From: Meier, Sharon

Sent: 9/5/2018 10:22:00 AM

To: TTAB EFiling

CC:

Subject: U.S. TRADEMARK APPLICATION NO. 87396555 - CHARTRETRIEVAL - 81528.00036 - Request for Reconsideration Denied - Return to TTAB - Message 3 of 3

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Attachment Information:

Count: 14

Files: web9-3.jpg, web10-1.jpg, web10-2.jpg, web10-3.jpg, web11-1.jpg, web11-2.jpg, web11-3.jpg, web11-4.jpg, web11-5.jpg, web11-6.jpg, web12-1.jpg, web12-2.jpg, web13-1.jpg, web13-2.jpg

☐ Public Plan - Medicare Advantage

☐ **Public Plan - Medicaid**

☐ **None of the Above**

SUBMIT

Ask us about Secure Virtual Print (SVP) & Remote Secure Virtual Print (RSVP), which enables the electronic transfer of medical records directly from an EMR into MRCS through the ubiquitous "print" function. SVP and RSVP deliver unparalleled efficiency by significantly reducing the cost and disruption associated with medical record retrieval, while also improving Provider relations.

LINE OF BUSINESS	SOLUTIONS	SERVICES	COMPANY	CONNECT
Medicare	MRCS SaaS Platform	HEDIS Hybrid	Blog	425 West Broadway
Medicaid	Medical Record Retrieval	HEDIS Supplemental	Industry Information	Suite 100
Commercial	Secure Virtual Print (SVP)	Risk Adjustment - Retrospective	MRCS Training	Glendale, CA
		Risk Adjustment - Concurrent	MRCS User Registration	91204
		IVA - Auditor	MRCS Status	
		RADV	Careers	
		Encounter-Based MR Coding	Management Team	
		Professional Services	Request A Demo	

Hi there!
Would you like to receive a free callback in 28 seconds?

YES

Record Retrieval 2.0

Record Retrieval 2.0 is a concept that acknowledges that record retrieval is no longer simply a commoditized necessity of the underwriting and claims process, but that industry customers can and should expect more from their supplier. Record Retrieval 2.0 denotes a next generation approach to the workflow process that encompasses:

Technology:

As more facilities replace their paper-based systems with Electronic Health Records, ReleasePoint provides a "many-to-one" file conversion and delivery process that actively encourages the transmission of EHR information to our

process that actively encourages the transmission of EHR information to our secure imaging servers. Documents of any and all types are converted to a single file based on customer format requirements.

Quality Control:

ReleasePoint delivers a multi-layer QC process that assures our customers can use the documents we deliver – or they don't pay.

Distributed Processing:

Request processing moves seamlessly through our three production offices, in Los Angeles, St. Louis and Charlotte, providing redundancy, scalability and improved cycle time through reduced USPS distance.

Interoperability:

ReleasePoint excels at complex system-to-system projects, whether it's through a temporary bridge to a legacy mainframe, or Web Services/XML integration with today's current technologies.

Medical Record Retrieval for the Following Industries:

Life Underwriting and Claims

Health Underwriting and Claims

Disability Underwriting and Claims

Property and Casualty

Workers Compensation

Research Companies

Advantages

Low Risk

% 40 years of Industry Experience

% Employee-Based Workforce

% Secure, Redundant, and Scalable Infrastructure

High Value

% Bundled Value Added Services with Real Impact

% Integrated Provider Fee controls

% Special Handling in California

High Quality Standards

% Multi-level Quality Assurance Process assures the documents we deliver can serve their intended purpose – or you don't pay

High Degree of Flexibility

% ReleasePoint Adapts to YOUR Processes & Technology

Cost/Performance Ratio

% Fastest Turnaround at the Lowest Cost

% Creative Cost-Control Methodology

Company

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Solutions

Medical Record Retrieval

ROMI

Clinical Analytics

Have Questions?

(800) 999-9589

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