



US 20070043687A1

(19) **United States**

(12) **Patent Application Publication**
Bodart et al.

(10) **Pub. No.: US 2007/0043687 A1**

(43) **Pub. Date: Feb. 22, 2007**

(54) **VIRTUAL ASSISTANT**

(52) **U.S. Cl. 707/1**

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(57) **ABSTRACT**

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Systems and methods for assisting a user with a variety of tasks are provided. A virtual assistant has access to a user's contacts, calendar, and location. The virtual assistant also is able to access information about weather, traffic, and mass transit, and is able to adjust the time of for alerting a user about an upcoming appointment. The virtual assistant also has a rules engine enabling a user to create rules for handling incoming calls and instant messages, rerouting calls based on their caller identification. The virtual assistant also has a query engine enabling a user to find a document and to work with it, including sending it to a contact in the user's address book. Interfaces to virtual assistant may include installed software client, web browser, SMS/instant message, as well as an interactive voice response system.

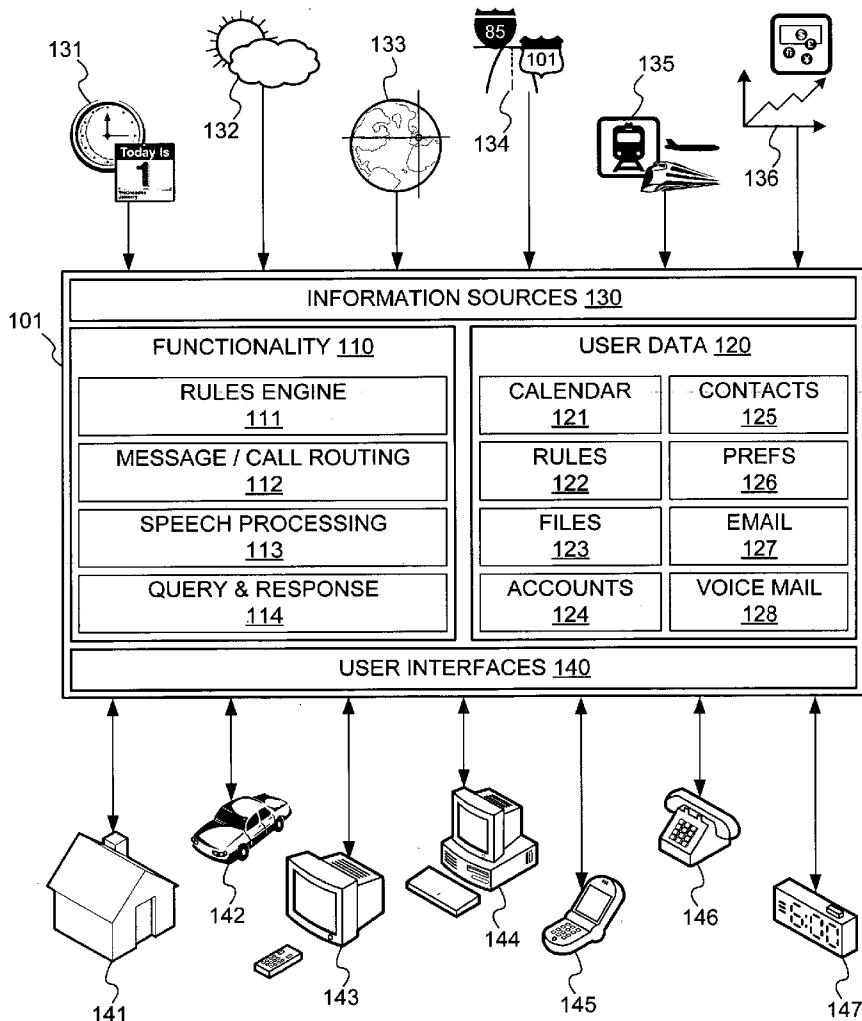
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(21) Appl. No.: **11/206,829**

(22) Filed: **Aug. 19, 2005**

Publication Classification

(51) **Int. Cl.**
G06F 17/30 (2006.01)



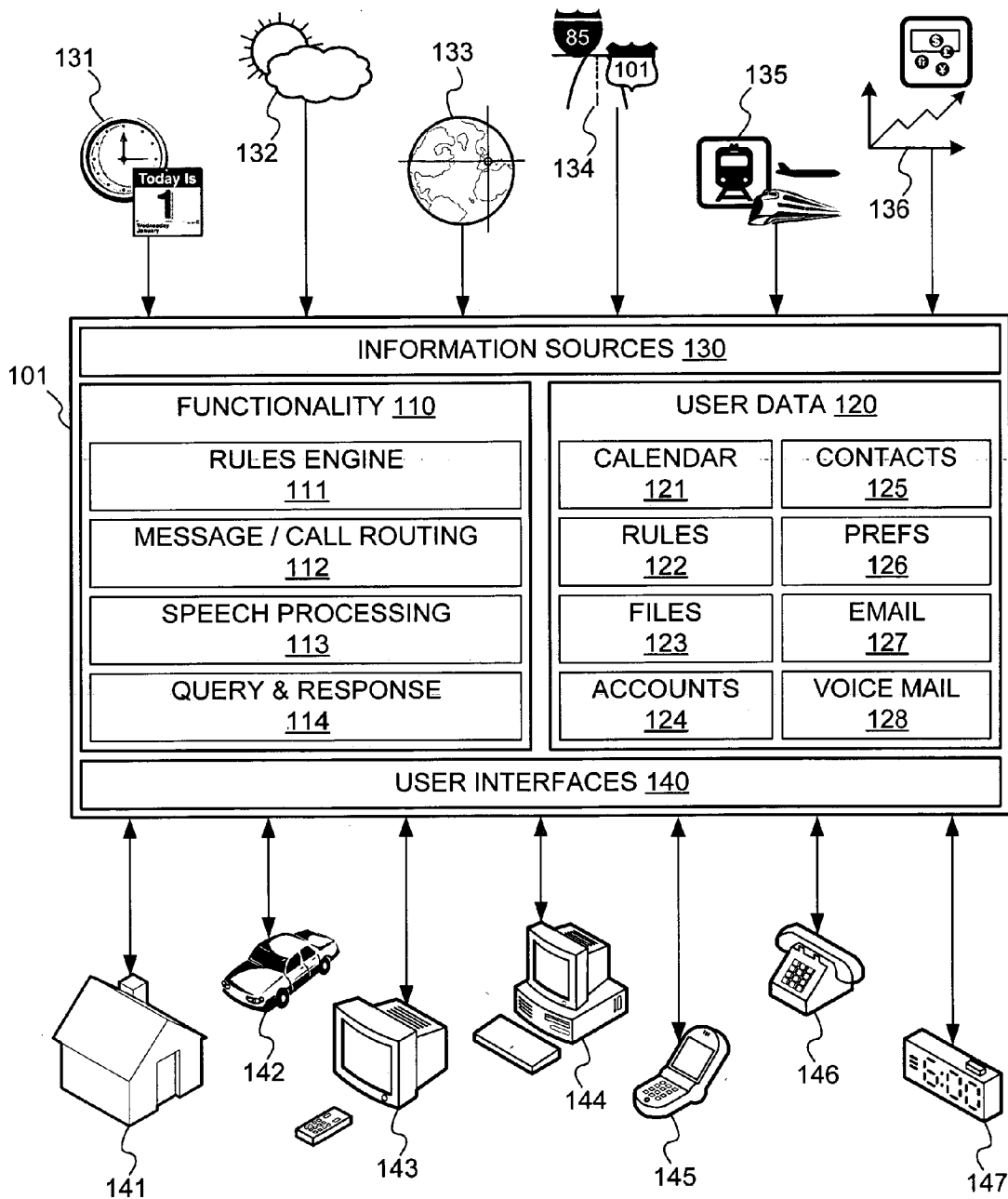


FIG. 1

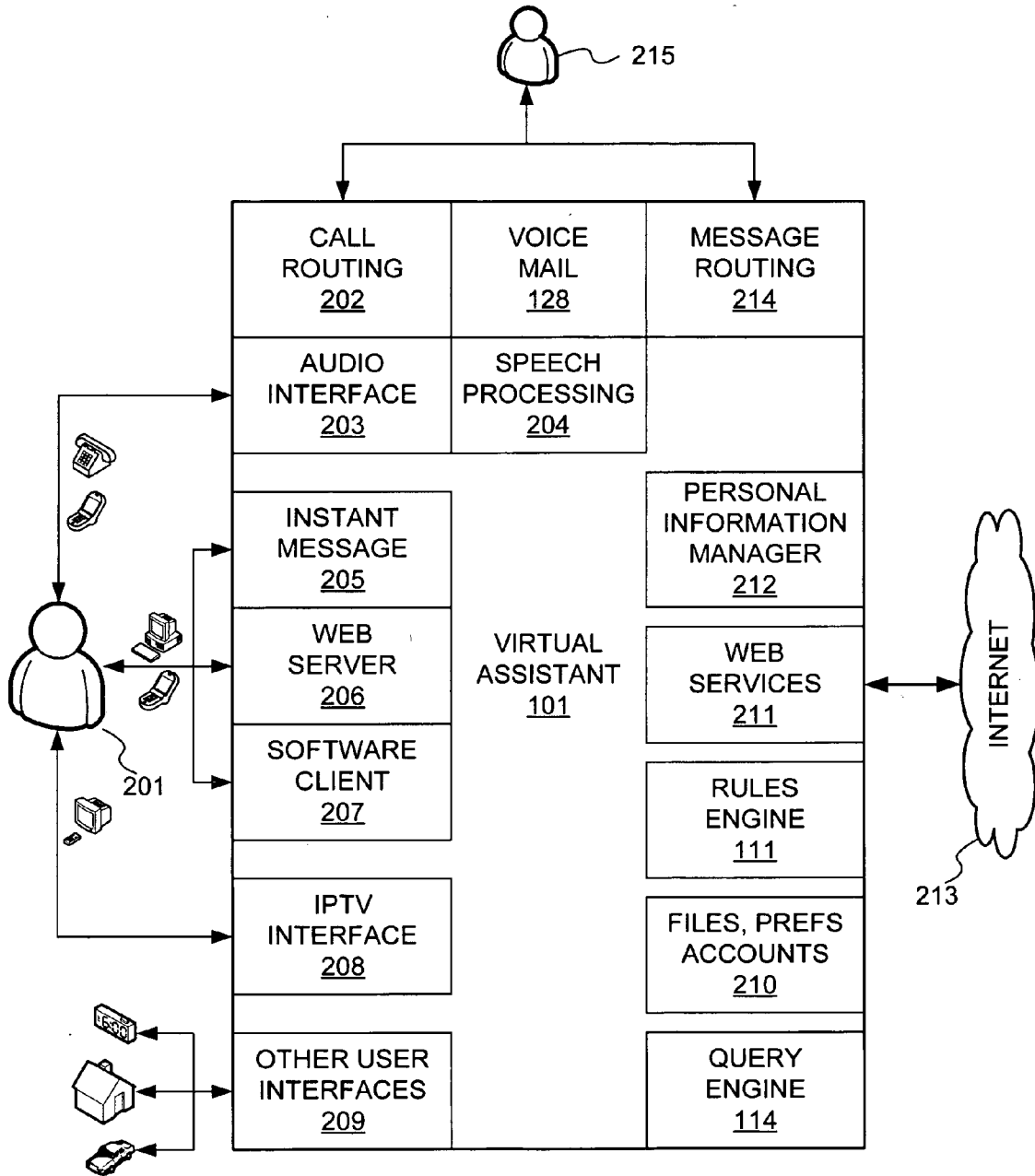
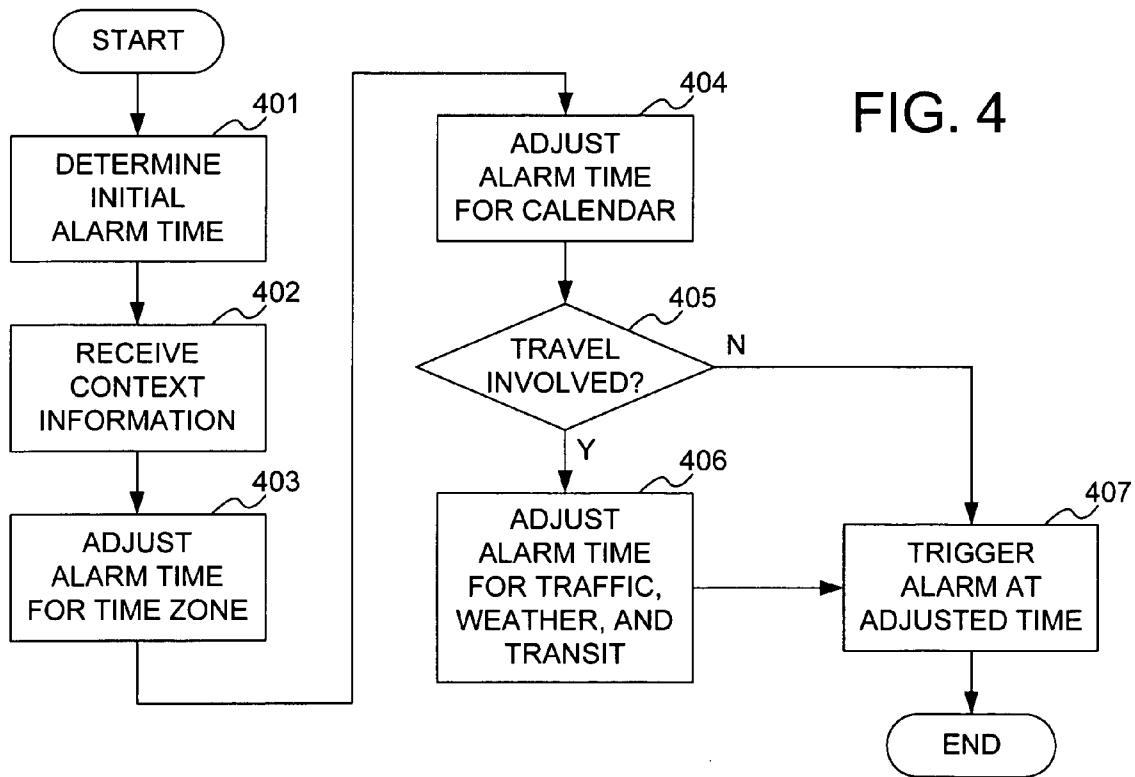
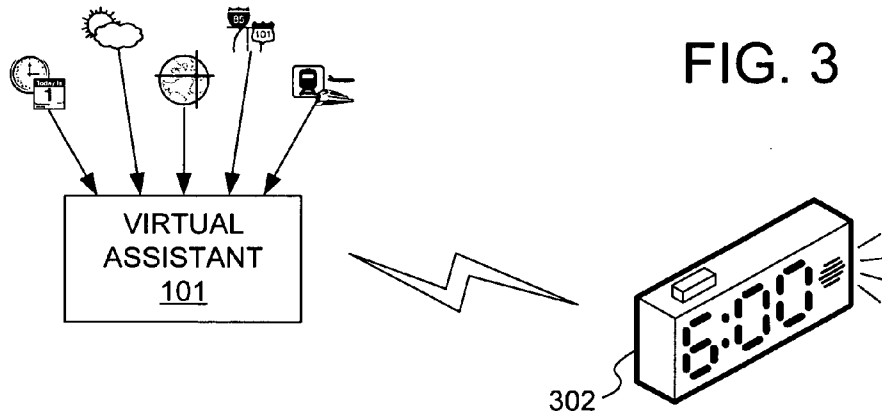


FIG. 2



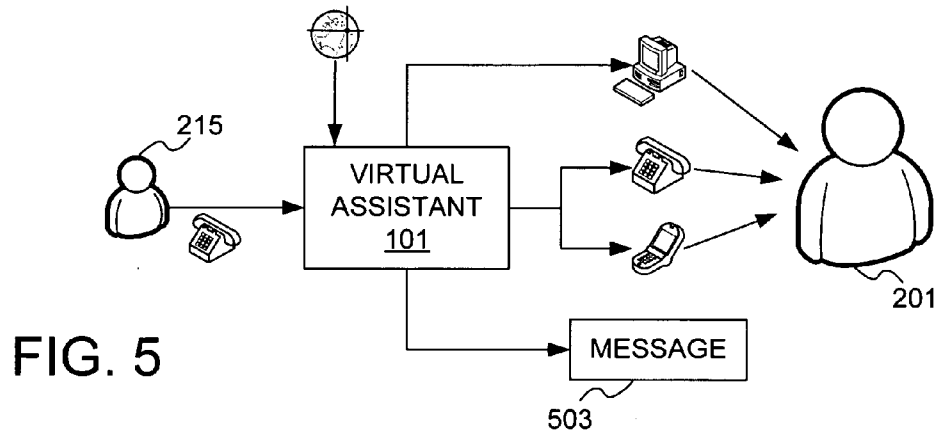


FIG. 5

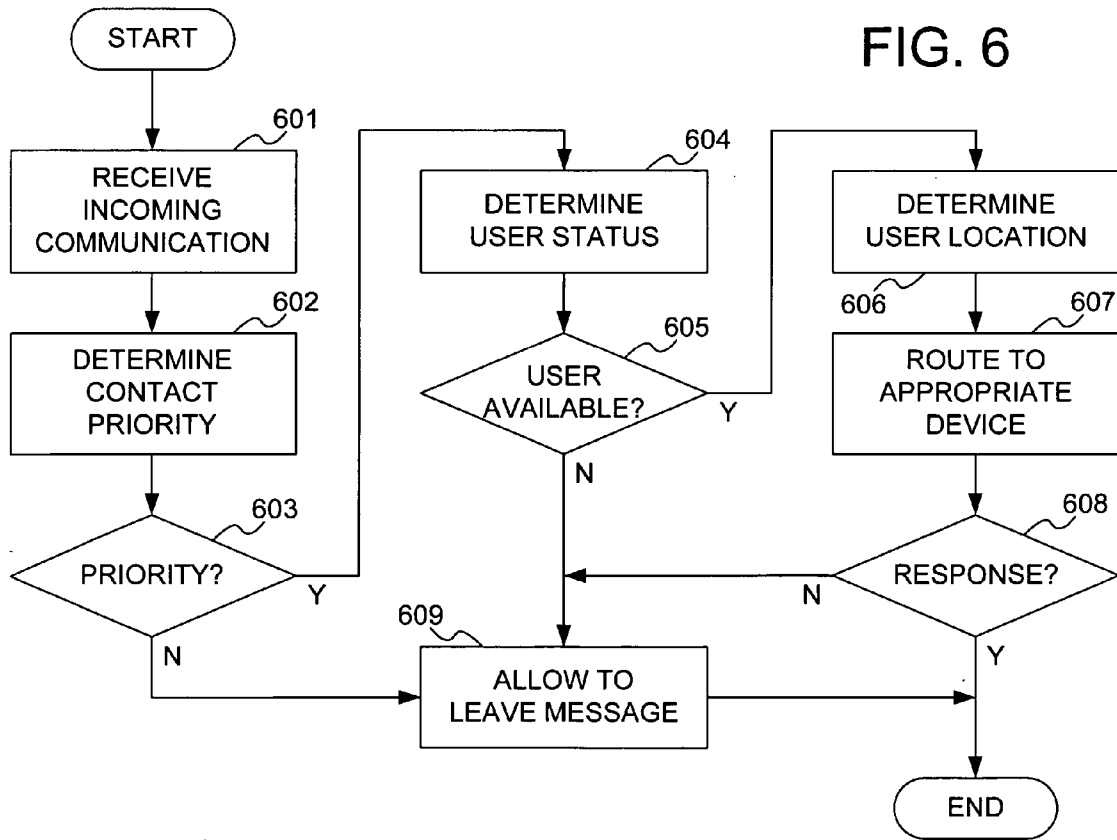


FIG. 6

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