



[54] SYSTEM AND METHOD FOR OBTAINING INFORMATION CONCERNING A PRODUCT OR A SERVICE

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[57] ABSTRACT

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A system and method for obtaining information concerning a product or service to a user which includes a remotely located source of computer-based information for generating and transmitting encoded data, including encoded audio data, pertaining to a plurality of products or services. An on-site computer in communication with the remote information source is employed for receiving and storing the data from the remote information source. The on-site computer source is in communication with the plurality of user units located within the facility, each unit being associated with a particular product or service. Each unit receives and stores product or service data from the on-site computer, recalls the data and provides the data in an audible form to the user upon activation of the unit by the user.

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[51] Int. Cl.<sup>5</sup> ..... G06F 15/21

[52] U.S. Cl. .... 364/401; 364/400; 371/62; 371/63; 371/64; 371/65

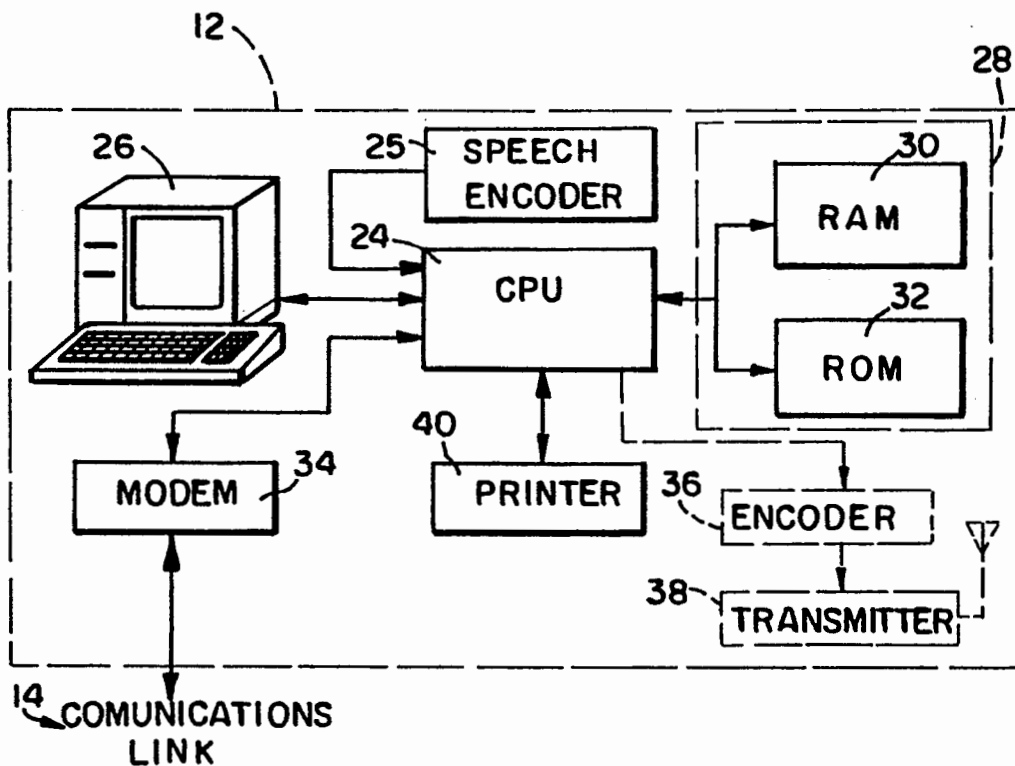
[58] Field of Search ..... 364/401, 400; 371/62, 371/63, 64, 65, 66; 235/375

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15 Claims, 10 Drawing Sheets



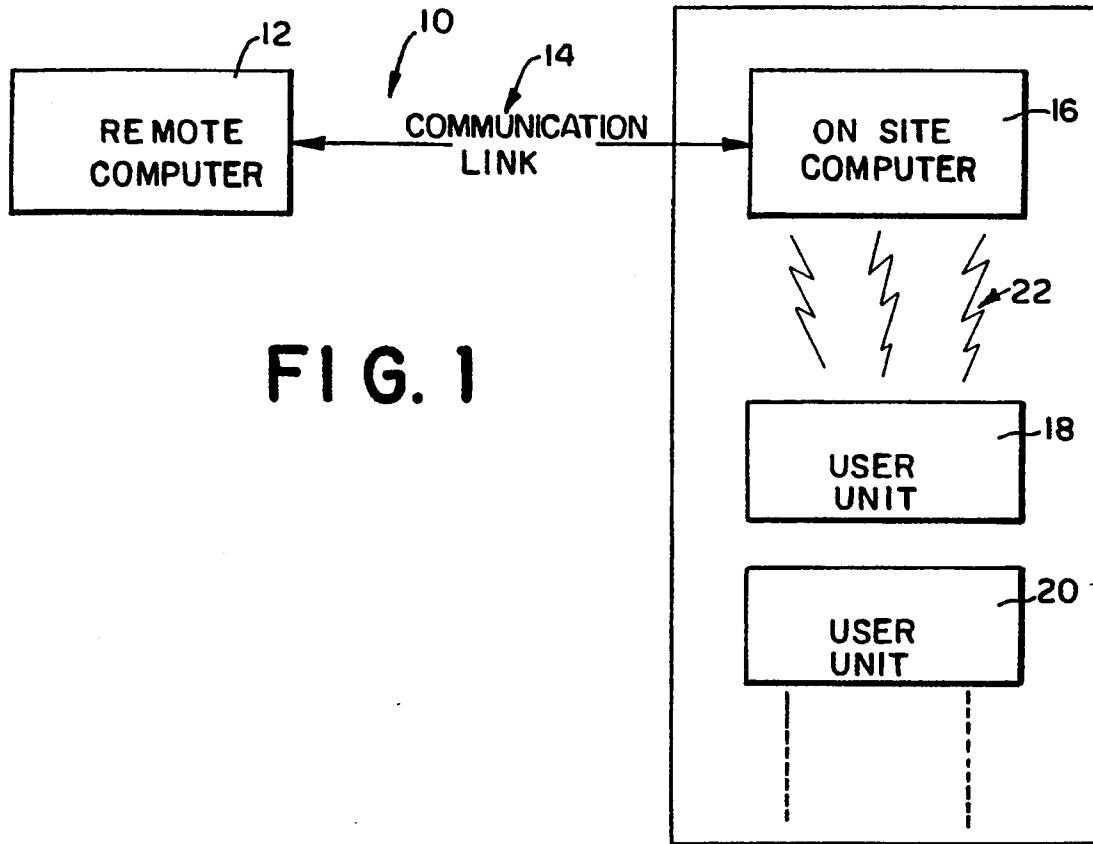


FIG. 1

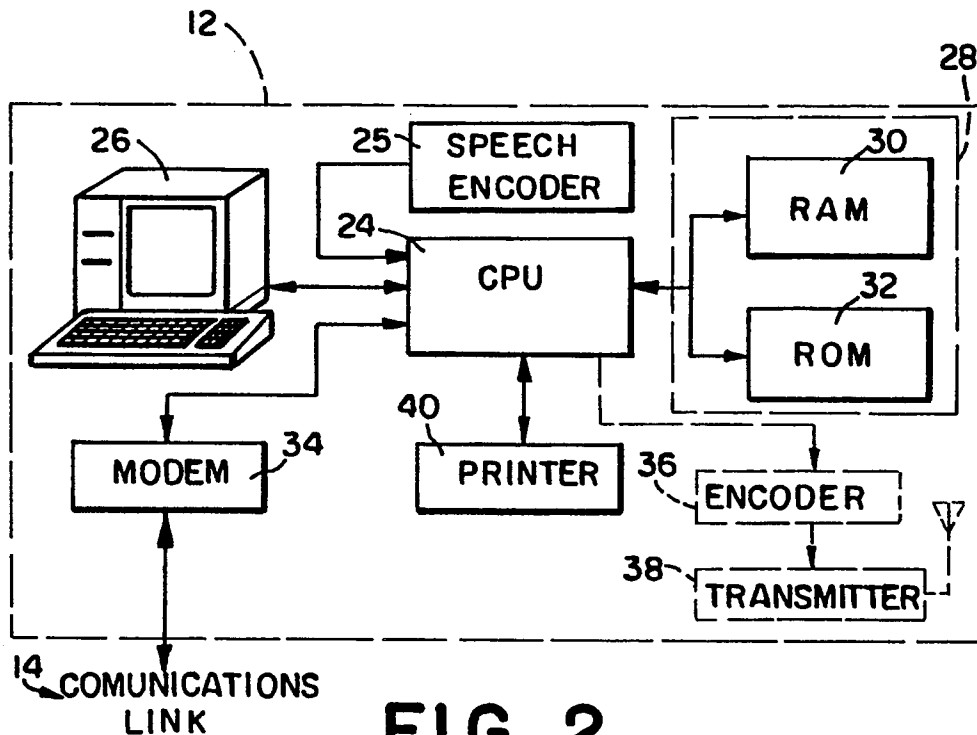


FIG. 2

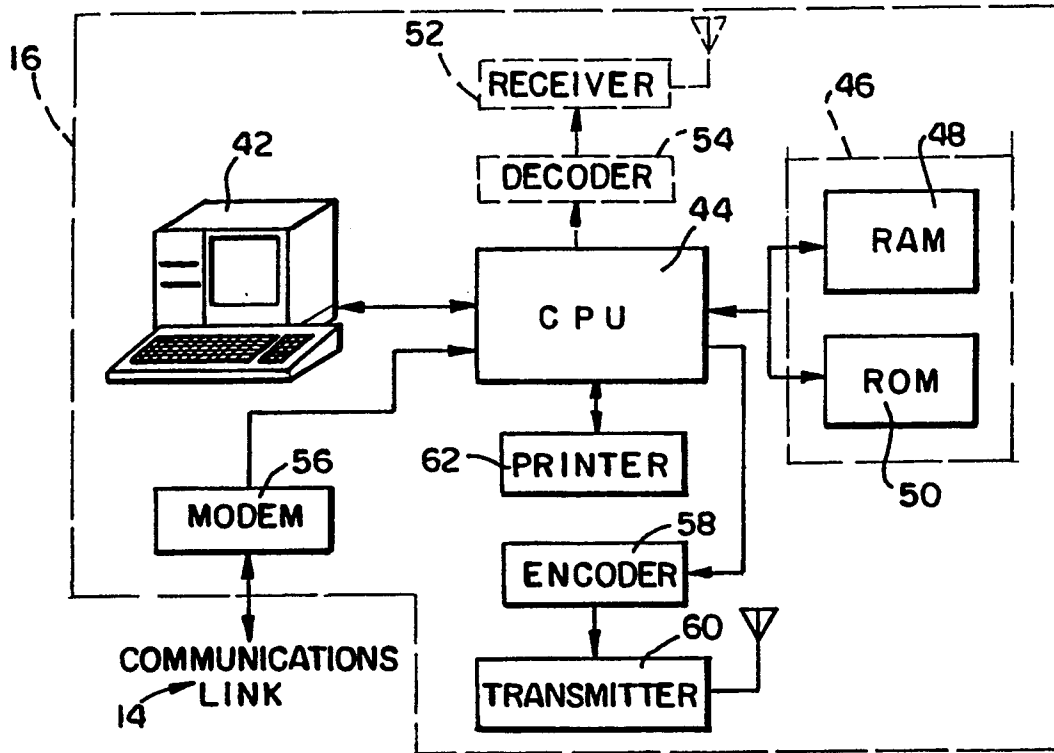
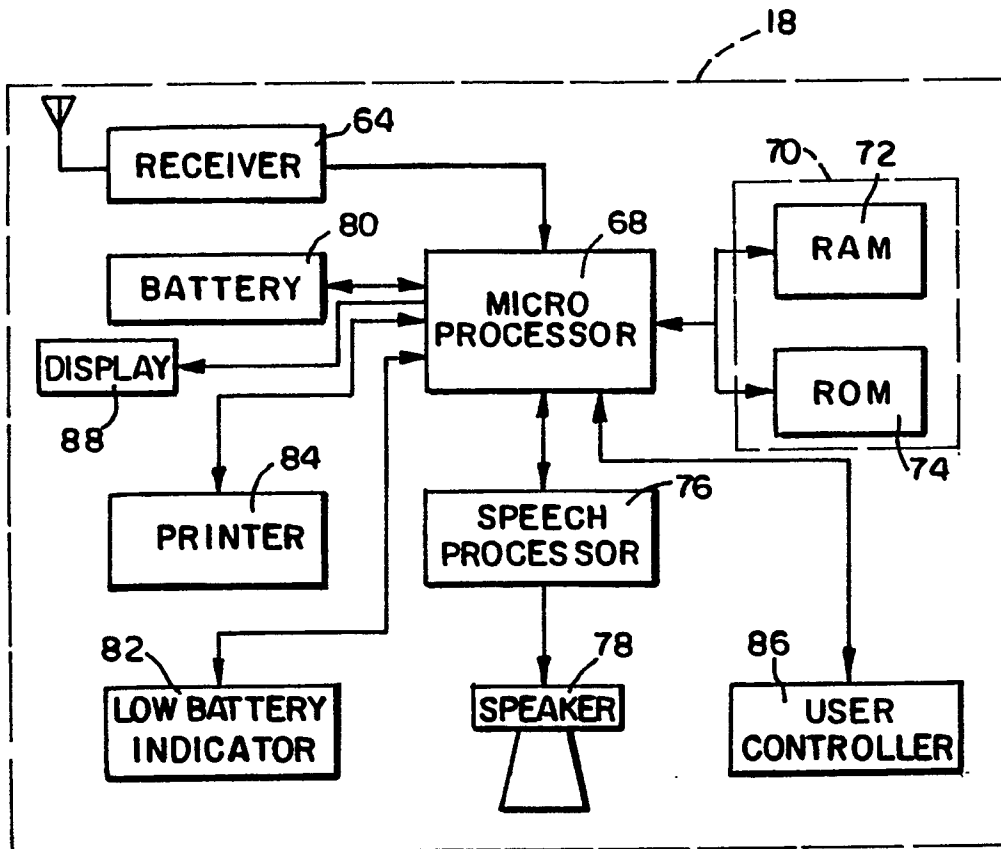


FIG. 3



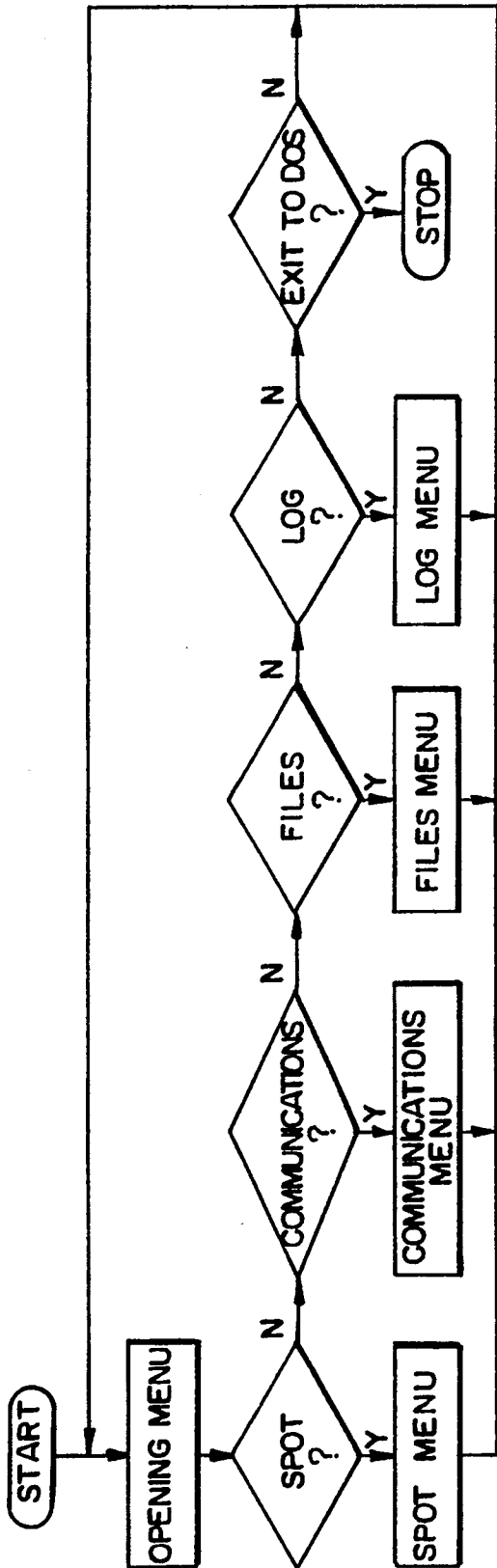


FIG. 5

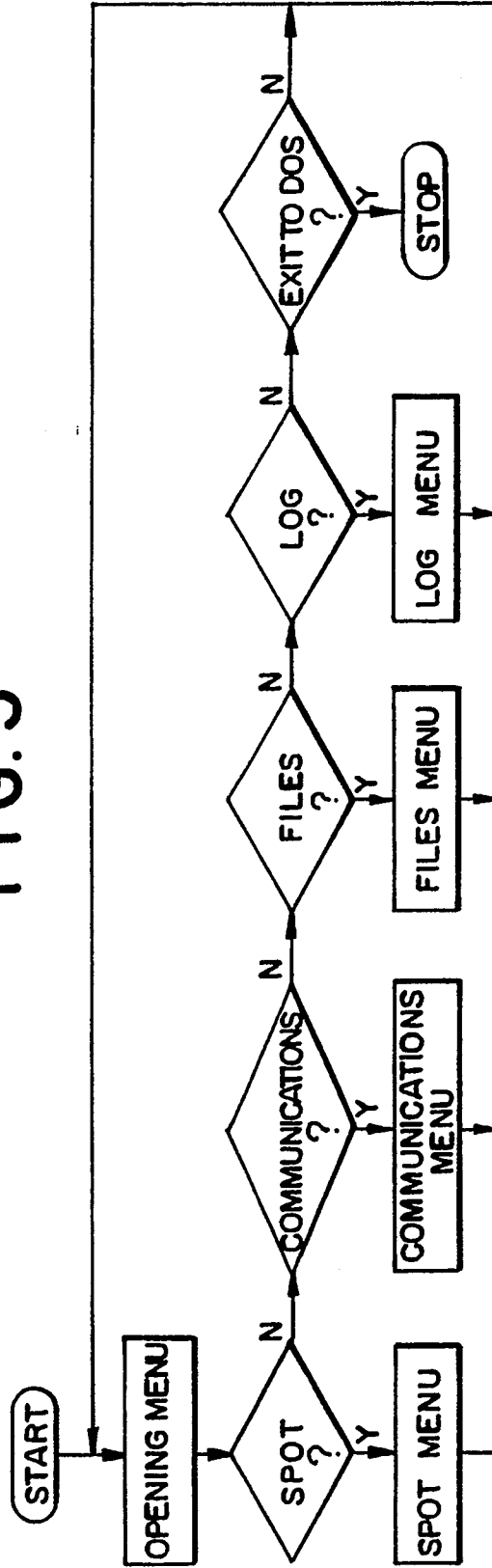


FIG. 7

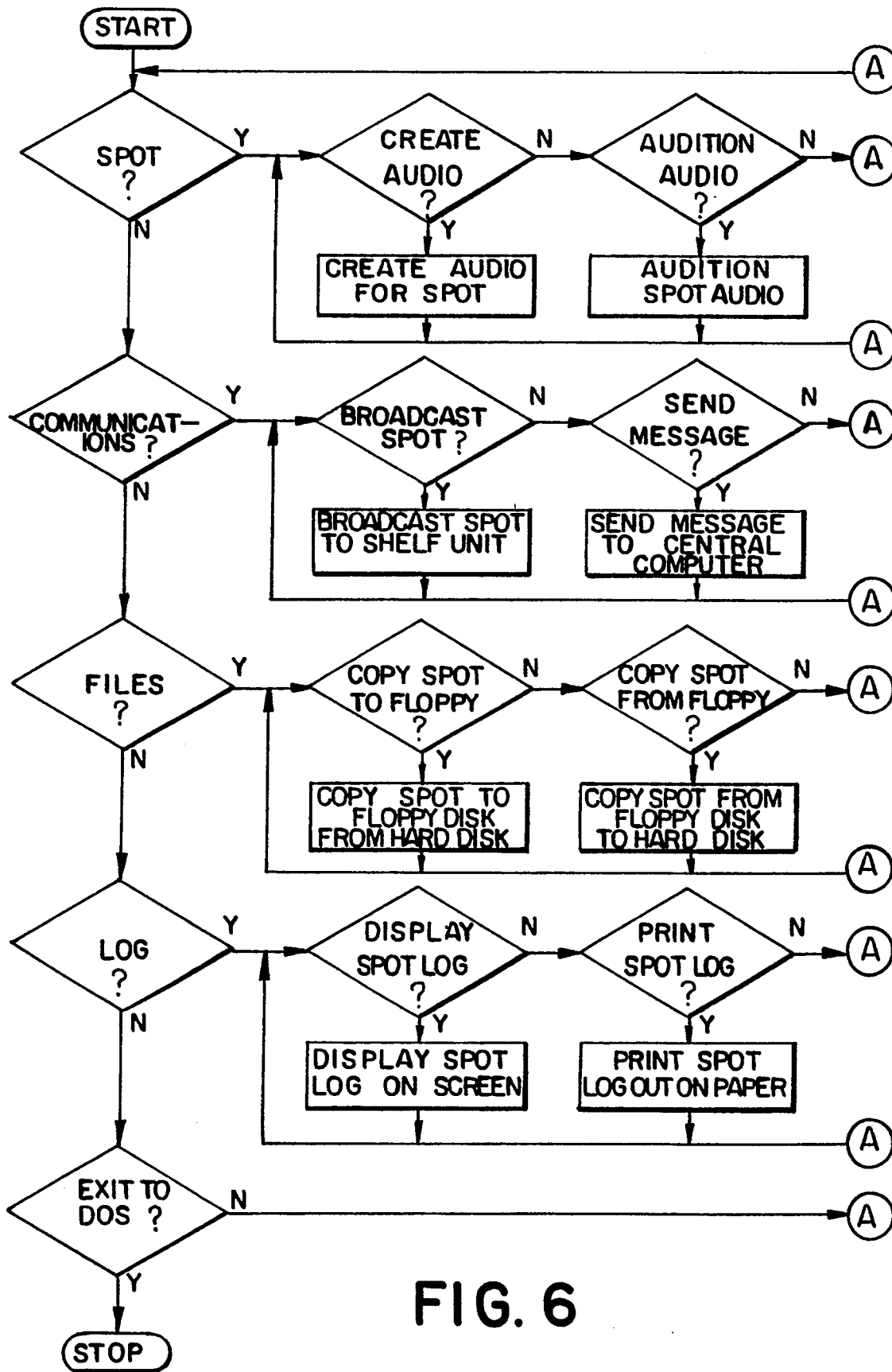


FIG. 6

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