

US007065555B2

(12) United States Patent

Foulger et al.

(10) Patent No.: US 7,065,555 B2

(45) **Date of Patent: Jun. 20, 2006**

(54) SYSTEM AND METHOD RELATED TO GENERATING AND TRACKING AN EMAIL CAMPAIGN

(75) Inventors: **Michael G. Foulger**, Novato, CA (US); **Thomas R. Chipperfield**, Petaluma,

CA (US); Jeremy S. Cooper, Petaluma, CA (US); Andrew C. Storms,

Petaluma, CA (US)

(73) Assignee: IC Planet Corporation, San Rafael,

CA (US)

(*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35

U.S.C. 154(b) by 696 days.

(21) Appl. No.: 09/841,186

(22) Filed: Apr. 25, 2001

(65) Prior Publication Data

US 2002/0032738 A1 Mar. 14, 2002

Related U.S. Application Data

(60) Provisional application No. 60/199,355, filed on Apr. 25, 2000.

(51) **Int. Cl.** *G06F 15/16* (2006.01)

(52) **U.S. Cl.** **709/206**; 709/201; 709/203

(58) Field of Classification Search 709/206–207, 709/223–225, 201–203 See application file for complete search history.

(56) References Cited

U.S. PATENT DOCUMENTS

5,265,033 A	*	11/1993	Vajk et al	709/206
5,793,972 A	*	8/1998	Shane	709/219
5,818,447 A		10/1998	Wolf et al.	
5,937,162 A	*	8/1999	Funk et al	709/206
5,966,695 A	*	10/1999	Melchione et al	. 705/10
5,978,799 A		11/1999	Hirsch	

6,101,485 A * 8/2000 H 6,170,011 B1 * 1/2001 M 6,360,254 B1 * 3/2002 H 6,377,936 B1 * 4/2002 H 6,449,635 B1 * 9/2002 M 6,549,950 B1 * 4/2003 H	Henrick et al. 705/14 Fortenberry et al. 705/27 Macleod Beck et al. 709/224 Linden et al. 705/14 Henrick et al. 705/14 Tilden et al. 709/206 Lytle et al. 709/206 Flynn et al. 709/206
---	--

(Continued)

FOREIGN PATENT DOCUMENTS

WO WO 00/20975 A1 4/2000

OTHER PUBLICATIONS

Anderson, D., "E-mail or Me-Mail?" *The Industry Standard*, IDG.net, Printed from http://www.thestandard/com/article/display/0,1151,12422,00.html, 4 pages (Mar. 6, 2000).

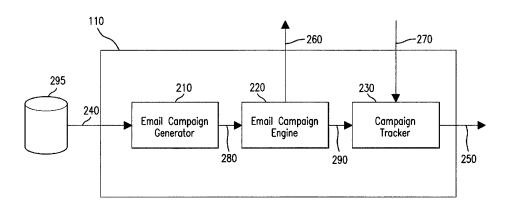
(Continued)

Primary Examiner—Bharat Barot (74) Attorney, Agent, or Firm—Sterne Kessler Goldstein & Fox, PLLC

(57) ABSTRACT

A method and system for generating and tracking an email campaign is described. An email campaign generator generates an email campaign template from an email target database. The email target database comprises at least one email target. An email campaign engine generates a custom email corresponding to each of the at least one email target. The custom email is formed from the email campaign template. The email campaign engine sends to each of the at least one email target the corresponding custom email. A campaign tracker receives at least one response corresponding to the sent custom email. The campaign tracker creates a campaign tracking list that includes the received at least one response.

17 Claims, 14 Drawing Sheets





US 7,065,555 B2

Page 2

U.S. PATENT DOCUMENTS

6,668,281	B1*	12/2003	Ayyadurai	709/206
6,694,353	B1*	2/2004	Sommerer	709/206
6,721,784	B1*	4/2004	Leonard et al	709/206
6.854.007	B1*	2/2005	Hammond	709/206

OTHER PUBLICATIONS

Cross, R. and Nassef, A., "E-Mail Direct Marketing Comes of Age," *Direct Marketing*, Hoke Communications, vol. 62, No. 6, pp. 44-45 (Oct. 1999).

"Top Ten Strategies for Direct Email Success," Boldfish Corporation, Printed from http://www.boldfish.com/BF-emguide/top-ten.html, 7 pages (Jan. 1, 2000).

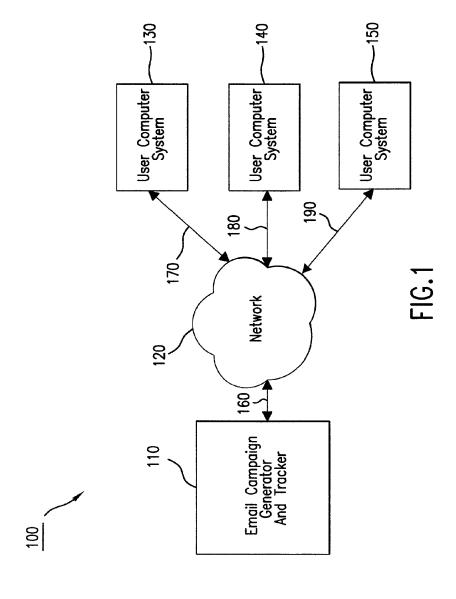
English-Language Abstract of Japanese Patent Publication No. 2000020421, European Patent Office, 1 page (Jan. 21, 2000—Date of publication of application).

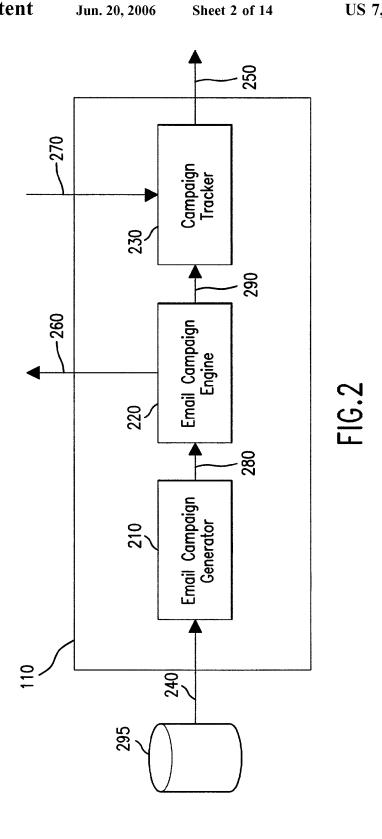
Copy of International Search Report from PCT Application No. PCT/US01/13137, 7 pages, mailed Aug. 28, 2002.

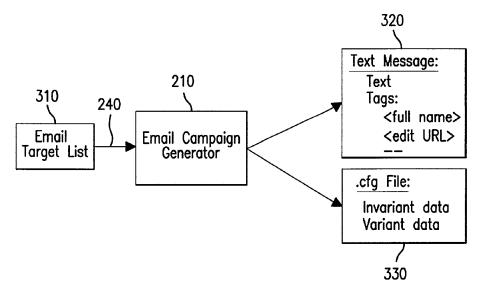
* cited by examiner



Jun. 20, 2006







Jun. 20, 2006

FIG.3A

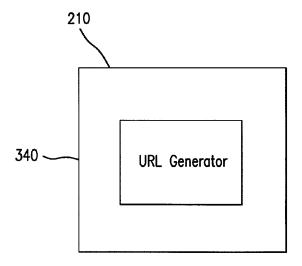


FIG.3B

DOCKET A L A R M

Explore Litigation Insights



Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

Real-Time Litigation Alerts



Keep your litigation team up-to-date with **real-time** alerts and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

Advanced Docket Research



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

Analytics At Your Fingertips



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

LAW FIRMS

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

FINANCIAL INSTITUTIONS

Litigation and bankruptcy checks for companies and debtors.

E-DISCOVERY AND LEGAL VENDORS

Sync your system to PACER to automate legal marketing.

