EXHIBIT A

USU112/0130B2

(12) United States Patent McNally

(10) Patent No.: US 11,276,130 B2

(45) **Date of Patent:**

Mar. 15, 2022

(54) INFORMATION MANAGEMENT AND SYNCHRONOUS COMMUNICATIONS SYSTEM

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(US)

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(*) Notice: Subject to any disclaimer, the term of this

patent is extended or adjusted under 35

U.S.C. 154(b) by 0 days.

(21) Appl. No.: 17/086,181

(22) Filed: Oct. 30, 2020

(65) Prior Publication Data

US 2021/0065318 A1 Mar. 4, 2021

Related U.S. Application Data

(63) Continuation of application No. 15/688,198, filed on Aug. 28, 2017, now Pat. No. 10,970,797, which is a (Continued)

(51) **Int. Cl. G06Q 50/12 G06Q 10/02**(2012.01)
(2012.01)

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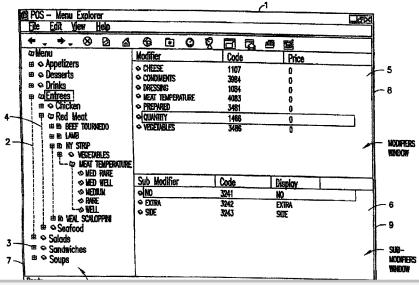
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Primary Examiner — Luna Champagne (74) Attorney, Agent, or Firm — John L. Rogitz

(57) ABSTRACT

An information management and synchronous communications system and method facilitates database equilibrium and synchronization with wired, wireless, and Web-based systems, user-friendly and efficient generation of computerized menus and reservations with handwritten/voice modifications for restaurants and other applications that utilize equipment with nonstandard graphical formats, display sizes and/or applications for use in remote data entry, information management and communication with host computer, digital input device or remote pager via standard hardwired connection, the internet, a wireless link, printer, or the like. Various operations employing automated telephone calls and/or messaging may, for instance, be performed. For example, desired reservation and/or appointment information may be automatically converted and conveyed to one or more entities via automated telephone call and/or messaging. As another example, information regarding reservation acceptability may be received and automatically converted via automated telephone can and/or messaging. Telephones may, for instance, be the only equipment required by the entities.

3 Claims, 9 Drawing Sheets





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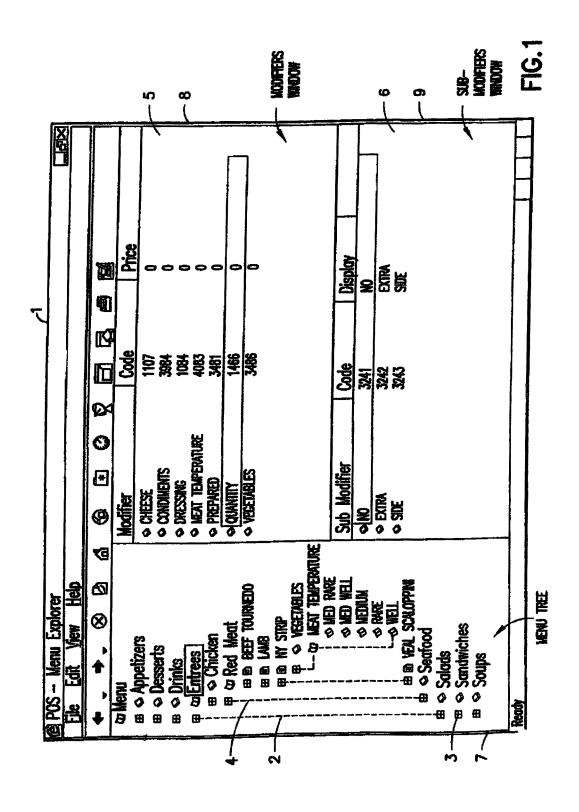
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FIG.2

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FIG.3



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