



ONSTAR... THE BATMOBILE'S NEWEST ACCESSORY

ONSTAR FEATURES



OnStar Features

3 Button System
Handset System
Meet Your Advisors
FAQs

At Your Service

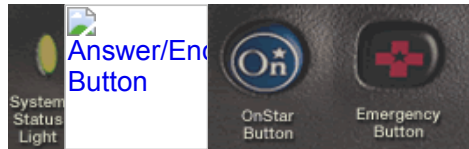
Equipped Models

Dealer Locator

Careers

Events

Site Map



Our factory-installed three-button system is already standard on some GM vehicles and featured as an option on others. For model availability see [OnStar Equipped Vehicles](#).

Connecting with an OnStar Advisor is easy with our simple three-button system. Just press the OnStar button or the OnStar emergency button and your conversation is hands-free. A small microphone picks up your voice, while your OnStar Advisor talks to you through your stereo speakers. If you need to contact us outside your vehicle, you can call toll-free, 24 hours a day, 365 days a year.

System Status Light Green —

This indicates that the OnStar system in the vehicle is powered ON and is ready to make or receive calls from the OnStar Center.

Blinking Green —

This telltale light blinks green if there is a call in progress. Press the Call Answer/End button if you notice this light blinking and you are not on a call.

Red —

This signals that your OnStar system may not be functioning properly. Press the OnStar button to attempt to contact an OnStar Advisor. If the connection is made, the Advisor will assist you to make sure your OnStar system functions properly. If you cannot contact the OnStar Center, please take your vehicle to your nearby OnStar-certified dealership as soon as possible for diagnosis of the system.

Answer/End Button —

Press this button to answer a call from the OnStar Center. Also press it at the end of a call or to cancel a call if one of the other buttons is accidentally pressed. You'll then hear the words, "OnStar request ended."

OnStar Button —

Press this button to connect to an OnStar Advisor. You will hear a chime, followed by the words, "Connecting to OnStar." The Advisor will be able to help you with a broad range of services.

Note:

When this button is pressed and cellular service is not available, the system will generate a

fast busy tone. Your OnStar system will retry calls a number of times before returning to ready mode. Press the CALL Answer/End button to cancel the automatic dialing mode.

Emergency Button —

In an emergency, press this button to send a priority call to an OnStar Advisor. You will hear a chime, followed by the words, "Connecting to OnStar emergency." The Advisor will contact the nearest emergency services provider who can dispatch ambulance, police, fire or other emergency services to your location.

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