to top](#)

[Key Updates](#)

Respect for your privacy is coded into our DNA. Since we started WhatsApp, we've built our services with a set of strong privacy principles in mind. In our updated [Terms of Service](#) and [Privacy Policy](#) you'll find:

- **Additional Information On How We Handle Your Data.** Our updated Terms and Privacy Policy provide more information on how we process your data, and our commitment to privacy. For example, we've added more information about more recent product features and functionalities, how we process your data for safety, security, and integrity, and added more direct links to user settings, Help Center articles and how you can manage your information.
- **Better Communication With Businesses.** Many businesses rely on WhatsApp to communicate with their customers and clients. We work with businesses that use Facebook or third parties to help store and better manage their communications with you on WhatsApp.
- **Making It Easier To Connect.** As part of the [Facebook Companies](#), WhatsApp partners with Facebook to offer experiences and integrations across Facebook's family of apps and products.

[Back to top](#)

[Information We Collect](#)

WhatsApp must receive or collect some information to operate, provide, improve, understand, customize, support, and market our Services, including when you install, access, or use our Services.

The types of information we receive and collect depend on how you use our Services. We require certain information to deliver our Services and without this we will not be able to provide our Services to you. For example, you must provide your mobile phone number

Our Services have optional features which, if used by you, require us to collect additional information to provide such features. You will be notified of such collection, as appropriate. If you choose not to provide the information needed to use a feature, you will be unable to use the feature. For example, you cannot share your location with your contacts if you do not permit us to collect your location data from your device. Permissions can be managed through your Settings menu on both [Android](#) and [iOS](#) devices.

Information You Provide

- **Your Account Information.** You must provide your mobile phone number and basic information (including a profile name of your choice) to create a WhatsApp account. If you don't provide us with this information, you will not be able to create an account to use our Services. You can add other information to your account, such as a profile picture and "about" information.
- **Your Messages.** We do not retain your messages in the ordinary course of providing our Services to you. Instead, your messages are stored on your device and not typically stored on our servers. Once your messages are delivered, they are deleted from our servers. The following scenarios describe circumstances where we may store your messages in the course of delivering them:
 - **Undelivered Messages.** If a message cannot be delivered immediately (for example, if the recipient is offline), we keep it in encrypted form on our servers for up to 30 days as we try to deliver it. If a message is still undelivered after 30 days, we delete it.
 - **Media Forwarding.** When a user forwards media within a message, we store that media temporarily in encrypted form on our servers to aid in more efficient delivery of additional forwards.

We offer end-to-end encryption for our Services. End-to-end encryption means that your messages are encrypted to protect against us and third parties from reading them. Learn more about [end-to-end encryption](#) and [how businesses communicate with you on WhatsApp](#).

- **Your Connections.** You can use the contact upload feature and provide us, if permitted by applicable laws, with the phone numbers in your address book on a regular basis, including those of users of our Services and your other contacts. If any of your contacts aren't yet using our Services, we'll manage this information for you in a way that ensures those contacts cannot be identified by us. Learn more about our contact upload feature [here](#). You can create, join, or get added to groups and broadcast lists, and such groups and lists get associated with your account information. You give your groups a name. You can provide a group profile picture or description.
- **Status Information.** You may provide us your status if you choose to include one on your account. Learn how to use status on [Android](#), [iPhone](#), or [KaiOS](#).

- **Transactions And Payments Data.** If you use our payments services, or use our Services meant for purchases or other financial transactions, we process additional information about you, including payment account and transaction information. Payment account and transaction information includes information needed to complete the transaction (for example, information about your payment method, shipping details and transaction amount). If you use our payments services available in your country or territory, our privacy practices are described in the applicable payments privacy policy.
- **Customer Support And Other Communications.** When you contact us for customer support or otherwise communicate with us, you may provide us with information related to your use of our Services, including copies of your messages, any other information you deem helpful, and how to contact you (e.g., an email address). For example, you may send us an email with information relating to app performance or other issues.

Automatically Collected Information

- **Usage And Log Information.** We collect information about your activity on our Services, like service-related, diagnostic, and performance information. This includes information about your activity (including how you use our Services, your Services settings, how you interact with others using our Services (including when you interact with a business), and the time, frequency, and duration of your activities and interactions), log files, and diagnostic, crash, website, and performance logs and reports. This also includes information about when you registered to use our Services; the features you use like our messaging, calling, Status, groups (including group name, group picture, group description), payments or business features; profile photo, "about" information; whether you are online, when you last used our Services (your "last seen"); and when you last updated your "about" information.
- **Device And Connection Information.** We collect device and connection-specific information when you install, access, or use our Services. This includes information such as hardware model, operating system information, battery level, signal strength, app version, browser information, mobile network, connection information (including phone number, mobile operator or ISP), language and time zone, IP address, device operations information, and identifiers (including identifiers unique to [Facebook Company Products](#) associated with the same device or account).

- **Location Information.** We collect and use precise location information from your device with your permission when you choose to use [location-related features](#), like when you decide to share your location with your contacts or view locations nearby or locations others have shared with you. There are certain settings relating to location-related information which you can find in your device settings or the in-app settings, such as location sharing. Even if you do not use our location-related features, we use IP addresses and other information like phone number area codes to estimate your general location (e.g., city and country). We also use your location information for diagnostics and troubleshooting purposes.
- **Cookies.** We use cookies to operate and provide our Services, including to provide our Services that are web-based, improve your experiences, understand how our Services are being used, and customize them. For example, we use cookies to provide our Services for web and desktop and other web-based services. We may also use cookies to understand which of our Help Center articles are most popular and to show you relevant content related to our Services. Additionally, we may use cookies to remember your choices, like your language preferences, to provide a safer experience, and otherwise to customize our Services for you. [Learn more](#) about how we use cookies to provide you our Services.

[Back to top](#)

[Third-Party Information](#)

- **Information Others Provide About You.** We receive information about you from other users. For example, when other users you know use our Services, they may provide your phone number, name, and other information (like information from their mobile address book) just as you may provide theirs. They may also send you messages, send messages to groups to which you belong, or call you. We require each of these users to have lawful rights to collect, use, and share your information before providing any information to us.

You should keep in mind that in general any user can capture screenshots of your chats or messages or make recordings of your calls with them and send them to WhatsApp or anyone else, or post them on another platform.

Explore Litigation Insights

Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

Real-Time Litigation Alerts



Keep your litigation team up-to-date with **real-time alerts** and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

Advanced Docket Research



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

Analytics At Your Fingertips



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

LAW FIRMS

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

FINANCIAL INSTITUTIONS

Litigation and bankruptcy checks for companies and debtors.

E-DISCOVERY AND LEGAL VENDORS

Sync your system to PACER to automate legal marketing.