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11/28/2014

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Proceeding	91214407
Party	Plaintiff Innovative Staffing, Inc.
Correspondence Address	CASEY W JONES STRONG & HANNI 102 S 200 E, STE 800 SALT LAKE CITY, UT 84111 UNITED STATES cjones@strongandhanni.com, awright@strongandhanni.com
Submission	Opposition/Response to Motion
Filer's Name	Casey W. Jones
Filer's e-mail	cjones@strongandhanni.com
Signature	/Casey W. Jones/
Date	11/28/2014
Attachments	Exhibits A-O.pdf(4379045 bytes ) Exhibits P-T.pdf(2267875 bytes )

### EXHIBIT A

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the Matter of Trademark Application Serial No.: 85642675 For the Trademark: ISHR Published in the *Official Gazette* on January 7, 2014

Innovative Staffing, Inc., a Utah Corporation,

Opposer,

vs.

Proceeding No.: 91214407

ISHR, LLC., a Utah Limited Liability Company,

Applicant.

### APPLICANT ISHR, LLC'S RESPONSES TO FIRST SET OF INTERROGATORIES

Pursuant to FRCP 33, Applicant ISHR, LLC ("ISHR") responds to Innovative Staffing, Inc.'s first set of requests for interrogatories as follows:

### PRELIMINARY STATEMENT

These responses are made solely for the purpose of, and in relation to, this action. Each response is given subject to all appropriate objections (including, but not limited to, objections as to confidence, relevance, materiality, propriety, and admissibility) which would require the exclusion of any statement contained herein if the Interrogatory were asked of, or any statement contained herein were made by, a witness present and testifying in court. All such objections and grounds therefore are reserved and may be interposed at the time of trial.

It should be noted that this responding party has not fully completed its investigation of the facts relating to this case, has not fully completed its discovery and has not completed its preparation for trial. The following responses are given without prejudice to responding party's right to produce evidence of any subsequently discovered fact or facts which this responding party may later recall. Responding party accordingly reserves the right to change any and all responses herein as additional facts are ascertained, analysis and contentions are made and legal research is completed. The responses contained herein are made in a good faith effort to supply as much factual information and as much specification of legal contentions are as presently known, but should in no way be to the prejudice of responding party in relation to further discovery, research or analysis.

### **INTERROGATORIES**

**INTERROGATORY NO. 1:** Identify the exact date of Applicant's first use or intended first use of Trademark Application Serial No. 85642675 ("ISHR Mark") published in the Official Gazette on January 7, 2014 for the services identified as "Administration of business payroll for others; Business management consultation and services, namely, managing and administrating non-core functions, namely, mailing and shipping, records management, information services, administration, payroll and accounting, and telemarketing services; Human resource analysis and consulting services; Human resources management; Payroll administration and management services; Payroll preparation; Payroll processing services; Wage payroll preparation." If you claim the benefit of any use of the ISHR Mark by a predecessor in title, identify the predecessor in title and describe in detail the nature and extent of the predecessor's use of the ISHR Mark.

### **INTERROGATORY NO. 1 REPONSE:**

Without waiving any objections, Applicant believes the first use or intended first use of ISHR was in or around September/October 2007. The mark was registered with the Utah Secretary of State on October 1, 2007 and, as such, intended first use likely precedes said date, although the exact date, at this time, is unknown. Discovery is continuing and Applicant reserves the right to supplement its responses as additional information becomes available.

**INTEROGATORY NO. 2:** For each service identified in Trademark Application Serial No. 85642675, provide the date said service was first provided, the last day it was provided, and if sales ceased for more than a thirty (30) day period and then resumed, the dates when the sales of said product ceased and then resumed.

### **INTERROGATORY NO. 2 RESPONSE:**

Without waiving any objections, all services were first provided at the start of Applicant's business, which is in or around October 1, 2007 and continue to the present day. Discovery is continuing and Applicant reserves the right to supplement this response should additional information become available.

**INTERROGATORY NO. 3:** Explain in detail the basis for your 2nd Affirmative Defense to Innovative's Amended Notice of Opposition that "Applicant's use of its mark will not mistakenly [sic] thought by the public to derive from the same source as Opposer's goods, nor will such use be thought by the public to be a use by Opposer or with Opposer's authorization or approval."

### **INTERROGATORY NO. 3 RESPONSE:**

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter. Further, this request has, in substance, been previously propounded. See Request No. 2 and 23 of Opposer's Request for Production of Documents.

Without waiving and subject to said objection, Applicant responds as follows: see Response to Request No. 23 of Opposer's Request for Production of Documents. Discovery is continuing and Applicant reserves the right to supplement this response should additional information become available.

**INTERROGATORY NO. 4:** Explain in detail the basis for your 3rd Affirmative Defense to Innovative's Amended Notice of Opposition that "Applicant's mark in its entirety is sufficiently distinctively different from Opposer's mark to avoid confusion, deception or mistake as to the source of sponsorship or association of Applicant's goods and/or services."

### **INTERROGATORY NO. 4 RESPONSE:**

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter. Further, this request has, in substance, been previously propounded. See Request No. 2 and 24 of Opposer's Request for Production of Documents.

Without waiving and subject to said objection, Applicant responds as follows: see Response to Request No. 24 of Opposer's Request for Production of Documents. Discovery is continuing and Applicant reserves the right to supplement this response should additional information become available.

**INTERROGATORY NO. 5:** Explain in detail the basis for your 13th Affirmative Defense to Innovative's Amended Notice of Opposition that "As a result of Applicant's

continuous use of the mark since the time of Applicant's adoption thereof, the Mark has developed significant goodwill among the consuming public and consumer acceptance of the services offered by Applicant in conjunction with the Mark. Such goodwill and widespread usage has caused the Mark to acquire distinctiveness with respect to Applicant, and caused the Mark to become a valuable asset to Applicant."

### **INTERROGATORY NO. 5 RESPONSE:**

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter. Further, this request has, in substance, been previously propounded. See Request No. 2 and 34 of Opposer's Request for Production of Documents.

Without waiving and subject to said objection, Applicant responds as follows: see Response to Request No. 34 of Opposer's Request for Production of Documents. Discovery is continuing and Applicant reserves the right to supplement this response should additional information become available.

**INTERROGATORY NO. 6:** Explain in detail all of the facts that support your statement in your 14th Affirmative Defense to Innovative's Amended Notice of Opposition that "Applicant has been using the Mark and developing consumer recognition and goodwill therein since at least October 1, 2007..."

### **INTERROGATORY NO. 6 RESPONSE:**

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter. Further, this request has, in substance, been previously propounded. See Request No. 2 and 35 of Opposer's Request for Production of Documents.

Without waiving and subject to said objection, Applicant responds as follows: see Response to Request No. 35 of Opposer's Request for Production of Documents. Discovery is continuing and Applicant reserves the right to supplement this response should additional information become available.

**INTERROGATORY NO. 7:** Explain in detail the basis for your claim in Paragraph 2 of your Counterclaim against Innovative that "Opposer's application misrepresents [sic] 'the mark was first used by the applicant or the applicant's related company or licensee predecessor in interest at least as early as 12/28/1999, and first used in commerce at least as early as 12/28/1999, and is now in use in such commerce."

### **INTERROGATORY NO. 7 RESPONSE:**

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities* 

*Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter.

Without waiving and subject to said objection, Applicant responds as follows: the allegations set forth in Paragraph 2 of Applicant's Counterclaim are based upon information Applicant obtained from various sources showing that Opposer did not begin using the acronym "ISIhr" until 2012. Previously, Opposer had used the name "Innovative Staffing, Inc." or "ISI" in all of its advertisements, products, and internal documents. In fact, Opposer publicly announced its name change in 2012 on Facebook and its own newsletter. Discovery is continuing and Applicant reserves the right to supplement this response should additional information become available.

**INTERROGATORY NO. 8:** Explain in detail the basis for your claim in Paragraph 3 of your Counterclaim against Innovative that "Opposer began publicly using the mark in or around January 30, 2012 to advertise their goods and/or services."

### **INTERROGATORY NO. 8 RESPONSE:**

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter. Further, this request has, in substance, been previously propounded. See Request No. 7 of Interrogatories.

Without waiving and subject to said objection, Applicant responds as follows: the allegations set forth in Paragraph 3 of Applicant's Counterclaim are based upon information

Applicant obtained from various sources showing that Opposer did not begin using the acronym "ISIhr" until 2012. Previously, Opposer had used the name "Innovative Staffing, Inc." or "ISI" in all of its advertisements, products, and internal documents. In fact, Opposer publicly announced its name change in 2012 on Facebook and its own newsletter. Discovery is continuing and Applicant reserves the right to supplement this response should additional information become available.

**INTERROGATORY NO. 9:** Explain in detail the basis for your claim in Paragraph 8 of your Counterclaim against Innovative that "Applicant's use of the Mark was prior in time to Opposer's use and prior to Opposer's trademark application which matured into Registration No. 8567199."

### INTERROGATORY NO. 9 RESPONSE:

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter.

Without waiving and subject to said objection, Applicant responds as follows: Applicant began using ISHR registered and began using ISHR roughly around September/October 2007, which is prior in time to Opposer's use of the ISIhr mark in 2012. Discovery is continuing and Applicant reserves the right to supplements its responses as more information becomes available.

**INTERROGATORY NO. 10:** Explain in detail the basis for your claim in Paragraph 9 of your Counterclaim against Innovative that "Inability to cancel the registration in whole or in part will result in damage and unfairness on behalf of Applicant. . ."

### INTERROGATORY NO. 10 RESPONSE:

Objection: this interrogatory prematurely seeks Applicant's contentions regarding the allegations set forth in Applicant's Amended Notice of Opposition. Such contention interrogatories, if proper at all, should be answered after the completion of discovery rather than during these early stages of the proceedings. *See In Re Convergent Technologies Securities Litigation*, 108 F.R.D. 328, 334 (N.D. Cal. 1985). Such is especially true in cases where the Opposer has access to most of the evidence, such as the present matter.

Without waiving and subject to said objection, Applicant responds as follows: it is wellknown that unfair competition will result in damage. Opposer's continued use of the mark ISIhr constitutes unfair competition and dilution of Applicant's mark, resulting in damages. Discovery is continuing and Applicant reserves the right to supplements its responses as more information becomes available.

**INTERROGATORY NO. 11:** Identify in detail all services and goods that you currently sell and/or market to consumers and the date in which you first provided said service or good.

### **INTERROGATORY NO. 11 RESPONSE:**

Objection: this request has, in substance, been previously propounded. See Request No. 1 of Interrogatories. Further, the information sought in this request is already known and equally available to the propounding party who has already listed the services in Request No. 1 of Interrogatories.

Without waiving and subject to said objection, refer to Response No. 4, 5, 6, 7, 8 of Opposer's Request for Production of Documents. Further, refer to bates number ISHR000013. In essence, Applicant provides services in the following areas: payroll administration, such as direct deposits, live check or via paycard; accounting; new hire enrollment and termination; health, dental and vision insurance; compliance with garnishment requests; workers compensation, GL and E&O; providing safety programs and manuals; risk claims management; return to work programs; regulatory compliance; union compliance; human resource outsourcing; benefit plans and administrations; 401(k) pension plans along with 125C full flex cafeteria plans; employee handbooks; performance management plans; records management; COBRA and FMLA administration; unemployment claims management; leadership programs and training; staffing and recruiting; on-site personnel on an "as-needed" basis; OSHA logs. Discovery is continuing and Applicant reserves the right to supplements its responses as more information becomes available.

Dated this  $\underline{\mathcal{A}9}$  day of July, 2014.

Respectfully submitted,

/Michael C. Van, Esq./ Michael C. Van, Esq. SHUMWAY VAN & HANSEN 8985 S. Eastern Avenue, Suite 100 Las Vegas, Nevada 89123 (702) 478-7770 michael@shumwayvan.com

Page 10 of 11

### CERTIFICATE OF SERVICE

The undersigned certified that this submission (along with any paper referred to as being attached or enclosed) that on this <u>29</u> day of July, 2014 that the foregoing <u>APPLICANT</u> <u>ISHR, LLC'S RESPONSES TO FIRST SET OF INTERROGATORIES</u> was served via First Class Mail to the following:

Casey W. Jones, Esq. STRONG & HANNI 102 South 200 East, Suite 800 Salt Lake City, Utah 84111 Counsel for Opposer Innovative Staffing, Inc.

> /Michael C. Van/ An employee of Shumway Van & Hansen

# EXHIBIT B

### ISHR, LLC

Entity Number: 6768408-0160 Company Type: LLC - Domestic Address: 6770 S 900 E #201 Midvale, UT 84047 State of Origin: Registered Agent: SHUMWAY VAN & HANSEN, CHTD., LLC Registered Agent Address: 8 E BROADWAY ST #550 Salt Lake City, UT 84111

Status: Active

Status: Active <sup>(IIII</sup>) as of 10/01/2007 Renew By: 10/31/2015 Status Description: Good Standing The "Good Standing" status represents that a renewal has been filed, within the most recent renewal period, with the Division of Corporations and Commercial Code. Employment Verification: Not Registered with Verify Utah

History

Registration Date: 10/01/2007 Last Renewed: 09/30/2014

Additional Information

NAICS Code: 9999 NAICS Title: 9999-Nonclassifiable Establishment

Doing Business As

EMCOR HR

Former Business Names

INFINISOURCE, L.L.C.

Search by:	Business Name	1	Number		Executive Name		Search Hints	
		11	ſ	11		- 2		

Name:

# EXHIBIT C

### ARTICLES OF ORGANIZATION

**OF** 

### INFINISOURCE, L. L. C.

The undersigned, acting pursuant to the Utah Limited Liability Company Act (the "Act"), adopts the following Articles of Organization for the purpose of organizing a Utah limited liability company (the "Company").

Name. The Company's name is InfiniSource, L. L. C. 1.

2. Term. The Company will continue until December 31, 2099, unless sooner dissolved by law or as provided in the Company's operating agreement.

3. Purpose. The Company's purpose is to engage in any lawful act or activity for which a limited liability company may be organized under the Act.

Management. The Company will be managed by a manager. The name and 4. address of the Company's managers are:

Leo Howell 1338 South Foothill Dr Number 333 Salt Lake City, Utah 84108 Kimberly Bolinder 1338 South Foothill Dr Number 333 Salt Lake City, Utah 84108

5. Registered Office, Registered Agent, Designated Office. The Company's registered office in Utah is located at 1338 South Foothill Dr #333, Salt Lake City, Utah 84108, and its registered agent at that location is Leo Howell. The director of the division is appointed the agent of the company for service of process if the agent has resigned, the agent's authority has been revoked, or the agent cannot be found or served with the exercise of reasonable diligence. The company's registered office shall be its designated office.

Dated this 1st day of October, 2007

la Howell Iowell, Manager

Receipt Number: 2274335 Date Amount Paid: \$104,00 0/01/200

Division of Co I hereby nartify In this office of this Division and hereby 10/12/07



6768408

RECEIVED

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BB

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### ACCEPTANCE OF APPOINTMENT BY REGISTERED AGENT

Pursuant to the Utah Limited Liability Company Act, the undersigned hereby accepts appointment as registered agent of InfiniSource Insurance Group, L.L.C a Utah limited liability company.

Dated this 1<sup>st</sup> day of October, 2007

í

Leo Howell

ISIHR00231 -

### EXHIBIT D

This form must be type written or computer generated.

State of Utah DEPARTMENT OF COMMERCE Division of Corporations & Commercial Code Articles of Amendment to Articles of Organization Date. 01/25/2011 Receipt Number: 3458395 Amount Paid: \$37.00

RECEIVED JAN 2 6 2011 Utah Div. of Corp. & Control. Code

01-26-11A11:25

RCVD

(noi to exceed 90 days)

Non-Refundable Processing Fee: \$37.00

Pursuant to UCA § 48-2c-408, the individual named below causes this Amendment to the Articles of Organization to be delivered to the Utah Division of Corporations for filing, and states as follows:

File Number: 6768408-0160

The name of the limited liability company is: Infinisource, LLC

The Articles of Organization shall be amended as set forth herein (mark all that apply):

There is a change in the name of the limited liability company to: ISHR, LLC.

The articles of organization are amended as follows:

A change of ownership structure or exchange/reclassification of interests:

The amendment was adopted on JANUARY 01 20 11 (must be within the last 60 days)

Each amendment was adopted by the members and any managers, as required by Section 48-2c-803 or 48-2c-204, or otherwise required by the articles or organization or operating agreement.

Delayed effective date (if not to be effective upon filing)

Under penalties of perjury, I declare that this Amendment of Articles of Organization has been examined by me and is, to the best of my knowledge and belief, true, correct and complete.

Name: KIM BOLINDER

Capacity:

Member

Signed: Dated: JANUARY 1, 2011

Under GRAMA [63-2-201], all registration information maintained by the Division is classified as public record. For confidentiality purposes, you may use the business eatily physical address rather than the residential or private address of any individual affiliated with the entity.

Manager

Mailing/Faxing Information: www.corporations.utah.gov/contactus.html Division's Website: www.corporations.utah.gov

State of Utah Department of Commercial Code Division of Corporations and Coomercial Code I hereby certified that the foregoing tas been filed and approved on this Code, day of 120 In this office of this Division and hereby issued This Certificate thereof.	
Exeminer BUCINEM Date 2-8-11	
Kathy Berg Kalhy Berg Division Director	

## EXHIBIT E

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the Matter of Trademark Application Serial No.: 85642675 For the Trademark: ISHR Published in the *Official Gazette* on January 7, 2014

Innovative Staffing, Inc., a Utah corporation,

Opposer,

v.

Proceeding No. 91214407

ISHR, LLC, a Utah limited liability company,

Applicant.

### **DECLARATION OF JOHN FARNSWORTH**

I, John Farnsworth, declare as follows:

1. The facts set forth in this declaration are based on my own personal knowledge and could so testify if called upon to do so by the Court.

2. I am the co-founder of Innovative Staffing, Inc. and have been its President or Vice President since its incorporation.

3. My wife and I formed "Innovative Staffing, Inc." on December 17, 1999 by filing Articles of Incorporation with Utah Division of Corporations and Commercial Code.

4. I formed Innovative Staffing, Inc. for the purpose of operating a human resource management and payroll processing company.

5. Since forming Innovative Staffing, Inc. in December 1999, I have continuously used three names to identify its services with consumers: (1) Innovative Staffing, Inc.; (2) ISI; and (3) ISIHR.

6. Since December 1999, Innovative Staffing, Inc. has provided many services to its clients, including, but not limited to, administration of business payroll; human resource analysis and consulting services; human resources management; payroll administration and management services; payroll preparation; payroll processing services and wage payroll preparation.

7. For more than 14 years, Innovative Staffing, Inc. has drawn upon the goodwill and public recognition of its ISIHR and ISI marks by adopting and using these marks to signify its high quality service.

8. The ISIHR and ISI marks have been conspicuously applied to Innovative Staffing Inc.'s services and said services so marked and identified have been extensively advertised, promoted and sold in interstate commerce in the United States.

9. By virtue of Innovative Staffing, Inc.'s extensive advertising, promotion, and sales of its services under its ISIHR and ISI marks, the public and trade have come to rely upon Innovative Staffing, Inc.'s ISIHR and ISI marks to identify Innovative Staffing, Inc.'s superior services and distinguish them from the services of others. The ISIHR and ISI marks have come to represent extremely valuable goodwill belonging exclusively to Innovative Staffing, Inc.

10. I have had trouble locating company records more than 6 years old due to computer, network and server upgrades. Old records prior to the upgrades have been lost in the transition of new technology. However, I have found many documents that evidence Innovative Staffing, Inc.'s use of the ISIHR and ISI marks prior to Applicant's use of the ISHR mark.

11. On or about May 24, 2002 Innovative Staffing, Inc. entered into a contract with a third party identifying itself as "ISI. *See* Contract attached hereto as Exhibit A. Since Innovative Staffing Inc.'s inception, it has been common to identify the company as ISI and/or ISIHR.

12. Innovative Staffing, Inc. routinely published newsletters to its clients. The oldest newsletter that I have been able to locate is from Fall 2006. The newsletter clearly identifies Innovative Staffing, Inc. as ISI. *See* Fall 2006 Newsletter attached hereto as Exhibit B.

13. On January 5, 2007, Innovative Staffing, Inc. purchased the domain name for ISIHR.com. *See* Whois Report attached hereto as Exhibit C. I caused Innovative Staffing, Inc. to purchase the domain name because we had been using the name since 1999 and planned to use it more heavily.

14. Innovative Staffing, Inc. routinely publishes case studies regarding its work with its clients. The oldest case study that we created was from December 11, 2008. On that date, Innovative Staffing, Inc. published a case study which clearly identifies itself as "ISIHR." *See* Case Study attached hereto as Exhibit D. Since 1999, customers identified Innovative Staffing, Inc. as ISIHR and ISI, shortened versions of Innovative Staffing, Inc.

15. Innovative Staffing, Inc. has maintained registration of its ISIhr and ISI marks in the United States Patent and Trademark Office for its services. Said ISIhr and ISI registrations owned by Innovative Staffing, Inc. are:

<u>Mark</u>	Reg. No.	Reg. Date			
ISIHR	4,288,774	February 12, 2013			
ISI	4,282,891	January 29, 2013			

16. Said registrations are valid and are owned by Innovative Staffing, Inc. together with the business and goodwill connected therewith.

17. Innovative Staffing, Inc. has consistently used ISI and ISIHR without interruption since 1999 as shortened versions of Innovative Staffing, Inc.

18. Innovative Staffing, Inc. is still operating under the entity named "Innovative Staffing" and goes by the names ISI and ISHR as evidenced by its website. *See* current website page attached hereto as Exhibit E.

19. Applicant ISHR, LLC's ("Applicant") services are marketed, advertised, promoted, and sold through identical or similar channels of trade, and ultimately to the same kinds of customers as Innovative Staffing, Inc.'s services are marketed, promoted, and sold under its ISIhr and ISI marks.

20. Innovative Staffing, Inc. and Applicant are competitors in that they offer mostly identical services to similar customers and are physically located less than 8 miles (according to Mapquest.com) from each other.

21. Applicant's designation ISHR is confusingly similar to the marks owned by Innovative Staffing, Inc., therefore, denying to Innovative Staffing, Inc. the benefits of its marks in excluding confusingly similar uses.

22. Thus, when applied to Applicant's services, the designation ISHR is likely to cause confusion, to cause mistake, and to deceive consumers as to the origin, sponsorship and approval of Applicant's services with consequent injury to Innovative Staffing, Inc., to the public and to the trade.

23. Innovative Staffing, Inc. originally operated its Facebook page under the name ISI, beginning in 2009.

24. Innovative Staffing, Inc. eventually changed its Facebook page to ISIHR and announced the change on its Facebook page. As evidenced by Innovative Staffing, Inc.'s website, Innovative Staffing, Inc. still uses ISIHR and ISI in association with its services.

25. Innovative Staffing, Inc. did not change its name to ISIHR in 2012 as suggested by Applicant. As I mentioned above, Innovative Staffing, Inc. changed its Facebook page to ISIHR. Innovative Staffing, Inc. used ISHR prior to 2012 as discussed herein and still uses the mark to date, along with the marks ISI and Innovative Staffing.

26. In about 2002, I met with Applicant's co-owner, Rick Whatley, for lunch. At lunch, Mr. Whatley said that he wanted to partner with Innovative Staffing, Inc. I gave Mr. Whatley my business card which had the ISI mark on it.

27. I DECLARE UNDER CRIMINAL PENALTY OF THE STATE OF UTAH AND THE LAWS OF THE UNITED STATES THAT THE FOREGOING IS TRUE AND CORRECT.

Dated: November 24<sup>+</sup>, 2014 John Farnsworth



### ISI of Utah CLIENT SERVICE AND EMPLOYEE MANAGEMENT AGREEMENT

This Service Agreement ("Agreement") is made and entered into this <u>247<sup>th</sup></u> day of <u>2002</u>, by and between INNOVATIVE STAFFING OF UTAH, INC. (hereinafter "ISI") located at 859 West South Jordan Parkway, Suite 77, South Jordan, Utah 84095, mailing address of P.O. Box 95330, South Jordan, Utah 84095, phone number (801) 984-0252, and <u>Dan Van Woerkom</u> (hereinafter "Client"), a business whose principal worksite is located at <u>1296 North 70 East, American Fork, UT 84003</u>.

### **RECITALS:**

- 1. ISI is a Professional Employer Organization (PEO).
- 2. ISI is engaged in the business of providing contracted employees ("Assigned Worksite Employees").
- Client is engaged in a business, which requires employees.
- ISI desires to contract with Client, and Client desires to contract with ISI to provide the Assigned Worksite Employees required in the operations of the Client's business.

In consideration of the mutual promises and benefits contained in the Agreement, the parties agree as follows:

### 1. SERVICES AND RELATIONSHIP:

ISI shall provide Client, at Client's location (s), professional employers services as set forth herein, through the assignment of ISI Worksite Employees (Assigned Worksite Employees), who shall perform services for the benefit of the Client in accordance with the terms and conditions of this Agreement and the Assigned Worksite Employees Employment Agreement with ISI. There shall exist a coemployment relationship between ISI, the Assigned Worksite Employees, and the Client. Both ISI and the Client shall have an employment relationship with the Assigned Worksite Employee. Under this Agreement the Client and ISI shall each assume specific responsibilities, while both parties, all as specified herein, shall share other responsibilities.

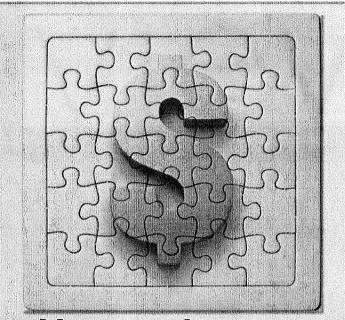
### 2. MANAGEMENT BY CLIENT:

Client's owners or Board of Directors shall continue to manage its business and/or property, as they deem appropriate, including, without limitation, exercising control over sales, marketing, finance, or other similar matters relating to the usual conduct of Client's business, and this Agreement shall not affect said management powers in any way whatsoever.

ISIHR00001 -



A PUBLICATION OF INNOVATIVE STAFFING > ISSUE NUMBER 4 > FALL 2006



# How to plan your financial future at any age.

hen it comes to budgets, one size does not fit all. After all, your life is probably very different than it was five or 10 years ago,

and changed circumstances call for a changed financial plan. The following tips can help you create a smart financial plan tailored to fit your age.

**20s AND YOUNGER** – Members of Generation Y are entering the workforce and now constitute the largest consumer group in American history. Fortunately, a recent survey by Diversified Investment Advisors found that more than a third of Generation Y'ers expect to start saving for retirement before they reach 25. Unfortunately, there is evidence that Generation Y'ers can expect to struggle with student loans and credit card debt. If you are in your 20s, set yourself up for financial success by using credit responsibly. Now is also the perfect time to take advantage of compound interest by establishing a retirement savings plan.

**30s GENERATION X** – is sometimes referred to as Generation Debt. According to the Federal Reserve, credit card debt for 25-to-34 year-olds nearly tripled between 1983 and 2001. Coupled with student loan debt and increased housing costs, many 30-somethings have difficult conditions to deal with. If you are in your 30s, make sure not to acquire more mortgage debt than you can afford and make a concentrated effort to repay education loans. Also, in addition to retirement savings, be sure to establish an emergency savings cushion so that you do not have to rely on credit.

**40s** – Your 40s should be a good time, financially. Workers in their 40s are likely entering their peak earning years, making this the ideal time to secure their financial footing. If you are in your 40s, paying down debt is imperative. Do not be tempted to take on a lengthy mortgage loan that will haunt you in the future. Now is also a good time to review your retirement goals to make sure you are on-track.

**50s AND BEYOND** — The New Retirement Survey by Merrill Lynch found that baby boomers who have a plan and feel financially prepared are more optimistic and less fearful compared with those who do not. If you are behind on your retirement goals, it is time to play catch-up. In 2001, Congress passed a law that allows individuals who are ages 50 or older to make "catch-up" contributions of \$5,000 in 2006 and 2007. Also, take the time to prepare or update your Will and other important legal documents. As always, maintaining adequate health insurance is a must.

Finally, consumers of all life stages should seek advice from a professional credit counselor or financial planner if needed. After all, a lifetime of financial security is priceless. – *Business Wire*.

If you don't already have a 401k plan in place, it's easy to set up a plan with little or no out-of-pocket cost to the company. For more information, contact your ISI Client Service Representative at 801.984.0252.

Each year in the US airane more than 300,000 people die from heart amacka. Many of these happen at work or away from home. You never know when a friend, coworker or compliate attranger may be stricken. im your presence. It can Reception anywhere, anytime, to anyone without notice! Do you have the CPR, training it takes to save a life or help in a

rescue effort? If not, sign up doesn't require you to get worse than feeling completely training to offer assistance." halplass and anxiety-riddon



for the ISI CPR / First Aid / Involved in any amergency Rescue Training, and situation,"says Nortling."But, Certification classes taught having the necessary training by our Safety Director, Paul gives peace of mind as well as Noetling. There is nothing valuable first aid and rescue

Don't let this opportunity when confronted with a life- pass you by Please consider threatening situation and you signing up for this important. don't have the skills to step in class. It could save a life. For and help out."Trust me, five more information, contact been thare!" adds Noetling, your ISI Client Service Rep-"Going through the training resentative at 801,984,0252.

### ISI FOOD DRIVE TO BENEFIT THE UTAH FOOD BANK

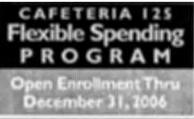
The Utah Food Bank needs our help. Throughout December 31, 2006, we will be picking up canned or non-perishable items when we drop off payroll. For more information. contact your ISI Client Service Representative at 801.984.0252.

### RECOGNITION

ISI Sponsors 2006 Best Companies to Work For Innovative Staffing Inc. is proud to announce our sponsorship of Utah Business Magazine's 2006 Best Companies to Work For in November. The event recognizes the top companies and best practices in employee relations in Utah. We are proud to announce ISI is one the winners! All winners and rankings will appear in the November issue of Utah Business magazine.



ISI is honored to be a winner of the "100 Top Performing Companies in Utah" for the second year in a row. We have been recognized for the highest revenue growth over a five-year period.



The month of December is the enrollment period in the Cafeteria 125 "Flexible Spending" program through Innovative Staffing. Open Enrollment is the only time eligible employees can enroll in the Cafeteria125 "Flexible Spending" program. The Cafeteria 125 "Flexible Spending" program allows you to set aside pre-taxed dollars to apply to out of pocket expenses for eligible medical, dental, vision, pharmacy and dependent care. Employees must enroll each year. The Cafeteria 125 "Flexible Spending" program does not roll over each year.

For more information, contact your ISI Client Service Representative at 801.984.0252.

#### 2007 FLEX & VISION B N and a second -

The month of January marks the open enrollment period in the Voluntary Vision Insurance Program through Innovative Staffing. Open Enrollment is the only time eligible employees can enroll in the vision plan, or make changes to their existing coverage without a "gualifying event" taking place. If you are currently enrolled, but do not wish to make any changes in regards to your participation coverage, you will automatically be renewed for the current plan year. For more information, contact your ISI Client Service Representative at 801.984.0252.



### DOCUMENTATION IS KEY IN DISCIPLINARY ACTIONS

Documentation of employee performance and name and title, the employee's name and title. conduct is a critical function for effective and what was said. Editorial comments and

and termination decisions. Managers should write down notes of conversations with employees about their performance and/or conduct These notes should be written on the same day as the conversation took place. Even if the conversation was not about formal

conversation are appropriate. Documentation should always include the date, the manager's lines for written documentation:

- Keep evidence of rule or policy violations. including indication employee knew the applicable rules/nolicies.
- Issue written warnings if appropriate. Obtain employee's signature if possible. Cite specific rule or policy violation in warnings.
- Warnings should define expectations and consequence(s) of future violations.
- Record and summarize disciplinary discussions. Consider having a witness present for important disciplinary discussions that may result in discharne.
- Denfirm reasons for discharge in writing. Consult your Personnel Department for advice if needed.

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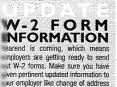
said in calls

managers. Keeping an accurate record of an characterizations are not helpful; the notes employee's work history is necessary for should be factual. The documentation of what performance management, employee career was said, and by whom, can help a manager development and compensation, discipline, track performance issues and will help protect

any in the itigation at te. Written station is necessary are ever d by govl agencies alled upon fy at an ment hearobjective en docu-

on is to discipline or part of the formal performance record warnings and incidents justifying terminamanagement process, some notes on the tion or to explain reasons and/or events leading to a voluntary quit. Consider the following guide-

- Request letters of resignation, if possible, from employees who duit or consider ap exit interview.
- Document problems, complaints or personal issues that may have influenced a guit. Note options, leaves of absence or transfers that were offered
- Importance of Documentation
- B Memory is often unreliable.
- The best records are often key to resolving issues of credibility. In most cases, the claimant will have a very different view of what happened.
- Supervisors and other witnesses may not be available when a claim is filed or a hearing scheduled



marital status. Please call ISI to odate any employee information that ay have changed over the year. **JOWNLOAD & PRINT W2 FORMS** 

You can also print W2 forms off he ISI website in January, 2007 innovativestaffing.com





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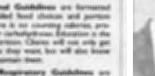
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Contact your **858 Client Service** Regenzachtative at 801.984.0252.



Banks Bank Canto, Mar Terri We Texas-based operator of the electronics stores, and the way it handled the firing of 403 workers at company headquarters last month. Radio Shack - which this year booted its CEO because he lied on his resume about a college degree he never earned - didn't exactly pass the compassion test. Some workers got the bad news in an e-mail that said: "The work force reduction notification is currently in progress. Unfortunately your position is one that has been eliminated." Radio Shack, it seems, believes in wielding the ax with cool detachment, as if it would lessen the pain. The company attempted to justify its outrageous conduct by saying employees had been told in meetings that layoffs were coming and notices would be delivered electronically. But the move made the company an easy target. Forbes magazine summed the situation up this way; "Laying off employees is never easy, but doing it via mass e-mail is a new low in management and labor relations." Another media organization might have even created a new word based on the Radio Shack's actions: "e-fire." Let's hope it doesn't become a trend - Business Newswire

#### **GET YOUR FLU SHOT** FRIDAY NOVEMBER 17 . 1PM - 5PM

#### FREE for all Attius and UHC members

- Proof of insurance MUST be presented at time of vaccination. They will bill carriers with other insurance
- · Flu shots will be offered at no charge to employees and their dependents on the Altius plan; and to employees only on the UHC plan. For employees with a different insurance moun and dependents covered on the LHC plan\_CNS will submit claims to their primary insurance providers.
- Flu shots are \$25,00. Cash or checks accented. Anyone covered by BCBS should contact their ISI
- representative regarding their flu shot options. •Flu shots may be somewhat limited this year. Shots
- will be given on a first-come, first-serve basis, • Hu shots will only be given to dependents ages
- nine (9) years or older. All younger dependents should see their family doctor.



801.984.0252 859 W. South Jordan Parkway #77 South Jordan, Utah 84095



- 10 You decide to re-organize your family into a "team-based" organization."
- 9 You refer to dating as test marketing.
- 8 You can spell "paradigm."
- 7 You actually know what a paradigm is.
- 6 You write executive summaries on your love letters.
- 5 Your Valentine's Day cards have bullet points.
- 4 You celebrate your wedding anniversary by conducting a performance review.
- 3 You believe you never have any problems in your life, just "issues" and "improvement opportunities."
- 2 You can explain to somebody the difference between "re-engineering," "down-sizing," "right-sizing," and "firing people."

And the number **1** sign you've been in corporate America too long...



You use the term "value-added" without laughing.



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WHOIS

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isihr.com registry whois			Updat	ed 18 hours ago	- Refresh	Hot Deals!
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Domain Name: ISIHR.COM Registrar UHOIS Server: whois.godad Registrar UHOIS Server: whois.godad Registrar URL: http://www.godaddy.co Update Date: 2009-12-22 18:43:40 Ureation Date: 2007-01-05 17:25:44 Registrar Registration Expiration Date: Registrar IANA ID: 146 Registrar Abuse Contact Email: abuse Registrar Abuse Contact Front: +1.48 Domain Status: clientTransferProhibited Domain Status: clientTransferProhibited Domain Status: clientTransferProhibited Domain Status: clientTransferProhibited Domain Status: clientDeleteProhibited Domain Status: clientDeleteProhibited Domain Status: clientDeleteProhibited Registrant Name: Registration Private Registrant Street: DomainsByProxy.co Registrant Street: DomainsByProxy.co Registrant Street: 14747 N Northsight I Registrant Street: Noroince: Arizona Registrant Ponce: +1.4806242599 Registrant Phone Ext: Registrant Fax Ext: Registrant Fax Ext: Registrant Fax Ext: Registrant Fax Ext: Registrant Fax Ext: Registrant ID: Admin Name: Registration Private Admin Street: 10omainsByProxy.com Admin Street: 14747 N Northsight Blvd Admin Street: 10omainsByProxy.com Admin Street: 10omainsByProxy.com Admin Street: 10omainsByProxy.com Admin Street: 10omainsByProxy.com Admin Street: 10omainsByProxy.com Admin Fax Ext: Admin Fax Ext: Admin Fax Ext: Admin Fax Ext: Admin Fax Ext: Admin Fax: +1.4806242599 Admin State/Province: Arizona Admin State/Province: Arizona Admin Fax Ext: Admin Fax Ex	dy.com m 2016-01-05 17:25:44 @godaddy.com 0-624-2505 d ?roxy, LLC m 3lvd Suite 111, PMB sbyproxy.com r, LLC Suite 111, PMB 309 roxy.com LLC buite 111, PMB 309	309			· · · · · · · · · · · · · · · · · · ·	An Annual Can Sin A Durahat Can Sin A Durahat Can Can Sin A Durahat Can Can Sin A Durahat Can Annual Durahat

DNSSEC: unsigned URL of the ICANN WHOIS Data Problem Reporting System: http://wdprs.internic.net/ Last update of WHOIS database: 2014-11-24T22:00:00Z

See Business Registration Listing

Copy and paste the link below to view additional details: http://who.godaddy.com/whoischeck.aspx?domain=ISIHR.COM

The data contained in GoDaddy.com, LLC's Whols database, while believed by the company to be reliable, is provided "as is" with no guarantee or warranties regarding its accuracy. This information is provided for the sole purpose of assisting you in obtaining information about domain name registration records. Any use of this data for any other purpose is expressly forbidden without the prior written permission of GoDaddy.com, LLC. By submitting an inquiry, you agree to these terms of usage and limitations of warranty. In particular, you agree not to use this data to allow, enable, or otherwise make possible, dissemination or collection of this data, in part or in its entirety, for any purpose, such as the transmission of unsolicited advertising and and solicitations of any kind, including spam. You further agree not to use this data to enable high volume, automated or robotic electronic processes designed to collect or compile this data for any purpose, including mining this data for your own personal or commercial purposes.

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### CASE STUDIES

### Spring Mobile Case Study (http://isihr.com/case-studies/spring-

### mobile/)

Posted on December 11, 2008 (http://isihr.com/case-studies/spring-mobile/) in Case Studies (http://isihr.com/resources/case-studies/)

Spring Mobile is a premier AT&T dealer offering the largest mobile-to-mobile calling community with over 54 million customers. Since its inception in 2001, Spring now employs over 400 people, operates 84 retail locations in Utah, Idaho, Wyoming, Nevada, Arizona, California and Colorado and continues to expand throughout the Intermountain West. Spring has been recognized by many prestigious awards, including by Inc. Magazine in 2006 as one of the nation's 500 fastest-growing private companies proven by its three-year sales growth rate of 394 percent. Because of its rapid growth rate, Spring is continually expanding its employee base to meet the needs of all customers.

When Vern Dickman, the company's current chairman, and his executive team including Jason Ellis, current President and CEO, founded the company with only 26 employees they made the commitment to provide an exceptional incentive package and personalized attention to all employees. As a new company with limited human resource expertise, Spring hired ISIhr to handle all human resource functions. After an eleven-year partnership, ISIhr continues to be an integral part of Spring's success in growing and retaining its employee-base and continues to provide a suite of services including highly-competitive health benefits and retirement plans, legal support, payroll processing, assistance with personnel issues, employee recruiting services, personal and immediate assistance to employees and more.

"ISIhr has taken a sincere and personal interest in our company and has been an instrumental partner in helping our company succeed," said Ellis. "Because of their excellent relationship with the healthcare provider and their expertise in managing risk, ISIhr provides us with a champion level of benefits and other superior services that help us provide the best value possible to our growing Spring family."

Ellis also adds that one of the greatest degrees of difference compared to its competitors is ISIhr's progressive use of technology to streamline processes. Considering that the majority of individuals prefer to fill out information and make changes to their benefits online, ISIhr has alleviated all paperwork and has developed a simple-to-use and quick online system that can be used by all of their clients. In fact the tool is so innovative that it only requires employees to enter their personal information one time, and then the software duplicates the information on all other forms.

### **ISIHR00184**

"Outsourcing our company's human resource functions to ISIhr has been a smart decision for our company," continues Ellis. "In addition to being a cost effective solution, ISIhr gives our company the peace of mind in knowing that our valued employees are being cared for by people that we trust."

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### Testimonial

"Partnering with ISIhr is the best decision I've ever made regarding my business. They relieve me of the burden of HR so I can focus on growing my business."

- Ron B., Utah based automotive services company, approximately 200 employees

Hear what our clients are saying ---- (http://isihr.com/testimonials/clients/)

### Case Study

### Spring Mobile Case Study

As a new company with limited human resource expertise, Spring hired ISIhr to handle all human resource functions. ISIhr has been there for Spring since their inception in 2001, and continues to be an integral part of Spring's success in growing and retaining its employee-base and continues to provide a suite of services, including highly-competitive health benefits and retirement plans, legal support, payroll processing, assistance with personnel issues, employee recruiting services, personal and immediate assistance to employees and more.

Read Case Study → (http://isihr.com/case-studies/2013/08/14/spring-mobile/)

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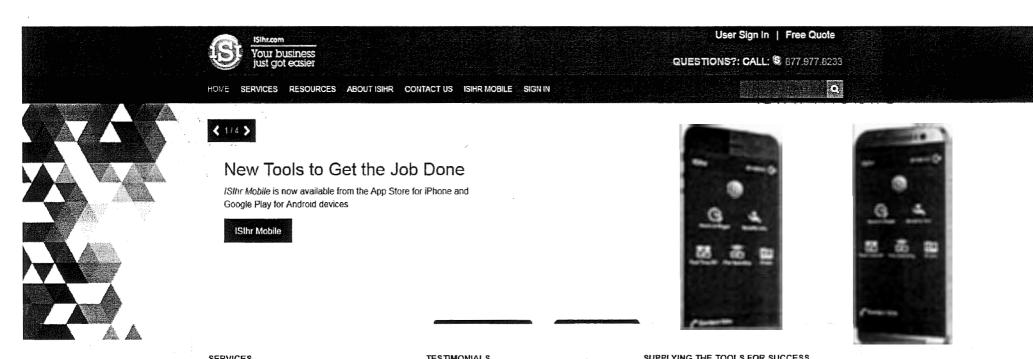
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#### Benefits +

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See How ISIhr's Clients Rely on us to Make **Business Easier** 

ISIhr is always helpful and flexible. I'm very glad we work together. Love you guys!

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### New Tools to Get the Job Done

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ISIhr Mobile (http://isihr.com/app/)

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Show your employees appreciation by offering corporate-quality benefits. ISIhr's benefit options can help you attract top talent, incentivize your workforce and stay compliant with new Health Reform legislation.



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Reducing exposure to employment related risks is one of the primary reasons our clients choose coemployment with ISIhr.

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- Jason K., Salt Lake City based advertising firm, 10 employees

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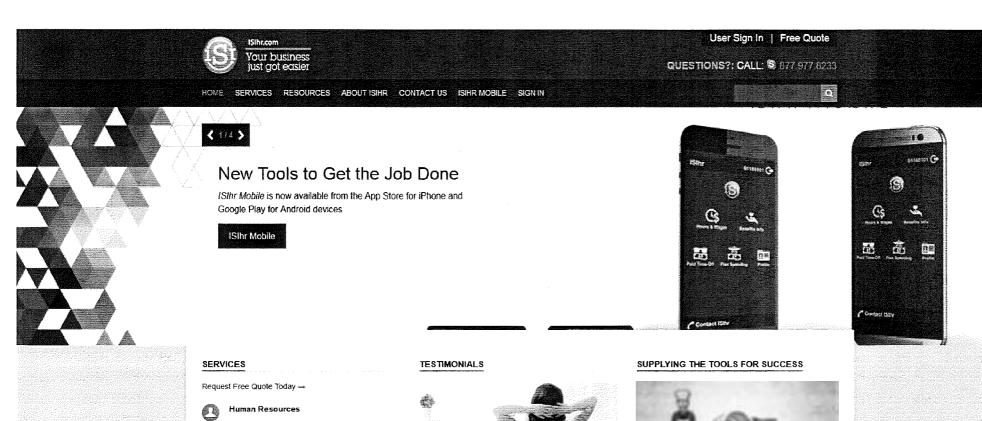
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### Payroll

ISIhr understands the importance of consistently accurate payroll. Find out how you can save time and reduce liability by partnering with ISIhr.



### (http://isihr.com/services/payroll/) **Benefits**

Show your employees appreciation by offering corporate-quality benefits. ISIhr's benefit options can help you attract top talent, incentivize your workforce and stay compliant with new Health Reform legislation.

(http://isihr.com/services/benefits/)

### **Risk Management**

Reducing exposure to employment related risks is one of the primary reasons our clients choose coemployment with ISIhr.

(http://isihr.com/services/risk-management/)

### TESTIMONIALS



### (http://isihr.com/testimonials/clients/)

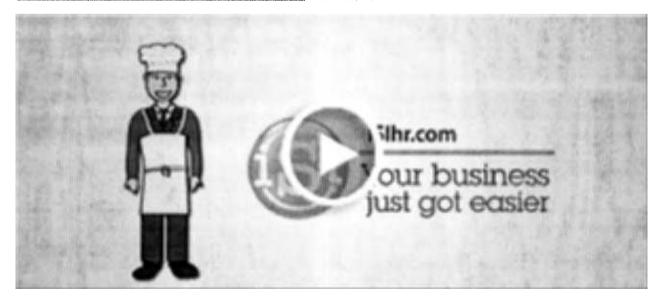
### See How ISIhr's Clients Rely on us to Make Business Easier

ISIhr is always helpful and flexible. I'm very glad we work together. Love you guys!

- Jason K., Salt Lake City based advertising firm, 10 employees

Read More → (http://isihr.com/testimonials/clients/)

### SUPPLYING THE TOOLS FOR SUCCESS



(http://isihr.com/video/)

### ISIhr: Supplying all the Right Tools for Success

Let ISIhr help you come up with the perfect recipe for your company's success.

Read More  $\rightarrow$  (http://isihr.com/video/)

### **GET HEALTH INSURANCE THROUGH ISIHR**

### **Health Care Reform**

Do I qualify? Subsidies, Exchanges, what does it all mean? Read More  $\rightarrow$  (http://isihr.com/get-health-insurance/)

### MEMBERSHIP



### **GET IN TOUCH**

ISIhr 859 W South Jordan Parkway #77 South Jordan, Utah 84095

**Toll Free:** 877.977.8233 info@isihr.com (mailto:information@isihr.com)

Request a Consultation (http://isihr.com/quote/)

### **RECENT POSTS**

- Where did all the good employees go?
   2014/10/24 (http://isihr.com/articles/good-employees-go/)
- Ebola in the Workplace... What Would You Do? 2014/10/24 (http://isihr.com/articles/ebola-in-the-workplace/)

2015 FSA and HSA Open Enrollment
 2014/10/24
 (http://isihr.com/articles/2015-fsa-hsa-open-enrollment/)

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# EXHIBIT G

### INNOVATIVE STAFFING INC.

Entity Number: 3091405-0142 Company Type: Corporation - Domestic - Profit Address: 859 WEST SOUTH JORDAN PKWY PO BOX 95330 S Jordan, UT 84095 State of Origin: UT Registered Agent: MICHELYN FARNSWORTH Registered Agent Address: 859 W SOUTH JORDAN PKWY PO BOX 95330 South Jordan, UT 84095

### Status: Active

Status: Active as of 01/30/2007 Renew By: 12/31/2014 Status Description: Good Standing The "Good Standing" status represents that a renewal has been filed, within the most recent renewal period, with the Division of Corporations and Commercial Code. Employment Verification: Not Registered with Verify Utah

### History

### Registration Date: 12/30/1999 Last Renewed: 10/15/2013

Additional Information

### NAICS Code: 9999 NAICS Title: 9999-Nonclassifiable Establishment

Search by:

Business Name Number

Executive Name Search Hints

Name:

# EXHIBIT H





### ISI of Utah CLIENT SERVICE AND EMPLOYEE MANAGEMENT AGREEMENT

### **RECITALS:**

- 1. ISI is a Professional Employer Organization (PEO).
- 2. ISI is engaged in the business of providing contracted employees ("Assigned Worksite Employees").
- 3. Client is engaged in a business, which requires employees.
- ISI desires to contract with Client, and Client desires to contract with ISI to provide the Assigned Worksite Employees required in the operations of the Client's business.

In consideration of the mutual promises and benefits contained in the Agreement, the parties agree as follows:

### 1. SERVICES AND RELATIONSHIP:

ISI shall provide Client, at Client's location (s), professional employers services as set forth herein, through the assignment of ISI Worksite Employees (Assigned Worksite Employees), who shall perform services for the benefit of the Client in accordance with the terms and conditions of this Agreement and the Assigned Worksite Employees Employment Agreement with ISI. There shall exist a coemployment relationship between ISI, the Assigned Worksite Employees, and the Client. Both ISI and the Client shall have an employment relationship with the Assigned Worksite Employee. Under this Agreement the Client and ISI shall each assume specific responsibilities, while both parties, all as specified herein, shall share other responsibilities.

### 2. MANAGEMENT BY CLIENT:

Client's owners or Board of Directors shall continue to manage its business and/or property, as they deem appropriate, including, without limitation, exercising control over sales, marketing, finance, or other similar matters relating to the usual conduct of Client's business, and this Agreement shall not affect said management powers in any way whatsoever.

### EXHIBIT I



A PUBLICATION OF INNOVATIVE STAFFING + ISSUE NUMBER 4 - FALL 2004



## How to plan your financial future at any age.

him it comes to budgets, one site does not fit all After all, your the is probably very different than it was five or 10 years ago, and changed organistances call for a changed fituantial size. The following tips can help you create a smart fituancial plan tailcred to fit your age.

2Ds AND YOUNGER - Venters of Ceneration Y on animiting the workforce and now constitute the argest consumer group in American history Fortunates, a neurit auries by Chematilat investment advaces frank that now there third of Generation View agent to dark storing the reflection define they much 25, cilitariumship, there is evidence that Generation View can report to stringge with student were and credit card dark if you are in your 20s, set yourself up to transmi success by using credit regionably. Now is also the perfect time to belie advantage of compound interest by installability a reflection to server plan.

30s GENERATION X - a summittee interest to an Generation Cellit, According to the Federal Reserve credit card data for 25-to-34 year-othe many tripled between 1983 and 2001. Coupled with student cash built and increased feature posts, many 30 correctings have difficult conditions to deal with. If you are in your 30s, make sure out to acquire more martigage debt than you can aftert and make a concentrated aftert for many education loans. Also, in another to interement spore, be sure to establish an emergency savings coefficien so that you do not have to net owell.

405 - Your 405 should be a gloud time, trianclarly, Workers in their 405 are likely entering their geals, earning years, making this the cloud time to uncure their francosi facting. If you are in your 405, paying power doit is imperative. Ou will be rempted to take on a rengthy montgage loan that will baunt you in the future. Now is also a good time to review your retries ment goals to make sure you are on-track.

SOS AND BEYOND - The haw fetterment Survey by Merril Lynch Saund that bady biomens who have a plan and her freenously prepared are more optimatic and less feerful compared with those who do not. If you are beford or your reterment plans, it is time to disy contribution your reterment plans, it is time to disy contributions who are ages 50 or other to make "calch-up" contributions of \$5,000 in 2000 and 2007 Acor, take the time to prepare to update your Will and other important sepal documents. As storing, maintaining adequate health insurance is a must.

Finally, concurrents of all the stages should beek advice from a perfectional credit countarior or financial planner filmeeded. After all, a Detirne of Inarical amounty to priceives. — Automics Wite

If you don't already have a 40% plan in place, it's samy to not up a plan with little or no out-of-pocket cost to the company. For more information, contact your ISI Client Service Representative at 107.304.0252.

# (@)

Each year in the U.S. altate migre than 300.000 people die from faart attacks. Many of these happen at work or away Brown Browne. You newer langue what is friend, coworker or complete stirturger may be stiricken in your presence. It can happen anywhere, anytorme, too amyoune withcast motical Dro you have the CPR craining it takes to save a life or help in a

worse than feeling completely training to offer assistance." helpless and assisty-ridden. Don't let this opportunity



rescue effort? If not, sign up doesn't require you to get for the ISI CPR / First Aid / involved in any emergency Rescore Training, and situation,"says Nortling,"But, Certification classes taught having the necessary training by our Safety Director, Paul gives pence of mind as well as Noetling. There is nothing valuable first aid and rescue

when confronted with a life- pass you by Please consider threataning situation and you signing up for this important don't have the skills to step in class. It could save a life. For and help out."Trust me, five more information, contact been there?" adds Noetling, your ISI Client Service Rep-"Going through the training resentative at 801.984.0252.

### ISI FOOD DRIVE THE UTAH FOOD BANK

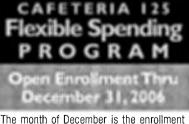
The Utah Food Bank needs our help. Throughout December 31, 2006. we will be picking up canned or non-perishable items when we drop off payroll. For more information, contact your ISI Client Service Representative at 801.984.0252.

### RECOGNITION

ISI Sponsors 2006 Best Companies to Work For Innovative Staffing Inc. is proud to announce our sponsorship of Utah Business Magazine's 2006 Best Companies to Work For in November. The event recognizes the top companies and best practices in employee relations in Utah. We are proud to announce ISI is one the winners! All winners and rankings will appear in the November issue of Utah Business magazine.



ISI is honored to be a winner of the "100 Top Performing Companies in Utah" for the second year in a row. We have been recognized for the highest revenue growth over a five-year period.



period in the Cafeteria 125 "Flexible Spending" program through Innovative Staffing. Open Enrollment is the only time eligible employees can enroll in the Cafeteria125 "Flexible Spending" program. The Cafeteria 125 "Flexible Spending" program allows you to set aside pre-taxed dollars to apply to out of pocket expenses for eligible medical, dental, vision, pharmacy and dependent care. Employees must enroll each year. The Cafeteria 125 "Flexible Spending" program does not roll over each year.

For more information, contact your ISI Client Service Representative at 801.984.0252.

#### **2007 FLEX & VISION** 8928 8928 B 100000 N alaka Tizai

The month of January marks the open enrollment period in the Voluntary Vision Insurance Program through Innovative Staffing. Open Enrollment is the only time eligible employees can enroll in the vision plan, or make changes to their existing coverage without a "gualifying event" taking place. If you are currently enrolled, but do not wish to make any changes in regards to your participation coverage, you will automatically be renewed for the current plan year. For more information, contact your ISI Client Service Representative at 801.984.0252.



### DOCUMENTATION IS KEY IN DISCIPLINARY ACTIONS

conduct is a critical function for effective and what was said. Editorial comments and managers. Keeping an accurate record of an characterizations are not helpful; the notes employee's work history is necessary for should be factual. The documentation of what performance management, employee career was said, and by whom, can help a manager

and rermination decisions. Managers should write down notes of conversations with employees about their performance and/or conduct. These notes should be written on the same day as the conversation took place. Even if the conversation was not about formal

management process, some notes on the conversation are appropriate. Documentation should always include the date, the manager's

- Keep evidence of rule or policy violations. including indication employee knew the applicable rules/policies.
- Issue written warnings if appropriate. Obtain employee's signature if possible. Cite specific rule or policy violation in warnings.
- B Warnings should define expectations and consequence(s) of future violations
- Record and summarize disciplinary discussions. Consider having a witness present for important disciplinary discussions that may result in discharge.
- Confirm reasons for discharge in writing. Consult your Personnel Department for advice if needed.



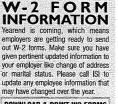
Documentation of employee performance and name and title, the employee's name and title development and compensation, discipline, track performance issues and will help protect

any in the tigation at e, Written tation is necessary are ever d by govagencies lied upon y at an nent hearobjective -upob ne

n is to discipline or part of the formal performance record warnings and incidents justifying termination or to explain reasons and/or events leading to a voluntary quit. Consider the following guidelines for written documentation:

- Request letters of resignation, if possible, from employees who quit or consider an exit interview.
- Document problems, complaints or personal issues that may have influenced a quit. Note options, leaves of absence or transfers that were offered
- Importance of Documentation
- Memory is offen unreliable.
- The best records are often key to resolving issues of credibility. In most cases, the claimant will have a very different view of what happened.

#### Supervisors and other witnesses may not be available when a claim is filed or a hearing scheduled



DOWNLOAD & PRINT W2 FORMS You can also print W2 forms off the ISI website in January, 2007 innovativestaffing.com





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#### Person Processed Contractions

I you are searched to targeting a personal consultation regarding your health plan or to find our hore to request your over from IMD in much pits have pour our mast sortige He borning He, haltibing recardle and living a headliner Mariala, allower constant picel fit Representatives or \$51 1884,21112 or class over unlinity, impairment for many addressmine.

CORPORATE WELLNESS PROGRAMS AVAILABLE

> Contact year **858 Climent Service** Representative at 801.984.0252.



🖣 ome big companies just don't seem to get it. Take Radio Shack Corp., the Fort Worth, Texas-based operator of the electronics stores, and the way it handled the firing of 403 workers at company headquarters last month. Radio Shack - which this year booted its CEO because he lied on his resume about a college degree he never earned - didn't exactly pass the compassion test. Some workers got the bad news in an e-mail that said: "The work force reduction notification is currently in progress. Unfortunately your position is one that has been eliminated." Radio Shack, it seems, believes in wielding the ax with cool detachment, as if it would lessen the pain. The company attempted to justify its outrageous conduct by saying employees had been told in meetings that layoffs were coming and notices would be delivered electronically. But the move made the company an easy target. Forbes magazine summed the situation up this way: "Laying off employees is never easy, but doing it via mass e-mail is a new low in management and labor relations." Another media organization might have even created a new word based on the Radio Shack's actions: "e-fire." Let's hope it doesn't become a trend - Business Newswire

#### **GETYOUR FLU SHOT** FRIDAY, NOVEMBER 17 . 1PM - 5PM

FREE for all Altius and UHC members

- ·Proof of insurance MUST be presented at time of vaccination. They will bill carriers with other insurance.
- Hu shots will be offered at no charge to employees and their dependents on the Altius plan; and to employees only on the UHC plan. For employees with a different insurance group and dependents covered on the UHC plan, CNS will submit claims to their primary insurance providers.
- . Flu shots are \$25.00. Cash or checks accepted. ·Anvone covered by BCBS should contact their ISI
- representative regarding their flu shot options.
- . Flu shots may be somewhat limited this year, Shots will be given on a first-come, first-serve basis.
- . Flu shots will only be given to dependents ages nine (9) years or older. All younger dependents should see their family doctor.

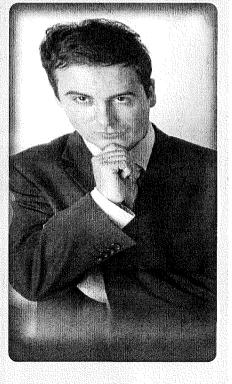


801.984.0252 859 W. South Jordan Parkway #77 South Jordan, Utah 84095

### TOP 10 SIGNS YOU'VE BEEN IN CORPORATE AMERICA TOO LONG

- 10 You decide to re-organize your family into a "team-based" organization."
- 9 You refer to dating as test marketing.
- 8 You can spell "paradigm."
- 7 You actually know what a paradigm is.
- 6 You write executive summaries on your love letters.
- 5 Your Valentine's Day cards have bullet points.
- 4 You celebrate your wedding anniversary by conducting a performance review.
- 3 You believe you never have any problems in your life, just "issues" and "improvement opportunities."
- 2 You can explain to somebody the difference between "re-engineering," "down-sizing," "right-sizing," and "firing people."

And the number **1** sign you've been in corporate America too long...



You use the term "value-added" without laughing.

# EXHIBIT J



SECURITY DOMAINS HOSTING WEBSITES EMAIL WHOIS SUPPORT LOGIN 0 isihr.com registry whois Updated 18 hours ago - Refresh Hot Deals! Domain Name: ISIHR.COM Registrar: GODADDY.COM, LLC Whois Server: whois.godaddy.com Referral URL: http://registrar.godaddy.com Name Server: NS27.DOMAINCONTROL.COM Name Server: NS28.DOMAINCONTROL.COM Status: clientDeleteProhibited Status: clientRenewProhibited Status: clientTransferProhibited .ASIA @ \$2.28 \$16.88 Status: clientUpdateProhibited Updated Date: 22-dec-2009 Creation Date: 05-jan-2007 Expiration Date: 05-jan-2016 Web Hosting Updated 18 hours ago isihr.com registrar whois Domain Name: ISIHR.COM Registry Domain ID: 740958421\_DOMAIN\_COM-VRSN Registrar WHOIS Server: whois.godaddy.com Registrar URL: http://www.godaddy.com Update Date: 2009-12-22 18:43:40 Creation Date: 2007-01-05 17:25:44 Uniteritart Dias Silvers United Cars Transfer Registrar Registration Expiration Date: 2016-01-05 17:25:44 - Untilivelined Chernelineters Registrar: GoDaddy.com, LLC Registrar IANA ID: 146 - Universitant Evenil According Registrar Abuse Contact Email: abuse@godaddy.com - 33 Day Mirroy Beck Guarantee Registrar Abuse Contact Phone: +1.480-624-2505 Domain Status: clientTransferProhibited Domain Status: clientUpdateProhibited inte (I \$3.88

WHOIS

Domain Status: clientRenewProhibited Domain Status: clientDeleteProhibited Registry Registrant ID: Registrant Name: Registration Private Registrant Organization: Domains By Proxy, LLC Registrant Street: DomainsByProxy.com Registrant Street: 14747 N Northsight Blvd Suite 111, PMB 309 Registrant City: Scottsdale Registrant State/Province: Arizona Registrant Postal Code: 85260 Registrant Country: United States Registrant Phone: +1.4806242599 Registrant Phone Ext: Registrant Fax: +1.4806242598 Registrant Fax Ext: Registrant Email: ISIHR, COM@domainsbyproxy.com Registry Admin ID: Admin Name: Registration Private Admin Organization: Domains By Proxy, LLC Admin Street: DomainsByProxy.com Admin Street: 14747 N Northsight Blvd Suite 111, PMB 309 Admin City: Scottsdale Admin State/Province: Arizona Admin Postal Code: 85260 Admin Country: United States Admin Phone: +1.4806242599 Admin Phone Ext: Admin Fax: +1.4806242598 Admin Fax Ext Admin Email: ISIHR.COM@domainsbyproxy.com Registry Tech ID: Tech Name: Registration Private Tech Organization: Domains By Proxy, LLC Tech Street; DomainsByProxy.com Tech Street: 14747 N Northsight Blvd Suite 111, PMB 309 Tech City: Scottsdale Tech State/Province: Arizona Tech Postal Code: 85260 Tech Country: United States Tech Phone: +1.4806242599 Tech Phone Ext: Tech Fax: +1.4806242598 Tech Fax Ext: Tech Email: ISIHR.COH@domainsbyproxy.com Name Server: NS27.DOMAINCONTROL.COM Name Server: NS28.DOMAINCONTROL.COM

DNSSEC: unsigned URL of the ICANN WHOIS Data Problem Reporting System: http://wdprs.internic.net/ Last update of WHOIS database: 2014-11-24T22:00:00Z

\*\*\*\*

See Business Registration Listing Copy and paste the link below to view additional details: http://who.godaddy.com/whoischeck.aspx?domain=ISIHR.COM

The data contained in GoDaddy.com, LLC's Whols database, while believed by the company to be reliable, is provided "as is" with no guarantee or warranties regarding its accuracy. This information is provided for the sole purpose of assisting you in obtaining information about domain name registration records. Any use of this data for any other purpose is expressly forbidden without the prior written permission of GoDaddy.com, LLC. By submitting an inquiry, you agree to these terms of usage and limitations of warranty. In particular, you agree not to use this data to allow, enable, or otherwise make possible, dissemination or collection of this data, in part or in its entirety, for any purpose, such as the transmission of unsolicited advertising and and solicitations of any kind, including spam. You further agree not to use this data to enable high volume, automated or robotic electronic processes designed to collect or compile this data for any purpose, including mining this data for your own personal or commercial purposes.

Please note: the registrant of the domain name is specified in the "registrant" section. In most cases, GoDaddy.com, LLC is not the registrant of domain names listed in this database.

### related domain names

godaddy.com domaincontrol.com domainsbyproxy.com internic.net

### Domains

Register Domain Name View Domain Pricing Bulk Domain Register Bulk Domain Transfer Whois Lookup Name Suggestion Tool Free with Every Domain View Promos

### Infrastructure

Datacenter Details Hosting Security 24 x 7 Servers Monitoring Backup and Recovery

### Hosting & Products

Linux Hosting Windows Hosting Linux Reseller Hosting Virtual Private Servers Dedicated Servers Managed Servers Website Builder Enterprise Email SSL Sitelock

### Support

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Follow us

Enter a Domain Name

OR

LOGIN

CREATE AN ACCOUNT



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# EXHIBIT K

### User Sign In (/sign-in/) | Free Quote (/quote/)

### QUESTIONS?: CALL: 877.977.8233

### SHOW MENU

Home (http://isihr.com) | Resources (http://isihr.com/resources/) | Case Studies

### CASE STUDIES

### Spring Mobile Case Study (http://isihr.com/case-studies/spring-

### mobile/)

Posted on December 11, 2008 (http://isihr.com/case-studies/spring-mobile/) in Case Studies (http://isihr.com/resources/case-studies/)

Spring Mobile is a premier AT&T dealer offering the largest mobile-to-mobile calling community with over 54 million customers. Since its inception in 2001, Spring now employs over 400 people, operates 84 retail locations in Utah, Idaho, Wyoming, Nevada, Arizona, California and Colorado and continues to expand throughout the Intermountain West. Spring has been recognized by many prestigious awards, including by Inc. Magazine in 2006 as one of the nation's 500 fastest-growing private companies proven by its three-year sales growth rate of 394 percent. Because of its rapid growth rate, Spring is continually expanding its employee base to meet the needs of all customers.

When Vern Dickman, the company's current chairman, and his executive team including Jason Ellis, current President and CEO, founded the company with only 26 employees they made the commitment to provide an exceptional incentive package and personalized attention to all employees. As a new company with limited human resource expertise, Spring hired ISIhr to handle all human resource functions. After an eleven-year partnership, ISIhr continues to be an integral part of Spring's success in growing and retaining its employee-base and continues to provide a suite of services including highly-competitive health benefits and retirement plans, legal support, payroll processing, assistance with personnel issues, employee recruiting services, personal and immediate assistance to employees and more.

"ISIhr has taken a sincere and personal interest in our company and has been an instrumental partner in helping our company succeed," said Ellis. "Because of their excellent relationship with the healthcare provider and their expertise in managing risk, ISIhr provides us with a champion level of benefits and other superior services that help us provide the best value possible to our growing Spring family."

Ellis also adds that one of the greatest degrees of difference compared to its competitors is ISIhr's progressive use of technology to streamline processes. Considering that the majority of individuals prefer to fill out information and make changes to their benefits online, ISIhr has alleviated all paperwork and has developed a simple-to-use and quick online system that can be used by all of their clients. In fact the tool is so innovative that it only requires employees to enter their personal information one time, and then the software duplicates the information on all other forms.

"Outsourcing our company's human resource functions to ISIhr has been a smart decision for our company," continues Ellis. "In addition to being a cost effective solution, ISIhr gives our company the peace of mind in knowing that our valued employees are being cared for by people that we trust."

### Resources

Articles (http://isihr.com/resources/articles/)

Case Studies (http://isihr.com/resources/case-studies/)

Featured Benefit (http://isihr.com/resources/featured-benefit/)

Health Reform Updates (http://isihr.com/resources/health-reform/)

News (http://isihr.com/resources/news/)

Newsletter (http://isihr.com/resources/newsletter/)

Testimonials (http://isihr.com/resources/testimonials/)

### Testimonial

"Partnering with ISIhr is the best decision I've ever made regarding my business. They relieve me of the burden of HR so I can focus on growing my business."

- Ron B., Utah based automotive services company, approximately 200 employees

Hear what our clients are saying  $\rightarrow$  (http://isihr.com/testimonials/clients/)

### Case Study

### Spring Mobile Case Study

As a new company with limited human resource expertise, Spring hired ISIhr to handle all human resource functions. ISIhr has been there for Spring since their inception in 2001, and continues to be an integral part of Spring's success in growing and retaining its employee-base and continues to provide a suite of services, including highly-competitive health benefits and retirement plans, legal support, payroll processing, assistance with personnel issues, employee recruiting services, personal and immediate assistance to employees and more.

Read Case Study → (http://isihr.com/case-studies/2013/08/14/spring-mobile/)

### MEMBERSHIP

### **GET IN TOUCH**

ISIhr 859 W South Jordan Parkway #77 South Jordan, Utah 84095

Toll Free: 877.977.8233 info@isihr.com (mailto:information@isihr.com)

Request a Consultation (http://isihr.com/quote/)

### **RECENT POSTS**

- NBS Announces Enhancements to Flexible Benefit Systems 2014/08/25 (http://isihr.com/newsletter/nbs-enhancements-sep2014/)
- ACA: Three Facts Employers Should Know for 2015 2014/08/23 (http://isihr.com/health-reform/aca-three-facts-employers-know-2015/)
- What does the Dickey's BBQ Incident Teach Employers?
   2014/08/23 (http://isihr.com/articles/dickeys-bbq-incident-teach-employers/)

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### **ISIHR00186**

# EXHIBIT L

J.



# ISIhr

Reg. No. 4,288,774INNOVATIVE STAFFING, INC. (UTAH CORPORATION)<br/>PO BOX 95330Registered Feb. 12, 2013SOUTH JORDAN, UT 84095Int. Cl.: 35FOR: ADMINISTRATION OF BUSINESS PAYROLL FOR

SERVICE MARK PRINCIPAL REGISTER FOR: ADMINISTRATION OF BUSINESS PAYROLL FOR OTHERS; HUMAN RESOURCE ANALYSIS AND CONSULTING SERVICES; HUMAN RESOURCES MANAGEMENT; PAYROLL ADMINISTRATION AND MANAGEMENT SERVICES; PAYROLL PREPARATION; PAYROLL PROCESSING SERVICES; WAGE PAYROLL PREPARATION, IN CLASS 35 (U.S. CLS. 100, 101 AND 102).

FIRST USE 12-28-1999; IN COMMERCE 12-28-1999.

THE MARK CONSISTS OF STANDARD CHARACTERS WITHOUT CLAIM TO ANY PAR-TICULAR FONT, STYLE, SIZE, OR COLOR.

SER. NO. 85-657,199, FILED 6-20-2012.

LINDA M. KING, EXAMINING ATTORNEY



### REQUIREMENTS TO MAINTAIN YOUR FEDERAL TRADEMARK REGISTRATION

### WARNING: YOUR REGISTRATION WILL BE CANCELLED IF YOU DO NOT FILE THE DOCUMENTS BELOW DURING THE SPECIFIED TIME PERIODS.

Requirements in the First Ten Years\* What and When to File:

*First Filing Deadline:* You must file a Declaration of Use (or Excusable Nonuse) between the 5th and 6th years after the registration date. *See* 15 U.S.C. §§1058, 1141k. If the declaration is accepted, the registration will continue in force for the remainder of the ten-year period, calculated from the registration date, unless cancelled by an order of the Commissioner for Trademarks or a federal court.

*Second Filing Deadline:* You must file a Declaration of Use (or Excusable Nonuse) and an Application for Renewal between the 9th and 10th years after the registration date.\* *See* 15 U.S.C. §1059.

### Requirements in Successive Ten-Year Periods\* What and When to File:

You must file a Declaration of Use (or Excusable Nonuse) and an Application for Renewal between every 9th and 10th-year period, calculated from the registration date.\*

### **Grace Period Filings\***

The above documents will be accepted as timely if filed within six months after the deadlines listed above with the payment of an additional fee.

The United States Patent and Trademark Office (USPTO) will NOT send you any future notice or reminder of these filing requirements.

\*ATTENTION MADRID PROTOCOL REGISTRANTS: The holder of an international registration with an extension of protection to the United States under the Madrid Protocol must timely file the Declarations of Use (or Excusable Nonuse) referenced above directly with the USPTO. The time periods for filing are based on the U.S. registration date (not the international registration date). The deadlines and grace periods for the Declarations of Use (or Excusable Nonuse) are identical to those for nationally issued registrations. *See* 15 U.S.C. §§1058, 1141k. However, owners of international registrations do not file renewal applications at the USPTO. Instead, the holder must file a renewal of the underlying international registration at the International Bureau of the World Intellectual Property Organization, under Article 7 of the Madrid Protocol, before the expiration of each ten-year term of protection, calculated from the date of the international registration. *See* 15 U.S.C. §1141j. For more information and renewal forms for the international registration, see http://www.wipo.int/madrid/en/.

NOTE: Fees and requirements for maintaining registrations are subject to change. Please check the USPTO website for further information. With the exception of renewal applications for registered extensions of protection, you can file the registration maintenance documents referenced above online at http://www.uspto.gov.

Page: 2 / RN # 4,288,774



# ISI

Reg. No. 4,282,891INNOVATIVE STAFFING, INC. (UTAH CORPORATION)<br/>PO BOX 95330<br/>SOUTH JORDAN, UT 84095Int. Cl.: 35FOR: HUMAN RESOURCE ANALYSIS AND CONSULTING SERVICES; HUMAN RE-<br/>SOURCES MANAGEMENT; PAYROLL ADMINISTRATION AND MANAGEMENT SERVICES;<br/>PAYROLL PREPARATION; PAYROLL PROCESSING SERVICES; WAGE PAYROLL PRE-<br/>PARATION, IN CLASS 35 (U.S. CLS. 100, 101 AND 102).PRINCIPAL REGISTERFIRST USE 12-28-1999; IN COMMERCE 12-28-1999.THE MARK CONSISTS OF STANDARD CHARACTERS WITHOUT CLAIM TO ANY PAR-<br/>TICULAR FONT, STYLE, SIZE, OR COLOR.SER. NO. 85-657,177, FILED 6-20-2012.

LINDA M. KING, EXAMINING ATTORNEY



Jand J. Kgppos

Director of the United States Patent and Trademark Office

### REQUIREMENTS TO MAINTAIN YOUR FEDERAL TRADEMARK REGISTRATION

### WARNING: YOUR REGISTRATION WILL BE CANCELLED IF YOU DO NOT FILE THE DOCUMENTS BELOW DURING THE SPECIFIED TIME PERIODS.

Requirements in the First Ten Years\* What and When to File:

*First Filing Deadline:* You must file a Declaration of Use (or Excusable Nonuse) between the 5th and 6th years after the registration date. *See* 15 U.S.C. §§1058, 1141k. If the declaration is accepted, the registration will continue in force for the remainder of the ten-year period, calculated from the registration date, unless cancelled by an order of the Commissioner for Trademarks or a federal court.

*Second Filing Deadline:* You must file a Declaration of Use (or Excusable Nonuse) **and** an Application for Renewal between the 9th and 10th years after the registration date.\* *See* 15 U.S.C. §1059.

### Requirements in Successive Ten-Year Periods\* What and When to File:

You must file a Declaration of Use (or Excusable Nonuse) and an Application for Renewal between every 9th and 10th-year period, calculated from the registration date.\*

### **Grace Period Filings\***

The above documents will be accepted as timely if filed within six months after the deadlines listed above with the payment of an additional fee.

The United States Patent and Trademark Office (USPTO) will NOT send you any future notice or reminder of these filing requirements.

\*ATTENTION MADRID PROTOCOL REGISTRANTS: The holder of an international registration with an extension of protection to the United States under the Madrid Protocol must timely file the Declarations of Use (or Excusable Nonuse) referenced above directly with the USPTO. The time periods for filing are based on the U.S. registration date (not the international registration date). The deadlines and grace periods for the Declarations of Use (or Excusable Nonuse) are identical to those for nationally issued registrations. *See* 15 U.S.C. §§1058, 1141k. However, owners of international registrations do not file renewal applications at the USPTO. Instead, the holder must file a renewal of the underlying international registration at the International Bureau of the World Intellectual Property Organization, under Article 7 of the Madrid Protocol, before the expiration of each ten-year term of protection, calculated from the date of the international registration. *See* 15 U.S.C. §1141j. For more information and renewal forms for the international registration, see http://www.wipo.int/madrid/en/.

NOTE: Fees and requirements for maintaining registrations are subject to change. Please check the USPTO website for further information. With the exception of renewal applications for registered extensions of protection, you can file the registration maintenance documents referenced above online at http://www.uspto.gov.

Page: 2 / RN # 4,282,891

# EXHIBIT M

### STRONG & HANNI, P.C. HENRY E. HEATH DAW FIRM

A PROFESSIONAL CORPORATION

SALT LAKE CITY OFFICE 102 SOUTH 200 EAST, SUITE 800 SALT LAKE CITY, UT 84111

T : (801) 532-7080 F : (801) 596-1508 WWW.STRONGANDHANNI.COM GLENN C. HANNI, P.C. HENRY E. HEATH PHILIP R. FISHLER ROGER H. BULLOCK R. SCOTT WILLIAMS PAUL M. BELNAP STUART H. SCHULTZ BRIAN C. JOHNSON <sup>1</sup> PAUL W. HESS STEPHEN J. TRAYNER STANFÖRD P. FITTS <sup>9</sup> BRADLEY W. BOWEN PETER H. CHRISTENSEN<sup>69</sup> ROBERT L. JANICKI <sup>4</sup> H. BURT RINCWOOD CATHERINE M. LÅRSON KRISTIN A. VANORMAN KRISTIN A. VANORMAN PETER H. BARLOW 4 MICHAEL L. FORD 34 GRADEN P. JACKSON 2 H. SCOTT JACOBSON MICHAEL J. MILLER \* ANDREW D. WRIGHT 8YRON G. MARTIN # BENJAMIN P. THOMAS SUZETTE H. GOUCHER LANCE H, LOCKE A. JOSEPH SANO JAMES C. THOMPSON LORI A. JACKSON WILLIAM B. INGRAM RYAN P. ATKINSON 9 JENNIFER R. CARRIZAL JEREMY G. KNIGHT 4 ANDREW B. MCDANIEL

### July 28, 2014

SADE A. TURNER CASEY W, IONES RYAN C. BULLOCK MICHAEL A. STAHLER<sup>57</sup> R. ROMAN GROESBECK CHET W. NEILSON? DAVID F. BROWN 5. SPENCER BROWN KATHRYN T. SMITH BROOKE JOHNSON ANDREW D. DAY NICHOLAS E, DUDOICH GREGORY N. GUNN ALAN R. HOUSTON JASON L. DEFOREST JESSICA J. JOHNSTON

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ESTABLISHED 1888

GORDON Ř. ŠTRONG (1909–1969)



SENT VIA U.S. MAIL & EMAIL Michael C. Van SHUMWAY VAN & HANSEN 8985 S Eastern Ave., Ste. 100 Las Vegas, NV 89123-4852 michael@shumwayvan.com

### Re: Innovative Staffing, Inc. v. ISHR LLC Proceeding No. 91214407

Dear Michael,

I noticed that we have not received ISHR LLC's responses to Innovative Staffing, Inc's discovery requests or ISHR LLC's Initial Disclosures which were due on July 24<sup>th</sup> and July 21<sup>st</sup>, respectively. Please provide these documents no later than Tuesday, August 5, 2014. If we do not receive these materials by then we will seek the appropriate relief from the Trademark Trial and Appeal Board. Please consider this letter our initial attempt to meet and confer as required under the rules.

Very truly yours,

STRONG & HANNI

Casey W. Jones

# EXHIBIT N

#### STRONG & HANNI, P.C. HENRY E. HEATH HENRY E. HEATH PHILIP R. FISHLER ROGER H. BULLOCK

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PETER H. BARLOW 4 MICHAEL L. FORD 34 GRADEN P. JACKSON 2 H. SCOTT JACOBSON MICHAEL J. MILLER 8 ANDREW D. WRIGHT BYRON G, MARTIN # BENJAMIN P. THOMAS SUZETTE H. GOUCHER LANCE H. LOCKE A, JOSEPH SANO JAMES C. THOMPSON LORI A. JACKSON WILLIAM B. INGRAM RYAN P. ATKINSON 9 JENNIFER R. CARRIZAL IEREMY G. KNIGHT 4 ANDREW B. MCDANIEL

SADÉ A. TURNER 4 CASEY W. JONES RYAN C. BULLOCK MICHAEL A. STAHLER 57 R. ROMAN GROESBECK CHET W. NEILSON<sup>3</sup> DAVID E. BROWN S. SPENCER BROWN KATHRYN T. SMITH BROOKE JOHNSON ANDREW D. DAY NICHOLAS E. DUDOICH GREGORY N. GUNN ALAN R. HOUSTON JASON L. DEFOREST JESSICA J. JOHNSTON

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ESTABLISHED 1888

GORDON R. STRONG (1909-1969)



October 27, 2014

### SENT VIA U.S. MAIL & EMAIL Michael C. Van SHUMWAY VAN & HANSEN 8985 S Eastern Ave., Ste. 100

Las Vegas, NV 89123-4852 michael@shumwayvan.com

> Re: Innovative Staffing, Inc. v. ISHR LLC Proceeding No. 91214407

Dear Michael,

Enclosed please find additional documents produced by Innovative Staffing, Inc. regarding the above-referenced matter. These are bates numbered ISIHR00230-00242. We also noticed that we still have not received your initial disclosures. Please provide those as soon as possible.

Very truly yours,

STRONG & HANNI

Casey W. Jones

CWJ:cb

# EXHIBIT O



DOMAINS HOSTING WEBSITES EMAIL SECURITY WHOIS SUPPORT LOGIN 0 infinisourcehr.com registry whois Updated 2 hours ago - Refresh Hot Deals! Domain Name: INFINISOURCEHR.COM Registrar: GODADDY.COM, LLC Whois Server: whois.godaddy.com Referral URL: http://registrar.godaddy.com Name Server: NS29.DOMAINCONTROL.COM Name Server: NS30.DOMAINCONTROL.COM Status: clientDeleteProhibited Status: clientRenewProhibited Status: clientTransferProhibited .ASIA @ \$2.28 \$16.88 Status: clientUpdateProhibited Updated Date: 20-nov-2013 Creation Date: 05-dec-2007 Expiration Date: 05-dec-2015 Web Hosting infinisourcehr.com registrar whois Updated 2 hours ago Domain Name: INFINISOURCEHR.COM Registry Domain ID: 1348555785\_DOMAIN\_COM-VRSN Registrar WHOIS Server: whois.godaddy.com Registrar URL: http://www.godaddy.com Update Date: 2013-11-20 09:33:58 - Canternitheat Diese Strawton. - Cationitane Data Trataber Creation Date: 2007-12-05 13:19:38 Registrar Registration Expiration Date: 2015-12-05 13:19:38 Registrar: GoDaddy.com, LLC Registrar IANA ID: 146 - Lindenitiest Claitstanions - Littlevilling E-repl. Accordents. Registrar Abuse Contact Email: abuse@godaddy.com - Inf Carly Weightery Basels, Chastrarthan Registrar Abuse Contact Phone: +1.480-624-2505 Domain Status: clientTransferProhibited Domain Status: clientUpdateProhibited Domain Status: clientRenewProhibited Domain Status: clientDeleteProhibited Registry Registrant ID: Registrant Name: Heather Hewlett Darts Q Registrant Organization: Infinisource, Inc. Registrant Street: 13024 Ballantyne Corporate Place \$3.88 mg Registrant Street: Suite 400 Registrant City: Charlotte Registrant City: Charlotte Registrant State/Province: North Carolina Registrant Postal Code: 28277

WHOIS

Registrant Country: United States Registrant Phone: +1.5172786384 Registrant Phone Ext: Registrant Fax: Registrant Fax Ext: Registrant Email: hheulett@infinisource.com Registry Admin ID: Admin Name: Heather Hewlett Admin Organization: Infinisource, Inc. Admin Street: 13024 Ballantyne Corporate Place Admin Street: Suite 400 Admin City: Charlotte Admin State/Province: North Carolina Admin Postal Code: 28277 Admin Posta Code, 2027 Admin Country: United States Admin Phone: +1.5172786384 Admin Phone Ext: Admin Fax: Admin Fax Ext: Admin Email: hheulett@infinisource.com Registry Tech ID: Tech Name: Heather Hewlett Tech Organization: Infinisource, Inc. Tech Street: 13024 Ballantyne Corporate Place Tech Street: Suite 400 Tech City: Charlotte Tech State/Province: North Carolina Tech Postal Code: 28277 Tech Country: United States Tech Phone: +1.5172786384 Tech Phone Ext: Tech Fax: Tech Fax Ext: Tech Email: hhewlett@infinisource.com Name Server: NS29.DOMAINCONTROL.COM Name Server: NS30.DOMAINCONTROL.COM

#### DNSSEC: unsigned URL of the ICANN WHOIS Data Problem Reporting System: http://wdprs.internic.net/ Last update of WHOIS database: 2014-11-25T15:00:00Z

The data contained in GoDaddy.com, LLC's Whols database, while believed by the company to be reliable, is provided "as is" with no guarantee or warranties regarding its accuracy. This information is provided for the sole purpose of assisting you in obtaining information about domain name registration records. Any use of this data for any other purpose is expressly forbidden without the prior written permission of GoDaddy.com, LLC. By submitting an inquiry, you agree to these terms of usage and limitations of warranty. In particular, you agree not to use this data to allow, enable, or otherwise make possible, dissemination or collection of this data, in part or in its entirety, for any purpose, such as the transmission of unsolicited advertising and and solicitations of any kind, including spam. You further agree not to use this data to compile this data for roy purpose, including mining this data for your own personal or commercial purposes.

Please note: the registrant of the domain name is specified in the "registrant" section. In most cases, GoDaddy.com, LLC is not the registrant of domain names listed in this database.

#### related domain names

godaddy.com domaincontrol.com infinisource.com internic.net

#### Domains

Register Domain Name View Domain Pricing Bulk Domain Register Bulk Domain Transfer Whois Lookup Name Suggestion Tool Free with Every Domain View Promos

#### Infrastructure

Datacenter Details Hosting Security 24 x 7 Servers Monitoring Backup and Recovery

#### **Hosting & Products**

Linux Hosting Windows Hosting Linux Reseller Hosting Windows Reseller Hosting Virtual Private Servers Dedicated Servers Managed Servers Website Builder Enterprise Email SSL Sitelock

#### Support

View Knowledge Base Contact Support Report Abuse About Whois



Enter a Domain Name

#### LOGIN

CREATE AN ACCOUNT



Copyright © Whois.com. All rights reserved Privacy Policy | Legal Agreement

OR

EXHIBIT P



124 West Allegan Street, Suite 1000 Lansing, Michigan 48933 T (517) 482-5800 F (517) 482-0887 www.fraserlawfirm.com Mary M. Moyne MMoyne@fraserlawfirm.com (517) 377-0852

July 16, 2009

### VIA CERTIFIED MAIL RETURN RECEIPT REQUESTED

Scott W. Hansen, Esq. Lewis Hansen Waldo & Pleshe Eight East Broadway Salt Lake City, UT 84111

**Certified Article Number** 7160 3901 9845 0102 7609 SENDERS RECORD

Re: InfiniSource, LLC

Dear Mr. Hansen:

We represent Infinisource, Inc. (Infinisource) in its intellectual property matters. Infinisource is a major corporation which has been in business since 1986. Our client is a nationwide provider of benefits administration and compliance services and has built up a very good reputation for providing quality services.

Infinisource is the owner of Federal Registration No. 2,846,062 for INFINISOURCE® for administration of employee benefit programs for employers and employees. Our client has been using the mark INFINISOURCE® for its services – which include payroll, human resources and other related areas – since at least as early as 2003. The mark INFINISOURCE® has been and is currently widely advertised at significant expense to our client. As a result of such investment, the INFINISOURCE® mark has become very familiar to our client's customers.

It has recently come to our client's attention that your client, Infinisource, LLC located in Midvale, Utah (Infinisource of Midvale) is using the mark INFINISOURCE for its human resource and regulatory compliance services. Infinisource of Midvale's unauthorized use of an identical mark in connection with services directed toward the same types of customers and through the same channels of trade as our client's services will certainly cause confusion, or cause mistake or deceive in violation of our client's federally protected trademark rights under 15 U.S.C. §1114. In addition to violating our client's federal rights, such use of an identical mark can constitute deceptive business and trade practices, unfair competition and dilution under federal, state and common law.

Scott W. Hansen, Esq. Lewis Hansen Waldo & Pleshe July 16, 2009 Page 2

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We therefore demand that Infinisource of Midvale cease and desist all use of INFINISOURCE on all services. In addition, we demand that your client cease offering any services and refrain from distributing or disseminating any marketing or promotional materials, including advertisements on its website or metatags for use by Internet search engines, which include the mark INFINISOURCE or any confusingly similar marks.

You must confirm in writing within fourteen (14) days of the date of this letter (by July 30, 2009) that Infinisource of Midvale has complied with our demands. If we do not hear from you within the next two (2) weeks, we will have no option but to recommend that our client consider further action against your client.

Very truly yours,

Fraser Trebilcock Davis & Dunlap, P.C.

Mary M. Moyne

### MMM/dkl

cc: Rich Glass, J.D.

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# EXHIBIT Q

U.S. DISTRICT COURT

# 2009 AUG 24 P 3:25

DISTRICT OF CTAH

CY: Larony diffus

TONI L. HARRIS (P-63111) (pro hac vice pending) J.J. BURCHMAN (P-66181) (pro hac vice pending) FRASER TREBILCOCK DAVIS & DUNLAP, P.C. 124 W. Allegan Street, Suite 1000 Lansing, MI 48933 Telephone: (517) 482-5800 Facsimile: (517) 482-0887 tharris@fraserlawfirm.com jburchman@fraserlawfirm.com

JOHN E. DELANEY (Utah Bar No. 8481) PARSONS BEHLE & LATIMER 201 South Main Street, Suite 1800 Salt Lake City, UT 84111 Telephone: (801) 532-1234 Facsimile: (801) 536-6111

Attorneys for Infinisource, Inc.

# IN THE UNITED STATES DISTRICT COURT DISTRICT OF UTAH

INFINISOURCE, INC.	.,
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Plaintiff,

vs.

INFINISOURCE, L.L.C.,

Defendant.

#### VERIFIED COMPLAINT

Case: 2:09-cv-00744 Assigned To : Campbell, Tena Assign. Date : 08/24/2009 Description: Infinisource Inc. v. Infini source LLC

Plaintiff, Infinisource, Inc. ("Infinisource"), for its Complaint, hereby alleges and asserts as follows:

1. This is an action for federal trademark infringement, federal unfair competition and federal trademark dilution in violation of the Federal Lanham Act, 15 U.S.C. § 1051, *et seq.*; cybersquatting in violation of the Anti-Cybersquatting Consumer Protection Act, 15 U.S.C.

4831-6543-4372.1

§ 1125(d); common law trademark infringement; and state unfair competition in violation of Utah Code § 13-5a-101, *et seq.*, against Defendant Infinisource, L.L.C. ("Defendant") for its commercial use and exploitation of Infinisource's INFINISOURCE® trademark on or in connection with its human resource services business. Infinisource hereby seeks (1) injunctive relief against Defendant's continued unauthorized and improper commercial use and exploitation of any trademark confusingly similar to Plaintiff's INFINISOURCE® trademarks on or in connection with the sale of any human resource goods and/or services including, but not limited to, COBRA compliance, employee benefits administration and payroll services; and (2) all damages arising from Defendant's past and present infringement and reimbursement of Infinisource's attorney fees and costs for having to bring this suit to enforce its trademark rights.

### I. PARTIES

2. Plaintiff Infinisource is a Michigan corporation with its principal place of business located at 15 East Washington Street, Coldwater, Michigan 49036.

3. Upon information and belief, Defendant Infinisource, L.L.C. ("Infinisource LLC") is a limited liability company organized under the laws of the State of Utah with its principal place of business located at 6770 South 900 East, Suite 201, Midvale, Utah 84047.

#### **II. JURISDICTION AND VENUE**

4. This Court has jurisdiction pursuant to 15 U.S.C. § 1121 and 28 U.S.C. §§ 1331 and 1338(a) over the federal trademark infringement and dilution claims, which arise under the Federal Lanham Act, 15 U.S.C. §§ 1051, *et seq.*, and over the anti-cybersquatting claim, which arises under the Anti-Cybersquatting Consumer Protection Act, 15 U.S.C. 1125(d); and has

jurisdiction pursuant to 28 U.S.C. §§ 1338(b) and 1367 over the state unfair competition and common law trademark infringement claims.

5. Upon information and belief, this Court has personal jurisdiction over Defendant since Defendant was organized under the laws of Utah and thereby resides in this State.

6. Upon information and belief, venue is proper in the District Court of Utah as to Defendant pursuant to 28 U.S.C §§ 1391(b) and (c) because Defendant was organized under the laws of Utah and thereby resides in this State and has transacted business in this District during times relevant to this action, including a substantial part of the events giving rise to the claims Infinisource alleges and asserts herein.

# III. BACKGROUND FACTS

### A. Infinisource's Trademark

7. Infinisource has been using the INFINISOURCE® trademark continuously since at least 2003 in connection with human resource-related services including, but not limited to, COBRA compliance, employee benefits administration, HIPAA compliance, fringe benefit administration, wellness program administration, human resource products and Medicare Part D administration, among other human resource-related services.

8. On or about February 15, 2005, Infinisource reserved the domain name www.infinisource.net.

9. Infinisource provides services to hundreds of clients in the State of Utah, and thousands more throughout the United States.

10. Infinisource has conducted seminars in Utah at least once per year from 2001 to present.

#### 4831-6543-4372.1

11. On or about October 28, 2002, Plaintiff filed an intent-to-use application on the INFINISOURCE trademark, which constitutes constructive use of the mark by Plaintiff Infinisource.

12. On or about May 25, 2004, the INFINISOURCE trademark was registered with the United States Patent and Trademark Office ("USPTO") (Reg. No. 2,846,062) to Plaintiff Infinisource relative to the administration of employee benefit programs for employers and employees.

13. The INFINISOURCE trademark is neither suggestive nor descriptive.

14. The INFINISOURCE trademark is an arbitrary and/or fanciful mark and, therefore, inherently distinctive and entitled to the widest ambit of protection from infringing uses.

15. On May 25, 2009, the INFINISOURCE trademark became incontestable.

16. On or about June 1, 2008, Infinisource began offering payroll processing services under its INFINISOURCE trademark.

17. Payroll processing services are complementary with, closely related to, and within the natural zone of expansion of, employee benefit programs.

### B. Defendant's Infringing Use and Interference

18. Upon information and belief, Defendant Infinisource LLC is engaged in the human resource business and provides human resources outsourcing, regulatory compliance, employee handbook, recruiting, temporary staffing, benefit plans, payroll services, COBRA administration and other human resource-related services.

19. On or about October 1, 2007, Defendant registered Infinisource, L.L.C. as a limited liability company in the State of Utah. See Exhibit A.

20. Upon information and belief, on or about December 5, 2007, Defendant registered the domain name <u>www.infinisourcehr.com</u> for the purpose of promoting and selling its human resource-related services. See Exhibit B.

21. Upon information and belief, Defendant has been and is currently using the INFINISOURCE trademark on or in connection with providing human resource-related services, without any authorization from Plaintiff Infinisource.

22. Upon information and belief, Infinisource LLC has offered for sale and has made sales of its human resource-related services using the INFINISOURCE trademark to consumers in this judicial district and throughout in the State of Utah in direct competition with Plaintiff Infinisource.

23. Upon information and belief, Defendant used the INFINISOURCE trademark in connection with human resource-related services with full knowledge of Plaintiff Infinisource's ownership of and senior rights in and to the INFINISOURCE trademark.

24. Defendant's use of the mark INFINISOURCE is identical in both sound and appearance to the INFINISOURCE trademark registered to Plaintiff.

25. On or about July 7, 2009, Infinisource notified Defendant that its use of the INFINISOURCE mark infringes on Plaintiff Infinisource's trademark rights and demanded that Defendant cease and desist from all further use of the INFINISOURCE trademark. Defendant refused and instructed Plaintiff to contact its legal counsel.

26. On July 16, 2009, Infinisource's legal counsel sent a cease and desist letter to Infinisource LLC's counsel, demanding that Defendant cease and desist from all further use of the INFINISOURCE trademark.

27. To date, Infinisource LLC has refused to cease utilizing the INFINISOURCE trademark.

# FIRST CAUSE OF ACTION FEDERAL TRADEMARK INFRINGEMENT

28. Plaintiff incorporates by reference paragraphs 1 through 27 above as if fully repeated herein.

29. This claim is against Defendant for trademark infringement in violation of Sections 32 and 43(a) of the Lanham Act, 15 U.S.C. §§ 1114(1)(a) and 1125(a), respectively.

30. Upon information and belief, Defendant has used, is using and intends to continue using now and in the future in commerce the term INFINISOURCE as a trademark for its human resource-related business and services in such a way as will likely cause confusion or mistake, or will likely deceive the public in relation to their services being associated or identified or being the same as those of Plaintiff Infinisource.

31. Plaintiff Infinisource never consented to or authorized Defendant's adoption or commercial use of the INFINISOURCE trademark for sales of the aforementioned services.

32. Defendant has infringed and is infringing the INFINISOURCE trademark in violation of Sections 32 and 43(a) of the Lanham Act, 15 U.S.C. §§ 1114 and 1125(a), respectively.

33. The INFINISOURCE trademark is very strong after years of successful marketing, significant sales volume and widespread recognition. Defendant likewise sells human 4831-6543-4372.1

resource-related services under the INFINISOURCE trademark and shares such similar marketing channels as to cause a likelihood of confusion. These factors indicate that Defendant adopted the INFINISOURCE trademark intending to ride on the goodwill and reputation of Plaintiff Infinisource.

34. Upon information and belief, at all times relevant to this action, including when Defendant first adopted the INFINISOURCE trademark and commenced their commercial use of the mark in connection with human resource-related services, Defendant knew of the prior adoption and widespread commercial use of the INFINISOURCE trademark on Plaintiff Infinisource's human resource-related services and knew of the valuable goodwill and reputation acquired by Plaintiff Infinisource in connection with the INFINISOURCE trademark and services. Defendant's infringement of the INFINISOURCE trademark is therefore willful and deliberate.

35. Plaintiff Infinisource has no control over the composition and quality of the infringing services sold by Defendant. Upon information and belief, Defendant's use of the INFINISOURCE trademark is likely to cause confusion and mistake and the deception of purchasers as to the source of origin of Defendant's infringing services. Defendant's continued unauthorized use of the INFINISOURCE trademark will likely cause confusion as to source and will most assuredly cause harm to Plaintiff Infinisource's valuable goodwill and reputation, which it has developed at great expense.

36. The goodwill of Plaintiff Infinisource's business under the INFINISOURCE trademark is of enormous value, and Plaintiff will suffer irreparable harm should Defendant's

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infringement be allowed to continue to the great detriment of Plaintiff Infinisource's reputation and goodwill. Defendant's infringement will continue unless enjoined.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendant, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, preliminary and permanent injunctive relief against any further use of Plaintiff's INFINISOURCE trademark or any colorable imitation that might give rise to a likelihood of confusion.

# SECOND CAUSE OF ACTION COMMON LAW TRADEMARK INFRINGEMENT

37. Plaintiff incorporates by reference paragraphs 1 through 36 above as if fully repeated herein.

38. This claim is against Defendant for common law trademark infringement.

39. In addition to the federal registration owned by Plaintiff Infinisource as set forth above, Infinisource owns and uses the INFINISOURCE trademark and enjoys common law rights in Utah and throughout the United States in and to the INFINISOURCE trademark on services set forth above, and thus these rights are senior and superior to any rights which Defendant may claim in and to the INFINISOURCE mark in connection with its infringing services.

40. Defendant's use of the INFINISOURCE trademark for its services is intentionally designed to mimic Plaintiff Infinisource's use of its INFINISOURCE mark in connection with its services so as to likely cause confusion regarding the source of Defendant's services, in that 4831-6543-4372.1

purchasers thereof will be likely to associate such services with or as approved by Plaintiff Infinisource, all to the detriment of Plaintiff.

41. Defendant's infringement will continue unless enjoined.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendant, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, preliminary and permanent injunctive relief against any further use of Plaintiff's INFINISOURCE trademark or any colorable imitation that might give rise to a likelihood of confusion.

# THIRD CAUSE OF ACTION FEDERAL TRADEMARK DILUTION

42. Plaintiff incorporates by reference paragraphs 1 through 41 above as if fully repeated herein.

43. As a result of the duration and extent of use of the INFINISOURCE trademark, the duration and extent of the advertising and publicity of the INFINISOURCE trademark, the geographical extent of the distribution of the same, the superior quality of Infinisource's services, and the degree of recognition of the INFINISOURCE trademark, the INFINISOURCE mark has achieved an extensive degree of distinctiveness and is a famous trademark.

44. As a result of Defendant's use and registration of the INFINISOURCE mark, Defendant is diluting the distinctive quality of the INFINISOURCE trademark.

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45. Plaintiff Infinisource will suffer irreparable harm should Defendant's illegal acts be allowed to continue to the great detriment of Plaintiff's reputation and goodwill. Defendant's acts will continue unless enjoined.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendant, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, preliminary and permanent injunctive relief against any further use of Plaintiff's INFINISOURCE trademark or any colorable imitation that might dilute the distinctive quality of the INFINISOURCE trademark.

# FOURTH CAUSE OF ACTION FEDERAL UNFAIR COMPETITION

46. Plaintiff incorporates by reference paragraphs 1 through 45 above as if fully repeated herein.

47. The INFINISOURCE trademark has become uniquely associated with, and hence identifies, Plaintiff Infinisource. Defendant's use of the INFINISOURCE trademark constitutes a false designation of origin, or a false representation. Further, it wrongfully and falsely designates Defendant's services as originating from or connected with Plaintiff Infinisource and constitutes utilizing false descriptions or representations in interstate commerce.

48. The conduct of Defendant is likely to cause mistake, to deceive, and confuse members of the public who would be wrongfully led to believe that Defendant is associated with Plaintiff Infinisource, thereby depriving Plaintiff of its valid trademark rights.

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49. Upon information and belief, Defendant, in adopting the INFINISOURCE trademark, has acted willfully and with full knowledge of Plaintiff Infinisource's rights in the INFINISOURCE trademark, and has used this false designation of origin and description in contravention of 15 U.S.C. § 1125(a).

50. The continued unauthorized use by Defendant of the confusingly identical trademark in relation to the sale and offer for sale of human resource-related services is likely to cause confusion and deception of the public and lead consumers and potential consumers to erroneously associate the services of Defendant with Plaintiff Infinisource and/or to erroneously believe that the services of Defendant are being placed on the market with the consent and authority of Plaintiff Infinisource, as a result of which, the continued use by Defendant of the INFINISOURCE trademark has caused and, unless restrained, will continue to cause serious and irreparable injury to Plaintiff Infinisource.

51. By reason of the foregoing, Plaintiff Infinisource has been injured in an amount not yet ascertained.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendant, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, preliminary and permanent injunctive relief against any further use of Plaintiff's INFINISOURCE trademark or any colorable imitation that might give rise to a likelihood of confusion.

# FIFTH CAUSE OF ACTION STATE AND COMMON LAW UNFAIR COMPETITION

52. Plaintiff incorporates by reference paragraphs 1 through 51 above as if fully repeated herein.

53. This claim is against Defendant for unfair competition in violation of the Utah Code § 13-5a-101, *et seq.*, and common law.

54. The INFINISOURCE trademark is wholly associated with Plaintiff Infinisource due to its extensive marketing efforts, sales successes, and pervasive use thereof and as such, Plaintiff has developed valuable assets in the INFINISOURCE trademark and its human resource-related services sold under the INFINISOURCE mark. It is only fair and legitimate that Plaintiff Infinisource be able to continue its business without unfair, improper, unauthorized and illegal interference by Defendant as alleged herein.

55. Defendant's conduct, as alleged herein, is unlawful and unfair, has lead to a material diminution in value of intellectual property owned by Plaintiff Infinisource, and constitutes unfair competition in violation of the Utah Code §§ 13-5a-102 and 103.

56. The aforesaid acts of unfair competition undertaken by Defendant were intentionally and knowingly performed and directed toward perpetuating a business competing unfairly with Plaintiff Infinisource and were done with willful disregard for the rights of Plaintiff Infinisource.

57. By reason of Defendant's acts of unfair competition, Plaintiff Infinisource has suffered and will continue to suffer irreparable injury unless and until this Court enters an order enjoining Defendant from any further acts of unfair competition. Defendant's continuing acts of unfair competition, unless enjoined, will cause irreparable damage to Plaintiff Infinisource in that it will have no adequate remedy at law to compel Defendant to cease such acts, and no way to 4831-6543-4372.1

determine its losses proximately caused by such acts of Defendant. Plaintiff Infinisource will also be compelled to prosecute a multiplicity of actions, one action each time Defendant commits such acts, and in each such action it will still be extremely difficult to ascertain the amount of compensation which will afford Infinisource adequate relief. Plaintiff Infinisource is therefore entitled to a preliminary injunction and a permanent injunction against further infringing conduct by Defendant.

58. As a direct and proximate result of the aforesaid acts of unfair competition, Defendant has wrongfully taken Infinisource's profits and the benefit of its creativity and investment of time, energy and money. Defendant should therefore disgorge all profits from the sale of infringing services and further should be ordered to perform full restitution to Plaintiff Infinisource as a consequence of Defendant's infringing activities.

59. Upon information and belief, Defendant's use of the INFINISOURCE trademark was willful and with full knowledge of the unauthorized use thereof.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendant, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, preliminary and permanent injunctive relief against any further use of Plaintiff's INFINISOURCE trademark or any colorable imitation that might give rise to a likelihood of confusion.

# SIXTH CAUSE OF ACTION ANTI-CYBERSQUATTING CONSUMER PROTECTION ACT

60. Plaintiff incorporates by reference paragraphs 1 through 59 above as if fully repeated herein.

61. This claim is against Defendant for cybersquatting in violation of 15 U.S.C. § 1125(d).

62. Plaintiff's INFINISOURCE trademark was distinctive at the time Defendant registered the domain name <u>www.infinisourcehr.com in 2007</u>.

63. The domain name <u>www.infinisourcehr.com</u> is confusingly similar to the INFINISOURCE trademark owned by Plaintiff.

64. Defendant registered the domain name <u>www.infinisourcehr.com</u> in bad faith.

65. At the time Defendant registered the domain name <u>www.infinisourcehr.com</u>, nearly four years after Plaintiff's INFINISOURCE trademark was registered by the USPTO, Defendant lacked any reasonable grounds to believe that the use of the domain name was a fair use or otherwise lawful in connection with human resource-related services.

66. Upon information and belief, Defendant registered the domain name <u>www.infinisourcehr.com</u> for the purpose of promoting and selling its human resource-related services with the intention to profit therefrom.

67. Defendant is liable for violation of the Anti-Cybersquatting Protection Act, 15 U.S.C. § 1125(d).

68. Defendant's use of Plaintiff's trademark was and continues to be willful and deliberate.

#### 4831-6543-4372.1

69. As a direct and proximate result of Defendant's willful and bad faith use of the accused domain name, as described herein, Plaintiff Infinisource is entitled to an award of actual damages and profits or statutory damages under 15 U.S.C. § 1117(d) and injunctive relief requiring Defendant to transfer the accused domain name to Plaintiff Infinisource under 15 U.S.C. § 1125(d)(1)(C).

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendant and award Plaintiff \$100,000 in statutory damages, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, preliminary and permanent injunctive relief against any further use of Plaintiff's INFINISOURCE trademark or any colorable imitation that might give rise to a likelihood of confusion, including transfer of the accused domain name to Plaintiff.

#### **RELIEF REQUESTED**

WHEREFORE, Plaintiff respectfully requests that this Honorable Court enter a judgment in favor of Plaintiff Infinisource and against Defendant providing the following relief:

1. An Order permanently enjoining Defendant, its officers, agents, servants, employees, attorneys, and all persons in active concert or participating with any of them, from:

a) committing any further acts of trademark infringement;

b) using any term that is likely to be confused with the INFINISOURCE trademark;

c) representing directly or indirectly in any form or manner whatsoever that any product or service is associated with or approved by Plaintiff Infinisource when, in fact, it is not;

#### 4831-6543-4372.1

d) passing off or inducing or enabling others to sell or pass off any non-Plaintiff
 Infinisource service as a Plaintiff Infinisource service or as a service endorsed or approved by
 Plaintiff Infinisource; and

e) committing any other act calculated to compete unfairly with Plaintiff Infinisource in any manner;

2. An order requiring Defendant to effectuate a transfer of the domain name <u>www.infinisourcehr.com</u>, and any other domain name owned by Defendant that is likely to be confused with the INFINISOURCE trademark;

3. An order awarding to Infinisource damages in an amount to be proven at trial, reflecting the amount that Infinisource has been harmed by Defendant's infringements and unfair business practices;

4. An order for an accounting and disgorgement of Defendant's profits from its infringing and unfair business activity;

5. A finding that Defendant has willfully and deliberately committed acts of trademark infringement against Infinisource;

6. An order trebling such damages against Defendant;

7. An order for attorney fees and cost incurred by Infinisource in having to bring and sustain this action for the legal enforcement of its trademark and business rights against Defendant;

8. An order for punitive damages against Defendant;

9. Such other and further equitable and legal relief as the Court may deem appropriate.

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#### **VERIFICATION**

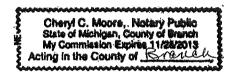
Richard Glass, first being duly sworn, deposes and states that he is the Chief Compliance Officer of Infinisource, Inc., the Plaintiff in the above-captioned action; that he has read the foregoing Verified Complaint and knows the contents thereof; and that the statements of fact above are true to the best of his knowledge, information and belief.

RICHARD GLASS

Sworn to and subscribed before me this the  $\underline{OH}_{-}^{du}$  day of August, 2009.

, Notary Public

My commission expires: 11(28/13 Acting in the County of Branch



DATED this 24th day of August, 2009.

# PARSONS BEHLE & LATIMER

By: <u>/s/ John E. Delaney</u> John E. Delaney

Toni L. Harris J.J. Burchman FRASER TREBILCOCK DAVIS & DUNLAP, P.C.

Attorneys for Plaintiff Infinisource, Inc.

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# **EXHIBIT** A

Page 1 of 1

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# EXHIBIT B

### Case 2:09-cv-00744-TC Document 1-3 Filed 08/24/09 Page 2 of 3

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Manage your HR metrics with ease. Learn how in this free white paper. www.cognos.com/workforce

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Search

#### InfiniSourceHr.com Whois Record

Website Title InfiniSource, LLC

( Infini Source Hr )



For Sale: InfiniRack.com (\$479.00) | Infinibooks.com (\$500.00) | InfinitHought.com (\$399.00) | InfinitArt com (\$788.00) | More

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# EXHIBIT R

# Trademark/Service Mark Application, Principal Register

# **TEAS Plus Application**

# Serial Number: 85189454 Filing Date: 12/02/2010

NOTE: Data fields with the \* are mandatory under TEAS Plus. The wording "(if applicable)" appears where the field is only mandatory under the facts of the particular application.

# The table below presents the data as entered.

Input Field	Entered
TEAS Plus	YES
MARK INFORMATION	
*MARK	INFINISOURCE INSURANCE GROUP
*STANDARD CHARACTERS	YES
USPTO-GENERATED IMAGE	YES
LITERAL ELEMENT	INFINISOURCE INSURANCE GROUP
*MARK STATEMENT	The mark consists of standard characters, without claim to any particular font, style, size, or color.
REGISTER	Principal
APPLICANT INFORMATION	
*OWNER OF MARK	INFINISOURCE, LLC
DBA/AKA/TA/FORMERLY	DBA ISHR
*STREET	6770 S. 900 E.
*CITY	MIDVALE
*STATE (Required for U.S. applicants)	Utah
*COUNTRY	United States
*ZIP/POSTAL CODE (Required for U.S. applicants only)	84047
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*TYPE	LIMITED LIABILITY COMPANY
* STATE/COUNTRY WHERE LEGALLY ORGANIZED	Utah
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IDENTIFICATION	Promotion of financial and insurance services, on behalf of third parties
*FILING BASIS	SECTION 1(b)
* INTERNATIONAL CLASS	036
Intrification	Administration of employee benefit plans concerning insurance and finance; Administration of employee welfare benefit plans concerning insurance and finance; Advisory services in the field of employee benefits for group healthcare and business insurance offered to employees in addition to standard benefits such as medical, dental, life insurance including short term disability, lon- term disability,cancer insurance, accidental death & dismemberment; Assessing insurance claims; Claims adjustment in the field of insurance; Claims adjustment in the field of insurance; Claims adjustment in the field of insurance; Claims adjustment in the field of health insurance; Consulting and information concerning insurance; Electronic processing of insurance claims and payment data; Insurance administration; Insurance administration in the field of health, life, and disability.; Insurance administration services, namely, assisting others with adjusting insurance claims; Insurance administration services, namely, assisting others with collecting insurance premiums; Insurance agencies; Insurance agency and brokerage; Insurance and financial information and consultancy services; Insurance brokerage; Insurance brokerage in the field of health, life, and disability.; Insurance brokerage services; Insurance carrier services; Insurance claims administration; Insurance claims processing; Insurance consultancy; Insurance consultation; Insurance information; Insurance information and consultancy; Insurance information and consultancy; Insurance information and consultancy; Insurance services, namely, underwriting health, life, and disability insurance;

	Insurance services, namely, underwriting, issuance and administration of health, life, and disability insurance.; Life insurance brokerage; Processing, administering and managing employee benefit plans concerning insurance and finance; Providing a database for tracking, monitoring, and generating reports on information and statistics about patient reimbursement and insurance coverage for pharmaceuticals and medicaldevices; Providing information in insurance matters; Providing information regarding policy rates for all types of insurance claims and payment data over a web based computer network; Providing information regarding workers' compensation insurance policy rates
*FILING BASIS	SECTION 1(b)
ADDITIONAL STATEMENTS SECTION	5
*TRANSLATION (if applicable)	
*TRANSLITERATION (if applicable)	
*CLAIMED PRIOR REGISTRATION (if applicable)	
*CONSENT (NAME/LIKENESS) (if applicable)	
*CONCURRENT USE CLAIM (if applicable)	
DISCLAIMER	No claim is made to the exclusive right to use INSURANCE GROUP apart from the mark as shown.
ATTORNEY INFORMATION	
NAME	Benjamin C. Schramm
FIRM NAME	Shumway Van & Hansen, Chtd
STREET	160 W. Canyon Crest Road
СІТУ	Alpine
STATE	Utah
COUNTRY	United States
ZIP/POSTAL CODE	84004

PHONE	(801) 216-8885
FAX	(801) 216-8887
EMAIL ADDRESS	ben@shumwayvan.com
AUTHORIZED TO COMMUNICATE VIA EMAIL	Yes
OTHER APPOINTED ATTORNEY	Regan R. Duckworth; Michael C. Van; Douglas J. Shumway
CORRESPONDENCE INFORMATION	
*NAME	Benjamin C. Schramm
FIRM NAME	Shumway Van & Hansen, Chtd
*STREET	160 W. Canyon Crest Road
*CITY	Alpine
*STATE (Required for U.S. applicants)	Utah
*COUNTRY	United States
*ZIP/POSTAL CODE	84004
PHONE	(801) 216-8885
FAX	(801) 216-8887
*EMAIL ADDRESS	ben@shumwayvan.com
*AUTHORIZED TO COMMUNICATE VIA EMAIL	Yes
FEE INFORMATION	
NUMBER OF CLASSES	2
FEE PER CLASS	275
*TOTAL FEE PAID	550
SIGNATURE INFORMATION	
* SIGNATURE	/Benjamin Schramm/
* SIGNATORY'S NAME	Benjamin Schramm
* SIGNATORY'S POSITION	Attorney of record, Utah bar member
* DATE SIGNED	12/02/2010

## **Trademark/Service Mark Application, Principal Register**

## **TEAS Plus Application**

Serial Number: 85189454 Filing Date: 12/02/2010

## To the Commissioner for Trademarks:

**MARK:** INFINISOURCE INSURANCE GROUP (Standard Characters, see <u>mark</u>) The literal element of the mark consists of INFINISOURCE INSURANCE GROUP. The mark consists of standard characters, without claim to any particular font, style, size, or color.

The applicant, INFINISOURCE, LLC, DBA ISHR, a limited liability company legally organized under the laws of Utah, having an address of

6770 S. 900 E. MIDVALE, Utah 84047

United States

requests registration of the trademark/service mark identified above in the United States Patent and Trademark Office on the Principal Register established by the Act of July 5, 1946 (15 U.S.C. Section 1051 et seq.), as amended, for the following:

## For specific filing basis information for each item, you must view the display within the Input Table.

International Class 035: Promotion of financial and insurance services, on behalf of third parties Intent to Use: The applicant has a bona fide intention to use or use through the applicant's related company or licensee the mark in commerce on or in connection with the identified goods and/or services. (15 U.S.C. Section 1051(b)).

## For specific filing basis information for each item, you must view the display within the Input Table.

International Class 036: Administration of employee benefit plans concerning insurance and finance; Administration of employee welfare benefit plans concerning insurance and finance; Advisory services in the field of employee benefits for group healthcare and business insurance offered to employees in addition to standard benefits such as medical, dental, life insurance including short term disability, long term disability.cancer insurance, accidental death & dismemberment; Assessing insurance claims; Claims adjustment in the field of insurance; Claims administration services in the field of health insurance; Consulting and information concerning insurance; Electronic processing of insurance claims and payment data; Insurance administration; Insurance administration in the field of health, life, and disability.; Insurance administration services, namely, assisting others with adjusting insurance claims; Insurance administration services, namely, assisting others with collecting insurance premiums; Insurance agencies; Insurance agency and brokerage; Insurance and financial information and consultancy services; Insurance brokerage; Insurance brokerage in the field of health, life, and disability.; Insurance brokerage services; Insurance carrier services; Insurance claims administration; Insurance claims processing; Insurance consultancy; Insurance consultation; Insurance information; Insurance information and consultancy; Insurance services, namely, underwriting health, life, and disability insurance; Insurance services, namely, underwriting, issuance and administration of health, life, and disability insurance.; Life insurance

brokerage; Processing, administering and managing employee benefit plans concerning insurance and finance; Providing a database for tracking, monitoring, and generating reports on information and statistics about patient reimbursement and insurance coverage for pharmaceuticals and medicaldevices; Providing information in insurance matters; Providing information regarding policy rates for all types of insurance and electronic processing of insurance claims and payment data over a web based computer network; Providing information regarding workers' compensation insurance policy rates Intent to Use: The applicant has a bona fide intention to use or use through the applicant's related company or licensee the mark in commerce on or in connection with the identified goods and/or services. (15 U.S.C. Section 1051(b)).

No claim is made to the exclusive right to use INSURANCE GROUP apart from the mark as shown.

The applicant's current Attorney Information:
Benjamin C. Schramm and Regan R. Duckworth; Michael C. Van; Douglas J. Shumway of Shumway Van & Hansen, Chtd
160 W. Canyon Crest Road
Alpine, Utah 84004

United States

The applicant's current Correspondence Information:

Benjamin C. Schramm Shumway Van & Hansen, Chtd 160 W. Canyon Crest Road Alpine, Utah 84004 (801) 216-8885(phone) (801) 216-8887(fax) ben@shumwayvan.com (authorized)

A fee payment in the amount of \$550 has been submitted with the application, representing payment for 2 class(es).

#### Declaration

The undersigned, being hereby warned that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. Section 1001, and that such willful false statements, and the like, may jeopardize the validity of the application or any resulting registration, declares that he/she is properly authorized to execute this application on behalf of the applicant; he/she believes the applicant to be the owner of the trademark/service mark sought to be registered, or, if the application is being filed under 15 U.S.C. Section 1051(b), he/she believes applicant to be entitled to use such mark in commerce; to the best of his/her knowledge and belief no other person, firm, corporation, or association has the right to use the mark in commerce, either in the identical form thereof or in such near resemblance thereto as to be likely, when used on or in connection with the goods/services of such other person, to cause confusion, or to cause mistake, or to deceive; and that all statements made of his/her own knowledge are true; and

that all statements made on information and belief are believed to be true.

Signature: /Benjamin Schramm/ Date Signed: 12/02/2010 Signatory's Name: Benjamin Schramm Signatory's Position: Attorney of record, Utah bar member

RAM Sale Number: 2887 RAM Accounting Date: 12/03/2010

Serial Number: 85189454 Internet Transmission Date: Thu Dec 02 16:13:05 EST 2010 TEAS Stamp: USPTO/FTK-76.164.24.29-20101202161305410 066-85189454-470b04eacf03ba5b9b378e178d8 a0bf56-CC-2887-20101202154612803684

## INFINISOURCE INSURANCE GROUP

## EXHIBIT S

X

.

TONI L. HARRIS (P-63111) (pro hac vice) J.J. BURCHMAN (P-66181) (pro hac vice pending) FRASER TREBILCOCK DAVIS & DUNLAP, P.C. 124 W. Allegan Street, Suite 1000 Lansing, MI 48933 Telephone: (517) 482-5800 Facsimile: (517) 482-0887 tharris@fraserlawfirm.com jburchman@fraserlawfirm.com

JOHN E. DELANEY (8481) PARSONS BEHLE & LATIMER 201 South Main Street, Suite 1800 Salt Lake City, UT 84111 Telephone: (801) 532-1234 Facsimile: (801) 536-6111

Attorneys for Infinisource, Inc.

FILED U.S. DISTRICT COURT 2010 DEC - 9 P 12: 42 DISTRICT CF UTAH BY: DEPUTY CLOUM

## IN THE UNITED STATES DISTRICT COURT DISTRICT OF UTAH

INFINISOURCE, INC.,

Plaintiff,

VS.

INFINISOURCE INSURANCE GROUP, L.L.C., DANIEL P. GEERTSEN, RICK WHATLEY, AND KIM WHATLEY A/K/A KIM BOLINDER,

#### COMPLAINT

Case: 2:10cv01223 Assigned To : Alba, Samuel Assign. Date : 12/9/2010 Description: Infinisource v. Infinisource Insurance Group et al

Defendants.

Plaintiff, Infinisource, Inc. ("Infinisource"), for its Complaint, hereby alleges and asserts as follows:

1. This is an action for federal trademark infringement, federal unfair competition and federal trademark dilution in violation of the Federal Lanham Act, 15 U.S.C. § 1051, et seq.;

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cybersquatting in violation of the Anti-Cybersquatting Consumer Protection Act, 15 U.S.C. § 1125(d); common law trademark infringement; and state unfair competition in violation of Utah Code § 13-5a-101 *et seq.*, against Defendants Infinisource Insurance Group, L.L.C., Daniel P. Geertsen, Rick Whatley and Kim Whatley (collectively, "Defendants") for their commercial use and exploitation of Infinisource's INFINISOURCE trademarks on or in connection with their insurance products and services business. Infinisource hereby seeks (1) injunctive relief against Defendants' continued unauthorized and improper commercial use and exploitation of any trademark confusingly similar to Plaintiff's INFINISOURCE trademarks on or in connection with the sale of any insurance goods and/or services; and (2) all damages arising from Defendant's past and present infringement and reimbursement of Infinisource's attorney fees and costs for having to bring this suit to enforce its trademark rights.

## I. <u>PARTIES</u>

2. Plaintiff Infinisource is a Michigan corporation with its principal place of business located at 15 East Washington Street, Coldwater, Michigan 49036.

3. Upon information and belief, Defendant Infinisource Insurance Group, L.L.C. ("IIG") is a licensed insurance agency with its principal place of business located at 6770 South 900 East, Suite 201, Midvale, Utah 84047. IIG is licensed with the Utah Insurance Department, but is not organized as a valid limited liability company with the State of Utah.

4. Upon a review of the corporate records of the State of Utah, a limited liability company named Infinisource Insurance Group, L.L.C. was formed on October 1, 2007 and voluntarily dissolved on January 12, 2009. To the best of Plaintiff's knowledge, said company is

not affiliated with or otherwise related to Defendant IIG and does not share common ownership or officers with Defendant IIG.

5. Upon information and belief, Defendant Daniel P. Geertsen ("Geertsen") is an individual residing in Midvale, Utah.

 Upon information and belief, Defendant Rick Whatley is an individual residing in Midvale, Utah.

7. Upon information and belief, Defendant Kim Whatley is an individual residing in Midvale, Utah, and is also known, or formerly known, as Kim Bolinder.

8. Defendants Rick and Kim Whatley are the principals of Infinisource LLC, the named defendant in *Infinisource, Inc. v. Infinisource LLC*, Case No. 2:09-cv-0074, currently pending in the United States District Court for the District of Utah before Judge Tena Campbell.

### II. JURISDICTION AND VENUE

9. This Court has jurisdiction pursuant to 15 U.S.C. § 1121 and 28 U.S.C. §§ 1331 and 1338(a) over the federal trademark infringement and dilution claims, which arise under the Federal Lanham Act, 15 U.S.C. §§ 1051, *et seq.*, and over the anti-cybersquatting claim, which arises under the Anti-Cybersquatting Consumer Protection Act, 15 U.S.C. 1125(d), and has jurisdiction pursuant to 28 U.S.C. §§ 1338(b) and 1367 over the state unfair competition and common law trademark infringement claims.

10. Upon information and belief, this Court has personal jurisdiction over Defendants since the individual Defendants reside in this State and IIG is registered as an insurance agency with the Utah Insurance Department and thereby resides in this State.

11. Upon information and belief, venue is proper in the District Court of Utah as to Defendants pursuant to 28 U.S.C §§ 1391(b) and (c) because individual Defendants reside in this State and Defendant IIG is registered as an insurance agency with the Utah Insurance Department and thereby resides in this State and all have transacted business in this District during times relevant to this action, including a substantial part of the events giving rise to the claims Infinisource alleges and asserts herein.

## III. BACKGROUND FACTS

## A. Infinisource's Trademark

12. Infinisource has been using the INFINISOURCE trademarks continuously since at least 2003 in connection with human resource-related services including, but not limited to, COBRA compliance, employee benefits administration, HIPAA compliance, fringe benefit administration, payroll administration, human resource products and other human resourcerelated services and Medicare Part D administration.

13. On or about February 15, 2005, Infinisource reserved the domain name www.infinisource.net.

14. Infinisource provides services, including without limitation insurance services, to hundreds of clients in the State of Utah, and thousands more throughout the United States.

15. Infinisource has conducted seminars in Utah at least once per year from 2001 to present relating in part to insurance products and services offered or provided by Infinisource.

16. On or about October 28, 2002, Plaintiff filed an intent-to-use application on the trademark INFINISOURCE, which constitutes constructive use of the trademark by Plaintiff Infinisource.

17. On or about May 25, 2004, the trademark INFINISOURCE was registered with the United States Patent and Trademark Office ("USPTO") (Reg. No. 2,846,062) to Plaintiff Infinisource relative to the administration of employee benefit programs for employers and employees.

18. On May 25, 2009, the trademark INFINISOURCE became incontestable.

19. One of Infinisource's largest lines of business is administrating COBRA health coverage for companies with insured and self-insured plans.

20. The INFINISOURCE trademarks are neither suggestive nor descriptive.

21. The INFINISOURCE trademarks are arbitrary and/or fanciful trademarks and, therefore, inherently distinctive and entitled to the widest ambit of protection from infringing uses.

22. On or about 2003, Infinisource began offering COBRA administrative services for companies with insured and self-insured plans under its INFINISOURCE trademarks.

23. COBRA health insurance services are complementary with, closely related to, and within the natural zone of expansion of, employee benefit programs.

## B. Defendant's Infringing Use and Interference

24. Upon information and belief, Defendants Kim and Rick Whatley are the founders and only members and owners of Infinisource, L.L.C., a Utah limited liability company also known as ISHR ("ISHR").

25. Upon information and belief, Defendant Kim Whatley, a/k/a Kim Bolinder registered the domain name www.infinisourcehr.com.

26. Kim Bolinder is the currently listed registrant of the domain name www.infinisourcehr.com. See Exhibit A.

27. On August 24, 2009, Infinisource filed a lawsuit against Infinisource, L.L.C. alleging federal trademark infringement, federal unfair competition and federal trademark dilution in violation of the Federal Lanham Act, 15 U.S.C. § 1051, *et seq.*; common law trademark infringement; and state unfair competition in violation of Utah Code § 13-5a-101 *et seq.*, for its commercial use and exploitation of Infinisource's INFINISOURCE trademarks on or in connection with its human resource services business, Case No. 2:09-cv-00744, Judge Tena Campbell presiding (the "Previous Lawsuit").

28. After Infinisource filed the Previous Lawsuit, Infinisource, L.L.C. registered ISHR as a DBA with the State of Utah's corporations division. See Exhibit B.

29. During recent negotiations of settlement relating to the Previous Lawsuit, Infinisource learned of the existence of Defendant IIG as a licensed insurance agency having neither an affiliated designee licensee agent nor an appointment with any insurance provider.

30. Upon information and belief, Defendant IIG markets, advertises, offers, writes, and sells insurance products and services, including health insurance products, and other insurance-related goods and services.

31. On or about January 28, 2008, Defendant IIG obtained a State of Utah resident producer license no. 277186 and organization no. 157312 registered as an insurance agency with the Utah Insurance Department to sell Accident & Health, Casualty, Life, Personal Lines, Property and Variable Contracts insurance products. See Exhibit C.

32. Prior to January 31, 2010, Brian Rueckert was the sole agent and registered designee licensee for IIG. However, IIG did not have company appointments with any insurance provider and therefore could not write insurance.

33. On or about January 31, 2010, IIG's license lapsed.

34. On or about April 2010, IIG's resident producer license was reinstated.

35. From April 2010 until on or about September 27, 2010, IIG failed to register a designee licensee or any company appointments and therefore could not write insurance.

36. Upon information and belief, Defendants Rick and Kim Whatley are the founders and owners of Defendant IIG.

37. On or about August 31, 2009, Defendant Geertsen registered to sell Accident & Health and Life insurance products with the Utah Insurance Department. See Exhibit D.

38. On or about September 27, 2010, Defendant Geertsen registered an affiliation with Defendant IIG with the Utah Insurance Department. See Exhibit D.

39. Defendant Geertsen is the only listed insurance agent for IIG.

40. Currently, IIG has not registered any company appointments and therefore cannot write insurance.

41. Upon information and belief, Defendants have been and are currently using trademarks identical to or confusingly similar to the INFINISOURCE trademark on or in connection with providing insurance-related services, without any authorization from Plaintiff Infinisource.

42. Upon information and belief, Defendants have offered for sale and have made sales of its insurance-related services using trademarks identical to or confusingly similar to the

INFINISOURCE trademarks to consumers in this judicial district and throughout the State of Utah in direct competition with Plaintiff Infinisource.

43. Upon information and belief, Defendants used trademarks identical to or confusingly similar to the INFINISOURCE trademarks in connection with insurance-related services with full knowledge of Plaintiff Infinisource's ownership of and senior rights in and to the INFINISOURCE trademarks.

44. Defendants' use of the term Infinisource as a trademark is identical in both sound and appearance to the INFINISOURCE trademarks of Plaintiff.

45. Upon learning of the existence of IIG during discussions related to the Previous Lawsuit, Infinisource notified Defendants that their use of trademarks identical to or confusingly similar to the INFINISOURCE trademarks infringes on Plaintiff Infinisource's trademark rights and demanded that Defendants IIG and the Whatleys cease and desist from all further use a trademark identical to or confusingly similar to the INFINISOURCE trademarks.

46. To date, Defendants IIG and the Whatleys have refused to cease utilizing trademarks identical to or confusingly similar to the INFINISOURCE trademarks.

### FIRST CAUSE OF ACTION FEDERAL TRADEMARK INFRINGEMENT

47. Plaintiff incorporates by reference paragraphs 1 through 44 above as if fully repeated herein.

48. This claim is against Defendants for trademark infringement in violation of Sections 32 and 43(a) of the Lanham Act, 15 U.S.C. §§ 1114(1)(a) and 1125(a), respectively.

49. Upon information and belief, Defendants have used, are using and intend to continue using now and in the future in commerce the term INFINISOURCE as a trademark for

their insurance-related business and services in such a way as will likely cause confusion or mistake, or will likely deceive the public in relation to their services being associated or identified or being the same as those of Plaintiff Infinisource.

50. Plaintiff Infinisource never consented to or authorized Defendants' adoption or commercial use of a trademark identical to or confusingly similar to the INFINISOURCE trademarks for sales of the aforementioned services.

51. Defendants have infringed and are infringing the INFINISOURCE trademarks of Plaintiff in violation of Sections 32 and 43(a) of the Lanham Act, 15 U.S.C. §§ 1114 and 1125(a), respectively.

52. Plaintiff's INFINISOURCE trademarks are very strong after years of successful marketing, significant sales volume and widespread recognition. Defendants sell insurance-related services under the term INFINISOURCE as a trademark and share such similar marketing channels with Plaintiff such as to cause a likelihood of confusion. These factors indicate that Defendants adopted the trademark INFINISOURCE intending to trade-off on the goodwill and reputation of Plaintiff Infinisource.

53. Upon information and belief, at all times relevant to this action, including when Defendants first adopted a trademark identical to or confusingly similar to the INFINISOURCE trademarks, then reinstated IIG's license, and commenced their commercial use of the trademark in connection with insurance-related services, Defendants knew of the prior adoption and widespread commercial use of the INFINISOURCE trademarks on Plaintiff Infinisource's insurance-related services and knew of the valuable goodwill and reputation acquired by Plaintiff Infinisource in connection with the INFINISOURCE trademarks for its services. Defendants' infringement of the INFINISOURCE trademarks is therefore willful and deliberate.

54. Plaintiff Infinisource has no control over the composition and quality of the infringing services sold by Defendants. Upon information and belief, Defendants' use of a trademark identical to or confusingly similar to the INFINISOURCE trademarks is likely to cause confusion and mistake and the deception of consumers as to the source of origin of Defendants' infringing services. Defendants' continued unauthorized use of a trademark identical to or confusingly similar to the INFINISOURCE trademarks will likely cause confusion as to source and will most assuredly cause harm to Plaintiff Infinisource's valuable goodwill and reputation, which it has developed at great expense.

55. The goodwill of Plaintiff Infinisource's business under the INFINISOURCE trademarks is of enormous value, and Plaintiff will suffer irreparable harm should Defendants' infringement be allowed to continue to the great detriment of Plaintiff Infinisource's reputation and goodwill. Defendants' infringement will continue unless enjoined.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendants, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, temporary, preliminary and permanent injunctive relief against any further use by Defendants of Plaintiff's INFINISOURCE trademarks or any colorable imitation that might give rise to a likelihood of confusion.

## SECOND CAUSE OF ACTION COMMON LAW TRADEMARK INFRINGEMENT

56. Plaintiff incorporates by reference paragraphs 1 through 53 above as if fully repeated herein.

57. This claim is against Defendants for common law trademark infringement.

58. In addition to the federal registration owned by Plaintiff Infinisource as set forth above, Infinisource owns and uses the INFINISOURCE trademarks and enjoys common law rights in Utah and throughout the United States in and to the INFINISOURCE trademarks on services set forth above, and thus these rights are senior and superior to any rights which Defendants may claim in and to the INFINISOURCE trademarks in connection with their infringing services.

59. Defendants' use of the INFINISOURCE trademarks for its services is intentionally designed to mimic Plaintiff Infinisource's use of its INFINISOURCE trademarks in connection with its services so as to likely cause confusion regarding the source of Defendants' services, in that consumers thereof will be likely to associate such services with or as approved by Plaintiff Infinisource, all to the detriment of Plaintiff.

60. Defendants' infringement will continue unless enjoined.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendants, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, temporary, preliminary and permanent injunctive relief against any further use by Defendants of Plaintiff's INFINISOURCE trademarks or any colorable imitation that might give rise to a likelihood of confusion.

## THIRD CAUSE OF ACTION FEDERAL TRADEMARK DILUTION

61. Plaintiff incorporates by reference paragraphs 1 through 58 above as if fully repeated herein.

62. As a result of the duration and extent of use of the INFINISOURCE trademarks, the duration and extent of the advertising and publicity of the INFINISOURCE trademarks, the geographical extent of the distribution of the same, the superior quality of Plaintiff Infinisource's services, and the degree of recognition of the INFINISOURCE trademarks, the INFINISOURCE trademarks have achieved an extensive degree of distinctiveness and are famous trademarks.

63. As a result of Defendants' use of a trademark identical to or confusingly similar to the INFINISOURCE trademarks, Defendants are diluting the distinctive quality of the INFINISOURCE trademarks.

64. Plaintiff Infinisource will suffer irreparable harm should Defendants' illegal acts be allowed to continue to the great detriment of Plaintiff's reputation and goodwill. Defendants' acts will continue unless enjoined.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendants, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, temporary, preliminary and permanent injunctive relief against any further use by Defendants of Plaintiff's INFINISOURCE trademarks or any colorable imitation that might dilute the distinctive quality of the INFINISOURCE trademarks.

## FOURTH CAUSE OF ACTION FEDERAL UNFAIR COMPETITION

65. Plaintiff incorporates by reference paragraphs 1 through 62 above as if fully repeated herein.

66. The INFINISOURCE trademarks have become uniquely associated with, and hence identify, Plaintiff Infinisource. Defendants' use of a trademark identical to or confusingly similar to the INFINISOURCE trademarks constitutes a false designation of origin, or a false representation. Further, it wrongfully and falsely designates Defendants' services as originating from or connected with Plaintiff Infinisource and constitutes utilizing false descriptions or representations in interstate commerce.

67. The conduct of Defendants is likely to cause mistake, to deceive, and confuse members of the public who would be wrongfully led to believe that Defendants are associated with Plaintiff Infinisource, thereby depriving Plaintiff of its valid trademark rights.

68. Upon information and belief, Defendants, in adopting a trademark identical to or confusingly similar to the INFINISOURCE trademarks, have acted willfully and with full knowledge of Plaintiff Infinisource's rights in the INFINISOURCE trademarks, and have used this false designation of origin and description in contravention of 15 U.S.C. § 1125(a).

69. The continued unauthorized use by Defendants of the confusingly identical trademark in relation to the sale and offer for sale of insurance-related services is likely to cause confusion and deception of the public and lead consumers and potential consumers to erroneously associate the services of Defendants with Plaintiff Infinisource and/or to erroneously

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believe that the services of Defendants are being placed on the market with the consent and authority of Plaintiff Infinisource, as a result of which, the continued use by Defendants of a trademark identical to or confusingly similar to the INFINISOURCE trademarks has caused and, unless restrained, will continue to cause serious and irreparable injury to Plaintiff Infinisource.

70. By reason of the foregoing, Plaintiff Infinisource has been injured in an amount not yet ascertained.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendants, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, temporary, preliminary and permanent injunctive relief against any further use by Defendants of Plaintiff's INFINISOURCE trademarks or any colorable imitation that might give rise to a likelihood of confusion.

## FIFTH CAUSE OF ACTION STATE AND COMMON LAW UNFAIR COMPETITION

71. Plaintiff incorporates by reference paragraphs 1 through 68 above as if fully repeated herein.

72. This claim is against Defendants for unfair competition in violation of the Utah Code § 13-5a-101 et seq., and common law.

73. The INFINISOURCE trademarks are wholly associated with Plaintiff Infinisource due to its extensive marketing efforts, sales successes, and pervasive use thereof and as such, Plaintiff has developed valuable assets in the INFINISOURCE trademarks and its insurancerelated services sold under the INFINISOURCE trademarks. It is only fair and legitimate that Plaintiff Infinisource be able to continue its business without unfair, improper, unauthorized and illegal interference by Defendants as alleged herein.

74. Defendants' conduct, as alleged herein, is unlawful and unfair, has lead to a material diminution in value of intellectual property owned by Plaintiff Infinisource, and constitutes unfair competition in violation of the Utah Code §§ 13-5a-102 and 103.

75. The aforesaid acts of unfair competition undertaken by Defendants were intentionally and knowingly performed and directed toward perpetuating a business competing unfairly with Plaintiff Infinisource and were done with willful disregard for the rights of Plaintiff Infinisource.

76. By reason of Defendants' acts of unfair competition, Plaintiff Infinisource has suffered and will continue to suffer irreparable injury unless and until this Court enters an order enjoining Defendants from any further acts of unfair competition. Defendants' continuing acts of unfair competition, unless enjoined, will cause irreparable damage to Plaintiff Infinisource in that it will have no adequate remedy at law to compel Defendants to cease such acts, and no way to determine its losses proximately caused by such acts of Defendants. Plaintiff Infinisource will also be compelled to prosecute a multiplicity of actions, one action each time Defendants commits such acts, and in each such action it will still be extremely difficult to ascertain the amount of compensation which will afford Infinisource adequate relief. Plaintiff Infinisource is therefore entitled to a preliminary injunction and a permanent injunction against further infringing conduct by Defendants.

77. As a direct and proximate result of the aforesaid acts of unfair competition, Defendants have wrongfully taken Infinisource's profits and the benefit of its creativity and investment of time, energy and money. Defendants should therefore disgorge all profits from the sale of infringing services and further should be ordered to perform full restitution to Plaintiff Infinisource as a consequence of Defendants' infringing activities.

78. Upon information and belief, Defendants' use of a trademark identical to or confusingly similar to the INFINISOURCE trademarks was willful and with full knowledge of the unauthorized use thereof.

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendants, in whatever amount which Plaintiff may be found entitled, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, preliminary and permanent injunctive relief against any further use by Defendants of Plaintiff's INFINISOURCE trademarks or any colorable imitation that might give rise to a likelihood of confusion.

## SIXTH CAUSE OF ACTION ANTI-CYBERSQUATTING CONSUMER PROTECTION ACT

79. Plaintiff incorporates by reference paragraphs 1 through 78 above as if fully repeated herein

80. This claim is against Defendant for cybersquatting in violation of 15 U.S.C. §
 1125(d).

81. Plaintiff's INFINISOURCE trademark was distinctive at the time Defendant Kim Whatley a/k/a Kim Bolinder registered, or became the registrant of, the domain name <u>www.infinisourcehr.com</u>.

82. The domain name <u>www.infinisourcehr.com</u> is confusingly similar to the INFINISOURCE trademark owned by Plaintiff.

83. Defendant Kim Whatley a/k/a Kim Bolinder registered, or became the registrant of, the domain name www.infinisourcehr.com in bad faith.

84. At the time Defendant Kim Whatley a/k/a Kim Bolinder registered, or became of the registrant of, the domain name <u>www.infinisourcehr.com</u>, nearly four years after Plaintiff's INFINISOURCE trademark was registered by the USPTO, Defendant Kim Whatley a/k/a Kim Bolinder lacked any reasonable grounds to believe that the use of the domain name was a fair use or otherwise lawful in connection with COBRA administrative services.

85. Upon information and belief, Defendant Kim Whatley a/k/a Kim Bolinder registered, or became the registrant of, the domain name <u>www.infinisourcehr.com</u> for the purpose of promoting and selling COBRA administrative services with the intention to profit therefrom.

86. Defendant Kim Whatley a/k/a Kim Bolinder is liable for violation of the Anti-Cybersquatting Protection Act, 15 U.S.C. § 1125(d).

87. Defendant's use of Plaintiff's trademark was and continues to be willful and deliberate.

88. As a direct and proximate result of Defendant's willful and bad faith use of the accused domain name, as described herein, Plaintiff Infinisource is entitled to an award of actual

damages and profits or statutory damages under 15 U.S.C. § 1117(d) and injunctive relief requiring Defendant to transfer the accused domain name to Plaintiff Infinisource under 15 U.S.C. § 1125(d)(1)(C).

WHEREFORE, Plaintiff Infinisource respectfully requests that this Honorable Court enter judgment in its favor and against Defendant Kim Whatley a/k/a Kim Bolinder and award Plaintiff \$100,000 in statutory damages, together with interest, costs and attorney fees, and such other and further relief as may be deemed equitable and just under the circumstances, including but without limitation, temporary, preliminary and permanent injunctive relief against any further use of Plaintiff's INFINISOURCE trademark or any colorable imitation that might give rise to a likelihood of confusion, including transfer of the accused domain name to Plaintiff.

### RELIEF REQUESTED

WHEREFORE, Plaintiff respectfully requests that this Honorable Court enter a judgment in favor of Plaintiff Infinisource and against Defendants providing the following relief:

1. An order temporarily, preliminarily, and permanently enjoining Defendants, its officers, agents, servants, employees, attorneys, and all persons in active concert or participating with any of them, from:

a) committing any further acts of trademark infringement;

b) using any term that is likely to be confused with the INFINISOURCE trademarks;

c) representing directly or indirectly in any form or manner whatsoever that any product or service is associated with or approved by Plaintiff Infinisource when, in fact, it is not;  d) passing off or inducing or enabling others to sell or pass off any non-Plaintiff Infinisource service as a Plaintiff Infinisource service or as a service endorsed or approved by Plaintiff Infinisource; and

e) committing any other act calculated to compete unfairly with Plaintiff Infinisource in any manner;

2. An order requiring Defendant Kim Whatley a/k/a Kim Bolinder to effectuate a transfer of the domain name <u>www.infinisourcehr.com</u>, and any other domain name owned by, or registered to, said Defendant that is likely to be confused with the INFINISOURCE trademark;

3. An order awarding to Infinisource damages in an amount to be proven at trial, reflecting the amount that Infinisource has been harmed by Defendants' infringements and unfair business practices;

4. An order for an accounting and disgorgement of Defendants' profits from its infringing and unfair business activity;

5. A finding that Defendants have willfully and deliberately committed acts of trademark infringement against Infinisource;

6. An order trebling such damages against Defendants;

7. An order for attorney fees and cost incurred by Infinisource in having to bring and sustain this action for the legal enforcement of its trademark and business rights against Defendants;

8. An order for punitive damages against Defendants;

 Such other and further equitable and legal relief as the Court may deem appropriate.

DATED this  $\underline{\underline{}}^{th}$  day of December, 2010.

PARSONS BEHLE & LATIMER

By: A 2 126

Toni L. Harris J.J. Burchman Fraser Trebilcock Davis & Dunlap, p.c.

Attorneys for Plaintiff Infinisource, Inc.

<u>Plaintiff's Address:</u> 15 East Washington Street Coldwater, Michigan 49036

# Exhibit A

<u>Network Solutions</u> >> <u>Whois</u> >> Results <u>Log In</u>

## Call Now to get your Domain for FREE - 1-877-540-6981



- <u>Search</u>
- <u>Renew</u>
- <u>Transfer</u>
- Features
- Private Registration
- Forward
- WHOIS

## WHOIS Results for infinisourcehr.com

Available domain names similar to infinisourcehr.com

Available Extensions

- infinisourcehr.net
- infinisourcehr.tel
- infinisourcehr.org
- **infinisourcehr**.us

Available Domains

- in-fini-source-hr.com
- in-fini-point-hr.com
- infiniexperthr.com
- inchfinisourcehr.com

Premium Resale Domains

sourcecam.com	\$1,295
sourcea.net	\$2,988
hr-form.com	\$399
inviewit.com	\$300
infinisourcehr.eu	
infinisourcehr.info	
infinisourcehr.mobi	
infinisourcehr.biz	
infinisourcehr.tv	

- 🖺 infinisourcehr.bz
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- infinipointhr.com
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- inch-fini-expert-hr.com
- inch-fini-point-hr.comsourcehit.com\$1,795sourcel.com\$1,688
- hrroi.com \$1,449

View more



infinisourcehr.com

Is this your domain name? Renew it now.



© BOOKMERKI I ICurrent<br/>Registrar:NETWORK SOLUTIONS, LLC.IP Address:<br/>IP Address:205.178.152.35 (ARIN & RIPE IP search)Record Type:<br/>Domain NameDomain NameServer Type:<br/>IIS 6IIS 6Lock Status:<br/>WebSite Status:clientTransferProhibited

Visit AboutUs.org for more information about INFINISOURCEHR.COM AboutUs: INFINISOURCEHR.COM

Make this info private

Registrant: Bolinder, Kim

6770 South 900 East, Suite 201 Midvale, UT 84047 US

Domain Name: INFINISOURCEHR.COM

http://www.networksolutions.com/whois-search/infinisourcehr.com

12/8/2010

Promote your business to millions of viewers for only \$1 a month! Learn how you can get an Enhanced Business Listing here for your domain name. <u>Learn</u> <u>More</u>

## Administrative Contact, Technical Contact:

Bolinder, Kim kim@ishrplus.com 6770 South 900 East, Suite 201 Midvale, UT 84047 US Phone: 801-566-3084

Record expires on 05-Dec-2011 Record created on 05-Dec-2007 Database last updated on 08-Sep-2010

205.178.	190.8
206.188.	198.8

Manage DNS

NS15.WORLDNIC.COM NS16.WORLDNIC.COM

Show underlying registry data for this record

## Keep your contact information *hidden* with Private Registration



Make an instant, anonymous offer to the current domain registrant. Learn More

Make Offer

Search Again

http://www.networksolutions.com/whois-search/infinisourcehr.com

12/8/2010

Search again here ...

Search by either

- Domain Name e.g. networksolutions.com
- IP Address e.g. 205.178.187.13





WHOIS Searches

- Popular
- <u>Recent</u>

Domain Name - Total Searches

RSS <u>sbcglobal.net</u> - 35712

amazon.com - 11202

craigslist.com - 8927

http://www.networksolutions.com/whois-search/infinisourcehr.com

infinisourcehr. Can WHOLS domain registration information New ork Solutions of 32 Page 5 of 5

<u>kingsridge.com</u> - 6104 <u>cisco.com</u> - 5807 <u>ibm.com</u> - 4620 <u>tcs.com</u> - 4473 <u>mchsi.com</u> - 4016 <u>nytimes.com</u> - 3247 <u>disney.com</u> - 3162 <u>« PrevNext »</u>

## Get online today with our best

Call 1-877-540-6981 for a Network Solutions Sales E:

http://www.networksolutions.com/whois-search/infinisourcehr.com

12/8/2010

Case 2:10-cv-01223-TC Document 1 Filed 12/09/10 Page 27 of 32

# Exhibit B

## Registered Principals - Utah Business Search - Utah.gov

Page 1 of 1

## **Utah Business Search - Registered Principals**

. .....

## Registered Principals

Name	Туре	City	Status	
ISHR	DBA	Midvale	Active	
·	• • • • • •			
Position	Name	۵ ۵	Address	
Applicant	INFINISOURCE LLC	6770 S 900 E #201	Midvale UT 84047	
Registered Agent	KIM BOLINDER	6770 S. 900 E. #201	Midvale UT 84047	

If you believe there may be more principals, click here to

# Exhibit C

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		partment			
	Company and A	gent Search		🕒 Back Home	
	Details Results	-			
	Name: INFINISOURCE I Address: 6770 S 900 E #20 MIDVALE, UT 84	Status: Active Date: Apr 08, 2010			
	Business Phone:				
Home	Internet: Email:				
isumer vices	License Resident Producer Org.	Statua Active	Expires Jan 31, 2012	Number 277186	
int/Company vices	Accident & Health Casualty	Active Active	Issued: Jan 28, 2008 Issued: Jan 28, 2008		
artment itacts	Life Personal Lines	Active Active	Issued: Jan 28, 2008 Issued: Jan 28, 2008		
T News	Property Variable Contracts	Active Active	Issued: Jan 28, 2008 Issued: Jan 28, 2008		
	Company Affiliations No records found.	City	State Type	Active Date	
	Agents GEERTSEN DANIEL P	<u>City</u> MIDVALE	<u>State</u> <u>License Number</u> UT 108239	Active Date Sep 27, 2010	
	Records 1 - 1 of 1.			Sorted by Agents	

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## Exhibit D

	Contractor	+ Sauce			A Back Home
	Company and Agen	11 Search	•		A para unus
	Details Results				
	Name: GEERTSEN DANIEL Address: INFINISOURCE INSU 6770 SOUTH 900 EA MIDVALE, UT 84047	RANCE GROUP, L	LC		Status: Active Date: Aug 31, 2009
	Business Phone:				
Home	Internet: Email: <u>dan@ishrplus.com</u>				
isumer vices			~ .		
	License	Status	Expl		<b>Number</b> 108239
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	Life	Active		ed: Aug 31, 2009	
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itacts	Resident Agent/Agency	Inactive	Jun	30, 2002	108239
T News	Accident & Health	Inactive	lssu	ed: May 16, 2002	
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	Company Affiliations	City	State		Active Date
	LINCOLN BENEFIT LIFE COMPANY	NORTHBROOK	۱L ۱	Accident & Health	Jan 04, 2010
	LINCOLN BENEFIT LIFE COMPANY	NORTHBROOK	IL	Life	Jan 04, 2010
	Records 1 - 2 of 2.	a va an an ann an an an an an an ann ann	and a subscription of the	Sorb	ed by Company Affiliations
	Agency Affiliations	City	State	License Number	Active Date
	INFINISOURCE INSURANCE GROUP	MIDVALE	UT	277186	Sep 27, 2010

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## Case 2:10-cv-01223-TC Document 1-1 Filed 12/09/10 Page 1 of 1

JS 44 (Rev. 3/99)

## SHEET

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130 Mill	er Act	315 Airplane Product Liability	Med. Malpractice 365 Personal Injury -		<ul> <li>625 Drug Related Seizure of Property 21 USC 881</li> <li>630 Liquor Lawa</li> </ul>		423 Withdrawal 28 USC 157	<ul> <li>430 Banks and Banking</li> <li>450 Commerce/ICC/Rates/etc.</li> <li>480 Departation</li> </ul>		
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## EXHIBIT T



DOMAINS



WHOIS

Domain Name: ISHRPLUS.COM Registrar: NETWORK SOLUTIONS, LLC. Whois Server: whois.networksolutions.com Referral URL: http://networksolutions.com Name Server: NS95.WORLDNIC.COM Name Server: NS96.WORLDNIC.COM

Status: clientTransferProhibited Updated Date: 23-jan-2013

Creation Date: 03-jun-2010 Expiration Date: 03-jun-2015

ishrplus.com registrar whois

Domain Name: ISHRPLUS.COM Registry Domain ID: Registrar WHOIS Server: whois.networksolutions.com Registrar URL: http://networksolutions.com Updated Date: 2013-02-08T00:00:00Z Creation Date: 2010-06-03T00:00:00Z Registrar Registration Expiration Date: 2015-06-03T00:00:00Z Registrar: NETWORK SOLUTIONS, LLC. Registrar IANA ID: 2 Registrar Abuse Contact Email: abuse@web.com Registrar Abuse Contact Phone: +1.8003337680 Reseller: Domain Status: clientTransferProhibited Registry Registrant ID: Registrant Name: ISHR Registrant Organization: ISHR Registrant Street: 6770 South 900 East, Suite 201 Registrant City: Midvale Registrant State/Province: UT Registrant Postal Code: 84047 Registrant Country: US Registrant Phone: 801-566-3084 Registrant Phone Ext: Registrant Fax: Registrant Fax Ext: Registrant Email: kin@ishrplus.com Registry Admin ID: Admin Name: ISHR Admin Organization: ISHR Admin Street: 6770 South 900 East, Suite 201 Admin City: Midvale Admin State/Province: UT Admin Postal Code: 84047 Admin Country: US Admin Phone: 801-566-3084 Admin Phone Ext: Admin Fax: Admin Fax Ext: Admin Email: kin@ishrplus.com Registry Tech ID: Tech Name: ISHR Tech Organization: ISHR Tech Street: 6770 South 900 East, Suite 201 Tech City: Midvale Tech State/Province: UT Tech Postal Code: 84047 Tech Phone: 801-566-3084 Tech Phone Ext: Tech Fax: Tech Fax Ext: Tech Email: kin@ishrplus.com Name Server: NS95.WORLDNIC.COM Name Server: NS96.WORLDNIC.COM URL of the ICANN WHOIS Data Problem Reporting System: http://wdprs.internic.net/ >>> Last update of whois database: Mon, 24 Nov 2014 22:59:10 GMT <<<

The data in Networksolutions.com's WHOIS database is provided to you by Networksolutions.com for information purposes only, that is, to assist you in obtaining information about or related to a domain name registration record. Networksolutions.com makes this information available "as is," and

does not guarantee its accuracy. By submitting a WHOIS query, you agree that you will use this data only for lawful purposes and that, under no circumstances will you use this data to: (1) allow, enable, or otherwise support the transmission of mass unsolicited, commercial advertising or solicitations via direct mail, electronic mail, or by telephone; or (2) enable high volume, automated, electronic processes that apply to Networksolutions.com (or its systems). The compilation, repackaging, dissemination or other use of this data is expressly prohibited without the prior written consent of Networksolutions.com. Networksolutions.com reserves the right to modify these terms at any time. By submitting this query, you agree to abide by these terms.

#### related domain names

networksolutions.com worldnic.com web.com internic.net

#### Domains

Register Domain Name View Domain Pricing Bulk Domain Register Bulk Domain Transfer Whois Lookup Name Suggestion Tool Free with Every Domain View Promos

#### Infrastructure

Datacenter Details Hosting Security 24 x 7 Servers Monitoring Backup and Recovery

## Hosting & Products Linux Hosting Windows Hosting

Linux Reseller Hosting Windows Reseller Hosting Virtual Private Servers Dedicated Servers Managed Servers Website Builder Enterprise Email SSL Sitelock

#### Support

View Knowledge Base Contact Support Report Abuse About Whois

## Follow us

Enter a Domain Name

LOGIN

CREATE AN ACCOUNT



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OR