

EXHIBIT 9

12/29/2017

Find, lock, or erase a lost Android device - Android Help

android



Describe your issue



6

Android Help

Find, lock, or erase a lost Android device

If you lose an Android phone, tablet, or Wear watch, you can find, lock, or erase it. If you've added a Google Account to your Android device, Find My Device is automatically turned on.

To use Find My Device, your lost device must:

- Be turned on
- Be signed in to a Google Account
- Be connected to mobile data or Wi-Fi
- Be visible on Google Play
- Have Location turned on
- Have Find My Device turned on

Lost Android Wear watches must also be running Android Wear 2.0 and up.

[Learn how to make sure that your device can be found if it gets lost.](#)

Tip: If you've [linked your phone to Google](#), you can find or ring it by searching for **find my phone** on [google.com](#).

Remotely find, lock, or erase

1. Go to [android.com/find](#) and sign in to your Google Account.
2. If you have more than one device, click the lost device at the top of the screen.
3. The device gets a notification.
4. On the map, see about where the device is.
 - The location is approximate and might not be accurate.
 - If your device can't be found, you'll see its last known location, if available.
5. Pick what you want to do. If needed, first click **Enable lock & erase**.
 - **Play sound**
Rings your device at full volume for 5 minutes, even if it's set to silent or vibrate.
 - **Lock**
Locks your device with your PIN, pattern, or password. If you don't have a lock, you can set one. To help someone return your device to you, you can add a message or phone number to the lock screen.
 - **Erase**
Permanently deletes all data on your device (but might not delete SD cards). After you erase, Find My Device won't work on the device.
Important: If you find your device after erasing, you'll likely need your Google Account password to use it again. [Learn about device protection.](#)

<https://support.google.com/android/answer/6160491?hl=en>

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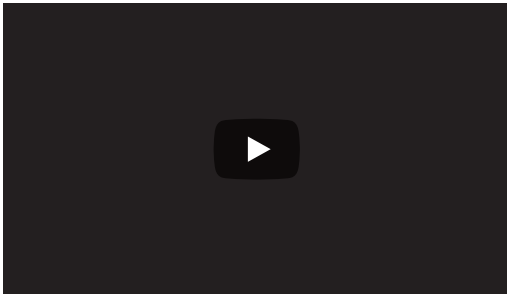
Find with an app



Find with your Android Wear watch



Watch a video about finding your device



Related articles

- [Be ready to find a lost Android device](#)
- [Set a screen lock](#)
- [Put emergency information on your lock screen](#)
- [Turn location on or off for your device](#)
- [Can't sign in to your Google Account](#)



Amy is an Android expert and author of this help page. Leave her feedback below about the page.

Was this article helpful?

YES

NO

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Help

Set screen lock

Set your device to automatically unlock

Help protect against harmful apps with Google Play Protect

Check or change security settings

Be ready to find a lost Android device

Find, lock, or erase a lost Android device

Help prevent others from using your device without permission

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