| U.S. Patent No. 9,185,227   |  |  |
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| 1[Pre]: A computer implemented method for completing an incomplete call made by a calling party to a called party, comprising:  | 11[Pre]: A computer system for completing an incomplete call made by a calling party to a called party, comprising:  |  |
| 1[a]: providing a call completion application executable by at least one processor on a calling party device;   | 11[a]: a non-transitory computer readable storage medium configured to store a call completion application on a calling party device;  11[b]: at least one processor communicatively coupled to said non-transitory computer readable storage medium, said at least one processor configured to execute said call completion |  |
| 1[b]: detecting said incomplete call made by said calling party to said called party, by said call completion application on said calling party device,   | application on said calling party device; and 11[c]: said call completion application on said calling party device, comprising: 11[d]: a call detection module configured to detect said incomplete call made by said calling party to said called party;  |  |
| 1[c]: wherein said incomplete call is a call that is not connected to a called party device due to occurrence of one or more of a plurality of events   |  |  |
| 1[d(i)]: receiving one or more of a plurality of call completion actions to be performed by said call completion application on said calling party device to complete said detected incomplete call,        | 11[e(i)]: an action determination module configured to receive one or more of a plurality of call completion actions to be performed to complete said detected incomplete call   |  |
| 1[d(ii)]: wherein said plurality of call completion actions are selected according to one or more responses provided by said calling party through a graphical user interface of said calling party device, | 11[e(ii)]: wherein said plurality of call completion actions are selected according to one or more responses provided by said calling party through a graphical user interface of said calling party device,   |  |



| 1[d(iii)]: wherein said call completion actions comprise setting a reminder to call back said called party at a configurable time, recording media data on said calling party device, transmitting said media data to a called party device, transmitting a missed call alert to said called party device, transmitting a notification of said detected incomplete call to said called party device, transmitting a notification on availability of said called party, transmitting said media data to a social networking platform, transmitting an automated message requesting said called party to call back said calling party when available, and any combination thereof; and | 11[e(iii)]: and wherein said call completion actions comprise setting a reminder to call back said called party at a configurable time, recording media data on said calling party device, transmitting said media data to a called party device, transmitting a missed call alert to said called party device, transmitting a notification of said detected incomplete call to said called party device, transmitting a notification on availability of said called party, transmitting said media data to a social networking platform, transmitting an automated message requesting said called party to call back said calling party when available, and any combination thereof; and |
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| 1[e]: triggering execution of said received one or more of said call completion actions by said call completion application on said calling party device based on one or more of action execution criteria for said completion of detected incomplete call.  | 11[f]: an action execution module configured to trigger execution of said received one or more of said call completion actions based on one or more of action execution criteria one or more responses selected by said calling party for said completion of said detected incomplete call.  12[a]: The computer system of claim 11, wherein said incomplete call is a call that is not connected to a called party device due to occurrence of one or more of a plurality of   |
| 2. The computer implemented method of claim 1, wherein said events comprise said called party being busy, said called party device being in an out of coverage area, said called party device being unreachable, said called party device being switched off, network congestion, and said call not being answered by said called party.  3. The computer implemented method   | events,  12[b]: wherein said events comprise said called party being busy, said called party device being in an out of coverage area, said called party device being unreachable, said called party device being switched off, network congestion, and said call not being answered by said called party.  13. The computer system of claim 11,   |



| of claim 1, wherein said incomplete call                                  | wherein said incomplete call is a call of a   |
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| is a call of a short duration that does not                               | short duration that does not enable an        |
| enable an intended communication to                                       | intended communication to occur between       |
| occur between said calling party and                                      | said calling party and said called party.     |
| said called party.  |   |
| 4. The computer implemented method  | 14. The computer system of claim 11,          |
| of claim 1, wherein said one or more of                                   | wherein said action determination module is   |
| said call completion actions are received                                 | further configured to receive said one or     |
| by said call completion application                                       | more of said call completion actions based    |
| based on a duration of said detected                                      | on a duration of said detected incomplete     |
|   | call.   |
| incomplete call.  |   |
| 5[a]: The computer implemented  | 15[a]: The computer system of claim 11,       |
| method of claim 1, wherein said action                                    | wherein said action execution criteria        |
| execution criteria comprise   | comprise configuration of said call           |
| configuration of said call completion                                     | completion actions on said calling party      |
| actions on said calling party device,                                     | device,                                       |
| 5[b]: one of a presence and an absence                                    | 15[b]: one of a presence and an absence of    |
| of one or more of a message box and a                                     | one or more of a message box and a            |
| messaging application for receiving                                       | messaging application for receiving media     |
| media data on one of a network account                                    | data on one of a network account of said      |
| of said called party and a called party                                   | called party and a called party device,       |
| device,   |   |
| 5[c]: one of a presence and an absence                                    | 15[c]: one of a presence and an absence of a  |
| of a data connection from said calling                                    | data connection from said calling party       |
| party device to a network,  | device to a network,                          |
| 5[d]: one of a presence and an absence                                    | 15[d]: one of a presence and an absence of a  |
| of a messaging service in a network                                       | messaging service in a network component      |
|   |   |
| component of said called party,  [5][e]: one of a presence and an absence | of said called party,                         |
|   | 15[e]: one of a presence and an absence of a  |
| of a messaging service in a network                                       | messaging service in a network component      |
| component of said calling party,  | of said calling party,                        |
| 5[f]: reach of said messaging service to                                  | 15[f]: reach of said messaging service to     |
| deliver said media data to one of said                                    | deliver said media data to one of said        |
| network component of said called party                                    | network component of said called party and    |
| and said called party device,   | said called party device,                     |
| 5[g]: network options provided to said                                    | 15[g]: network options provided to said       |
| calling party device and said called                                      | calling party device and said called party    |
| party device by said network to which                                     | device by said network to which said calling  |
| said calling party device and said called                                 | party device and said called party device are |
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| party device are connected, and            | connected, and                                 |
|--|--|
| 5[h]: call completion preferences          | 15[h]: call completion preferences             |
| configured by said call completion         | configured by said call completion             |
| application on said calling party device.  | application on said calling party device.      |
| 6. The computer implemented method         |  |
| of claim 1, wherein said one or more of    |  |
| said call completion actions to be         |  |
| performed by said call completion          |  |
| application on said calling party device   |  |
| to complete said detected incomplete       |  |
| call is based on one or more of            |  |
| configurable criteria configured by said   |  |
| calling party.                             |  |
| 8. The computer implemented method         | 17. The computer system of claim 11,           |
| of claim 1, wherein said media data        | wherein said media data comprises one of       |
| comprises one of text data, audio data,    | text data, audio data, video data, audiovisual |
| video data, audiovisual data, image data,  | data, image data, multimedia data, message     |
| multimedia data, message data, and any     | data, and any combination thereof.             |
| combination thereof.                       |  |
| 9. The computer implemented method         | 18. The computer system of claim 11,           |
| of claim 1, further comprising             | wherein said action execution module is        |
| determining a mode of transmission of      | further configured to determine a mode of      |
| media data from said calling party         | transmission of media data from said calling   |
| device to a called party device via a      | party device to a called party device via a    |
| network, by said call completion           | network based on one or more of said action    |
| application on said calling party device   | execution criteria.                            |
| based on one or more of said action        |  |
| execution criteria.                        |  |
| 10. The computer implemented method        | 19. The computer system of claim 11,           |
| of claim 1, further comprising             | wherein said call detection module is further  |
| monitoring said incomplete call by said    | configured to monitor said incomplete call     |
| call completion application on said        | on said calling party device as said           |
| calling party device as said incomplete    | incomplete call progresses from said           |
| call progresses from said incomplete       | incomplete call being initiated, said          |
| call being initiated, said incomplete call | incomplete call being one of answered and      |
| being one of answered and rejected, and    | rejected, and said incomplete call being       |
| said incomplete call being terminated.     | terminated.                                    |

