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SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

CROSS-REFERENCE TO RELATED APPLICATIONS

[0001] This application is a continuation of U.S. Patent Application No. 14/272,632, filed May 8, 2014, and entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION," which is hereby incorporated by reference, which application is a continuation of U.S. Patent Application No. 12/798,995, filed April 14, 2010, now U.S. Patent No. 8,744,407, and entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION," which is hereby incorporated herein by reference, which application is a continuation of U.S. Patent Application 11/452,115, filed June 12, 2006, now U.S. Patent No. 7,729,688, and entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION", which is hereby incorporated herein by reference, which application is a continuation-inpart application of U.S. Patent Application 11/006,343, filed December 7, 2004, now U.S. Patent No. 7,116,976, and entitled "ADAPTABLE COMMUNICATION TECHNIQUES FOR ELECTRONIC DEVICES," which is hereby incorporated herein by reference, which claims priority to U.S. Provisional Patent Application December 8, 2003, No. 60/527,565, filed entitled "ADAPTABLE COMMUNICATION TECHNIQUES FOR ELECTRONIC DEVICES," and which is hereby incorporated herein by reference.

[0002] This application, by way of U.S. Patent Application No. 11/452,115, also claims priority to U.S. Provisional Patent Application No. 60/689,686, filed June 10, 2005, entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION," and which is hereby incorporated herein by reference.

IPVMCP02C3 Patent Application

BACKGROUND OF THE INVENTION

[0003] For many years, other than mails from post offices, we typically only received information from afar through telephones. However, in the past few years, ways that others can send us information have increased significantly. Just to list a few different modes of communication, we can be reached from standard desk phones, fax, cell phones, electronic mails, and instant messages. In addition, we can have more than one phone number and multiple electronic mail addresses. There are people we like to communicate with, and there are those we prefer to avoid. Managing information from all such different modes can be quite time consuming.

[0004] It should be apparent from the foregoing that there is still a need to help manage the numerous modes of communication.

SUMMARY OF THE INVENTION

[0005] Different embodiments of a computer-implemented system and method to manage the communication of a user are disclosed. A person tries to electronically convey a message to the user. In one embodiment, the status of the user is identified; the identity of the person is identified; the urgency of the message is identified; the access priority of the person is determined based on the person's identity; and a process is set to manage the message using one or more rules, and in view of the status of the user, the access priority of the person and the urgency of the message.

[0006] Based on different embodiments, the status of the user depends on the current activity or location of the user, or the current time. The status of the user can also be defined by the user. Similarly, the access priority of the person can be defined by the user, or is set depending on the user's reaction towards a prior message from the person. Also, the urgency of the message is set by the person.

[0007] The process can depend on the mode of communication of the message. For example, the mode of communication can include a mobile phone, an office phone, a home phone, a mobile SMS, a pager from a mobile phone or PDA, a home/office SMS, mobile online chat, home online chat, a voice mail with/without instant notification, an office fax, a home fax, a mobile email, and an email.

[0008] In one embodiment, the user receives the message through a handheld device, such as a cellular phone. In another embodiment, the message is electronically conveyed based on Internet protocol through a website.

[0009] In one embodiment, though the process allows the user to receive the message, the person is not aware of the contact information of the user. For example, the person is not aware of the phone number of the cellular phone that the user used to talk to the person. This prevents the person from directly accessing the user without going through an intermediate control, such as a website. Similarly, the user does not have to be aware of the contact information of the person.

[00010] In another embodiment, the defined access priority of the person is stored at a website, allowing the website to access such information without asking for the user's permission. In one embodiment, the defined access priority is stored in a private database under the user's control.

[00011] In one embodiment, text messages could be received in an audio manner, and audio messages could be sent as text messages.

[00012] Other aspects and advantages of the present invention will become apparent from the following detailed description, which, when taken in conjunction with the accompanying drawings, illustrates by way of example the principles of the invention.

BRIEF DESCRIPTION OF THE DRAWINGS

[00013] Figure 1 shows a number of intelligent communication modes according to one embodiment of the invention.

[00014] Figure 2 shows a number of contact classes according to one embodiment of the invention.

[00015] Figure 3 shows a number of urgency classes according to one embodiment of the invention.

[00016] Figure 4 shows a number of statuses of a user according to one embodiment of the invention.

[00017] Figure 5 shows one embodiment of an example of an Access Priority Database according to one embodiment of the invention.

[00018] FIG. 6 is a flow diagram of a message presentation process according to one embodiment of the invention.

[00019] FIG. 7 is a flow diagram of a reply message process according to one embodiment of the invention.

[00020] Same numerals in Figures 1-7 are assigned to similar elements in all the figures. Embodiments of the invention are discussed below with reference to Figures 1-7. However, those skilled in the art will readily appreciate that the detailed description given herein with respect to these figures is for explanatory purposes as the invention extends beyond these limited embodiments.

DETAILED DESCRIPTION OF THE INVENTION

[00021] One embodiment of the invention can automatically remove unwanted communications. Certain communications are relatively easy to determine to be unwanted, such as marketing cold calls and wrong number calls. Other communications may be more difficult. They can depend not just on the sources of the communication, but also the conditions or status of the receiver (a user) of the communication. The status can be related to the user's current activity and/or location. For example, when the user is on a train going to work, the user probably does not mind chatting with his grandchild. However, if the user is having his yearly review meeting with his boss, the user probably would prefer to avoid the call from his grandchild, unless it is an emergency. Based on the embodiment, communications from sources the user wants to postpone receiving can be automatically diverted.

[00022] In one embodiment, the user can get appropriate notification on the source of the incoming communication request. The attributes of the notification can depend on the urgency of the communication and/or the status of the user.

[00023] The user may receive information from different modes of communication. For example, the user can have mobile phones, fixed lines at home or office, emails, SMS, and faxes, with their different numbers and/or addresses. One embodiment can help the user efficiently manage information from the different modes. The user only has to remember one specific address from one mode of communication. Through that address, the user can receive communications from all modes of communication, independent of where the user is, or the type of hardware the user has. This allows the user to efficiently maintain his communication from the numerous modes even when he is traveling. For example, the user does not have to change phones (and the phone numbers) when he moves from areas covering 3G to areas that do not.

[00024] A number of embodiments depend on the different modes of communication converging onto the internet protocol platform. A communication gateway or a portal is formed allowing the user to receive communications from numerous sources through different modes. This, in turn, could reduce the

numerous addresses the user has to remember, to one address. For example, an e-mail address for the user can serve as an access identifier for the different communication addresses from different communication modes. The access identifier can become the user's digital identity. In one embodiment, the user's other types of identification, such as the user's driver licenser number, can be the user's access identifier.

[00025] One embodiment of the invention uses an open portal based on the web. Based on the portal, the user can securely determine who can reach him at what conditions. This can be done based on a status indicator. As an example, this indicator is determined according to the status of the user, the access priorities of the person trying to reach the user (or the relationship or the lack of relationship between the user and the person), and/or the urgency of the message from the person. The status of the user can be dynamically determined, based on the current condition(s) of the user. The portal can allow the user and the person to select different options, which can be modified as desired. For example, the relationship can be preset by the user and stored in a database, while the urgency of the message can be set by the person.

[00026] Thus, in one embodiment, the portal can be used to control the selection and setting of different intelligent communication modes for the user. These intelligent communication modes allow priorities of various kinds of communication options to be set by the user. The portal allows worldwide access to the user, and can dynamically determine, for example, whether a call initiated at different time by different callers should be accepted by the user in real-time or handled by other mechanisms. From this information, communication requests can be classified, for example, into different degrees of undesirability. Some requests can be automatically blocked from the user. Others can be diverted and handled by other mechanism, such as diverting a phone call to an email or voice mail.

[00027] In one embodiment, the portal or gateway also includes a database to keep track of the user's different contacts or acquaintances, and the access priorities of each contact. The user can modify information in the database, such

as assigning and/or changing the priorities of the contacts. Based on the information (or lack of information) in the database of the contact trying to access the user, and based on the status of the user, the gateway can automatically select an intelligent mode of communication for the user. This selection can be done dynamically.

[00028] In one embodiment, the portal can dynamically change the access priorities of a caller trying to reach the user. For example, previously the caller is of high priority to the user, and the user has set her access priorities accordingly. Lately, every time the caller trying to reach the user, the request was denied. After a preset number of rejections, the portal can automatically send a message to the user, asking the user if the user would like to lower the access priority of the caller. If the response is affirmative, the caller's priority is automatically reduced.

[00029] In another embodiment, the user does not have to set priorities of each contact. The system monitors every call, and provides the contact's identity to the user. Based on the user's reaction to the call (e.g. accepting or rejecting it), the system automatically sets the contact's priorities. In one embodiment, the system can then query the user for approval on the setting, and allow the user to adjust it as necessary. In another embodiment, the system can continue to modify the caller's priorities based on the user's reaction to the caller's subsequent calls.

[00030] In one embodiment, the user could keep information he believes to be sensitive local in a different database. Such information can be stored securely under the user's direct control. The portal can retrieve information from the different database when required. In another embodiment, the user can restrict or limit such retrieval process.

[00031] Additional confidentiality can be provided. In one embodiment, using phone calls as an example, the user can be aware of the identity of the caller even without being informed of the number of the caller. Similarly, the caller can reach the user without being aware of the number of the phone the user is using to receive the call. The user can keep his location and/or status confidential

but still can receive the communication. This can be useful because there are situations, for example, when the user does not want to disclose his contact information but the user needs to receive services provided by the caller.

[00032] One approach to maintain such confidentiality while maintaining real-time communication is based on a system that digitally identifies the identities of the caller and the receiver. Note that the term caller is used in general. It is not just limited to phone calls, but they can be any person or entity requesting to communicate with the user, such as trying to send a message to the user. As a separate note, the caller can also be a user of different embodiments of the invention.

[00033] After determining the identities, the system can establish connections between the caller and the user in real time. Though contacts are established, the system only needs to ensure the identities of the caller and the user to each other. However, the system does not have to disclose the phone numbers, electronic addresses, physical locations and/or other attributes of the caller and the user to each other. In one embodiment, real time implies that the time required for the identification is similar to the typical time required to set up, for example, a telephone call. The system can be a portal based on the web.

[00034] In one embodiment, a portal also holds the user's electronic calendar. The calendar can be programmable, with entries set by the user. The portal can automatically and securely set appointments for the user since the portal knows the identity of the caller, and the status and schedule of the user. For example, the appointment can be for a conference call.

[00035] To illustrate, in one embodiment, a portal provides a number of intelligent communication modes (ICM) for the user to select as shown in Figure 1. There are three columns in the table. If the communication mode selected in the second column does not work, the portal automatically defaults to the corresponding approach in the third column. For example, under ICM 1, if the mobile phone is busy, default to voice mail. Some of the selections do not have any default because it may not be necessary to default. For example, under ICM 8, the incoming message goes directly to voice mail with instant notification to

mobile devices of the user. The incoming message can usually go to voice mail. There is no need to default.

[00036] As a receiver of communication, the user can define a number of contact classes, as shown in Figure 2. The user can set up a number of urgency classes, as shown in Figure 3. The user can define a number of status, as shown in Figure 4. Then, based on tables in Figures 1-4, the user can set up an Access Priority Database for different ContactClasses, as shown in Figure 5.

[00037] As another example, the user can categorize the following contacts into the corresponding ContactClasses:

	Alice (W	/ife)		ContactClass1	
	Peter (C	lose Frie	end)	ContactClass2	
- 1	Colina	(Close	Friend's	ContactClass2	
wife)					

[00038] Peter wants to make a mobile phone call to the user. In one embodiment, Peter calls a portal. As an example, the portal can be the user's ISP. The portal first verifies the caller's identity to be Peter. This can be done, for example, by a public key challenge based on Peter having a public key digital certificate. In another example, Peter is also a registered user of the portal. Then, Peter's identity can be more readily identified or verified.

[00039] In one embodiment, after verification, a virtual address/number for the communication session is created allowing Peter to reach the user, which can be by phone. The user's phone number does not have to be disclosed to Peter. Similarly, Peter's mobile phone number does not have to be disclosed to the user. The portal can assure the user that the person calling is Peter based on an identification verification process, such as ones described above.

[00040] In establishing contact, the portal can access the user's database and determine that Peter belongs to ContactClass2. The database can, for example, be in the portal.

[00041] In another embodiment, the database is in a personal communication device of the user. The portal accesses the personal communication device to determine Peter's ContactClass.

[00042] Based on the ContactClass information, the status of the user and Peter's urgency setting, the user may receive Peter's call directly. As another example, Peter may be asked to leave a voice mail to the user, while the user is notified by a mobile short message regarding an incoming call from Peter.

[00043] As additional examples, in one embodiment, location information of the user could be determined based on GPS information from, for example, the user's cell phone.

[00044] In one embodiment, the user receives messages through a handheld device, such as a phone, and the phone has a switch. The switch can be a physical button or a software setting, such as a pull-down menu. The user could set his status dynamically by changing the physical or logical position of the switch. For example, one position can indicate that the user is very busy, and should only be interrupted by an urgent message from the user's closest contacts, such as his wife or parents. Another position can indicate that the user's status allows the user to receive any messages from anyone.

[00045] As explained above, based on an embodiment, a message is electronically conveyed by a central network server, such as a web server based on Internet protocol. A portal or gateway approach could provide general Internet access to one or more embodiments of the communication management systems so that users can configure the system behavior they desire. The portal or gateway can then facilitate download of a database or update thereto to a communication device, such as a phone.

[00046] Also, as explained above, based on an embodiment, a user could efficiently maintain his communication, and does not even have to change phones when he moves from areas covering 3G to areas that do not. These phones could be based on different communication mechanisms, such as GSM, CDMA, 3G and 4G systems. Also as explained above, the user could keep information in local databases, such as in such a phone. For example, the

intelligent communication modes shown in Figure 1 for the user to select are in the phone. The user could define the contact classes, such as the ones shown in Figure 2; set up the urgency classes, such as the ones shown in Figure 3; define the statuses, such as the ones shown in Figure 4; set up the Access Priority Database, such as the one shown in Figure 5; and categorize a number of the user's contacts into the corresponding ContactClasses, all in the phone. When a caller places a call to the phone, based on information previously set in the phone and based on the urgency class selected by the caller, the phone could automatically manage the communication. Note that the phone does not have to be a cellular phone. In one embodiment, the phone is a desk top phone.

[00047] Again as explained above, the person or the caller trying to contact the user could select different options. For example, the urgency of the message can be set by the caller. This selection is typically in the call setup phase. In one embodiment, the caller has pre-selected the urgency class before making the call. In another embodiment, if the caller has not selected the urgency class, the system could prompt the caller to input an urgency class or status before the call or message is routed to the user. In yet another embodiment, different urgency classes could be defined by the caller.

[00048] Different embodiments or implementations may yield different advantages. One advantage is that communications for users of electronic devices can be flexibly provided. Another advantage is that communication mode changes can be performed at an electronic device to better suit the needs or condition of the electronic device or user preferences. In still another advantage, a user can provide feedback to a caller without answering a voice call from the caller.

[00049] Another aspect of the invention pertains to improved approaches to respond to an incoming text message. The improved approaches enable a recipient to provide a reply message to an initiator. The incoming text message can be presented to the recipient with an audio or textual presentation. Thereafter, a reply text message can be sent back to the initiator. The recipient can form the reply text message by recording a brief audio message or entering

a text message. In the case in which a brief audio message is used, the audio message can be automatically converted to a text message before being transmitted to the initiator.

[00050] FIG. 6 is a flow diagram of a message presentation process 600 according to one embodiment of the invention. The message presentation process 600 is performed by an electronic device, such as a mobile communication device.

[00051] The message presentation process 600 begins with a decision 602 that determines whether an incoming text message is present. Typically, the incoming text message would be transmitted to the mobile communication device from another communication device. When the decision 602 determines that an incoming text message is not present, then the message presentation process 600 awaits such message. Once the decision 602 determines that an incoming text message has been received, a decision 604 determines whether an audio or text presentation is to be utilized. The decision 604 can be performed in a variety of different ways. For example, the determination of whether to utilize an audio or text presentation can be based on user input or can be automatically determined through a use of configuration or preference information or hardware components (e.g., display, speaker, head-set).

[00052] When the decision 604 determines that an audio presentation is to be utilized, the incoming text message is converted 606 to an audio message. For example, a text-to-speech conversion can be performed. In one embodiment, a user of the electronic device can be permitted to choose speech characteristics, such as a voice, tone, pace, accent, or mood, for the resulting speech. For example, a user could choose speech characteristics by preference settings. In another embodiment, the incoming text message can include or reference speech characteristics so that the initiator can control or influence speech characteristics. In still another embodiment, if the text to be converted contains condensed text (e.g., such as slang or chat language), the resulting speech can pertain to an uncondensed form of the text. The ability to convert

from condensed text to resulting speech for uncondensed text can be facilitated by pattern matching. For example, in chat language "LOL" can be converted to an audio message for "lots of love." In one implementation, a table can store audio messages corresponding to chat terms or phrases. In another implementation, a first table would store uncompressed terms or phrases corresponding to chat terms or phrases, and a second table would store audio messages corresponding to the uncompressed terms or phrases.

[00053] After the incoming text message is converted to the audio message, the audio message is played 608. Typically, the audio message is played 608 by the mobile communication device for the user. For example, the audio message can be output to a speaker of the mobile communication device or a headset used therewith. As a result, the user of the mobile wireless communication device receives an audio message even though the incoming message was a text message.

[00054] On the other hand, when the decision 604 determines that a text presentation is to be utilized, the incoming text message is displayed 610. Here, the incoming text message would be displayed 610 on a display associated with the mobile communication device. Following the blocks 608 and 610, the message presentation process 600 ends.

[00055] As discussed above, text-to-speech conversion can be invoked and performed on an electronic device, which may be a mobile communication device. In one embodiment, text-to-speech conversion can be off-loaded from the mobile device. For example, a remote server computer can be provided the text message and produce the resulting audio message, and then supply the audio message to the mobile device. The remote server computer can be a networked server coupled to a network to communicate with the mobile device. One example of a networked server is a gateway computer for a wireless electronic device, such as a mobile telephone.

[00056] FIG. 7 is a flow diagram of a reply message process 700 according to one embodiment of the invention. The reply message process 700 is performed by an electronic device, such as a mobile communication device.

[00057] The reply message process 700 begins with a decision 702 that determines whether a reply message is to be sent. Typically, the reply message process 700 follows the presentation of an incoming text message to a user of a mobile communication device. Hence, the reply message to be sent is a reply to the incoming text message. However, in other embodiments, the reply message to be sent can be merely an initial message as opposed to a response to an earlier message.

[00058] In any case, when the decision 702 determines that a reply message is not to be sent, then the reply message process 700 ends or simply awaits the need to send a reply message. On the other hand, when the decision 702 determines that a reply message is to be sent, then a decision 704 determines whether an audio or text message is to be formed. The decision 704 can be performed in a variety of different ways. For example, the determination of whether to send an audio or text message can be based on user input or can be automatically determined through a use of configuration or preference information or hardware components (e.g., display, speaker, head-set).

[00059] When the decision 704 determines that an audio message is to be formed, then the reply message process 700 prompts 706 for an audio message. Here, the prompt 706 can be directed to the user of the mobile communication device. The prompt can be an audio or textual indication. Next, a decision 708 determines whether an audio message has been recorded. When the decision 708 determines that the audio message has not been recorded, then the reply message process 700 awaits the audio message. Once the decision 708 determines that the audio message has been recorded, then the audio message is converted 710 to a text message. In one embodiment, if the audio message recorded is greater than a maximum text message size (e.g., 150 or 160 characters), then the audio message can be shortened so that the resulting text

message does not exceed the maximum text message size. One way to shorten the text message is to use abbreviations. For example, the words "For example" can be changed to "e.g.". Such conversion can be again be performed by matching entries in tables. Another way to shorten is to remove non-essential text. Still another way to shorten is to clip off or truncate the text message at the maximum text message size. In another embodiment, the resulting text message might provide an indication that it was converted from an audio message. Following the block 710, the text message is transmitted 712 over a wireless network.

[00060] Alternatively, when the decision 704 determines that a text message is to be formed, then a text entry screen is displayed 714. Next, a decision 716 determines whether a text message has been entered. When the decision 716 determines that a text message has not yet been entered, then the reply message process 700 awaits entry of the text message. Once the text message has been entered, the text message is transmitted 712 over the wireless network. Following the block 712, the reply message process 700 ends.

[00061] Although the reply message process 700 provides for the user to enter a custom text or audio message, it should be understood that the reply message can alternatively be formed through use of semi-custom or predetermined reply messages from which the user of the mobile communication device can choose. The use of semi-custom or predetermined reply messages can be achieved as noted in a number of embodiments in U.S. Patent Application 11/006,343 (incorporated by reference into this application), and can serve to simplify the conversion process.

[00062] An exemplary scenario of how message presentation and reply message processes could work according to one implementation of the second aspect is as follows:

[00063] 1. From his mobile phone, Bill prepares and sends a text message to Tom's mobile phone.

- [00064] 2. Tom is alerted by his mobile phone of an incoming text message, such as by displaying at least a portion of the text message and/or otherwise notifying Tom of the text message.
- [00065] 3. Tom's mobile phone can decide whether to present the text message on a display screen of Tom's mobile phone, or to first convert the text message to an audio message and then present the audio message to Tom (e.g., play the audio message). Of course, Tom can interact with Tom's mobile phone to assist in making the determination on how to present the message.
- [00066] 4. Thereafter, if desired, Tom can prepare and send a reply message back to Bill. This reply message can be prepared initially as a text message or an audio message. Tom's mobile phone and/or Tom can determine whether the reply message is initially prepared as a text message or as an audio message. If an audio message is initially created, such audio message must be converted to a text message prior to transmission. Eventually, the reply message is sent to Bill as a text message. Tom's mobile phone can assist with the creation of the reply message through use of custom, semi-custom or predetermined reply message from which Tom and/or Tom's mobile phone can choose.
- [00067] 5. If Tom is using a head-set with his mobile phone, then an audio message may be more convenient, assuming that Tom wants to provide a particular (i.e., customized) message to Bill. The head-set allows Tom to easily record a brief audio message. Less conveniently, the head-set can be used to present a list of predetermined audio messages and allow Tom's selection therefrom by a button or voice-command.
- [00068] 6. If Tom is not using a head-set, then a text message response might be more suitable. This would typically require that Tom's mobile phone have a display and a keypad. Even so, without a head-set, Tom could still record an audio message, though such would likely be less convenient.
- [00069] 7. Tom can also not provide a reply message and simply not respond to the incoming text message. Alternatively, Tom can configure his

mobile phone to automatically produce and send a reply message based on user settings or preferences, position, configuration, status, etc.

[00070] In this aspect of the invention, the calling party and the called party often use mobile communication devices, such as mobile phones. However, the parties can alternatively use other electronic devices, such as a PDA, a computer, etc.

[00071] The advantages of the invention exemplified by FIGs. 6-7 are numerous. Different embodiments or implementations may yield different advantages. One advantage is that communications for users of electronic devices can be flexibly provided. Another advantage is that communication mode changes can be performed at an electronic device to better suit the needs or condition of the electronic device or user preferences. Yet still another advantage is that the sender can get back a message in the same format as they sent the original message, though the recipient may use the message in a different format or mode (e.g., recipient hears the text message as an audio message).

[00072] Moreover, it should be noted that with regards to any of the embodiments in which a voice call or a text message is incoming to an electronic device, not only can the user of the mobile device take an action (e.g., button press or voice-command) to decline the call/message but also the electronic device itself can automatically decline the call/message such that the user is not disturbed. For example, an electronic device can be configured through user settings (e.g., preferences) to decline calls/messages matching certain criteria. Also, an auto reply message can be configured to be automatically sent in response to the call/message. For a known, undesired marketing caller/message sender, the electronic device can automatically send a reply message demanding the sender not to call or send messages anymore, and to remove your information from their database.

[00073] Text messages received or sent can optionally embed indications of speech characteristics to be used, should the text message be converted to an audio format. The speech characteristics can pertain to voice, tone, pace,

accent, and/or mood. The speech characteristics for the resulting speech can be set in preference or configuration information, set on a per message basis by users, or set by evaluation of monitored data pertaining to the user.

[00074] Additionally, the messages being transmitted can be encrypted for security purposes.

[00075] A number of embodiments described herein can be considered an automated secretary for a user of an electronic device. The automated secretary can completely or partially respond to an incoming call/message so as to reduce disturbances to the user. The user can personalize the automated secretary through user settings (e.g., preferences), or the automated secretary can learn over time how to handle different incoming calls/messages. Besides handling or assisting the user with incoming calls/messages, the automated secretary can also assist with other activities, such as making calendar entries (e.g., meetings) in a calendar or responding to incoming callers/messages with relevant information pertaining to the user's schedule as maintained by the calendar (though the user could restrict such access to certain information and/or inquiring parties). For example, if an incoming text message asks "available for lunch today?", the automated secretary can check the user's availability for lunch by way of the user's calendar, then if the user is not available the automated secretary can quickly informing the inquiring party of same or propose another date. On the other hand, if the lunch time period is available in the user's calendar, then the automated secretary can either directly respond to the inquiring party of acceptance or propose a response to the user for review, modification and/or transmission.

[00076] Also, a number of embodiments performing communications using voice as well as audio and/or text messages can be implemented using voice over Internet Protocol technologies, with signals delivered over the Web. For example, a calling party's communication or mobile device can include an adapter to convert voice signals to data packets before sending them over the Internet. A service provider can convert the packets back into voice signals

before sending the voice signals to the called party's communication device. Similarly, embodiments can be implemented using voice over wireless protocols, such as Wi-Fi or Wi-Max networks. Using such technologies, computing devices can become communication devices.

[00077] Further, the computer-implemented methods and systems discussed above can be used in conjunction with one or more of the various approaches discussed in U.S. Patent Application 11/006,343. For example, the automated actions or decisions (e.g., intelligent secretary, decision 204 in FIG. 2, etc.) of U.S. Patent Application 11/006,343 can be automatically made by the systems/methods described above. Still further, the various approaches discussed in U.S. Patent Application 11/006,343 can be used in conjunction with one or more the various methods/systems discussed above. For example, the systems/methods described above can use the messaging approaches (e.g., audio or textual messages) described in U.S. Patent Application 11/006,343.

[00078] Other embodiments of the invention will be apparent to those skilled in the art from a consideration of this specification or practice of the invention disclosed herein. It is intended that the specification and examples be considered as exemplary only, with the true scope and spirit of the invention being indicated by the following claims.

What is claimed is:

CLAIMS

1. An article for managing communication of a user, in view of a first device of a person trying to electronically convey a message from the first device to a second device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message conveyed from the first device;

identifying an identity of the person trying to electronically convey the message;

identifying contact information of the person trying to electronically convey the message;

determining whether the user is available to receive the message; sending information to the first device as to whether the user is available to receive the message; and

setting a process for the message, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person.

2. An article as recited in claim 1,

wherein the message is conveyed from the first device based on Internet protocol,

wherein the process allows the user to receive the message via an access identifier of the user.

wherein the process allows the message to be conveyed from the first device via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

- An article as recited in claim 1, wherein the message conveyed from the first device is a text message, and
- wherein the process includes converting the text message to voice if the message is to be presented as a voice message by the second device to the user, in view at least of the preference of the user.
- 4. An article as recited in claim 1, wherein the process includes presenting at the second device, the identity of the person.
- 5. An article as recited in claim 1 wherein the process includes determining a reply to the message in view of the current status of the user.

ABSTRACT

A computer-implemented system and method to manage the communication of a user are disclosed. In one embodiment, when a person tries to electronically convey a message to the user, the status of the user, the identity of the person, and the urgency of the message can be identified. The access priority of the person can be determined based on the person's identity. Then, the message can be managed using one or more rules and in view of the status of the user, the access priority of the person and the urgency of the message.

ICM		Default
1	Mobile phone	Voice mail
2	Office phone	Voice mail
3	Home phone	Voice mail
4	Mobile SMS/pager from mobile phone or PDA	Email
5	Home/office SMS (to office/home PC)	Email
6	Mobile Online chat (to mobile phone or PDA)	Voice mail
7	Home Online chat (Net Meeting, AOL, ICQ etc.)	Voice mail
8	Voice mail with instant notification to mobile devices of the user	
9	Voice mail without notification to mobile devices	
10	Office fax	
11	Home fax	Reject
12	Mobile Email (Blackberry etc.)	Email
13	Email	Reject
14	User defined	

FIGURE 1

ContactClass1	Kinship family members, love ones
ContactClass2	Relatives and friends
ContactClass3	Boss and VIP
ContactClass4	Colleagues
ContactClass5	Subordinates
ContactClass6	Business acquaintances
ContactClass7	VIP Clients
ContactClass8	Clients
ContactClass9	Secretary
ContactClass10	User defined

FIGURE 2

UrgClass1	Life threatening – interrupt at any time and occasion
UrgClass2	Urgent confirmed meeting reminder – interruption allowed
UrgClass3	Urgent matter requiring immediate attention
UrgClass4	Important matter requiring quick attention
UrgClass5	Regular work related matter
UrgClass6	Casual contact
UrgClass7	Cold calls from unknown person
UrgClass8	User defined

FIGURE 3

MyBusyState1	Important meeting	
MyBusyState2	Ordinary meeting	
MyBusyState3	Available	
MyBusyState4	Sleeping	
MyBusyState5	Resting	
MyBusyState6	User defined	

FIGURE 4

ContactClass	UrgClass	MyBusyState	ICM allowed
ContactClass2	UrgClass1-3	All	All
	UrgClass4-6	MyBusyState1	All
		MyBusyState2-3	All
		MyBusyState4-5	All
	UrgClass7-8	All	ICM 13

FIGURE 5

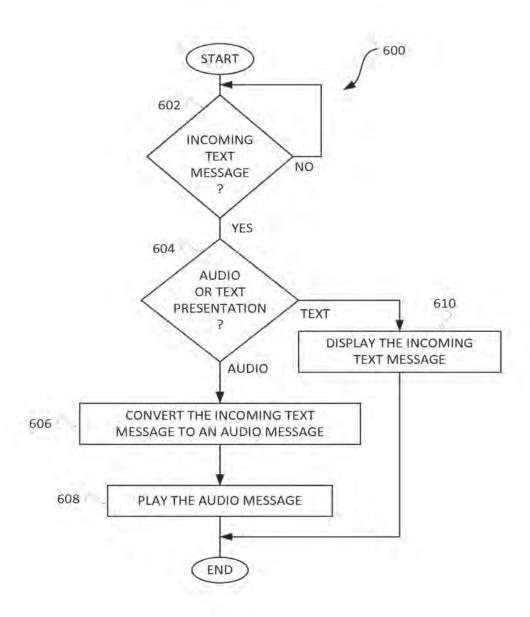
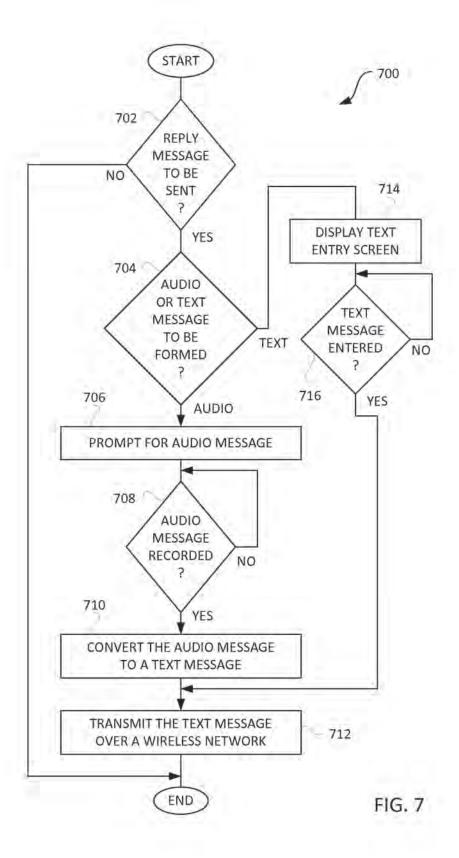


FIG. 6



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Inventor.	Peler P. Tong Date (Optional): Gyn 2014
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is un ecicia	United States application or PCT international application number
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Application No.: Not Yet Assigned Examiner: Not Yet Assigned

Filed: Herewith Group: Not Yet Assigned

Title: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF

COMMUNICATION

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The references listed in the attached PTO Form 1449 may be material to examination of the above-identified patent application. Applicants submit the list of these references in compliance with their duty of disclosure pursuant to 37 CFR §§1.56 and 1.97. The Examiner is requested to make these references of official record in this application. The above-identified application is a Continuation of prior application U.S. Patent Application No. 14/272,632. This prior application is being relied upon for an earlier filling date under 35 U.S.C. § 120. Because the listed references (to the extent that copies are required) were either cited by the PTO, or submitted to the PTO in the prior application, under 37 CFR § 1.98(d) Applicants submit that copies need not be provided.

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Appln. No. Not Yet Assigned

Atty. Docket No. IPVMCP02C3

to the examination of this application does not exist, or that these references indeed constitute prior art.

This Information Disclosure Statement is: (i) filed within three (3) months of the filing date of the above-referenced application, (ii) believed to be filed before the mailing date of a first Office Action on the merits, or (iii) believed to be filed before the mailing of a first Office Action after the filing of a Request for Continued Examination under §1.114.

Accordingly, it is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Registration No. 35,757

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Electronic Pate	ent Applicat	ion Fe	e Transmit	tal		
Application Number:						
Filing Date:						
Title of Invention:	SYSTEMS A COMMUNI		SSES TO MANAG	E MULTIPLE MOD	ES OF	
First Named Inventor/Applicant Name:	Kwok Wai Cheung					
Filer:	Peter P. Tong					
Attorney Docket Number:	IPVMCP02C3					
Filed as Small Entity	**-					
Filing Fees for Utility under 35 USC 111(a)						
Description	Fe	e Code	Quantity	Amount	Sub-Total in USD(\$)	
Basic Filing:						
Utility filing Fee (Electronic filing)		4011	j	70	70	
Utility Search Fee		2111	1	300	300	
Utility Examination Fee		2311	1	360	360	
Pages:						
Claims:					110	
Miscellaneous-Filing:						
Petition:						
Patent-Appeals-and-Interference:						

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Post-Allowance-and-Post-Issuance:	*			
Extension-of-Time:				
Miscellaneous:				
	Tot	al in USD (\$)	730

Electronic A	cknowledgement Receipt
EFS ID:	23874065
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	26-OCT-2015
Filing Date:	
Time Stamp:	12:22:19
Application Type:	Utility under 35 USC 111(a)

Payment information:

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Payment Type	Credit Card
Payment was successfully received in RAM	\$730
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Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	Not Yet Assigned	
Information Disclosure	Applicant	CHEUNG et al.	
Statement By Applicant	Filing Date	Herewith	
	Group	Not Yet Assigned	
(Use Several Sheets if Necessary)		Page 1 of 6	

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Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	Not Yet Assigned	
Information Disclosure	Applicant	CHEUNG et al.	
Statement By Applicant	Filing Date	Herewith	
	Group	Not Yet Assigned	
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	Application No.:	Not Yet Assigned	
Information Disclosure	Applicant	CHEUNG et al.	
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Examiner	Date Considered	

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	Not Yet Assigned	
Information Disclosure	Applicant	CHEUNG et al.	
Statement By Applicant	Filing Date	Herewith	
	Group	Not Yet Assigned	
(Use Several Sheets if Necessary)		Page 4 of 6	

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Information Disclosure	Applicant	CHEUNG et al.	
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Information Disclosure	Applicant	CHEUNG et al.	
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Examiner	Date Considered	

Application Data Sheet 37 CFR 1.76		Attorney Docket Number	IPVMCP02C3		
		Application Number			
Title of Invention	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION				
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Application Data Sheet 37 CFR 1.76				Attorney Docket Number				IPV	IPVMCP02C3									
Application Data Sheet 37 CFK 1.70				Application Number														
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Mailing	Address of I	nvento	r:															
Addre	ss 1		5150 El Cam	ino Re	al													
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Application Data Short 37 CFD 1 76		Attorney Docket Number	IPVMCP02C3				
Application Data Sheet 37 CFR 1.76			Application Number				
Title of Invention SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION							
Pu	Publication Information:						
	Request Early Publication (Fee required at time of Request 37 CFR 1.219)						
	122(b) and cert	tify that the invention disclose d in another country, or under	d in the attached application I	ication not be published under 35 U.S.C. nas not and will not be the subject of an preement, that requires publication at eighteen			

Representative Information:

Representative information should be provided for all practitioners having a power of attorney in the application. Providing this information in the Application Data Sheet does not constitute a power of attorney in the application (see 37 CFR 1.32). Either enter Customer Number or complete the Representative Name section below. If both sections are completed the customer Number will be used for the Representative Information during processing.						
Please Select One:	Customer Number	US Patent Practitioner	Limited Recognition (37 CFR 11.9)			
Customer Number	34071					
Additional Representative selecting the Add button.	, .	generated within this form by				

Domestic Benefit/National Stage Information:

This section allows for the applicant to either claim benefit under 35 U.S.C. 119(e), 120, 121, or 365(c), or 386(c) or indicate National Stage entry from a PCT application. Providing this information in the application data sheet constitutes the specific reference required by 35 U.S.C. 119(e) or 120, and 37 CFR 1.78.

Prior Application	on Status	Pending				Rei	move
Application N	umber	Cont	inuity Type	Prior Application Nur	mber	Filing Da	te (YYYY-MM-DD)
		Continuation o	of	14272632		2014-05-08	
Prior Application	on Status	Patented				Rei	move
Application Number	Cont	inuity Type	Prior Application Number	Filing Date (YYYY-MM-DD)	Pat	tent Number	Issue Date (YYYY-MM-DD)
14272632	Continuat	tion of	12798995	2010-04-14	87	44407	2014-06-03
Prior Application Status Patented		Patented			•	Rei	move
Application Number	Cont	inuity Type	Prior Application Number	Filing Date (YYYY-MM-DD)	Patent Number		Issue Date (YYYY-MM-DD)
12798995	Continuat	tion of	11452115	2006-06-12	77	29688	2010-06-01
Prior Application Status Patented		Patented			•	Rei	move
Application Number	Cont	inuity Type	Prior Application Number	Filing Date (YYYY-MM-DD)	Pat	tent Number	Issue Date (YYYY-MM-DD)
11452115	Continuat	tion in part of	11006343	2004-12-07	71	16976	2006-10-03
Prior Application Status Expired				•		Rei	move

Application Data Sheet 37 CFR 1.76		Attorney Docket Number	IPVMCP02C3
		Application Number	
Title of Invention	SYSTEMS AND PROCESSES TO M	MANAGE MULTIPLE MODES OF CO	MMUNICATION
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Application Number	Continuity Type	Prior Application Number	Filing Date (YYYY-MM-DD)			
11006343	Claims benefit of provisional	60527565	2003-12-08			
Prior Application Status	Expired		Remove			
Application Number	Continuity Type	Prior Application Number	Filing Date (YYYY-MM-DD)			
11452115	Claims benefit of provisional	60689686	2005-06-10			
Additional Domestic Renefit/National Stage Data may be generated within this form by						

Additional Domestic Benefit/National Stage Data may be generated within this form by selecting the **Add** button.

Foreign Priority Information:

This section allows for the applicant to claim priority to a foreign application. Providing this information in the application data sheet constitutes the claim for priority as required by 35 U.S.C. 119(b) and 37 CFR 1.55. When priority is claimed to a foreign application that is eligible for retrieval under the priority document exchange program (PDX) the information will be used by the Office to automatically attempt retrieval pursuant to 37 CFR 1.55(i)(1) and (2). Under the PDX program, applicant bears the ultimate responsibility for ensuring that a copy of the foreign application is received by the Office from the participating foreign intellectual property office, or a certified copy of the foreign priority application is filed, within the time period specified in 37 CFR 1.55(g)(1).

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Application Number	Country i	Filing Date (YYYY-MM-DD)	Access Code (if applicable)
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Statement under 37 CFR 1.55 or 1.78 for AIA (First Inventor to File) Transition Applications

This application (1) claims priority to or the benefit of an application filed before March 16, 2013 and (2) also contains, or contained at any time, a claim to a claimed invention that has an effective filing date on or after March 16, 2013. NOTE: By providing this statement under 37 CFR 1.55 or 1.78, this application, with a filing date on or after March 16, 2013, will be examined under the first inventor to file provisions of the ALA.
16, 2013, will be examined under the first inventor to file provisions of the AIA.

Authorization to Permit Access:

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Application Data Sheet 37 CFR 1.76		Attorney Docket Number	IPVMCP02C3
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Title of Invention	SYSTEMS AND PROCESSES TO N	MANAGE MULTIPLE MODES OF CO	MMUNICATION
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If checked, the undersigned hereby grants the USPTO authority to provide the European Patent Office (EPO), the Japan Patent Office (JPO), the Korean Intellectual Property Office (KIPO), the World Intellectual Property Office (WIPO), and any other intellectual property offices in which a foreign application claiming priority to the instant patent application is filed access to the instant patent application. See 37 CFR 1.14(c) and (h). This box should not be checked if the applicant does not wish the EPO, JPO, KIPO, WIPO, or other intellectual property office in which a foreign application claiming priority to the instant patent application is filed to have access to the instant patent application.

In accordance with 37 CFR 1.14(h)(3), access will be provided to a copy of the instant patent application with respect to: 1) the instant patent application-as-filed; 2) any foreign application to which the instant patent application claims priority under 35 U.S.C. 119(a)-(d) if a copy of the foreign application that satisfies the certified copy requirement of 37 CFR 1.55 has been filed in the instant patent application; and 3) any U.S. application-as-filed from which benefit is sought in the instant patent application.

In accordance with 37 CFR 1.14(c), access may be provided to information concerning the date of filing this Authorization.

Applicant Information:

Providing assignment inforr to have an assignment reco			compliance with any requi	irement of part 3 of Title 37 of CFR		
Applicant 1						
The information to be provide 1.43; or the name and addres who otherwise shows sufficie applicant under 37 CFR 1.46 (ed in this sec s of the assig nt proprieta assignee, pe	tion is the name and address of nee, person to whom the invent y interest in the matter who is the rson to whom the inventor is ob	the legal representative wh tor is under an obligation to he applicant under 37 CFR ligated to assign, or person	ection should not be completed. no is the applicant under 37 CFR to assign the invention, or person 1.46. If the applicant is an to who otherwise shows sufficient who are also the applicant should be		
Assignee		C Legal Representative unc	ler 35 U.S.C. 117	O Joint Inventor		
Person to whom the inve	entor is oblig	ated to assign.	Person who show	s sufficient proprietary interest		
If applicant is the legal rep	resentative,	, indicate the authority to file	the patent application,	the inventor is:		
Name of the Deceased or	Legally Inca	pacitated Inventor :				
If the Applicant is an Orga	anization ch	neck here.				
Organization Name	IpVenture, I	nc.				
Mailing Address Inform	ation:					
Address 1 5150 El Camino Real						
Address 2	Address 2 Building A, Suite 22					
City	Los Alt	os	State/Province	CA		
Country i US			Postal Code	94022		
Phone Number	650-90	3-9200	Fax Number	650-903-9800		

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Application Dat	Application Data Sheet 37 CFR 1.76		Application Number					
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Email Address								
Additional Applicant	Data may	be generated withir	n this form by se	electing the A	dd button.			
Assignee Info	matio	n including No	on-Applica	nt Assigı	nee Info	rmation:		
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Signature

First Name

/Peter P. Tong/

Last Name

Additional Signature may be generated within this form by selecting the Add button.

Tong

Peter

35757

Registration Number

U.S. Patent and Trademark Office U.S. DEPARTMENT OF COMMERCE
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		T UNDER 37 CFR 3.73(c)
Applicant/Patent Owner: In	Not Vet Assigned	Horowith
Application No./Patent No.:	PROCESSES TO MANAGE	Filed/Issue Date: Herewith E MULTIPLE MODES OF COMMUNICATION
lpVenture, Inc.		orporation
(Name of Assignee)	(T)	ype of Assignee, e.g., corporation, partnership, university, government agency, etc.)
states that, for the patent ap	oplication/patent identified abo	ove, it is (choose one of options 1, 2, 3 or 4 below):
1. The assignee of the	e entire right, title, and interest	i.
2. An assignee of less	than the entire right, title, and	d interest (check applicable box):
		terest is
There are unsperight, title and interes		thip. The other parties, including inventors, who together own the entire
right, title, and interest. 3. The assignee of an	est. undivided interest in the entire	ng the balance of the interest must be submitted to account for the entire rety (a complete assignment from one of the joint inventors was made). the entire right, title, and interest are:
right, title, and inter-	est.	g the balance of the interest <u>must be submitted</u> to account for the entire
		e.g., bankruptcy, probate), of an undivided interest in the entirety (a certified document(s) showing the transfer is attached.
The interest identified in opt	tion 1 2 or 3 above (not ontio	n 4) is avidenced by sither (about and of antions A or P helew)
	tion 1, 2 of a above (not option	n 4) is evidenced by either (choose one of options A or B below):
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the United States P thereof is attached.	n the inventor(s) of the patent atent and Trademark Office a	application/patent identified above. The assignment was recorded in
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the United States P thereof is attached. B. A chain of title from 1. From:	n the inventor(s) of the patent latent and Trademark Office a the inventor(s), of the patent	application/patent identified above. The assignment was recorded in at Reel 024105 , Frame 0774 , or for which a copy application/patent identified above, to the current assignee as follows:
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[Page 1 of 2]

This collection of information is required by 37 CFR3.73(b). The information is required too btain or retain a benefit by the public which is to lile (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submittingthe completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

		STATEME	NT UNDER 37 CFR 3.73(c)
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✓ As r	equired by 37 CFR	3.73(c)(1)(i), the docur	mentary evidence of the chain of title from the original owner to the tted for recordation pursuant to 37 CFR 3.11.
			ne original assignment document(s)) must be submitted to Assignment record the assignment in the records of the USPTO. See MPEP 302,08]
The undersi	gned (whose title is	s supplied below) is aut	horized to act on behalf of the assignee.
/Peter P.	Tong/		October 26, 2015
Signature	75.7		Date
Peter P	. Tong		35757
Printed or Ty	yped Name		Title or Registration Number

[Page 2 of 2]

Privacy Act Statement

The **Privacy Act of 1974 (P.L. 93-579)** requires that yoube given certain information connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, pleasebe advised that: (1) the general authority forthe collection of thisinformation is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and(3) the principal purpose forwhich the information issued by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent applicationor patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examineyour submission, which may result in termination of proceedings or abandonment of the applicationor expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether disclosure of these records is required by the Freedom of Information Act.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting
 evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the
 course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, arecord may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

PATENT APPLICATION FEE DETERMINATION RECORD Substitute for Form PTO-875								Application or Docket Number 14/922,344					
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AMENDMENT	Total (3T OFR 1.16(ii)) Independent (3T OFR 1.16(ii)) Application Size Fee (3	(Column 1) CLAIMS REMAINING AFTER MENDMENT 37 GFR.1 18(s)) N OF MULTIPL (Column 1) CLAIMS REMAINING AFTER	Minus Minus	(Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR *** COlumn 2) HIGHEST NUMBER PREVIOUSLY	(Column 3) PRESENT EXTRA CFR 1 15(j)) (Column 3) PRESENT	×	RATE(S) TOTAL ADD'L FEE		ADDITIONAL FEE(S)	OR OR	SMA RATE(S) X TOTAL ADD'L FEE	LL E	ADDITIONAL FEE(S)
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United States Patent and Trademark Office

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Alexandra, Virgina 22313-1450 vww.usolo.gov

FILING or GRP ART FIL FEE REC'D ATTY DOCKET NO 37 DEL DATE 14/922,344 10/26/2015 730 IPVMCP02C3

34071 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022

CONFIRMATION NO. 9763 FILING RECEIPT

Date Mailed: 11/05/2015

IND CLAIMS

Receipt is acknowledged of this non-provisional patent application. The application will be taken up for examination in due course. Applicant will be notified as to the results of the examination. Any correspondence concerning the application must include the following identification information: the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please submit a written request for a Filing Receipt Correction. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections

Inventor(s)

Kwok Wai Cheung, Tai Po, HONG KONG; Peter P. Tong, Mountain View, CA: C. Douglass Thomas, Saratoga, CA;

Applicant(s)

IpVenture, Inc., Los Altos, CA:

Power of Attorney: The patent practitioners associated with Customer Number 34071

Domestic Priority data as claimed by applicant

This application is a CON of 14/272,632 05/08/2014 which is a CON of 12/798.995 04/14/2010 PAT 8744407 which is a CON of 11/452,115 06/12/2006 PAT 7729688 which is a CIP of 11/006,343 12/07/2004 PAT 7116976 which claims benefit of 60/527,565 12/08/2003 and said 11/452,115 06/12/2006 claims benefit of 60/689,686 06/10/2005

Foreign Applications for which priority is claimed (You may be eligible to benefit from the Patent Prosecution Highway program at the USPTO. Please see http://www.uspto.gov for more information.) - None. Foreign application information must be provided in an Application Data Sheet in order to constitute a claim to foreign priority. See 37 CFR 1.55 and 1.76.

Permission to Access - A proper Authorization to Permit Access to Application by Participating Offices (PTO/SB/39 or its equivalent) has been received by the USPTO.

page 1 of 3

If Required, Foreign Filing License Granted: 11/04/2015

The country code and number of your priority application, to be used for filing abroad under the Paris Convention, is **US 14/922,344**

Projected Publication Date: 02/11/2016

Non-Publication Request: No

Early Publication Request: No

** SMALL ENTITY **

Title

SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

Preliminary Class

Statement under 37 CFR 1.55 or 1,78 for AIA (First Inventor to File) Transition Applications: No

PROTECTING YOUR INVENTION OUTSIDE THE UNITED STATES

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page 2 of 3

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Title 37, Code of Federal Regulations, 5.11 & 5.15

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Alexandria, Virginia 22513-1450 www.uspilo.gov

APPLICATION NUMBER 14/922.344

FILING OR 371 C. DATE 10/26/2015

FIRST NAMED APPLICANT Kwok Wai Cheung

ATTY, DOCKET NO./ITTLE 1PVMCP02C3

CONFIRMATION NO. 9763

PUBLICATION NOTICE

34071 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022



Title:SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

Publication No.US-2016-0044474-A1 Publication Date:02/11/2016

NOTICE OF PUBLICATION OF APPLICATION

The above-identified application will be electronically published as a patent application publication pursuant to 37 CFR 1.211, et seq. The patent application publication number and publication date are set forth above.

The publication may be accessed through the USPTO's publically available Searchable Databases via the Internet at www.uspto.gov. The direct link to access the publication is currently http://www.uspto.gov/patft/.

The publication process established by the Office does not provide for mailing a copy of the publication to applicant. A copy of the publication may be obtained from the Office upon payment of the appropriate fee set forth in 37 CFR 1.19(a)(1). Orders for copies of patent application publications are handled by the USPTO's Office of Public Records. The Office of Public Records can be reached by telephone at (703) 308-9726 or (800) 972-6382. by facsimile at (703) 305-8759, by mail addressed to the United States Patent and Trademark Office, Office of Public Records, Alexandria, VA 22313-1450 or via the Internet.

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
14/922,344	10/26/2015	Kwok Wai Cheung	IPVMCP02C3	9763
34071 IPVENTURE,	7590 04/27/2016 INC		EXAMINER	
5150 EL CAM SUITE A-22			DOAN.	KIET M
LOS ALTOS, O	CA 94022		ART UNIT	PAPER NUMBER
			2641	
			MAIL DATE	DELIVERY MODE
			04/27/2016	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

	The San San San San	Applica 14/922	ition No. ,344	Applicant(: CHEUNG E	s) ET AL.
	Office Action Summary	Examin KIET DO		Art Unit 2641	AIA (First Inventor to File) Status No
Davind 6	~ The MAILING DATE of this communicatio	n appears on t	the cover sheet wi	th the corresponde	- PA-E
THIS CC - External after after - If No - Failing Any	ORTENED STATUTORY PERIOD FOR R MMUNICATION. Persions of time may be available under the provisions of 37 C If SIX (6) MONTHS from the mailing date of this communication Depind for reply is specified above, the maximum statutory pure to reply within the set or extended period for reply will, by reply received by the Office later than three months after the ned patent term adjustment. See 37 CFR 1.704(b).	OFR 1,136(a). In no on one period will apply and statute, cause the a	event, however, may a not will expire SIX (6) MON application to become AB	eply be timely filed. THS from the mailing date. ANDONED (35 U.S.C. § 1:	of this communication.
Status					
	Responsive to communication(s) filed on A declaration(s)/affidavit(s) under 37 CF		as/were filed on _		
2a)	This action is FINAL. 2b)	This action is	non-final.		
3)	An election was made by the applicant in	response to a	restriction require	ement set forth dur	ing the interview on
	; the restriction requirement and ele				
4)	Since this application is in condition for al closed in accordance with the practice un				AND THE RESERVE THE PERSON OF
Disposit	tion of Claims*				
	Claim(s) 1-5 is/are pending in the applicat	tion.			
	5a) Of the above claim(s) is/are wit		consideration.		
6)	Claim(s) is/are allowed.				
7) 🛛	Claim(s) 1-5 is/are rejected.				
8)	Claim(s) is/are objected to.				
9)	Claim(s) are subject to restriction a	and/or election	requirement.		
* If any cla	alms have been determined <u>allowable</u> , you may	be eligible to b	enefit from the Pate	ent Prosecution Hig	hway program at a
	ng intellectual property office for the correspond				
http://wwv	v.uspto.gov/patents/init_events/pph/index.jsp or	r send an inquir	y to PPHfeedback@	duspto.gov:	
10)	tion Papers The specification is objected to by the Exa The drawing(s) filed on 10/26/2015 is/are: Applicant may not request that any objection to Replacement drawing sheet(s) including the o	a) accepte to the drawing(s) be held in abeyan	ce. See 37 CFR 1.8	5(a).
Drineitu	under 35 U.S.C. § 119			24.4. 57.4. 5.4.57. 57.	2.70.71.71.72.70.00
12) Certi	Acknowledgment is made of a claim for fo ified copies:	reign priority u	under 35 U.S.C. §	119(a)-(d) or (f).	
a) All b) Some** c) None of the:				
	1. Certified copies of the priority docu			5-1-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-	
	2. Certified copies of the priority docu				
	 Copies of the certified copies of the application from the International B 			received in this Na	ational Stage
** See the	e attached detailed Office action for a list of the		All and the second seco		_
Attachman	24(0)				
Attachmen	nt(s) ce of References Cited (PTO-892)		3\ lotoprious S	Summary (PTO-413)	
		and to other	The second secon)/Mail Date	
	rmation Disclosure Statement(s) (PTO/SB/08a and/or er No(s)/Mail Date	PTO/SB/08b)	4) Other:		

U.S. Patent and Trademark Office PTOL-326 (Rev. 11-13)

-326 (Rev. 11-13) Office Action Summary

Part of Paper No./Mail Date 20160423

Art Unit: 2641

DETAILED ACTION

The present application is being examined under the pre-AIA first to invent provisions.

Information Disclosure Statement

The information disclosure statement (IDS) submitted on 10/26/2015. The submission is in compliance with the provisions of 37 CFR 1.97. Accordingly, the information disclosure statement is being considered by the examiner.

Drawings

The drawings were received on 10/26/2015 these drawing are acceptable by the examiner.

Double Patenting

The nonstatutory double patenting rejection is based on a judicially created doctrine grounded in public policy (a policy reflected in the statute) so as to prevent the unjustified or improper timewise extension of the "right to exclude" granted by a patent and to prevent possible harassment by multiple assignees. A nonstatutory obviousness-type double patenting rejection is appropriate where the conflicting claims are not identical, but at least one examined application claim is not patentably distinct from the reference claim(s) because the examined application claim is either anticipated by, or would have been obvious over, the reference claim(s). See, e.g., *In re Berg*, 140 F.3d 1428, 46 USPQ2d 1226 (Fed. Cir. 1998); *In re Goodman*, 11 F.3d 1046, 29 USPQ2d 2010 (Fed. Cir. 1993); *In re Longi*, 759 F.2d 887, 225 USPQ 645 (Fed. Cir. 1985); *In re Van Ornum*, 686 F.2d 937, 214 USPQ 761 (CCPA 1982); *In re Vogel*, 422 F.2d 438, 164 USPQ 619 (CCPA 1970); and *In re Thorington*, 418 F.2d 528, 163 USPQ 644 (CCPA 1969).

A timely filed terminal disclaimer in compliance with 37 CFR 1.321(c) or 1.321(d) may be used to overcome an actual or provisional rejection based on a nonstatutory double patenting ground provided the conflicting application or patent either is shown to be commonly owned with this application, or claims an invention made as a result of activities undertaken within the scope of a joint research agreement.

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Effective January 1, 1994, a registered attorney or agent of record may sign a terminal disclaimer. A terminal disclaimer signed by the assignee must fully comply with 37 CFR 3.73(b).

Claim 1 are rejected on the ground of nonstatutory obviousness-type double patenting as being unpatentable over claims 1 and 11 of US Patent 9,204,268 B2; over claims 1, 8, 24, 39 and 53 of US Patent 8,744,407 B2; over claims 1, 10 and 17 of US Patent 7,729,688 B2 and over claims 1, 2, 7 and 9 of US Patent 7, 116,976 B2 Although the conflicting claims are not identical, they are not patentably distinct from each other because claim 1 limitation are found in claims 1 and 11 of US Patent 9,204,268 B2; claims 1, 8, 24, 39 and 53 of US Patent 8,744,407 B2; claims 1, 10 and 17 of US Patent 7,729,688 B2 and claims 1, 2, 7 and 9 of US Patent 7, 116,976 B2 with obvious wording variation such as they all drawn to receiving the message conveyed from the first device; identifying an identity of the person trying to electronically convey the message; identifying contact information of the person trying to electronically convey the message.

It is important to note that claimed features recited in claims 1 and 11 of US

Patent 9,204,268 B2; claims 1, 8, 24, 39 and 53 of US Patent 8,744,407 B2; claims 1,

10 and 17 of US Patent 7,729,688 B2 and claims 1, 2, 7 and 9 of US Patent 7, 116,976

B2 are more specific than claimed features recited in claim 1 of the instant application.

Hence, the scope of claims of present application is now broader than US Patent

9,204,268 B2; US Patent 8,744,407 B2; US Patent 7,729,688 B2 and claims 1, 2, 7 and

US Patent 7, 116,976 B2.

Art Unit: 2641

Many decisions support the fact that a broad or generic claim is obvious from a specific claim, i.e., an obvious variation. See In re Van Ornum and Stang, 214 USPQ 761 (CCPA 1982); In re Goodman (CA FC) 29 USPQ2d 2010 (12/3/1993); In re Vogel and Vogel; 164 USPQ 619 (CCPA 1970); In re Berg (CA FC) 46 USPQ2d 1226 (3/30/1998); Eli Lilly and Co. v. Barr Laboratories Inc., 58 USPQ2d 1865 (CA FC 2001). It is well settled that omission of an element and its function in a combination is an obvious expedient if the remaining elements perform the same functions as before. This notion is supported by In re KARLSON, 136 USPQ 184 (1963); In re Nelson, 95 USPQ 82 (CCPA 1952); and In re Eliot, 25 USPQ 111 (CCPA 1935).

Claim Rejections - 35 USC § 103

The following is a quotation of pre-AIA 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

Claims 1, 2, 4 and 5 are rejected under pre-AIA 35 U.S.C. 103(a) as being unpatentable over Pepper et al. (US 5,930,700) in view of Hayes-Roth (US 2005/0038690 A1).

Regarding claim 1, an article for managing communication of a user, in view of a first device of a person trying to electronically convey a message from the first device to a second device of the user, the article comprising a non-transitory computer readable

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storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message conveyed from the first device (Col.3, lines 48-51 teach subscriber enter list of schedule and list of client into his/her communication device/PDA);

identifying an identity of the person trying to electronically convey the message (Col.3, lines 18-20, Col.5, lines 55-60, Col.6, lines 12-25 teach received call form caller and determine the original call);

identifying contact information of the person trying to electronically convey the message (fig. 10, Illustrate and teach the identify the incoming call from George Heilmeier);

determining whether the user is available to receive the message (Col.6, lines 30-44 teach base on schedule the user is available to receive the message);

setting a process for the message, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person (Col.4, lines 62-67, Col.5, lines 1-18, Col.9, lines 11-30, Col.10, lines 47-67, Col.11, lines 1-16 teach determine the priority of caller/client's call and setting or instruct the high/most priority call route to subscriber/user and the less priority route to voice mail or prefer number).

Pepper is silent on

sending information to the first device as to whether the user is available to receive the message.

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In an analogous art, Hayes-Roth teaches

sending information to the first device as to whether the user is available to receive the message (Paragraph [0010], [0024] teach HUA system that set up and/or scheduling whether the user is available to receive the message).

Therefore, it would have been obvious to one of ordinary skill in the art at the time that the invention was made to modify Pepper with Hayes-Roth's system such that receiving the message conveyed from the first device, identify the caller, setting access priority and sending the information to the caller whether the user is available to receive the message in order to provide an privacy and the available when the user available to communication.

Regarding claim 2, the combination of Pepper and Hayes-Roth teach an article as recited in claim 1, Pepper teaches wherein the message is conveyed from the first device based on Internet protocol, wherein the process allows the user to receive the message via an access identifier of the user, wherein the process allows the message to be conveyed from the first device via a set of modes of communication, wherein the set of modes of communication includes at least instant message and voice call, and wherein the user has different access identifiers for at least two of the modes in the set of modes (Col.3, lines 15-30, Col.6, lines 30-50, fig.10 and fig.11 Illustrate and described).

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Regarding claim 4, the combination of Pepper and Hayes-Roth teach an article as recited in claim 1, Pepper teaches wherein the process includes presenting at the second device, the identity of the person (fig. 10 Illustrate and described).

Regarding claim 5, the combination of Pepper and Hayes-Roth teach an article as recited in claim 1, Pepper teaches wherein the process includes determining a reply to the message in view of the current status of the user (Col.11, lines 1-15).

Claim 3 is rejected under pre-AIA 35 U.S.C. 103(a) as being unpatentable over Pepper et al. (US 5,930,700) in view of Hayes-Roth (US 2005/0038690 A1) and further view of Davis et al. (US 2005/0020288 A1).

Regarding claim 3, the combination of Pepper and Hayes-Roth teach an article as recited in claim 1, **but is silent on** wherein the message conveyed from the first device is a text message, and wherein the process includes converting the text message to voice if the message is to be presented as a voice message by the second device to the user, in view at least of the preference of the user.

In an analogous art, Davis teaches

wherein the message conveyed from the first device is a text message, and wherein the process includes converting the text message to voice if the message is to be presented as a voice message by the second device to the user, in view at least of the preference of the user (Paragraph [0012] teach received text message and converting text to voice).

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Therefore, it would have been obvious to one of ordinary skill in the art at the time that the invention was made to modify Pepper and Hayes-Roth and Davis's system such that converting the text message to voice in order to provide the convenient and safeguard when communication.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KIET DOAN whose telephone number is (571)272-7863. The examiner can normally be reached on 9-5.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor. Charles Applah can be reached on 571-272-7904. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/KIET DOAN/ Primary Examiner, Art Unit 2641

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Application/Control Number: 14/922,344

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Page 9

Applicant(s)/Patent Under Application/Control No. Reexamination 14/922,344 CHEUNG ET AL. Notice of References Cited Art Unit Examiner Page 1 of 1 KIET DOAN 2641 U.S. PATENT DOCUMENTS Document Number Date US Classification **CPC** Classification Name Country Code-Number-Kind Code MM-YYYY US-2005/0038690 A1 02-2005 Hayes-Roth, Frederick G06Q10/109 705/7,18 US-2005/0020288 A1 01-2005 Davis, Brent L. H04M3/53308 455/466 В C US-D US-US-E US-F US-G US-H US-US-J K US-US-US-M FOREIGN PATENT DOCUMENTS Document Number Date **CPC** Classification Country Name MM-YYYY Country Code-Number-Kind Code N 0 P Q R S NON-PATENT DOCUMENTS Include as applicable, Author, Title Date, Publisher, Edition or Volume, Pertinent Pages) X

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

U.S. Patent and Trademark Office PTO-892 (Rev. 01-2001) 20160423

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Part of Paper No.

Search Notes

Application/Control No.	Applicant(s)/Patent Under Reexamination
14922344	CHEUNG ET AL.
Examiner	Art Unit
KIET DOAN	2641

CPC- SEAR	CHED	
Symbol	Date	Examiner
	4/25/2016	
H04M1/64		KD
G06Q10/109		KD

CPC COMBINATION SET	S - SEARCHED	
Symbol	Date	Examiner

Class	Subclass	Date	Examiner
		4/25/2016	
455	445		KD
	463		KD
	411		KD
	412.1		KD
	412.2		KD
	466		KD
370	495		KD
	276		KD
	286		KD
	259		KD
	468		KD
-	426		KD
455	414		KD

SEARCH NO	TES	
Search Notes	Date	Examiner
	4/25/2016	
Inventor search		KD
Eats search		KD

SEARCH NOTES				
Search Notes	Date	Examiner		
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text\$3 near2 voice\$1 and @ad<"20031010"	17.0	KD		
(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) with (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice		KD		
(H04N21/458 OR G06Q10/109 OR G06Q10/1093 OR G06Q50/01 OR H04L2012/6481 OR H04L12/581 OR H04M1/663 OR H04M7/0033 OR H04M2203/2072 OR H04M1/64 OR H04M1/72513 OR H04M1/72566 OR H04M3/432 OR H04M3/565).CPC.		KD		
(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice		KD		
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text)		KD		

INTERFERENCE SEARCH					
US Class/ CPC Symbol	US Subclass / CPC Group	Date	Examiner		
		4/25/2016			
709	228		KD		

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Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3
	Application No.:	Not Yet Assigned 14922344 - GAU: 2641
Information Disclosure	Applicant	CHEUNG et al.
Statement By Applicant	Filing Date	Herewith 10/26/2015
	Group	Not Yet Assigned 14922344 - GAU: 2641
(Use Several Sheets if Necessary)		Page 1 of 6

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Nov-03

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EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	367	(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text)	US-PGPUB; USPAT; USOOR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 14:30
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S2	40	("20020067806" "20020094067" "20030041048" "20030103600" "20030129968" "20030232629" "20040024882" "20040122979" "20050037785" "20050071253" "20050191994" "20050192061" "20050273327" "20060288099" "20070047522" "5548636" "5758079" "5786893" "5828731" "5930700" "5970388" "6119022" "6463462" "6577859" "6636888" "6665534" "6801793" "6816578" "6819757" "6978136" "7010288" "7010332" "7027842" "7043261" "7072452" "7085253" "7107010" "7111044" "7116976" "7376434" "8816578").FN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 11:36
S3	0	(server (base near station) computer) with access with priority same (boss wife friend\$1 love\$2 family) and (server (base near station) computer) with (trasmit\$4 send\$3 forward\$4) with (message\$1 text voice) and (id identif\$4) near1 caller	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:03
S4	32	(server (base near station) computer) with access with priorit\$3 and (server (base near station) computer) with (trasmit\$4 send\$3 forward\$4) with (message\$1 text voice) and (id identif\$4) near1 caller	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:03
S5	0	(server (base near station) computer) with access near2 priorit\$3 and (server (base near station) computer) with (id identif\$4 verif\$3) near1 caller and (wife (girl near friend\$1) wife love\$2 boss)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2011/09/20 12:10

S6	1	(server (base near station) computer) with access near2 priorit\$3 and (server (base near station) computer) near2 (id identif\$4 verif\$3) and (wife (girl near friend\$1) wife love\$2 boss)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:10
S7	367	(server (base near station) computer) with access near2 priorit\$3 and (server (base near station) computer) with (id identif\$4 verif\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:11
S8	9	S7 and (server (base near station) computer) with (block\$4 stop\$3 inhibit) with (information data location position) and restrict\$3 with access\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR.	OFF	2011/09/20 12:13
S9	191	S7 and (block\$4 stop\$3 inhibit restrict\$3) with access\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:19
S10	725	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) wife love\$2 boss client\$1 family friend\$1) and restrict\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:29
S11	141	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and restrict\$3 and (inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3) with message\$1	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:32
S12	5	("20010009858" "20010051514" "20020101979" "5862485" "6208728").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 12:48
S13	1	"7039176".pn.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 12:51
S14	13	("20010011228" "5479487" "5822306" "5903641" "5982873" "6046762" "6163607" "6173053" "6230197" "6233332" "6263066" "6487291" "6570980").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 12:51
S15	419	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with message\$1	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:54
S16	35	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with message\$1.clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:55
S17	11	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2011/09/20 12:57

	<u> </u>	message\$1.clm.		<u> </u>		
S18	130	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with message\$1	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:57
S19	382	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 13:04
S20	8034	455/415,411,412.1,412.2,435.3,527.ccls.	US-PGPUB; USPAT; USOOR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 13:04
S21	10	S19 and S20	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 13:04
S22	5	("20010051915" "20040073814" "20040260709" "20040264697" "5634197").FN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 13:05
S23	1	12/798995	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT IBM_TDB	OR	OFF	2011/09/27 11:09
S24	4	"729688".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT IBM_TDB	OR	OFF	2011/09/27 11:11
S25	2	"7729688".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT IBM_TDB	OR	OFF	2011/09/27 11:11
S26	Ō	"1020050102726"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT IBM_TDB		OFF	2011/09/27 13:11
S27	2	"20050102726"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT: IBM_TDB		OFF	2011/09/27 13:12

S28	2	"6819757".рп,	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT IBM_TDB	OR	OFF	2011/09/27 13:41
S29	6	("20020165784" "20030033356" "6459788" "6473505" "6570963" "6690664").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/27 16:17
S30	8	("5206903" "5504739" "5592541" "5628025" "5675635" "5828740" "5870552" "6262976").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/27 16:20
S31	1214	(server (base near station) computer) with (control\$3 restrick\$3 block\$3) with (mobile wireless handheld portable pda) and access\$3 near3 priorit\$3 and (restrick\$4 (call near block\$3) block\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:23
S32	285	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:24
S33	21	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:24
S34	7	("5432780" "5513210" "5729542" "5737691" "5794156" "5862452" "6208865").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/27 16:27
S35	171	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3) and set\$4 near4 (status location position tim\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:29
S36	2	"20020142756"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2011/12/28 12:04
S37	2	"20050027385"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:05
S38	2	"20060239419"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:06
S39	0	server with stor\$4 with message\$1 and server near3 (id identif\$3) near2 caller and access near2 priority	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:08

S40	0	server with stor\$4 with message\$1 and server with (id identif\$3) near2 caller and access near2 priority	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:10
S41	79	server with stor\$4 with message\$1 and server with (id identif\$3) and access near2 priority	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:10
S42	0	server with stor\$4 with (message\$1 (voice near mail)) and server with access near2 priority and (id identif\$3) near2 caller and "455"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:22
S43	16	server with stor\$4 with (message\$1 (voice near mail)) and access near2 priority and (id identif\$3) and "455"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 15:32
S44	28	("4955083" "5365512" "5387905" "5392278" "5450405" "5479477" "5491835" "5511232" "5524273" "5530914" "5530915" "5530916" "5530918" "5535426" "5537684" "5542108" "5555447" "5564071" "5694393" "5717830" "5850611" "5884196" "5901142" "5912882" "5914958" "5983114" "6016512" "6229802").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/12/28 15:36
S45	44	(server portal) with control\$4 with (message\$1 information (voice near mail)) and access near2 priority and (server portal) with (id identif\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 15:41
S46	150	(server portal) with control\$4 with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 15:52
S47	2	"6768789".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:24
S48	2	"20020009184"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:25
S49	26	(server portal) with control\$4 with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:31
S50	121	(server portal) with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal) near2 stor\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:35

S51	19	(server portal) with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal) near2 stor\$3 and "455"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:42
S52	17	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3) and set\$4 near4 (status location position tim\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:49
S53	2	"7184703".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/29 10:22
S54	2	"20080107091"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2011/12/29 10:35
S55	2	"20070010195"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2011/12/29 11:34
S56	2	"7792552".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2012/09/24 20:54
S57	2	"8112104".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2012/09/24 20:59
S58	60	[("20020067806" "20020094067" "20020142756" "20030041048" "20030103600" "20030105854" "20030112948" "20030129968" "20030191814" "20030232629" "20040024882" "20040122979" "20040203919" "20050027385" "20050037785" "20050071253" "20050136955" "20050191994" "20050192061" "20050273327" "20060239419" "20060288099" "20070047522" "5425516" "5548636" "5758079" "5828731" "5930700" "5970388" "6119022" "6327628" "6463462" "6577859" "66368888" "6665534" "6788766" "6801793" "6816578" "6819757" "6977625" "6978136" "7010288" "7010332" "7027842" "7043261" "7072452" "7085253" "7107010" "7110963" "7111044" "7116976" "7188073" "7245266" "7376434" "7403972" "7729688" "7792522" "7890128").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2012/09/24 21:01

359	188	("0320558"	"0669949"	"1255265"	US-PGPUB;	OR	OFF	2012/09/24
			"20010005		USPAT;			21:04
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		"200200849	990" "20020	0089639"				Circums and the circums and th
		"200200901	03" "2002	0098877"			200	
		"200201096	300" "2002	0140899"				
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		"200300226	390" "2003	0032449"				
		"200300620	046" "2003	0065257"	1111			
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		"200400007	733" "2004	0063378"				
		"200400960	78" "2004	0100384"				
		"200401509	86" "2004	0156012"				
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		"7031667" "7073905" "7192136" "7255437" "7265358" "7274292" "7312699" "7331666" "7376238" "7380936" "7429965" "D369167").PN.				
S60	134	("20040024882" "20050192061" "6636888" "6816578" "6978136" "7116976" "5828731" "6327628" "6577859" "7729688" "20020142756" "20050027385" "20050273327" "5548636" "5970388" "6119022" "6665534" "7072452" "5930700" "20060003803" "7890128" "7224775" "20020067806" "20020094067" "20030232629" "20040203919" "20050037785" "20060288099" "7027842" "7043261" "7403972" "20010028709" "8280419" "20030041048" "20040122979" "6463462" "6801793" "7010288" "7110963" "7111044" "6788766" "20060239419" "20050071253" "20050136955" "20050191994" "5425516" "7107010" "20030112948" "7792552" "20030103600" "20030129968" "20070047522" "6819757" "20110151852" "20030191814" "7188073" "8112104" "6819945").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR.	OFF	2013/10/24 15:48
S61	2	set\$3 with ip with connection with server and tether\$3 with (mobile wireless) with second with network		OR	OFF	2013/10/24 20:48
S62	1156	set\$3 with ip with connection with server and select\$3 credential with (location position) with (mobile wireless)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:52
S63	0	set\$3 with ip with connection with server and select\$3 with credential with (location position) with (mobile wireless)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:52
S64	302	set\$3 with ip with connection with server and (location position) with (mobile wireless)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:53
S65	134	set\$3 with ip with connection with server and (location position) near2 (mobile wireless)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:54
S66	0	select\$3 with credential with (location position) with (mobile wireless) and service near2 metric	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 21:02

S67	9	select\$3 with credential with (mobile wireless) and service near2 metric	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 21:03
S68	21375	(mobile wireless) near2 authenticat\$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR.	OFF	2013/10/24 21:11
S69	135	(mobile wireless) near2 authenticat\$4 and select\$4 with credential	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 21:12
S70	360	(server (base near station) computer portal) with (control\$3 schedul\$3) with (incom\$3 message\$ email\$1 call\$3) with (priorit\$3 access\$1) and (server (base near station) computer portal) with (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3 receip\$3) with (incom\$3 message\$ email\$1 call\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/07/22 10:45
S71	222	(server (base near station) computer portal) with (control\$3 schedul\$3) with (incom\$3 message\$ email\$1 call\$3) with (priorit\$3 access\$1) and (server (base near station) computer portal) with (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3 receip\$3) with (incom\$3 message\$ email\$1 call\$3) and priority with (call\$2 person)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/07/22 10:47
S72	29	S71 AND ((H04M2203/2072 OR H04M3/42068 OR H04M3/428 OR H04M3/54 OR H04M3/42042 OR H04M3/5322 OR H04M7/0009 OR H04M2201/14 OR H04M2203/551 OR H04M2203/652).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/07/22 10:50
S73	140	(server (base near station) computer portal) with (control\$3 schedul\$3) with (incom\$3 message\$ email\$1 call\$3) with (priorit\$3 access\$1) and (server (base near station) computer portal) with (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3 receip\$3) with (incom\$3 message\$ email\$1 call\$3) and (set\$3 select\$3 control\$3 schedul\$3) with priori\$3 with (call\$3 person\$1)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/07/22 10:55
S74	8	S73 AND ((H04M2203/2072 OR H04M3/42042).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/07/22 11:02
S75	7	("5598536" "5764639" "5790548" "5793365" "5812819" "5889845" "6122255").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2015/07/22 11:06

	THE PERSON NAMED IN COLUMN TO THE PE	portal) with (control\$3 schedul\$3) with (incom\$3 message\$ email\$1 call\$3) with (priorit\$3 access\$1) and (server (base near station) computer portal) with (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3 receip\$3) with (incom\$3 message\$ email\$1 call\$3) and (set\$3 select\$3 control\$3 schedul\$3) with priori\$3 with (call\$3 person\$1).clm.	USPAT; USOCR; EPO; JPO; DERWENT			13:43
S77	9	S76 AND ((H04W36/0005 OR H04W12/08 OR H04W48/08 OR H04W72/1263 OR H04W84/045 OR H04W2203/2072).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:51
S78	39	(server (base near station) computer portal) with (control\$3 schedul\$3 set\$3) with schedul\$3 with (priorit\$3 access\$1) and (server (base near station) computer portal) with priorit\$3 with (call\$2 person mom boss (girl near friend)).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:53
S79	614	(server (base near station) computer) with (schedul\$3 set\$3) near5 access with (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and restrict\$3 with access	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:55
S80	116	(server (base near station) computer) with (schedul\$3 set\$3) near5 access with (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and restrict\$3 with access.clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:55
S81	28	S80 AND ((G06F2221/2141 OR G06F21/33 OR G06F21/00 OR G06F21/31 OR G06F2221/2115 OR H04W12/08 OR H04W12/06 OR H04W12/12).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 14:22
S82	7	("20030177187" "20040049515" "5586260" "6219669" "6606663" "6976085" "7000024"),PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2015/09/11 14:22
S83	157	("3813529" "3893024" "4075691" "4075704" "4156907" "4333144" "4351023" "4377843" "4399503" "4456957" "4459664" "4488231" "4494188" "4527232" "4550368" "4589067" "4620292" "4685125" "4710868" "4719569" "4742447" "4742450" "4761737" "4761785" "4766534" "4780821" "4783730" "4803621" "4819159" "4825354" "4827411" "4845609" "4875159" "4887204" "4897781" "4914583" "4965772" "4969118" "4984272" "5001628" "5001712" "5008786" "5049873" "5144659" "5113442" "5134619" "5144659" "5146588" "5155835" "5163131" "5163148" "5182805" "5195100" "5202983" "5208813" "5218695" "5218696" "5222217" "5235601" "5251308"	US-PGPUB; USPAT; USOCR	OR	OFF	2015/09/11 14:23

		"5255270" "5261044" "5261051" "5274799" "5274807" "5276840" "5276867" "5283830" "5297265" "5305326" "5313626" "5313646" "5313647" "5315602" "5317731" "5333305" "5335235" "5355453" "5357509" "5357612" "5377196" "5379417" "5430729" "5454095" "5463642" "5485455" "5490248" "5497343" "5502836" "5504883" "5519844" "5535375" "555244" "5572711" "5574843" "5604862" "5604868" "5617568" "5628662" "5649152" "5649196" "5666353" "5689701" "5649196" "5666353" "5689701" "5694163" "5675726" "5737744" "5742752").PN. OR ("5754851" "5742752").PN. OR ("5754851" "5825877" "5826102" "5828839" "5835953" "5854893" "5828839" "5835953" "5854893" "5831935" "5856981" "5876278" "5931935" "5950225" "59564911" "5999943" "6000039" "6044214" "6070008" "6073089" "6076148" "6101585" "H001860").PN.				
S84	32	"6101585" "H001860").PN. (server (base near station) computer) with (schedul\$3 sett\$3) near5 access with (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and (priorit\$3 restrict\$3) near4 access.clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2015/09/11 14:27
S85	10	S84 AND ((G06F21/31 OR G06F2221/2141 OR G06F2221/2149 OR H04L67/1002 OR H04L63/0272 OR H04L63/10 OR H04L47/6275 OR H04N1/00915).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2015/09/11 14:48
S86	8	"9204268".рп.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2016/04/23 15:23
S87	2	"8744407".рп.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/23 15:25
S88	2	"7729688".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/23 15:27
S89	2	"7116976".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2016/04/23 18:54

S90	0	"5930700.pn"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT IBM_TDB	OR	OFF	2016/04/23 19:23
S91	3	"5930700".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT IBM_TDB	OR	OFF	2016/04/23 19:25
S92	1	(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) near6 (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1) and convert\$3 with text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:10
S93	53	(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) near6 (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2016/04/25 11:10
S94	85	(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) with (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:13
S95	111	(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:19
S96	95	(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice and @ad<"20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:19
S97	39	(send\$3 transmit\$3) with (schedul\$3 tim\$3 dat\$3) with available with receiv\$3 with (text message\$1) and text\$3 near2 voice\$1 and @ad<"20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT		OFF	2016/04/25 11:27
S98	149	(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text\$3 near2 voice\$1 and @ad<"20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:43
S99	99	\$98 AND ((H04N21/458 OR G06Q10/109) OR G06Q10/1093 OR G06Q50/01 OR H04L2012/6481 OR H04L12/581 OR H04M1/663 OR H04M7/0033 OR H04M2203/2072 OR H04M1/64 OR H04M1/72513 OR H04M1/72566 OR H04M3/432 OR H04M3/565).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR.	OFF	2016/04/25 11:47
S100	11	(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and convert\$3 with text\$3 near2 voice\$1 and	US-PGPUB; USPAT; USOCR;	OR	OFF	2016/04/25 12:55

		@ad<"20031010"	EPO; JPO; DERWENT			The second secon
S101	2	schedul\$3 with receiv\$3 near5 (text message\$1) and convert\$3 with text\$3 near2 voice\$1 and @ad<"20031010" and 455/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 12:59
S102	89	receiv\$3 near5 message\$1 and convert\$3 with text\$3 near2 voice\$1 and @ad< "20031010" and 455/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 13:01
S103	56	receiv\$3 near5 text and convert\$3 with text\$3 near2 voice\$1 and @ad<"20031010" and 455/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 13:01

EAST Search History (Interference)

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BIB DATA SHEET

CONFIRMATION NO. 9763

SERIAL NUMBE 14/922,344	R FILING O DAT 10/26/2	E 2015	CLASS 455	GROUP ART 2641	UNIT AT	TORNEY DOCKET NO. IPVMCP02C3
APPLICANTS IpVenture, In	c., Los Altos, CA	ι;				
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Foreign Priority claimed 35 USC 119(a-d) condition Verified and /KIET	Yes No s met Yes No M DOAN/ inter's Signature	Met after Allowance	STATE OR COUNTRY HONG KONG	SHEETS DRAWINGS 4	TOTAL CLAIMS 5	INDEPENDENT CLAIMS
ADDRESS IPVENTURE 5150 EL CAM SUITE A-22 LOS ALTOS UNITED STA	VINO REAL CA 94022					
TITLE SYSTEMS A	ND PROCESSE	S TO MANAG	E MULTIPLE MOD	ES OF COMM	UNICATION	
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8.74.7.2.90	Application/Control No.	Applicant(s)/Patent Under Reexamination
Index of Claims	14922344	CHEUNG ET AL.
	Examiner	Art Unit
	KIET DOAN	2641

1	Rejected		Cancelled	N	Non-Elected	Α	Appeal
=	Allowed	÷	Restricted	T.	Interference	0	Objected
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF

COMMUNICATION

CERTIFICATE OF ELECTRONIC FILING

I hereby certify that this correspondence is being transmitted electronically to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on August 8, 2016.

Signed: /Angela D, Nijim/ Printed Name: Angela D, Nijim

AMENDMENT A

Mail Stop __ Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated April 27, 2016, please amend the above-identified patent application as follows:

Amendments to the Specification are reflected on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 33 of this paper.

Remarks/Arguments begin on page 35 of this paper.

Appln. No. 14/922;344 Docket No. IPVMCP02C3

Amendments to the Specification:

Please AMEND paragraph [0001] of the Specification as follows:

[0001] This application is a continuation of U.S. Patent Application No. 14/272,632, filed May 8, 2014, now U.S. Patent No. 9,204,268, and entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION," which is hereby incorporated by reference, which application is a continuation of U.S. Patent Application No. 12/798,995, filed April 14, 2010, now U.S. Patent No. 8,744,407, and entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION," which is hereby incorporated herein by reference, which application is a continuation of U.S. Patent Application 11/452,115, filed June 12, 2006, now U.S. Patent No. 7,729,688, and entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION", which is hereby incorporated herein by reference, which application is a continuation-in-part application of U.S. Patent Application 11/006,343, filed December 7, 2004, now U.S. Patent No. 7,116,976, and entitled "ADAPTABLE COMMUNICATION TECHNIQUES FOR ELECTRONIC DEVICES," which is hereby incorporated herein by reference, which claims priority to U.S. Provisional Patent Application No. 60/527,565, filed December 8, 2003, entitled "ADAPTABLE COMMUNICATION TECHNIQUES FOR ELECTRONIC DEVICES," and which is hereby incorporated herein by reference.

Please **DELETE** paragraphs [00018] and [00019] as follows:

[00018] FIG. 6 is a flow diagram of a message presentation process according to one embodiment of the invention.

[00019] FIG. 7 is a flow diagram of a reply message process according to one embodiment of the invention.

Please **ADD** paragraphs [00017.01] through [00017.07] after paragraph [00017] as follows:

[00017.01] Figure 6 is a communication system according to one embodiment of the invention.

[00017.02] Figure 7 is a flow diagram of a personal call response process according to one embodiment of the invention.

[00017.03] Figure 8 is a flow diagram of an audio message response process according to one embodiment of the invention.

[00017.04] Figure 9 is a flow diagram of a text message response process according to one embodiment of the invention.

[00017.05] Figure 10 is a flow diagram of an automated call response process according to one embodiment of the invention.

[00017.06] Figure 11 is a flow diagram of a message presentation process according to one embodiment of the invention.

[00017,07] Figure 12 is a flow diagram of a message presentation process according to one embodiment of the invention.

Please AMEND paragraph [00020] as follows:

[00020] Same numerals in Figures [1-7] 1-12 are assigned to similar elements in all the figures. Embodiments of the invention are discussed below with reference to Figures [1-7] 1-12. However, those skilled in the art will readily appreciate that the detailed description given herein with respect to these figures is for explanatory purposes as the invention extends beyond these limited embodiments.

Please **DELETE** paragraphs [00050] through [00076] and paragraph [00078] as follows:

[00050] FIG. 6 is a flow diagram of a message presentation process 600 according to one embodiment of the invention. The message presentation process 600 is performed by an electronic device, such as a mobile communication device.

[00051] The message presentation process 600 begins with a decision 602 that determines whether an incoming text message is present. Typically, the incoming text message would be transmitted to the mobile communication device from another communication device. When the decision 602 determines that an incoming text message is not present, then the message presentation process 600 awaits such message. Once the decision 602 determines that an incoming text message has been received, a decision 604 determines whether an audio or text presentation is to be utilized. The decision 604 can be performed in a variety of different ways. For example, the determination of whether to utilize an audio or text presentation can be based on user input or can be automatically determined through a use of configuration or preference information or hardware components (e.g., display, speaker, head-set).

When the decision 604 determines that an audio presentation is to be utilized, the incoming text message is converted 606 to an audio message. For example, a text-to-speech conversion can be performed. In one embodiment, a user of the electronic device can be permitted to choose speech characteristics, such as a voice, tone, pace, accent, or mood, for the resulting speech. For example, a user could choose speech characteristics by preference settings. In another embodiment, the incoming text message can include or reference speech characteristics so that the initiator can control or influence speech characteristics. In still another embediment, if the text to be converted contains condensed text (e.g., such as slang or chat language), the resulting speech can pertain to an uncondensed form of the text. The ability to convert from condensed text to resulting speech for uncondensed text can be facilitated by pattern matching. For example, in chat language "LOL" can be converted to an audio message for "lots of love." In one implementation, a table can store audio messages corresponding to chat terms or phrases. In another implementation, a first table would store uncompressed terms or phrases corresponding to chat terms or phrases, and a second table would store audio messages corresponding to the uncompressed terms or phrases.

[00053] After the incoming text message is converted to the audio message, the audio message is played 608. Typically, the audio message is played 608 by the mobile communication device for the user. For example, the audio message can be output to a speaker of the mobile communication device or a headset used therewith. As a result, the user of the mobile wireless communication device receives an audio message even though the incoming message was a text message.

[00054] On the other hand, when the decision 604 determines that a text presentation is to be utilized, the incoming text message is displayed 610. Here, the incoming text message would be displayed 610 on a display associated with the mobile communication device. Following the blocks 608 and 610, the message presentation process 600 ends.

[00055] As discussed above, text-to-speech conversion can be invoked and performed on an electronic device, which may be a mobile communication device. In one embodiment, text-to-speech conversion can be off-loaded from the mobile device. For example, a remote server computer can be provided the text message and produce the resulting audio message, and then supply the audio message to the mobile device. The remote server computer can be a networked server coupled to a network to communicate with the mobile device. One example of a networked server is a gateway computer for a wireless electronic device, such as a mobile telephone.

[00056] FIG. 7 is a flow diagram of a reply message process 700 according to one embodiment of the invention. The reply message process 700 is performed by an electronic device, such as a mobile communication device.

[00057] The reply message process 700 begins with a decision 702 that determines whether a reply message is to be sent. Typically, the reply message process 700 follows the presentation of an incoming text message to a user of a mobile communication device. Hence, the reply message to be sent is a reply to the incoming text message. However, in other embodiments, the reply message

to be sent can be merely an initial message as opposed to a response to an earlier message.

[00058] In any case, when the decision 702 determines that a reply message is not to be sent, then the reply message process 700 ends or simply awaits the need to send a reply message. On the other hand, when the decision 702 determines that a reply message is to be sent, then a decision 704 determines whether an audio or text message is to be formed. The decision 704 can be performed in a variety of different ways. For example, the determination of whether to send an audio or text message can be based on user input or can be automatically determined through a use of configuration or preference information or hardware components (e.g., display, speaker, head-set).

1000591 When the decision 704 determines that an audio message is to be formed, then the reply message process 700 prompts 706 for an audio message. Here, the prompt 706 can be directed to the user of the mobile communication device. The prompt can be an audio or textual indication. Next, a decision 708 determines whether an audio message has been recorded. When the decision 708 determines that the audio message has not been recorded, then the reply message process 700 awaits the audio message. Once the decision 708 determines that the audio message has been recorded, then the audio message is converted 710 to a text message. In one embodiment, if the audio message recorded is greater than a maximum text message size (e.g., 150 or 160 characters), then the audio message can be shortened so that the resulting text message does not exceed the maximum text message size. One way to shorten the text message is to use abbreviations. For example, the words "For example" can be changed to "e.g.". Such conversion can be again be performed by matching entries in tables. Another way to shorten is to remove non-essential text. Still another way to shorten is to clip off or truncate the text message at the maximum text message size. In another embodiment, the resulting text message might provide an indication that it was converted from an audio message. Following the block 710, the text message is transmitted 712 over a wireless network.

Epic Games Ex. 1031

[00060] Alternatively, when the decision 704 determines that a text message is to be formed, then a text entry screen is displayed 714. Next, a decision 716 determines whether a text message has been entered. When the decision 716 determines that a text message has not yet been entered, then the reply message process 700 awaits entry of the text message. Once the text message has been entered, the text message is transmitted 712 over the wireless network. Following the block 712, the reply message process 700 ends.

[00061] Although the reply message process 700 provides for the user to enter a custom text or audio message, it should be understood that the reply message can alternatively be formed through use of semi-custom or predetermined reply messages from which the user of the mobile communication device can choose. The use of semi-custom or predetermined reply messages can be achieved as noted in a number of embodiments in U.S. Patent Application 11/006,343 (incorporated by reference into this application), and can serve to simplify the conversion process.

[00062] An exemplary scenario of how message presentation and reply message processes could work according to one implementation of the second aspect is as follows:

[00063] 1. From his mobile phone, Bill prepares and sends a text message to Tom's mobile phone.

[00064] 2. Tom is alerted by his mobile phone of an incoming text message, such as by displaying at least a portion of the text message and/or otherwise notifying Tom of the text message.

[00065] 3. Tom's mobile phone can decide whether to present the text message on a display screen of Tom's mobile phone, or to first convert the text message to an audio message and then present the audio message to Tom (e.g., play the audio message). Of course, Tom can interact with Tom's mobile phone to assist in making the determination on how to present the message.

[00066] 4. Thereafter, if desired, Tom can prepare and send a reply message back to Bill. This reply message can be prepared initially as a text message or an audio message. Tom's mobile phone and/or Tom can determine whether the reply message is initially prepared as a text message or as an audio message. If an audio message is initially created, such audio message must be converted to a text message prior to transmission. Eventually, the reply message is sent to Bill as a text message. Tom's mobile phone can assist with the creation of the reply message through use of custom, semi-custom or predetermined reply message from which Tom and/or Tom's mobile phone can choose.

[00067] 5. If Tom is using a head-set with his mobile phone, then an audio message may be more convenient, assuming that Tom wants to provide a particular (i.e., customized) message to Bill. The head-set allows Tom to easily record a brief audio message. Less conveniently, the head-set can be used to present a list of predetermined audio messages and allow Tom's selection therefrom by a button or voice-command.

[00068] 6. If Tom is not using a head-set, then a text message response might be more suitable. This would typically require that Tom's mobile phone have a display and a keypad. Even so, without a head-set, Tom could still record an audio message, though such would likely be less convenient.

[00069] 7. Tom can also not provide a reply message and simply not respond to the incoming text message. Alternatively, Tom can configure his mobile phone to automatically produce and send a reply message based on user settings or preferences, position, configuration, status, etc.

[00070] In this aspect of the invention, the calling party and the called party often use mobile communication devices, such as mobile phones. However, the parties can alternatively use other electronic devices, such as a PDA, a computer, etc.

[00071] The advantages of the invention exemplified by FIGs. 6-7 are numerous. Different embodiments or implementations may yield different advantages. One advantage is that communications for users of electronic

devices can be flexibly provided. Another advantage is that communication mode changes can be performed at an electronic device to better suit the needs or condition of the electronic device or user preferences. Yet still another advantage is that the sender can get back a message in the same format as they sent the original message, though the recipient may use the message in a different format or mode (e.g., recipient hears the text message as an audio message).

[00072] Moreover, it should be noted that with regards to any of the embediments in which a voice call or a text message is incoming to an electronic device, not only can the user of the mobile device take an action (e.g., button press or voice-command) to decline the call/message but also the electronic device itself can automatically decline the call/message such that the user is not disturbed. For example, an electronic device can be configured through user settings (e.g., preferences) to decline calls/messages matching certain criteria. Also, an auto reply message can be configured to be automatically sent in response to the call/message. For a known, undesired marketing caller/message sender, the electronic device can automatically send a reply message demanding the sender not to call or send messages anymore, and to remove your information from their database.

[00073] Text messages received or sent can optionally embed indications of speech characteristics to be used, should the text message be converted to an audio format. The speech characteristics can pertain to voice, tone, pace, accent, and/or mood. The speech characteristics for the resulting speech can be set in preference or configuration information, set on a per message basis by users, or set by evaluation of monitored data pertaining to the user.

[00074] Additionally, the messages being transmitted can be encrypted for security purposes.

[00075] A number of embodiments described herein can be considered an automated secretary for a user of an electronic device. The automated secretary can completely or partially respond to an incoming call/message so as to reduce disturbances to the user. The user can personalize the automated secretary

through user settings (e.g., preferences), or the automated secretary can learn ever time how to handle different incoming calls/messages. Besides handling or assisting the user with incoming calls/messages, the automated secretary can also assist with other activities, such as making calendar entries (e.g., meetings) in a calendar or responding to incoming callers/messages with relevant information pertaining to the user's schedule as maintained by the calendar (though the user could restrict such access to certain information and/or inquiring parties). For example, if an incoming text message asks "available for lunch today?", the automated secretary can check the user's availability for lunch by way of the user's calendar, then if the user is not available the automated secretary can quickly informing the inquiring party of same or propose another date. On the other hand, if the lunch time period is available in the user's calendar, then the automated secretary can either directly respond to the inquiring party of acceptance or propose a response to the user for review, modification and/or transmission.

[00076] Also, a number of embodiments performing communications using voice as well as audio and/or text messages can be implemented using voice over Internet Protocol technologies, with signals delivered over the Web. For example, a calling party's communication or mobile device can include an adapter to convert voice signals to data packets before sending them over the Internet. A service provider can convert the packets back into voice signals before sending the voice signals to the called party's communication device. Similarly, embodiments can be implemented using voice over wireless protocols, such as Wi-Fi or Wi-Max networks. Using such technologies, computing devices can become communication devices.

[00078] Other embodiments of the invention will be apparent to those skilled in the art from a consideration of this specification or practice of the invention disclosed herein. It is intended that the specification and examples be considered as exemplary only, with the true scope and spirit of the invention being indicated by the following claims.

Please **ADD** paragraphs [00079] through [00153] after paragraph [00077] as follows:

[00079] Different embodiments of the invention pertain to improved approaches for users of electronic devices to communicate with one another. The electronic devices have audio and/or textual output capabilities. The improved approaches can enable users to communicate in different ways depending on device configuration, user preferences, prior history, time or other criteria. In one embodiment, the communication between users is achieved by short audio or textual messages.

[00080] The electronic device can be any computing device having communication capabilities. Such computing devices can be referred to as communication devices. Examples of electronic devices include personal computers, personal digital assistants, pagers or mobile telephones.

[00081] Embodiments of the invention are discussed below with reference to FIGs. 6 - 12. However, those skilled in the art will readily appreciate that the detailed description given herein with respect to these figures is for explanatory purposes as the invention extends beyond these limited embodiments.

[00082] FIG. 6 is a communication system 100 according to one embodiment of the invention. The communication system 100 can support different communication devices, including mobile telephones 102, computers 104 (e.g., personal computers) and/or wireless personal digital assistants (PDAs) 106. Users of the communication devices 102-106 can communicate with like or different communication devices. Each communication device 102-106 offers one or both of audio or textual communication capabilities. These communication devices 102-106 can inter-communicate with one another through a network 108. The network 108 can include one or more of voice networks and data networks. For example, one network is a data network providing a slow speed data channel for transmission of Short Message Service (SMS) messages (which are typically limited to 160 text characters) to a Short Message Service Center (SMSC) and

then forwarded on to the destination. Besides short messages (e.g., SMS messages), the network 108 can also support other messaging protocols for sending and receiving enhanced messages (EMS), multimedia messages (MMS), email and fax messages. Other networks support faster data channels and voice channels, such as GPRS, UMTS, G4, GSM, CDMA and various protocols, such as UDP, TCP, WAP, PDP other protocols.

[00083] According to one embodiment of the invention, one of the communication devices 102-106 can send a short message to another of the communication devices 102-106. The short message can be text-based or audio-based. The sending communication device allows its user to create the short message as the user desires and/or as the device permits. For example, the user might interact with a keypad or keyboard to enter the short message, or the user might record audio inputs (e.g., speech) for the short message. The short message can then be sent to the receiving communication device. The sending of the short message may involve converting the short message from an audio message to a text message, or vice versa. Also, the receiving communication device can further convert the short message from audio-to-text or from text-to-audio. In any case, the short message is presented (e.g., displayed or played) to the user of the receiving communication device. The presentation can vary as the user desires or as the device permits.

[00084] One aspect of the invention pertains to improved approaches to respond to incoming voice calls. The improved approaches enable a called party (i.e., a party being called) to provide some information to a calling party without directly engaging in a voice call with the calling party. The called party can choose not to take the voice call from the calling party. Instead, the called party can provide the calling party with some limited information. The limited information can be provided in an audio or textual format. In one embodiment, the limited information provides the calling party with feedback as to why the voice call was not taken.

[00085] FIG. 7 is a flow diagram of a personal call response process 200 according to one embodiment of the invention. The personal call response process

200 is performed by an electronic device, such as a mobile communication device (e.g., mobile telephone). The personal call response process 200 begins with a decision 202 that determines whether there is an incoming voice call. When the decision 202 determines that there is no incoming voice call, then the personal call response process 200 awaits such a call. Once the decision 202 determines that there is an incoming voice call, a decision 204 determines whether the incoming voice call is to be answered. Typically, the user of the electronic device would signal the electronic device as to whether or not to answer the incoming voice call. Alternatively, the electronic device could automatically decide whether to answer the call.

[00086] When the decision 204 determines that the user desires the incoming voice call to be answered, the incoming voice call is answered 206 and the user engages 208 in a voice call with the calling party. A decision 210 then determines whether the call has ended. When the decision 210 determines that the call has not yet ended, then the personal call response process 200 can return to repeat the block 208 while the voice call continues. Once the decision 210 determines that the voice call has ended, then the personal call response process 200 ends.

[00087] When the decision 204 determines that the user does not desire to answer the incoming voice call, a decision 212 determines whether the user desires to provide an audio message to the calling party. When the decision 212 determines that the user does desire to provide an audio message to the calling party, an audio message is obtained and sent 214 to the calling party (caller).

[00088] Alternatively, when the decision 212 determines that the user does not desire to provide an audio message, a decision 216 determines whether the user desires to provide a text message to the calling party. When the decision 216 determines that the user desires to provide a text message to the calling party, a text message is obtained and sent 218 to the calling party.

[00089] Still further, when the decision 216 determines that the user does not desire to provide a text message to the calling party, a decision 220 determines whether the incoming voice call is to be directed to voice mail. When the decision

220 determines that the incoming voice call should be directed to voice mail, then the incoming voice call is directed 222 to voice mail. On the other hand, when the decision 220 determines that the incoming voice call is not to be directed to voice mail, the incoming voice call is dropped 224. Following the blocks 214, 218, 222 and 224, the personal call response process 200 is complete and ends.

[00090] In another embodiment, a personal call response process could announce the calling party to the called party (user). In announcing the calling party, the personal call response process would present the called party with information pertaining to the calling party (e.g., display or audio sound). Such information could, for example, help the called party to decide whether to answer the incoming voice call. The information can, for example, include one or more of name (individual or business), telephone number, or other caller identification. The information could also include status information of the calling party, such as position, health, mood, etc. As an example, the information could be presented to the user prior to the decision 204 of the personal call response process 200 shown in FIG. 7.

[00091] In still another embodiment, an automated decision process to decide whether to answer a call can be based on time (e.g., decision 204). For example, the called party can previously set a rule, such as that from midnight to 6 am, the party does not want to answer voice calls. Then, during this time period, the electronic device can automatically decide not to answer incoming calls. In one implementation, when the electronic device decides not to answer incoming calls, no indication of incoming calls will be provided to the called party. For example, from midnight to 6 am, the device would not produce any ring tone. Additionally, if desired, the called party can also configure the electronic device to automatically provide an audio message or a text message to the calling party (e.g., I'm asleep call me tomorrow").

[00092] FIG. 8 is a flow diagram of an audio message response process 300 according to one embodiment of the invention. The audio message response

process 300 is, for example, suitable for use as the processing carried out by block 214 illustrated in FIG. 7.

[00093] The audio message response process 300 initially answers 302 the incoming voice call. In this operation, the incoming voice call is answered 302 but not in a traditional way. Instead, the electronic circuitry associated with a mobile communication device (e.g., mobile telephone) that receives the incoming voice call operates to answer the incoming voice call for purposes of an audio message response. For example, a voice channel is established between the calling party and the mobile communication device, but the speaker and microphone of the mobile communication device are disabled. In effect, in such an embodiment, neither the called party nor the calling party perceives that the voice calling has been answered.

[00094] Next, one or more predetermined audio messages can be presented 304 by the mobile communication device. The presentation 304 of the one or more predetermined audio messages can, for example, be achieved by audio or visual means. For example, the predetermined audio messages can be audio output to a speaker associated with the mobile communication device for the called party or can be visual output (e.g., text) to a display of the mobile communication device for the called party (e.g., user of the mobile communication device).

[00095] A decision 306 then determines whether a predetermined audio message has been selected. Here, the decision 306 determines whether the user (i.e., called party) of the mobile communication device has selected one or more of the predetermined audio messages. When the decision 306 determines that a predetermined audio message has been selected, then the selected audio message is played 308 for the calling party. Here, the mobile communication device can output the selected audio message to the calling party over the voice channel. Typically, the mobile communication device of the called party would not produce an audible output at the mobile communication device, so that the called party would not be disturbed by the sending of the audio response. The predetermined audio messages are normally short messages (e.g., not more than

160 characters) so that the duration of time the voice channel is needed and/or the amount of network bandwidth consumed is minimal.

[00096] On the other hand, when the decision 306 determines that none of the predetermined audio messages have been selected, then a decision 310 determines whether a custom audio message is requested. A custom audio message is an audio message that is specifically provided for the calling party. When the decision 310 determines that a custom audio message is not being requested, then the audio message response process 300 returns to repeat the decision 306 and subsequent operations. Alternatively, when the decision 310 determines that a custom audio message is requested, then a custom audio message is recorded 312. Thereafter, the custom audio message that has been recorded can be played 314 for the calling party (caller). Here, typically, the custom audio message would be output by the mobile communication device of the called party over the voice channel to the calling party. Typically, the mobile communication device of the called party would not produce an audible output at the mobile communication device, so that the called party would not be disturbed by the sending of the audio response. The custom audio messages are also normally short messages (e.g., not more than 160 characters) so that the duration of time the voice channel is needed and/or the amount of network bandwidth consumed is minimal.

[00097] Following the operations 308 and 314, the incoming voice call is closed 316. In other words, after the selected audio message or the custom audio message is played 308, 314, the incoming voice call can be closed 316. Following the block 316, the audio message response process 300 is complete and ends.

[00098] The predetermined audio messages that are presented 304 to a called party can be determined in a static or dynamic manner. A static determination would, for example, be when the called party has previously set or recorded an audio message to be utilized. Typically, with static determination, the list of audio messages remains the same (i.e., static) until changed (e.g., by the called party). A dynamic determination would allow the audio messages in the list

(or the ordering of the audio messages in the list) to change without specific action by the user or the called party. For example, the list or ordering of the audio messages can depend on preference settings, configuration information, or prior usage. Prior usage can include biasing the list of audio messages such that those messages being most often selected appear higher in the list. The list or ordering of the audio messages can also depend on the calling party, type of calling party, location of calling party or called party, and the like. The list of audio messages can be represented by text and/or graphics (e.g., icons).

[00099] The audio message response process 300 flexibly enables a user to either select one or more predetermined audio messages or provide a custom audio message to be used as an audio message response to a calling party. However, it should be recognized that, in other embodiments, an audio message response process can alternatively simply pertain to only providing a custom audio message, or only permitting selection of a predetermined audio message. Further, in still other embodiments, an audio message response process can first determine whether a custom audio message is to be provided before presenting predetermined audio messages. In yet other embodiments, an audio message response process can answer the incoming voice call later in the processing than operation 302 as shown in FIG. 8 (e.g., before operations 308 and 314).

[000100] FIG. 9 is a flow diagram of a text message response process 400 according to one embodiment of the invention. The text message response process 400 is, for example, processing performed by the block 218 illustrated in FIG. 7.

[000101] The text message response process 400 initially drops 402 the incoming voice call. Here, the information to be supplied to the calling party is a short text message; therefore, there is no need for a voice channel.

[000102] Next, one or more predetermined text messages are displayed 404. Here, the one or more predetermined text messages would normally be displayed on a display screen associated with the mobile communication device being utilized by the called party. A decision 406 then determines whether one (or more)

of the predetermined text messages has been selected. When the decision 406 determines that a predetermined text message has been selected, then the selected text message is transmitted 408 to the caller (i.e., the calling party).

On the other hand, when the decision 406 determines that a [000103] predetermined text message has not been selected, then a decision 410 determines whether a custom text message is requested. When the decision 410 determines that a custom text message is not requested, then the text message response process 400 returns to repeat the decision 406 and subsequent operations. Alternatively, when the decision 410 determines that a custom text message is requested, then the custom text message is entered 412. Here, the called party interacts with the mobile communication device to enter the custom text message. Then, the custom text message is transmitted 414 to the caller. In one embodiment, the transmission 408, 414 of the text message can be performed over a communication network, such as a network having a Short Message Service Center (SMSC) supporting Short Message Service (SMS) messages. Following the transmission 408 of the selected text message or the transmission 414 of the custom text message, the text message response process 400 is complete and ends.

[000104] An alternative embodiment of a text message response process could operate to answer the incoming voice call and announce to the caller that a text message will be forthcoming. Then, the incoming voice call could be promptly dropped. This additional operation could, for example, be used with the text message response process 400 by providing an additional operation prior to the block 402 illustrated in FIG. 9.

[000105] The predetermined text messages being displayed 404 to a called party can be determined in a static or dynamic manner. A static determination would, for example, be a text message the called party has previously set or entered. Typically, with static determination, the list of text messages remains the same (i.e., static) until changed (e.g., by the called party). A dynamic determination would allow the text messages in the list (or the ordering of the text messages in

the list) to change automatically, and not by the user. For example, the list or ordering of the text messages can depend on preference settings, configuration information, or prior usage. To illustrate, prior usage can include biasing the list of text messages such that those messages being most often selected appear higher in the list. The list or ordering of the text messages can also depend on the calling party, type of calling party, location of calling party or called party, and the like. The list of text messages can identify each text message with text (e.g., at least a portion of the corresponding text message, or an abbreviation) and/or graphics (e.g., icons).

[000106] The text message response process 400 flexibly enables a user to either select one or more predetermined text messages or provide a custom text message to be used as a text message response to a calling party. However, it should be recognized that, in other embodiments, a text message response process can alternatively simply pertain to only providing a custom text message, or only permitting selection of a predetermined text message. Further, in still other embodiments, a text message response process can first determine whether a custom text message is to be provided before presenting predetermined text messages.

[000107] FIG. 10 is a flow diagram of an automated call response process 500 according to one embodiment of the invention. The automatic call response process 500 is substantially similar in many ways to the personal call response process 200 illustrated in FIG. 7. However, the automated call response process 500 operates to reduce user input at the mobile communication device by making use of stored data pertaining to its hardware components, configuration or preferences. In this regard, the automatic call response process 500 includes a decision 502 that determines whether a head-set is active. When the decision 502 determines that a head-set is active, then the automatic call response process 500 can prefer, suggest or require the user to obtain and send 214 an audio message to the caller in response to an incoming voice call. Alternatively, when the decision 502 determines that a head-set is not active, then a decision 504 can determine whether a display is present. In other words, the decision 504 can determine

whether the mobile communication device has a display. When the decision 504 determines that the mobile communication device does have a display, then the mobile communication device can operate to obtain and send 218 a text message to the caller. Of course, this assumes that the caller can support text messages even though they initially called with a voice call. Hence, in another embodiment, the automatic call response process can operate to query or obtain information regarding the caller's communication device capabilities.

[000108] An exemplary scenario of how the previously described automatic call response process could work according to one implementation is as follows:

- [000109] 1. From his mobile phone, Bill calls Tom's mobile phone.
- [000110] 2. Tom is alerted by his mobile phone of an incoming call. Optionally, caller information (i.e., pertaining to Bill) can be displayed or announced to Tom.
- [000111] 3. Tom can choose to answer the incoming call or decline to answer the call.
- [000112] 4. In the event that Tom declines to answer the call, Tom can have the opportunity to provide the caller with a brief audio or text message.
- [000113] 5. If an audio message is to be provided, then Tom can either record a personalized message or select one of a plurality of predetermined audio messages. In this case, the incoming call is answered by Tom's mobile phone and then the audio message is played for the caller, thereafter the call is dropped. The audio messages are typically brief (i.e., short), and examples of audio messages are: (i) "Will call in 10 minutes," (ii) "Cannot talk now," (iii) "I'm in a meeting," or (iv) "Please don't call anymore."
- [000114] 6. On the other hand, if a text message is to be provided, then Tom can either enter a personalized text message or select from a plurality of predetermined text messages. In this case, the incoming call is dropped, and the entered text message or the selected one of the predetermined text messages is sent. Examples of text messages are: (i) "Will call in 10 minutes," (ii) "Cannot talk

now," (iii) "I'm in a meeting," or (iv) "Please don't call anymore." The text messages can be English (or other language) words or phrases, or can be condensed text strings (e.g., such as slang or chat language). In one embodiment, the predetermined text messages presented to Tom can be dependent on some criteria (i.e., automatically selected). Alternatively, it is possible that Tom might want to edit the predetermined text message, such can be permitted. As yet another example, the text message can embed dynamic information, such as position, e.g., "I'm in [position] now, so I'll get back to you later." The position can be determined using a GPS receiver in the mobile phone or acquired by a remote computer and provided to the mobile phone. The position may also be further processed (locally or remotely) into a more user-friendly form, such as city, school, restaurant name, or street type addresses. The position could also be used above to assist the user in deciding whether to answer the incoming call or decline to answer the call.

- [000115] 7. If hardware components, configuration or preferences are taken into consideration, as illustrated in FIG. 10, the above scenario can be modified. For example, if Tom is using a head-set with his mobile phone, then an audio message may be most convenient, assuming that Tom wants to provide a particular (i.e., customized) message to Bill. The head-set allows Tom to record a brief audio message. Less conveniently, the head-set can be used to present a list of predetermined audio messages and allow Tom's selection therefrom by a button or voice-command.
- [000116] 8. If Tom is not using a head-set, then a text message response might be more suitable. This would typically require that Tom's mobile phone have a display and a keypad. Even so, without a head-set, Tom could still record an audio message, though such would likely be less convenient.
- [000117] 9. Tom can also not provide an audio message or a text message and simply let the incoming call roll-over into voice mail.
- [000118] The exemplary scenario can also be used in a case where the called party is using one line but the mobile device has multi-line capabilities or call

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waiting. In such case, the mobile phone can enable the called party to provide a brief audio or text message to the calling party as noted above. Alternatively, the mobile phone can itself automatically (i.e., without user input) respond to the calling party via an audio or text message since the mobile phone is aware that the called party is on the other line.

[000119] In this aspect of the invention, the calling party and the called party often use mobile communication devices, such as mobile phones. However, the parties can alternatively use other electronic devices, such as a PDA, a computer, etc. Further, the option to provide a text response could be prevented if the caller's device is known to not support text messages.

[000120] The advantages of the previously described embodiments are numerous. Different embodiments or implementations may yield different advantages. One advantage is that communications for users of electronic devices can be flexibly provided. Another advantage is that communication mode changes can be performed at an electronic device to better suit the needs or condition of the electronic device or user preferences. In still another advantage, a user can provide feedback to a caller without answering a voice call from the caller.

[000121] Another aspect of the invention pertains to improved approaches to respond to an incoming text message. The improved approaches enable a recipient to provide a reply message to an initiator. The incoming text message can be presented to the recipient with an audio or textual presentation. Thereafter, a reply text message can be sent back to the initiator. The recipient can form the reply text message by recording a brief audio message or entering a text message. In the case in which a brief audio message is used, the audio message can be automatically converted to a text message before being transmitted to the initiator.

[000122] FIG. 11 is a flow diagram of a message presentation process 600 according to one embodiment of the invention. The message presentation process 600 is performed by an electronic device, such as a mobile communication device.

[000123] The message presentation process 600 begins with a decision 602 that determines whether an incoming text message is present. Typically, the

incoming text message would be transmitted to the mobile communication device from another communication device. When the decision 602 determines that an incoming text message is not present, then the message presentation process 600 awaits such message. Once the decision 602 determines that an incoming text message has been received, a decision 604 determines whether an audio or text presentation is to be utilized. The decision 604 can be performed in a variety of different ways. For example, the determination of whether to utilize an audio or text presentation can be based on user input or can be automatically determined through a use of configuration or preference information or hardware components (e.g., display, speaker, head-set).

[000124] When the decision 604 determines that an audio presentation is to be utilized, the incoming text message is converted 606 to an audio message. For example, a text-to-speech conversion can be performed. In one embodiment, a user of the electronic device can be permitted to choose speech characteristics, such as a voice, tone, pace, accent, or mood, for the resulting speech. For example, a user could choose speech characteristics by preference settings. In another embodiment, the incoming text message can include or reference speech characteristics so that the initiator can control or influence speech characteristics. In still another embodiment, if the text to be converted contains condensed text (e.g., such as slang or chat language), the resulting speech can pertain to an uncondensed form of the text. The ability to convert from condensed text to resulting speech for uncondensed text can be facilitated by pattern matching. For example, in chat language "LOL" can be converted to an audio message for "lots of love." In one implementation, a table can store audio messages corresponding to chat terms or phrases. In another implementation, a first table would store uncompressed terms or phrases corresponding to chat terms or phrases, and a second table would store audio messages corresponding to the uncompressed terms or phrases.

[000125] After the incoming text message is converted to the audio message, the audio message is played 608. Typically, the audio message is played 608 by the mobile communication device for the user. For example, the audio message

can be output to a speaker of the mobile communication device or a headset used therewith. As a result, the user of the mobile wireless communication device receives an audio message even though the incoming message was a text message.

[000126] On the other hand, when the decision 604 determines that a text presentation is to be utilized, the incoming text message is displayed 610. Here, the incoming text message would be displayed 610 on a display associated with the mobile communication device. Following the blocks 608 and 610, the message presentation process 600 ends.

[000127] As discussed above, text-to-speech conversion can be invoked and performed on an electronic device, which may be a mobile communication device. While text-to-speech conversion, particularly if high quality is desired, requires substantial processing capabilities, mobile electronic devices, such as mobile communication devices, given their small form factor and price competition, tend to have limited processing capability. Accordingly, in one embodiment, text-to-speech conversion can be off-loaded from the mobile device. For example, a remote server computer can be provided the text message and produce the resulting audio message, and then supply the audio message to the mobile device. The remote server computer can be a networked server coupled to the network 108. One example of a networked server is a gateway computer for a wireless electronic device, such as a mobile telephone.

[000128] FIG. 12 is a flow diagram of a reply message process 700 according to one embodiment of the invention. The reply message process 700 is performed by an electronic device, such as a mobile communication device.

[000129] The reply message process 700 begins with a decision 702 that determines whether a reply message is to be sent. Typically, the reply message process 700 follows the presentation of an incoming text message to a user of a mobile communication device. Hence, the reply message to be sent is a reply to the incoming text message. However, in other embodiments, the reply message

to be sent can be merely an initial message as opposed to a response to an earlier message.

[000130] In any case, when the decision 702 determines that a reply message is not to be sent, then the reply message process 700 ends or simply awaits the need to send a reply message. On the other hand, when the decision 702 determines that a reply message is to be sent, then a decision 704 determines whether an audio or text message is to be formed. The decision 704 can be performed in a variety of different ways. For example, the determination of whether to send an audio or text message can be based on user input or can be automatically determined through a use of configuration or preference information or hardware components (e.g., display, speaker, head-set).

[000131] When the decision 704 determines that an audio message is to be formed, then the reply message process 700 prompts 706 for an audio message. Here, the prompt 706 can be directed to the user of the mobile communication device. The prompt can be an audio or textual indication. Next, a decision 708 determines whether an audio message has been recorded. When the decision 708 determines that the audio message has not been recorded, then the reply message process 700 awaits the audio message. Once the decision 708 determines that the audio message has been recorded, then the audio message is converted 710 to a text message. In one embodiment, if the audio message recorded is greater than a maximum text message size (e.g., 150 or 160 characters), then the audio message can be shortened so that the resulting text message does not exceed the maximum text message size. One way to shorten the text message is to use abbreviations. For example, the words "For example" can be changed to "e.g.". Such conversion can be again be performed by matching entries in tables. Another way to shorten is to remove non-essential text. Still another way to shorten is to clip off or truncate the text message at the maximum text message size. In another embodiment, the resulting text message might provide an indication that it was converted from an audio message. Following the block 710, the text message is transmitted 712 over a wireless network.

[000132] Alternatively, when the decision 704 determines that a text message is to be formed, then a text entry screen is displayed 714. Next, a decision 716 determines whether a text message has been entered. When the decision 716 determines that a text message has not yet been entered, then the reply message process 700 awaits entry of the text message. Once the text message has been entered, the text message is transmitted 712 over the wireless network. Following the block 712, the reply message process 700 ends.

[000133] Although the reply message process 700 provides for the user to enter a custom text or audio message, it should be understood that the reply message can alternatively be formed through use of semi-custom or predetermined reply messages from which the user of the mobile communication device can choose. The use of semi-custom or predetermined reply messages can be achieved as noted above in a number of embodiments, and can serve to simplify the conversion process.

[000134] An exemplary scenario of how message presentation and reply message processes could work according to one implementation of the second aspect is as follows:

- [000135] 1. From his mobile phone, Bill prepares and sends a text message to Tom's mobile phone.
- [000136] 2. Tom is alerted by his mobile phone of an incoming text message, such as by displaying at least a portion of the text message and/or otherwise notifying Tom of the text message.
- [000137] 3. Tom's mobile phone can decide whether to present the text message on a display screen of Tom's mobile phone, or to first convert the text message to an audio message and then present the audio message to Tom (e.g., play the audio message). Of course, Tom can interact with Tom's mobile phone to assist in making the determination on how to present the message.
- [000138] 4. Thereafter, if desired, Tom can prepare and send a reply message back to Bill. This reply message can be prepared initially as a text

message or an audio message. Tom's mobile phone and/or Tom can determine whether the reply message is initially prepared as a text message or as an audio message. If an audio message is initially created, such audio message must be converted to a text message prior to transmission. Eventually, the reply message is sent to Bill as a text message. Tom's mobile phone can assist with the creation of the reply message through use of custom, semi-custom or predetermined reply message from which Tom and/or Tom's mobile phone can choose.

- [000139] 5. If Tom is using a head-set with his mobile phone, then an audio message may be more convenient, assuming that Tom wants to provide a particular (i.e., customized) message to Bill. The head-set allows Tom to easily record a brief audio message. Less conveniently, the head-set can be used to present a list of predetermined audio messages and allow Tom's selection therefrom by a button or voice-command.
- [000140] 6. If Tom is not using a head-set, then a text message response might be more suitable. This would typically require that Tom's mobile phone have a display and a keypad. Even so, without a head-set, Tom could still record an audio message, though such would likely be less convenient.
- [000141] 7. Tom can also not provide a reply message and simply not respond to the incoming text message. Alternatively, Tom can configure his mobile phone to automatically produce and send a reply message based on user settings or preferences, position, configuration, status, etc.
- [000142] In this aspect of the invention, the calling party and the called party often use mobile communication devices, such as mobile phones. However, the parties can alternatively use other electronic devices, such as a PDA, a computer, etc.
- [000143] The advantages of the invention exemplified by FIGs. 11-12 are numerous. Different embodiments or implementations may yield different advantages. One advantage is that communications for users of electronic devices can be flexibly provided. Another advantage is that communication mode changes can be performed at an electronic device to better suit the needs or condition of

the electronic device or user preferences. Still another advantage is that conversion of an audio message to a text message facilitates use a low cost network (such as the SMS network). Another advantage is reduced network bandwidth load. Yet still another advantage is that the sender can get back a message in the same format as they sent the original message, though the recipient may use the message in a different format or mode (e.g., recipient hears the text message as an audio message).

[000144] Moreover, it should be noted that with regards to any of the embodiments in which a voice call or a text message is incoming to an electronic device, not only can the user of the mobile device take an action (e.g., button press or voice-command) to decline the call/message but also the electronic device itself can automatically decline the call/message such that the user is not disturbed. For example, an electronic device can be configured through user settings (e.g., preferences) to decline calls/messages matching certain criteria. Also, an auto reply message can be configured to be automatically sent in response to the call/message. For a known, undesired marketing caller/message sender, the electronic device can automatically send a reply message demanding the sender not to call or send messages anymore, and to remove your information from their database.

[000145] Text messages received or sent can optionally embed indications of speech characteristics to be used, should the text message be converted to an audio format. The speech characteristics can pertain to voice, tone, pace, accent, and/or mood. The speech characteristics for the resulting speech can be set in preference or configuration information, set on a per message basis by users, or set by evaluation of monitored data pertaining to the user.

[000146] Additionally, the messages being transmitted can be encrypted for security purposes.

[000147] In one embodiment, an electronic device performing communications using audio and/or text messages according to the invention can further integrate (or have tethered thereto) one or more electrical components for

enhancing the hearing of the user of the electronic device. The electronic device will normally include a microphone and a speaker. The invention described herein can be considered an automated secretary for a user of an electronic device. The automated secretary can completely or partially respond to an incoming call/message so as to reduce disturbances to the user. The user can personalize the automated secretary through user settings (e.g., preferences), or the automated secretary can learn over time how to handle different incoming calls/messages. Besides handling or assisting the user with incoming calls/messages, the automated secretary can also assist with other activities, such as making calendar entries (e.g., meetings) in a calendar or responding to incoming callers/messages with relevant information pertaining to the user's schedule as maintained by the calendar (though the user could restrict such access to certain information and/or inquiring parties). For example, if an incoming text message asks "available for lunch today?", the automated secretary can check the user's availability for lunch by way of the user's calendar, then if the user is not available the automated secretary can quickly informing the inquiring party of same or propose another date. On the other hand, if the lunch time period is available in the user's calendar, then the automated secretary can either directly respond to the inquiring party of acceptance or propose a response to the user for review, modification and/or transmission.

[000148] It should be obvious to those skilled in the art that a number of embodiments performing communications using voice as well as audio and/or text messages can be implemented using voice over Internet Protocol technologies, with signals delivered over the Web. For example, a calling party's communication or mobile device can include an adapter to convert voice signals to data packets before sending them over the Internet. A service provider can convert the packets back into voice signals before sending the voice signals to the called party's communication device. Similarly, embodiments can be implemented using voice over wireless protocols, such as Wi-Fi or Wi-Max networks. Using such technologies, computing devices can become communication devices.

[000149] The various embodiments, implementations, features and aspects of the invention noted above can be combined in various ways or used separately. Those skilled in the art will understand from the description that the invention can be equally applied to or used in other different settings with respect to various combinations, embodiments, implementations or features provided in the description herein.

[000150] The invention can be implemented in software, hardware or a combination of hardware and software. A number of embodiments of the invention can also be embodied as computer readable code on a computer readable medium. The computer readable medium is any data storage device that can store data which can thereafter be read by a computer system. Examples of the computer readable medium include read-only memory, random-access memory, CD-ROMs, magnetic tape, optical data storage devices, and carrier waves. The computer readable medium can also be distributed over network-coupled computer systems so that the computer readable code is stored and executed in a distributed fashion.

[000151] Numerous specific details are set forth in order to provide a thorough understanding of the present invention. However, it will become obvious to those skilled in the art that the invention may be practiced without these specific details. The description and representation herein are the common meanings used by those experienced or skilled in the art to most effectively convey the substance of their work to others skilled in the art. In other instances, well-known methods, procedures, components, and circuitry have not been described in detail to avoid unnecessarily obscuring aspects of the present invention.

[000152] In the foregoing description, reference to "one embodiment" or "an embodiment" means that a particular feature, structure, or characteristic described in connection with the embodiment can be included in at least one embodiment of the invention. The appearances of the phrase "in one embodiment" in various places in the specification are not necessarily all referring to the same embodiment, nor are separate or alternative embodiments mutually exclusive of other embodiments. Further, the order of blocks in process flowcharts or diagrams

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representing one or more embodiments of the invention do not inherently indicate any particular order nor imply any limitations in the invention.

[000153] The many features and advantages of the present invention are apparent from the written description and, thus, it is intended by the appended claims to cover all such features and advantages of the invention. Further, since numerous modifications and changes will readily occur to those skilled in the art, it is not desired to limit the invention to the exact construction and operation as illustrated and described. Hence, all suitable modifications and equivalents may be resorted to as falling within the scope of the invention.

AMENDMENTS to the Drawings:

Please add new figures 6-12 as attached.

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently amended) An article for managing communication of a user, in view of a first device of a person trying to electronically convey a message from the first device to a second device of the user without the need to know contact information of the device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message conveyed from the first <u>a</u> device <u>of the</u> person;

identifying an identity of the person trying to electronically convey the message;

identifying contact information of the person trying to electronically convey the message;

determining whether the user is available to receive the message;

sending information to the first device as to whether the user is available the availability of the user to receive the message; and

setting a process fer to electronically convey the message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person.

wherein even when the process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person to prevent the person from contacting the device of the user through the contact information, without via the server.

2. (Currently amended) An article as recited in claim 1,

wherein the message is conveyed from the first device of the person based on Internet protocol,

wherein the process allows the user to receive the message via an access identifier of the user,

wherein the process allows the message to be conveyed from the first device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

(Currently amended) An article as recited in claim 1,

wherein the message conveyed from the first device of the person is a text message, and

wherein the process includes converting the text message to voice if the message is to be presented as a voice message by the second device of the user to the user, in view at least of the preference of the user.

- (Currently amended) An article as recited in claim 1, wherein the process includes presenting at the second device of the user, the identity of the person.
- (Original) An article as recited in claim 1 wherein the process includes determining a reply to the message in view of the current status of the user.

REMARKS

Applicants presented claims 1-5 for examination. In the above-identified Office Action, the Examiner has rejected all the claims. By this amendment, Applicants have amended (a) the specification, and (b) claims 1-4 to further clarify the subject matter regarded as the invention. Accordingly, claims 1-5 remain pending. Applicants respectfully request that the Examiner reconsider the application in light of the amendments and the remarks expressed herein.

Specification Amendment

The specification has been amended. Support can be found, for example, in the Drawings, the Brief Description of the Drawings, and the Detailed Description of the Invention in US Patent 7,116,976, which has been incorporated by reference into the above-identified patent application.

Double Patenting

Claim 1 was rejected on the ground of nonstatutory obviousness-type double patenting as being unpatentable over claims 1 and 11 of US Patent 9,204,268; claims 1, 8, 24, 39 and 53 of US Patent 8,744,407; claims 1, 10 and 17 of US Patent 7, 729,688; and claims 1, 2, 7 and 9 of US Patent 7,116,976. Applicants respectfully disagree.

Since Applicants have amended claim 1, it is respectfully requested that the Examiner reconsider and withdraw the rejection on the ground of double patenting.

103 Rejection

Under 35 U.S.C. 103(a), claims 1, 2, 4 and 5 were rejected as being unpatentable over Pepper et al. (US 5,930,700, hereinafter "Pepper") in view of Hayes-Roth (US 2005/0038690 A1); and claim 3 was rejected as being unpatentable over Pepper in view of Hayes-Roth and further in view of Davis et al. (US 2005/0020288 A, hereinafter "Davis"). Applicants respectfully disagree.

Pepper pertains to screening and directing calls. Pepper's system allows a subscriber to have his incoming telephone calls screened to identify calls of high importance to the subscribers. By entering schedule information into an appointment calendar, and by entering client's information into the name and telephone number database, the subscriber indicates how to be located so that important calls will reach him immediately. These databases also tell the system which clients are of high priority to the subscriber so that lower priority calls can be directed to a voice mail system for access at the subscriber's convenience or routed to an attendant for action.

As acknowledged in the Office Action, Pepper at least does not teach or suggest limitations similar to "sending information to the first device as to the availability of the user to receive the message". To remedy the deficiencies, the Office Action cited Hayes-Roth.

Hayes-Roth describes a hook-up assistant (HUA) capable of contacting all parties involved in an event to determine mutually agreeable dates, times, and arrange necessary devices, resources, and services, etc., to ensure all parties involved can actually participate in the event at the planned time and place.

Hayes-Roth at least does not teach or suggest setting a process to electronically convey a message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on an access priority associated with the person.

Further, both Pepper and Hayes-Roth also at least do not teach or suggest "managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the device of the user"; and "even when the process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person to prevent the person from contacting the device of the user through the contact information, without via the server", as in Applicants' independent claim 1.

For at least the reasons set forth above, Applicants submit that independent claim 1 is patentable over Pepper and Hayes-Roth, alone or in any combination.

Claims 2, 4 and 5 depend from and add additional features to independent claim 1. Applicants submit that these dependent claims are patentable over Pepper and Hayes-Roth for at least the reasons discussed above with respect to claim 1.

As to claim 3, the Office Action acknowledged that both Pepper and Hayes-Roth do not teach or suggest "the message conveyed from the device of the person is a text message, and the process includes converting the text message to voice if the message is to be presented as a voice message by the device of the user to the user, in view at least of the preference of the user." To remedy the deficiencies, the Office Action introduced Davis.

Even if combining Pepper, Hayes-Roth, and/or Davis were appropriate, which Applicants respectfully disagree, and even if the references were actually combinable, the above-noted serious deficiencies of Pepper and Hayes-Roth remain. The reliance on Davis for additional features in dependent claim 3 does not remedy the deficiencies of Pepper and Hayes-Roth noted above regarding the independent claim 1. Applicants submit that dependent claim 3 is patentable over Pepper, Hayes-Roth and/or Davis, singly or in any combination, for at least the reasons discussed above with respect to claim 1.

Further the independent or the dependent claims recite additional elements which when taken in the context of the claimed invention further patentably distinguish from Pepper, Hayes-Roth and Davis. The additional limitations recited in the independent claim or the dependent claims are not further discussed as the above-discussed limitations are clearly sufficient to distinguish the claimed invention from Pepper, Hayes-Roth, and Davis.

Thus, it is respectfully requested that the Examiner withdraw the rejection of claims 1-5 under 35 USC §103(a).

Applicants further note that the Office Action makes a number of other assertions against Applicants' claimed invention. It should not be concluded that Applicants agree with or acquiesce to the Office Action's stated position on these matters, even if Applicants do not address the Office Action's stated position

PATENT

directly. Rather, in general, Applicants do not agree with the Office Action's stated positions regarding these issues. For example, there is insufficient motivation, suggestion or teaching, or logical or practical reason that would lead one skilled artisan at the time of Applicants' invention to combine Pepper, Hayes-Roth and/or Davis, as suggested in the Office Action. However, since it is believed that Applicants' position stated above overcomes the Office Action's rejections, at this time Applicants do not feel the need to further address the Office Action's other stated positions beyond the position addressed above. Nonetheless, Applicants

reserve the right to address such positions of the Office Action at a later time.

Summary

In view of the foregoing, it is respectfully requested that all outstanding rejections be reconsidered and withdrawn. Reconsideration of the application and an early Notice of Allowance for claims 1-5 as well are earnestly solicited. If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is respectfully requested to contact the undersigned representative at the telephone number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102

By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

REPLACEMENT SHEET

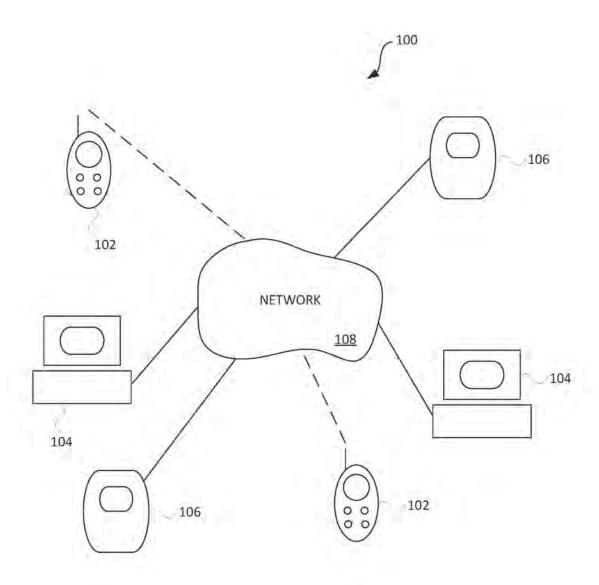
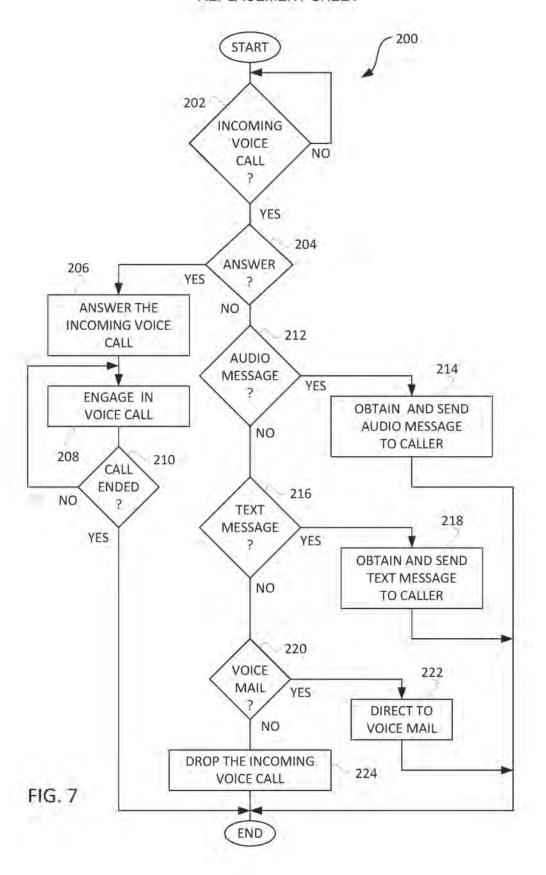
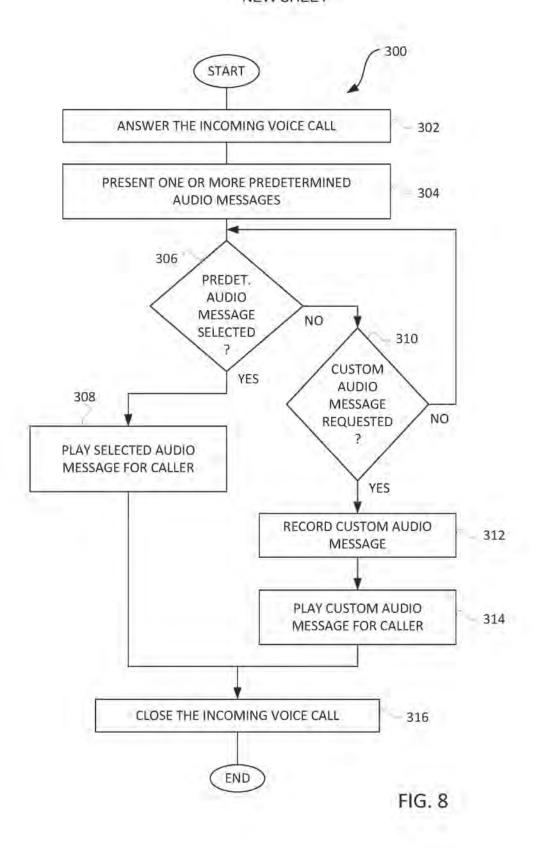


FIG. 6

REPLACEMENT SHEET





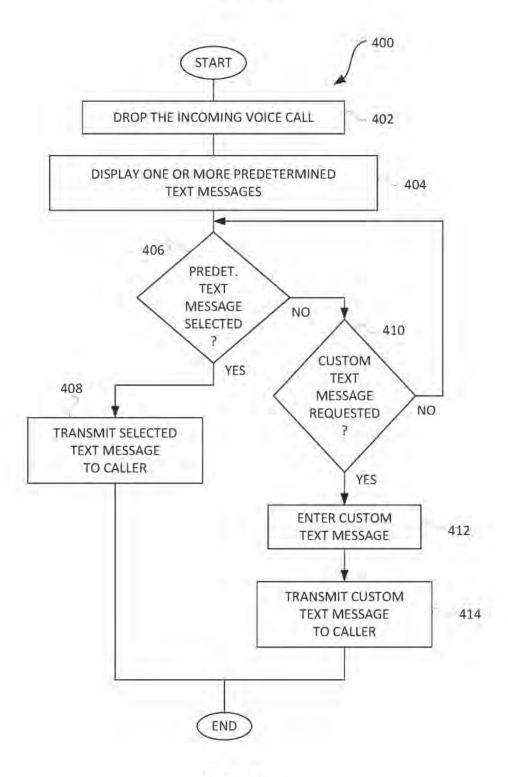
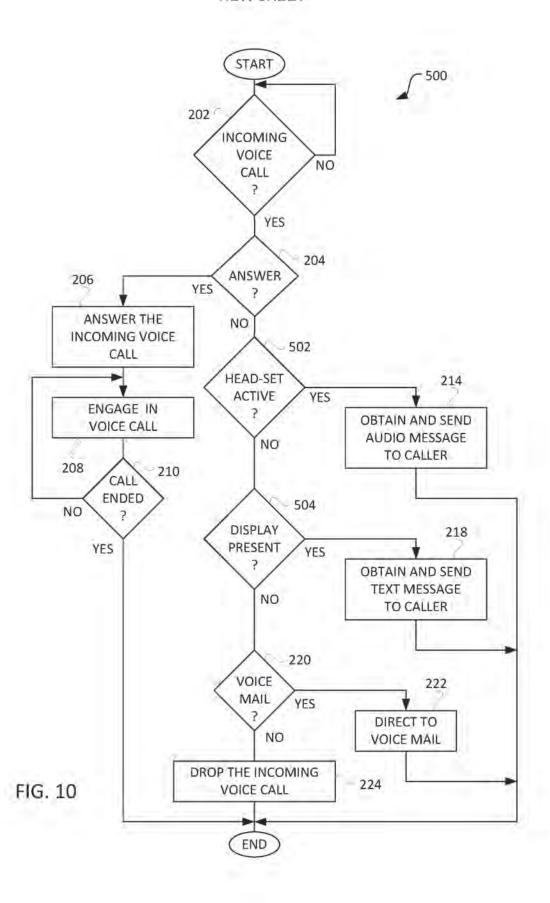


FIG. 9



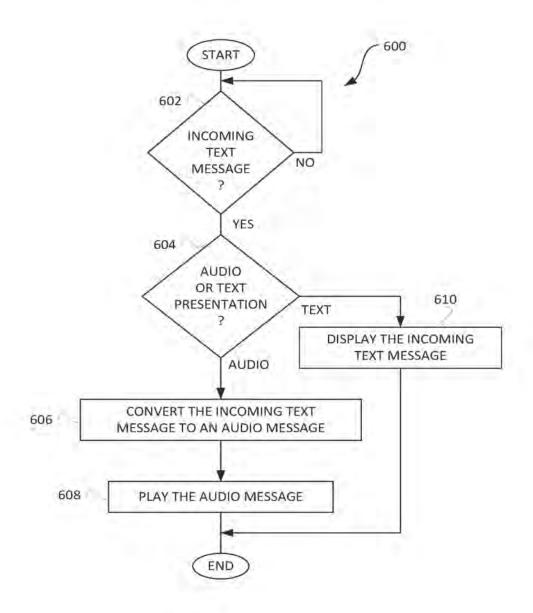
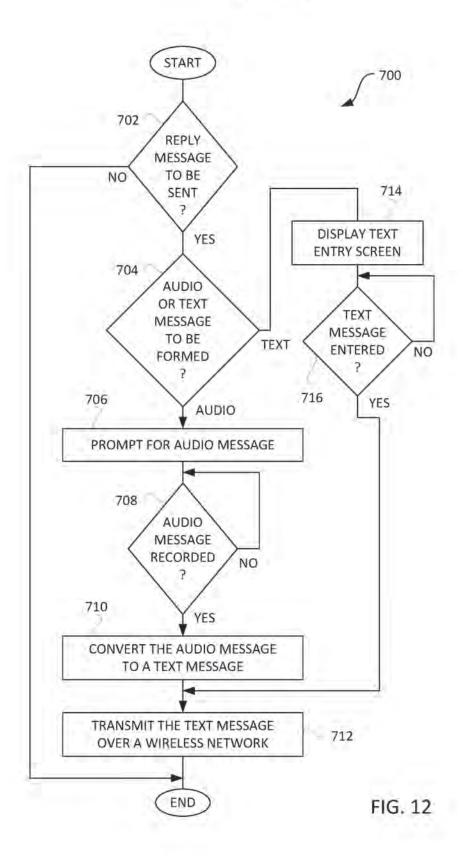


FIG. 11



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

In re application of: Cheung et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE MULTIPLE MODES OF

COMMUNICATION

INFORMATION DISCLOSURE STATEMENT BEFORE FINAL ACTION OR NOTICE OF ALLOWANCE (37 CFR §§ 1.56 AND 1.97(c))

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

The references listed in the attached PTO Form 1449, a copy of which is attached, may be material to examination of the above-identified patent application. Applicants submit this reference in compliance with their duty of disclosure pursuant to 37 CFR §§1.56 and 1.97. The Examiner is requested to make this citation of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that this reference indeed constitutes prior art.

This Information Disclosure Statement is being filed after the mailing date of the first Office Action on the merits, or after three months of the filing date of this application, whichever event occurred last, but it is believed before the mailing date of either: (i) a final action under §1.113 or (ii) a notice of allowance under §1.311, whichever occurs first.

Appln. No. 14/922,344

Atty. Docket No. IPVMCP02C3

Accompanying thi	s Information Disclosure Statement is
	a statement as specified in 37 CFR 1.97(e); or
	the fee set forth in 37 CFR 1.17(p).

Electronic Fee in payment of the Information Disclosure Statement Fee is provided herewith. If it is determined that any additional fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Registration No: 35,757

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	14/922.344	
Information Disclosure	Applicant	Cheung et al.	
Statement By Applicant	Filing Date	October 26, 2015	
	Group	2641	
(Use Several Sheets if Necessary)		Page 1 of 1	

U.S. Patent Documents

Examiner Initial	No.	Patent No.		Date	Patentee		Class Su	b-class	Filing Date
	1.	2001/00	14611 A1	Aug-01	Dufort				
1	2.	2003/00	65779 A1	Apr-03	Malik				
	3.	9,20	4,268 B2	Dec-15	Cheung et al.				
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	6.								
	7.								
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	10.								
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Examiner	Date Considered

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Electronic Pat	ent App	lication Fee	e Transmit	tal		
Application Number:	149	22344				
Filing Date:	26-Oct-2015					
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION					
First Named Inventor/Applicant Name:	Kwo	ok Wai Cheung				
Filer:	Peter P. Tong/Angela Nijim					
Attorney Docket Number:	IPVMCP02C3					
Filed as Small Entity	7.5					
Filing Fees for Utility under 35 USC 111(a)						
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)	
Basic Filing:	-					
Pages:						
Claims:						
Miscellaneous-Filing:						
Petition:						
Patent-Appeals-and-Interference:						
Post-Allowance-and-Post-Issuance:						
Extension-of-Time:						

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Extension - 1 month with \$0 paid	2251	Î	100	100
Miscellaneous:				
Submission- Information Disclosure Stmt	2806	Ĭ	90	90

Electronic A	cknowledgement Receipt
EFS ID:	26575586
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	08-AUG-2016
Filing Date:	26-OCT-2015
Time Stamp:	17:28:19
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	CARD
Payment was successfully received in RAM	\$190
RAM confirmation Number	080916INTEFSW17291200
Deposit Account	3759
Authorized User	Angela Nijim

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

File Listin	g:				
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.
			18567		
1	Miscellaneous Incoming Letter	IPCMCP02C3_AmdATrans_8-16 pdf	06610cs752251#115042107819##78(13tr# 958c5	по	1
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This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al.

Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE MULTIPLE MODES OF

COMMUNICATION

AMENDMENT A TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	5	MINUS	20	00	x 40 =	× 80 =
Independent Claims	1	MINUS	3	00	x 210 =	x 420 =
Multiple Depe	ndent Claim Pr	esent and	Fee Not Previo	ously Paid	\$	\$
				Total	\$0.00	\$

Applicant(s) hereby petition for a <u>one</u> - month extension(s) of time to respond to the aforementioned Office Action.

Applicant(s) believe that no (additional) Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).

Any fees due are being paid electronically herewith.

Please charge any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

PTO/SBI06 (09.11)
Approved for use through 1/31/2014, OMB 0651-0332
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P	ATENT APPLI	Substitute				tian or Docket Number 14/922,344	10/26/2015 To be Ma
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_	FOR		NUMBER FIL		NUMBER EXTRA	RATE (\$)	FEE (\$)
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1	(37 CFR 1 16(a), (b), o	r (c))		_			
1	(37 CFR 1.16(k), (i), or EXAMINATION FEE		N/A		N/A	N/A	
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į	CFR 1.16(i))		min	us 20 = *		X S =	
	EPENDENT CLAIMS CFR 1.16(h))			nus 3 = **	as exceed 100 sheets	X S =	
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	FIRST PRESENT	TATION OF MULT	TIPLE DEPEN	DENT CLAIM (37 CFF	1.16(j))		
		(Column 1)		(Column 2)	(Column 3)	TOTAL ADD'L FEE	0
		CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE (\$)	ADDITIONAL FEE (\$)
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	FIRST PRESENT	TATION OF MULT	TIPLE DEPEN	DENT CLAIM (37 CFF	T 16(j))		1
						TOTAL ADD'L FEE	

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Vinginia 22313-1450 www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
14/922,344	10/26/2015	Kwok Wai Cheung	IPVMCP02C3	9763
34071 IPVENTURE,	7590 16/07/2016 INC		EXAM	INER
5150 EL CAM SUITE A-22			DOAN.	KIET M
LOS ALTOS, O	CA 94022		ART UNIT	PAPER NUMBER
			2641	
			MAIL DATE	DELIVERY MODE
			10/07/2016	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

	lication No. 922,344	Applicant(s	
	miner F DOAN	Art Unit 2641	AIA (First Inventor to File) Status No
The MAILING DATE of this communication appears of Period for Reply			
A SHORTENED STATUTORY PERIOD FOR REPLY IS STHIS COMMUNICATION. Extensions of time may be available under the provisions of 37 CFR 1.136(a). It after SIX (6) MONTHS from the mailing date of this communication. If NO period for reply is specified above, the maximum statutory period will apply Failure to reply within the set or extended period for reply will, by statute, cause Any reply received by the Office later than three months after the mailing date of earned patent term adjustment. See 37 CFR 1.704(b).	n-no event, however, may a re and will expire SIX (6) MON the application to become AB	aply be timely filed THS from the mailing date ANDONED (35 U.S.C. § 1:	of this communication,
Status			
1) Responsive to communication(s) filed on <u>08/08/2010</u> A declaration(s)/affidavit(s) under 37 CFR 1.130(b)			
2a) ☑ This action is FINAL . 2b) ☐ This actio			
3) An election was made by the applicant in response to		ement set forth dur	ing the interview on
; the restriction requirement and election have			ing the interview on
4) Since this application is in condition for allowance ex			to the merits is
closed in accordance with the practice under Ex par			
	in deals of contract	111194 505 3	
Disposition of Claims*			
 5) Claim(s) 1-5 is/are pending in the application. 5a) Of the above claim(s) is/are withdrawn fro 	m consideration		
6) Claim(s) is/are allowed.	iii consideration.		
7) Solaim(s) 1-5 is/are rejected.			
8) Claim(s) is/are objected to.			
9) Claim(s) are subject to restriction and/or elec	tion requirement		
* If any claims have been determined <u>allowable</u> , you may be eligible	And the second s	ent Prosecution Hig	hway program at a
participating intellectual property office for the corresponding applicat		rolls, from other a stage of the	may program as a
http://www.uspto.gov/patents/init_events/pph/index.jsp or send an inc			
Application Papers			
10) The specification is objected to by the Examiner.11) The drawing(s) filed on is/are: a) accepted	as b\C chicated to	ou the Everniner	
Applicant may not request that any objection to the drawing			5/2/
Replacement drawing sheet(s) including the correction is			
	required if the drawingt	s) is objected to. Set	37 O(1) 1, 12 ((d))
Priority under 35 U.S.C. § 119			
12) Acknowledgment is made of a claim for foreign priori	ty under 35 U.S.C. §	119(a)-(d) or (f).	
Certified copies:			
a) All b) Some** c) None of the:	arthur and a section of		
1. Certified copies of the priority documents hav			
2. Certified copies of the priority documents hav			The state of the s
Copies of the certified copies of the priority do		received in this Na	ational Stage
application from the International Bureau (PC			
** See the attached detailed Office action for a list of the certified cop	ies not received,		
Attachment(s)			
1) Notice of References Cited (PTO-892)	Paper Nots	Summary (PTO-413)	
Information Disclosure Statement(s) (PTO/SB/08a and/or PTO/SB/08b Paper No(s)/Mail Date	4) Other:		

U.S. Patent and Trademark Office PTOL-326 (Rev. 11-13)

L-326 (Rev. 11-13) Office Action Summary

Part of Paper No./Mail Date 20160930

Application/Control Number: 14/922,344 Page 2

Art Unit: 2641

DETAILED ACTION

The present application is being examined under the pre-AIA first to invent provisions.

This Office Action is in response to Applicant Remarks filed on 08/08/2016.

Claims1-4 are amended.

Double Patenting

The nonstatutory double patenting rejection is based on a judicially created doctrine grounded in public policy (a policy reflected in the statute) so as to prevent the unjustified or improper timewise extension of the "right to exclude" granted by a patent and to prevent possible harassment by multiple assignees. A nonstatutory obviousness-type double patenting rejection is appropriate where the conflicting claims are not identical, but at least one examined application claim is not patentably distinct from the reference claim(s) because the examined application claim is either anticipated by, or would have been obvious over, the reference claim(s). See, e.g., *In re Berg.* 140 F.3d 1428, 46 USPQ2d 1226 (Fed. Cir. 1998); *In re Goodman*, 11 F.3d 1046, 29 USPQ2d 2010 (Fed. Cir. 1993); *In re Longi*, 759 F.2d 887, 225 USPQ 645 (Fed. Cir. 1985); *In re Van Ornum*, 686 F.2d 937, 214 USPQ 761 (CCPA 1982); *In re Vogel*, 422 F.2d 438, 164 USPQ 619 (CCPA 1970); and *In re Thorington*, 418 F.2d 528, 163 USPQ 644 (CCPA 1969).

A timely filed terminal disclaimer in compliance with 37 CFR 1.321(c) or 1.321(d) may be used to overcome an actual or provisional rejection based on a nonstatutory double patenting ground provided the conflicting application or patent either is shown to be commonly owned with this application, or claims an invention made as a result of activities undertaken within the scope of a joint research agreement.

Effective January 1, 1994, a registered attorney or agent of record may sign a terminal disclaimer. A terminal disclaimer signed by the assignee must fully comply with 37 CFR 3.73(b).

Claim 1 are rejected on the ground of nonstatutory obviousness-type double patenting as being unpatentable over claims 1 and 11 of US Patent 9,204,268 B2; over claims 1, 8, 24, 39 and 53 of US Patent 8,744,407 B2; over claims 1, 10 and 17 of US

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Patent 7,729,688 B2 and over claims 1, 2, 7 and 9 of US Patent 7, 116,976 B2 Although the conflicting claims are not identical, they are not patentably distinct from each other because claim 1 limitation are found in claims 1 and 11 of US Patent 9,204,268 B2; claims 1, 8, 24, 39 and 53 of US Patent 8,744,407 B2; claims 1, 10 and 17 of US Patent 7,729,688 B2 with obvious wording variation such as they all drawn to receiving the message conveyed from the first device; identifying an identity of the person trying to electronically convey the message; identifying contact information of the person trying to electronically convey the message.

It is important to note that claimed features recited in claims 1 and 11 of US

Patent 9,204,268 B2; claims 1, 8, 24, 39 and 53 of US Patent 8,744,407 B2; claims 1,

10 and 17 of US Patent 7,729,688 B2 and claims 1, 2, 7 and 9 of US Patent 7, 116,976

B2 are more specific than claimed features recited in claim 1 of the instant application.

Hence, the scope of claims of present application is now broader than US Patent

9,204,268 B2; US Patent 8,744,407 B2; US Patent 7,729,688 B2.

Many decisions support the fact that a broad or generic claim is obvious from a specific claim, i.e., an obvious variation. See In re Van Ornum and Stang, 214 USPQ 761 (CCPA 1982); In re Goodman (CA FC) 29 USPQ2d 2010 (12/3/1993); In re Vogel and Vogel; 164 USPQ 619 (CCPA 1970); In re Berg (CA FC) 46 USPQ2d 1226 (3/30/1998); Eli Lilly and Co. v. Barr Laboratories Inc., 58 USPQ2d 1865 (CA FC 2001). It is well settled that omission of an element and its function in a combination is an obvious expedient if the remaining elements perform the same functions as before.

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This notion is supported by In re KARLSON, 136 USPQ 184 (1963); In re Nelson, 95 USPQ 82 (CCPA 1952); and In re Eliot, 25 USPQ 111 (CCPA 1935).

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KIET DOAN whose telephone number is (571)272-7863. The examiner can normally be reached on 9-5.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Charles Appiah can be reached on 571-272-7904. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/KIET DOAN/ Primary Examiner, Art Unit 2641

Search Notes

Application/Control No.	Applicant(s)/Patent Under Reexamination
14922344	CHEUNG ET AL.
Examiner	Art Unit
KIET DOAN	2641

CPC- SEARCHED					
Symbol	Date	Examiner			
Leach as	4/25/2016				
H04M1/64		KD			
G06Q10/109		KD			

CPC COMBINATION SET	S - SEARCHED	
Symbol	Date	Examiner

Class	Subclass	Date	Examiner
		4/25/2016	
455	445		KD
	463		KD
	411		KD
	412.1		KD
	412.2		KD
	466		KD
370	495		KD
	276		KD
	286		KD
	259		KD
	468		KD
_	426		KD
455	414		KD
		9/30/2016	
	TD rejection		KD

SEARCH NOTES							
Search Notes	Date	Examiner					
	4/05/0040						
	4/25/2016						

Search Notes	Date	Examiner
Eats search		KD
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text\$3 near2 voice\$1 and @ad<"20031010"		KD
(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) with (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice		KD
(H04N21/458 OR G06Q10/109 OR G06Q10/1093 OR G06Q50/01 OR H04L2012/6481 OR H04L12/581 OR H04M1/663 OR H04M7/0033 OR H04M2203/2072 OR H04M1/64 OR H04M1/72513 OR H04M1/72566 OR H04M3/432 OR H04M3/565).CPC.	-	KD
(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice		KD
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text)		KD
	9/30/2016	
TD rejection		KD

INTERFERENCE SEARCH						
US Class/ CPC Symbol	US Subclass / CPC Group	Date	Examiner			
		4/25/2016				
709	228		KD			

Index of Claims	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

Y 1	Rejected	- 1	Can	celled	N	Non-Elected	A	Appeal	
=	Allowed	÷	Rest	tricted	cted I Interferen		0	Objected	
Claims	renumbered	in the same	order as pre	esented by app	licant	□ СРА	☐ T.D.	☐ R.1.47	
CI	2222								
CL	AIM					DATE			
Final	Original	04/23/2016	09/30/2016			DATE			
		04/23/2016	09/30/2016			DATE			

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Doc code: RCEX
Doc description: Request for Continued Examination (RCE)

PTO/SB/30EFS (07-09)

Request for Continued Examination (RCE)

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

	REG	QUESTFO		ED EXAMINATION TO SELECTION ENDING TO SERVICE COMPANY OF THE PROPERTY OF THE P	N(RCE)TRANSM -Web)	ITTAL	
Application Number	14922344	Filing Date	2016-10-07	Docket Number (if applicable)	IPVMCP02C3	Art Unit	2641
First Named Inventor	KWOK WAI CH	HEUNG		Examiner Name	DOAN, KIET M.		
Request for C	ontinued Exami	nation (RCE)	practice under 37		above-identified applioply to any utility or plan WWW,USPTO.GOV		1 prior to June
		- 3	SUBMISSION RE	EQUIRED UNDER 37	CFR 1.114		
in which they	were filed unless	s applicant in		If applicant does not wi	nents enclosed with the sh to have any previous		
	y submitted. If a on even if this bo			g, any amendments file	d after the final Office a	ction may be cor	nsidered as a
☐ Co	nsider the argur	ments in the	Appeal Brief or Rep	oly Brief previously filed	on		
Ott	ner						
Enclosed							
⊠ An	nendment/Reply	Ř					
☐ Info	ormation Disclos		ent (IDS)				
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Aff		sure Stateme	ent (IDS)				
Aff	idavit(s)/ Declara	sure Stateme		ISCELLANEOUS			
☐ Aff	her on of action on t	sure Stateme ation(s)	M entified application	Care Program of	CFR 1_103(c) for a peri quired)	ad of months	
☐ Aff	her on of action on t	sure Stateme ation(s)	M entified application	is requested under 37		ad of months	
☐ Aff	her on of action on t	sure Stateme ation(s)	M entified application	is requested under 37		ad of months	
Suspensi (Period of The RCI	her on of action on to suspension sh	ation(s) the above-ide	M entified application ed 3 months; Fee u	is requested under 37 ander 37 CFR 1.17(i) re	quired)		
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Doc code: RCEX

PTO/SB/30EFS (07-09)

Doc description: Request for Continued Examination (RCE)

Approved for use through 07/31/2012, OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Signature of Registered U.S. Patent Practitioner						
Signature	Peter P. Tong/	Date (YYYY-MM-DD) 2017-0				
Name	Peter P. Tong	Registration Number 3575				

This collection of information is required by 37 CFR 1.114. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information
 Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C. 552a). Records from this system of records may be disclosed to the
 Department of Justice to determine whether the Freedom of Information Act requires disclosure of these records.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a
 request involving an individual, to whom the record pertains, when the individual has requested assistance from the
 Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspections or an issued patent.
 - A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

Electronic Pat	ent App	lication Fee	e Transmit	tal	
Application Number:	149	22344			
Filing Date:	26-Oct-2015				
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION				
First Named Inventor/Applicant Name:	Kwok Wai Cheung				
Filer:	Pete	er P. Tong/Angela	Nijim		
Attorney Docket Number:	IPVI	MCP02C3			
Filed as Small Entity	7.5				
Filing Fees for Utility under 35 USC 111(a)					
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Basic Filing:	-				
Pages:					
Claims:					
Miscellaneous-Filing:					
Petition:					
Patent-Appeals-and-Interference:					
Post-Allowance-and-Post-Issuance:					
Extension-of-Time:					

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
RCE-1st Request	2801	13.	600	600

Electronic A	cknowledgement Receipt
EFS ID:	28015679
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong/Angela Nijim
Filer Authorized By:	Peter P. Tong
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	09-JAN-2017
Filing Date:	26-OCT-2015
Time Stamp:	20:42:39
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	CARD
Payment was successfully received in RAM	\$600
RAM confirmation Number	011017INTEFSW20444400
Deposit Account	503874
Authorized User	Angela Nijim

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: 37 CFR 1.21 (Miscellaneous fees and charges)

File Listing	g:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.	
			18706			
1.	Miscellaneous Incoming Letter	IPCMCP02C3_AmdBTrans_1-9- 17.pdf	p5030561382c152dup733dc35939613763	по	1	
Warnings:						
Information:						
			40468			
2	Response After Final Action	IPVMCP02C3_AmdB_AsFiled_1 -9-17.pdf	ed2eed@Bareer777360c@baden0d0f67bdaSan Ttb0	no	7	
Warnings:						
Information:						
			697613			
3	Request for Continued Examination (RCE)	IPVMCP02C3_RCE_1-9-17.pdf	222541.6131223220c667696a0ad3o12001 f6el9	na	3	
Warnings:						
Information:			-			
			30861			
4	Fee Worksheet (SB06)	fee-info.pdf	 	no	2	
Warnings:						

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.; IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE MULTIPLE MODES OF

COMMUNICATION

AMENDMENT B TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	10	MINUS	20	00	x 40 =	x 80 =
Independent Claims	2	MINUS	3	00	x 210 =	× 420 =
Multiple Depe	ndent Claim Pr	esent and	Fee Not Previo	usly Paid	\$	\$
				Total	\$0.00	\$

	Applicant(s) hereby petition for a month extension(s) of time to respond to the
	aforementioned Office Action.
\boxtimes	Applicant(s) believe that no (additional) Extension of Time is required; however, if it is
	determined that such an extension is required, Applicant(s) hereby petition that such an extension
	be granted and authorize the Commissioner to charge the required fees for an Extension of Time
	under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
\boxtimes	Any fees due are being paid electronically herewith.
\boxtimes	Please charge any additional fees required to facilitate filing the enclosed response, to Deposit
-	Account No. 50-3874 (Order No. IPVMCP02C3)

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF

COMMUNICATION

CERTIFICATE OF ELECTRONIC FILING

I hereby certify that this correspondence is being transmitted electronically to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 9, 2017.

/Angela D. Nijim/ Printed Name: _ Angela D. Nijim

AMENDMENT B

Mail Stop Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action dated October 7, 2016, please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.

(Appln. No. 14/922,344 Docket No. IPVMCP02C3

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently amended) An article for managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically convey the message;

determining whether the user is available to receive the message;

sending information to the <u>first</u> device <u>of the person</u> as to the availability of the user to receive the message; and

setting a process to electronically convey the message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person,

wherein even when the process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person to prevent the person from contacting the device of the user through the contact information, without via the server.

(Previously presented) An article as recited in claim 1,

wherein the message is conveyed from the device of the person based on Internet protocol, wherein the process allows the user to receive the message via an access identifier of the user,

wherein the process allows the message to be conveyed from the device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

3. (Cancelled)

- 4. (Previously presented) An article as recited in claim 1, wherein the process includes presenting at the device of the user, the identity of the person.
- (Original) An article as recited in claim 1 wherein the process includes determining a reply to the message in view of the current status of the user.
- 6. (New) An article for managing communication of a user, in view of a person trying to electronically deliver and present a message to a device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically deliver and present the message;

determining information regarding the availability of the user to receive the message;

sending to the device of the person, the information regarding the availability of the user to receive the message; and

setting a process to electronically deliver and present the message from the device of the person to the device of the user through contact

information of the device of the user, using one or more rules, based on at least an access priority associated with the person,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person, and the message is delivered from the device of the person at least based on Internet protocol,

wherein the process allows the message to be delivered from the device of the person via a selected mode of communication from a plurality of different modes of communication, and

wherein the plurality of different modes of communication include at least text message and voice call.

- (New) An article as recited in claim 6, wherein the message from the device of the person is a text message.
- 8. (New) An article as recited in claim 6, wherein the contact information of the device of the user is a phone number of the user.
- 9. (New) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on a previously-established communication preference.
- 10. (New) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on an activity of the user.
- 11. (New) An article as recited in claim 6,

wherein the process to electronically deliver and present the message from the device of the person to the device of the user also depends on a contact information of the device of the person, and wherein even when the process involves delivering and presenting the message to the device of the user, the contact information of the device of the person is not provided to the device of the user.

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REMARKS

Applicants previously presented claims 1 through 5 for examination. In the above-identified Office Action, the Examiner has rejected all the claims. By this amendment, Applicants have amended claim 1 to further clarify the subject matter regarded as the invention, cancelled claim 3 without prejudice or disclaimer of the embodiments defined therein, and have added claims 6-11. Accordingly, claims 1, 2, and 4-11 are pending. Applicants respectfully request that the Examiner reconsider the application in light of the amendments and the remarks expressed herein.

Double patenting

Claim 1 was rejected on the ground of nonstatutory obviousness-type double patenting as being unpatentable over claims 1 and 11 of U.S. Patent No. 9,204,268; over claims 1, 8, 24, 39 and 53 of US Patent 8,744,407; over claims 1, 10 and 17 of US 7,729,688 B2; and over claims 1, 2, 7 and 9 of US Patent 7,116,976. Applicants respectfully disagree. Particularly, claim 1 should not be rejected on the ground of nonstatutory obviousness-type double patenting as being unpatentable over claims 1, 2, 7 and 9 of US Patent 7,116,976. However, to expedite prosecution, Applicants have submitted a terminal disclaimer based on US Patent 9,204,268; US Patent 8,744,407; and US 7,729,688, to obviate the rejection. Accordingly, it is respectfully requested that the Examiner reconsider and withdraw the rejection on the ground of double patenting.

Applicants further note that the Office Action makes a number of other assertions against Applicants' claimed invention, such as certain limitations are found in certain claims, and certain limitations are being more specific than certain claimed features. It should not be concluded that Applicants agree with or acquiesce to the Office Action's stated position on these matters, even if Applicants do not address the Office Action's stated position directly. Rather, in general, Applicants do not agree with the Office Action's stated positions regarding these issues. However, since it is believed that Applicants' position stated above

PATENT

overcomes the Office Action's rejections, at this time Applicants do not feel the need to address the Office Action's other stated positions beyond the position addressed above. Nonetheless, Applicants reserve the right to address such

positions of the Office Action at a later time.

Summary

In view of the foregoing, it is respectfully requested that all outstanding rejections be reconsidered and withdrawn. Reconsideration of the application and an early Notice of Allowance is earnestly solicited. If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is

respectfully requested to contact the undersigned representative at the telephone

number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102

By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

Doc Code: DIST.E.FILE Document Description: Electron	nic Terminal Disclaimer - Filed	PTO/SB/26 U.S. Patent and Trademark Office Department of Commerce
Electronic Petition Request	TERMINAL DISCLAIMER TO "PRIOR" PATENT	OBVIATE A DOUBLE PATENTING REJECTION OVER A
Application Number	14922344	
Filing Date	26-Oct-2015	
First Named Inventor	Kwok Cheung	
Attorney Docket Number	IPVMCP02C3	
Title of Invention	SYSTEMS AND PROCESSES	TO MANAGE MULTIPLE MODES OF COMMUNICATION
Office Action	does not obviate requirement for claimer is not being used for a Joir	response under 37 CFR 1.111 to outstanding It Research Agreement.
Owner		Percent Interest
lpVenture, Inc.		100%
	n of any patent granted on the ins	tant application which would extend beyond the expiration
9204268		
8744407		
7770699		

7729688

as the term of said prior patent is presently shortened by any terminal disclaimer. The owner hereby agrees that any patent so granted on the instant application shall be enforceable only for and during such period that it and the prior patent are commonly owned. This agreement runs with any patent granted on the instant application and is binding upon the grantee, its successors or assigns.

In making the above disclaimer, the owner does not disclaim the terminal part of the term of any patent granted on the instant application that would extend to the expiration date of the full statutory term of the prior patent, "as the term of said prior patent is presently shortened by any terminal disclaimer," in the event that said prior patent later:

- expires for failure to pay a maintenance fee;
- is held unenforceable;
- is found invalid by a court of competent jurisdiction;
- is statutorily disclaimed in whole or terminally disclaimed under 37 CFR 1.321;
- has all claims canceled by a reexamination certificate;
- is in any manner terminated prior to the expiration of its full statutory term as presently shortened by any terminal disclaimer.

•	Terminal disclaimer fo	ee under 37 CFR 1.20(d) is included with Electronic Terminal Disclaimer request.
0		e with 37 CFR 1.4(d)(4), that the terminal disclaimer fee under 37 CFR 1.20(d) inal disclaimer has already been paid in the above-identified application.
Арр	licant claims the follow	ing fee status:
•	Small Entity	
0	Micro Entity	
0	Regular Undiscounted	i e
belie the l	ef are believed to be tru like so made are punish	rements made herein of my own knowledge are true and that all statements made on information and e; and further that these statements were made with the knowledge that willful false statements and able by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and nents may jeopardize the validity of the application or any patent issued thereon.
		DMPLETED BY THE SIGNATORY OR SIGNATORIES h 37 CFR 1.4(d)(4) that I am:
•	An attorney or agent r this application	egistered to practice before the Patent and Trademark Office who is of record in
	Registration Number	35757
0	A sole inventor	
0	A joint inventor; I cert power of attorney in t	ify that I am authorized to sign this submission on behalf of all of the inventors as evidenced by the he application
0	A joint inventor; all of	whom are signing this request
Sig	nature	/Peter P. Tong/
Na	me	Peter P. Tong

^{*}Statement under 37 CFR 3.73(b) is required if terminal disclaimer is signed by the assignee (owner). Form PTO/SB/96 may be used for making this certification. See MPEP § 324.

Electronic Pat	ent App	lication Fee	Transmit	tal	
Application Number:	149	22344			
Filing Date:	26-1	26-Oct-2015			
Title of Invention:		TEMS AND PROCE	SSES TO MANAG	E MÜLTIPLE MOD	ES OF
First Named Inventor/Applicant Name:	Kwe	ok Wai Cheung			
Filer:	Pet	er P. Tong			
Attorney Docket Number:	IPV	MCP02C3			
Filed as Small Entity					
Filing Fees for Utility under 35 USC 111(a)					
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Basic Filing:	-				
STATUTORY OR TERMINAL DISCLAIMER		2814	j	160	160
Pages:					
Claims:					
Miscellaneous-Filing:					
Petition:					
Patent-Appeals-and-Interference:					
Post-Allowance-and-Post-Issuance:					

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Extension-of-Time:				
Miscellaneous:				

Doc Code: DISQ.E.FILE Document Description: Electronic Terminal Disclaimer – Approved
Application No.: 14922344
Filing Date: 26-Oct-2015
Applicant/Patent under Reexamination: Cheung
Electronic Terminal Disclaimer filed on January 9, 2017
This patent is subject to a terminal disclaimer
DISAPPROVED
Approved/Disapproved by: Electronic Terminal Disclaimer automatically approved by EFS-Web
U.S. Patent and Trademark Office

Electronic A	cknowledgement Receipt
EFS ID:	28015643
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION
First Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	09-JAN-2017
Filing Date:	26-OCT-2015
Time Stamp:	20:50:25
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	CARD
Payment was successfully received in RAM	\$160
RAM confirmation Number	011017INTEFSW20502300
Deposit Account	503874
Authorized User	Angela Nijim

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: 37 CFR 1.21 (Miscellaneous fees and charges)

File Listing					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.
			33877	-1	-
1	Electronic Terminal Disclaimer-Filed	eTerminal-Disclaimer.pdf	41022a56;5c96bb)589c556299287dctc4) 70014	no	2
Warnings:	Į.				
Information:					
			30674		
2	Fee Worksheet (SB06)	fee-info.pdf	\$2,960cm358392616329121654cs21161660	no	2
Warnings:	-				
Information:					

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

PTO/SBI06 (09 11)
Approved to: use through 1/31/2014, OMB 0651-0332
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE to a collection of information unless it displays a valid OMB control number.

	FOR IASIC FEE		(Column 1	APPLICA	ATION AS FILED – PA		LARGE	SMALL MICH
	ASIC FEE			()	(Column 2)			
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(37 CFR 1.16(k), (I), or (m	0	N/A	_	N/A	N/A	-	
	37 CFR 1.16(o), (p), or (q)	N/A		N/A	N/A		
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(3)	PPLICATION SIZE FE 7 CFR 1.16(s))	of pa for sr fracti CFR	per, the a nall entity on thereo 1.16(s).	application size for y) for each addition of See 35 U.S.C.	gs exceed 100 sheets ee due is \$310 (\$155 onal 50 sheets or 41(a)(1)(G) and 37			
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ш	01/09/2017	CLAIMS REMAINING AFTER MENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	HATE (\$	i)	ADDITIONAL FEE (\$)
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	FIRST PRESENTAT	ION OF MULTIP	LE DEPEN	DENT CLAIM (37 CFF	T 16(j)			

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspio.gov

NOTICE OF ALLOWANCE AND FEE(S) DUE

34071 7590 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022

02/14/2017

EXAMINER DOAN, KIET M PAPER NUMBER ART UNIT 2641

DATE MAILED: 02/14/2017

14/922 344	10/26/2015	Kwok Wai Cheung	TPVMCP02C3	9763
APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.

TITLE OF INVENTION: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

APPLN. TYPE	ENTITY STATUS	ISSUE FEB DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	SMALL.	\$480	\$0	SO	\$480	05/15/2017

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the ENTITY STATUS shown above. If the ENTITY STATUS is shown as SMALL or MICRO, verify whether entitlement to that entity status still applies.

If the ENTITY STATUS is the same as shown above, pay the TOTAL FEE(S) DUE shown above.

If the ENTITY STATUS is changed from that shown above, on PART B - FEE(S) TRANSMITTAL, complete section number 5 titled "Change in Entity Status (from status indicated above)".

For purposes of this notice, small entity fees are 1/2 the amount of undiscounted fees, and micro entity fees are 1/2 the amount of small entity fees,

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

Page 1 of 3

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Stop ISSUE FEE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for

(Signate	maintenance fee notifica	ations. DENCE ADDRESS (Note: Use Block	ck I for any change of address)	Feet	s) Transmittal, This	certificate cannot be used t	or domestic mailings of the for any other accompanying ent or formal drawing, must
APPLICATION NO. FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. CONFIRMATION NO. 147922.344 10202/0215 Kwock Wait Cheung IPVMCTO2C3 9763 TITLE OF INVENTION: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION APPLY. TYPE. ENTITY STATUS INSUE FEB. DUE: PIRELCATION SPEED DUE: PROV. PAD INSUE-FEE: TOTAL FEE/SIDUE DATE DUE: nonprovisional SMALL 5480 SO SO \$480 05/15/2017 EXAMINER ACT UNIT CLASS-SUBCLASS DOAN, KIET M 2641 4455-4109 Change of correspondence address or indication of Teve Address' (37 CH) PROV. DATE of the page, list (17 The Address' indication for Fee Address' indication for the patient. If an assignce is identified below, no astigneed as will appear on the patient. If an assignce is identified below, no astigneed as will appear on the patient. If an assignce is identified below, the document has been filed recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment. (B) RESIDENCE: (CITY and STATE OR COUNTRY) Please check the appropriate assignee category or categories (will not be printed on the patient): I individual I corporation or other private group entity I dovernment. In the Address' in the Patien	IPVENTURE, 5150 EL CAMI	INC.	2017	I her State addr trans	eby certify that this	Fee(s) Transmittal is being	e denosited with the United
APPLICATION NO. FILING DATE FIRST NAMED INVENTOR. ATTORNEY DOCKET NO. CONFIRMATION NO. 14A922,344 10726/2015 Kwok Wai Cheung IPVMCPQC3 9763 TITLE OF INVENTION: SYSTEMS AND PROCESSIS TO MANAGE MULTIPLE MODES OF COMMUNICATION APPLA. TYPE ENTITY STATUS ISSUE-FEE DLE PUBLICATION PEE DUE PREV. PAID ISSUE-FEE TOTAL FEESO DUE DATE DUE nonprovisional SMALL \$480 SO \$0 \$0 \$480 05/15/2017 EXAMINER ART UNIT CLASS-SUBCLASS DOAN, KIEFT AS A CONSEQUENCE and Address '37 CTE A LOGAL AND A CONSEQUENCE AND A CONSEQUENCE AND A CONSEQUENCE OF CONSEQUENCE AND A CO	The state of the s	A 94022		1			(Depositor's name)
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□ Issue Fee □ Publication Fee (No small entity discount permitted) □ Advance Order - # of Copies □ The director is hereby authorized to charge the required fee(s), any deficiency, or credits any overpayment, to Deposit Account Number (enclose an extra copy of this form) 5. Change in Entity Status (from status indicated above) □ Applicant certifying micro entity status. See 37 CFR 1.29 □ Applicant asserting small entity status. See 37 CFR 1.27 □ Applicant changing to regular undiscounted fee status. □ Applicant changing to regular undiscounted fee status. NOTE: This form must be signed in accordance with 37 CFR 1.31 and 1.33. See 37 CFR 1.4 for signature requirements and certifications. Date A check is enclosed. □ Payment by credit card. Form PTO-2038 is attached. □ Payment by credit card. Form PTO-2038 is attac	PLEASE NOTE: Un recordation as set fort (A) NAME OF ASSI	tless an assignee is identif th in 37 CFR 3.11. Compl IGNEE	ied below, no assignee etion of this form is NO	data will appear on the pa T a substitute for filing an a (B) RESIDENCE: (CITY	itent. If an assigned issignment. and STATE OR CO	OUNTRY)	
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UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.nsplo.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO		
14/922.344	10/26/2015	Kwok Wai Cheung	IPVMCP02C3 9763			
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Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(Applications filed on or after May 29, 2000)

The Office has discontinued providing a Patent Term Adjustment (PTA) calculation with the Notice of Allowance.

Section 1(h)(2) of the AIA Technical Corrections Act amended 35 U.S.C. 154(b)(3)(B)(i) to eliminate the requirement that the Office provide a patent term adjustment determination with the notice of allowance. See Revisions to Patent Term Adjustment, 78 Fed. Reg. 19416, 19417 (Apr. 1, 2013). Therefore, the Office is no longer providing an initial patent term adjustment determination with the notice of allowance. The Office will continue to provide a patent term adjustment determination with the Issue Notification Letter that is mailed to applicant approximately three weeks prior to the issue date of the patent, and will include the patent term adjustment on the patent. Any request for reconsideration of the patent term adjustment determination (or reinstatement of patent term adjustment) should follow the process outlined in 37 CFR 1.705.

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

OMB Clearance and PRA Burden Statement for PTOL-85 Part B

The Paperwork Reduction Act (PRA) of 1995 requires Federal agencies to obtain Office of Management and Budget approval before requesting most types of information from the public. When OMB approves an agency request to collect information from the public, OMB (i) provides a valid OMB Control Number and expiration date for the agency to display on the instrument that will be used to collect the information and (ii) requires the agency to inform the public about the OMB Control Number's legal significance in accordance with 5 CFR 1320.5(b).

The information collected by PTOL-85 Part B is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450. Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that; (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether disclosure of these records is required by the Freedom of Information Act.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

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Notice of Allowability

U.S. Patent and Trademark Office PTOL-37 (Rev. 08-13) 20170211

Part of Paper No./Mail Date

Application/Control Number: 14/922,344

Art Unit: 2641

The present application is being examined under the pre-AIA first to invent provisions.

DETAILED ACTION

Continued Examination Under 37 CFR 1.114

A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on 01/09/2017 has been entered.

Information Disclosure Statement

The information disclosure statement (IDS) submitted on 08/08/2016. The submission is in compliance with the provisions of 37 CFR 1.97. Accordingly, the information disclosure statement is being considered by the examiner.

Allowable Subject Matter

The following is an examiner's statement of reasons for allowance:

Claims 1-2 and 4-11 are allowance according to Applicant Remarks filed on 08/08/2016 and Terminal Disclaimer filed on 01/09/2017.

Page 2

Application/Control Number: 14/922,344 Page 3

Art Unit: 2641

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KIET DOAN whose telephone number is (571)272-7863. The examiner can normally be reached on 9-5.

Examiner interviews are available via telephone, in-person, and video conferencing using a USPTO supplied web-based collaboration tool. To schedule an interview, applicant is encouraged to use the USPTO Automated Interview Request (AIR) at http://www.uspto.gov/interviewpractice.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Charles Appiah can be reached on 571-272-7904. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Application/Control Number: 14/922,344 Page 4

Art Unit: 2641

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/KIET DOAN/ Primary Examiner, Art Unit 2641

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

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NONE (Assistant Examiner)	(Date)	Total Claim	ns Allowed:
/KIET DOAN/ Primary Examiner Art Unit 2641	02/13/2017	O.G. Print Claim(s)	O.G. Print Figure
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U.S. Patent and Trademark Office

Part of Paper No. 20170211

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

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U.S. Patent and Trademark Office

Part of Paper No. 20170211

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
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U.S. Patent and Trademark Office

Part of Paper No. 20170211

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	14/922.344	
Information Disclosure	Applicant	Cheung et al.	
Statement By Applicant	Filing Date	October 26, 2015	
	Group	2641	
(Use Several Sheets if Necessary)		Page 1 of 1	

U.S. Patent Documents

			U.S.	. Patent D	ocuments				
Examiner Initial	No.	Patent No.		Date	Patentee		Class	Sub-class	Filing Date
	1.	2001/001	4611 A1	Aug-01	Dufort				
	2.	2003/006	5779 A1	Apr-03	Malik				
	3.	9,20	4,268 B2	Dec-15	Cheung et al.				
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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	13	"9204268".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 20:57
L2	78	["20010011014" "20010028709" "20010031633" "20020067806" "20020073207" "20020094067" "20020142756" "20030039339" "20030041048" "20030112948" "2003015854" "20030112948" "20030129968" "20030191676" "20030191814" "20030232629" "20040024882" "20040072585" "20040122979" "20040203919" "20050027385" "20050037785" "20050071253" "20050107130" "20050136955" "20050191994" "20050136955" "20050273327" "2006003803" "20060239419" "20060259565" "20060276210" "20060288099" "20070047522" "20100205272" "20110151852" "20140256293" "5425516" "5548636" "5758079" "5828731" "5930700" "5970388" "6119022" "6327628" "6636888" "6665534" "6788766" "6801793" "6816578" "6819757" "6819945" "6978136" "7010288" "7010332" "7027842" "7043261" "7072452" "7085253" "7107010" "7110963" "7111044" "7116976" "7188073" "7224775" "7376434" "7403972" "7729688" "7792552" "7890128" "8112104" "8280419" "8737978").PN.	US-PGPUB; USPAT; USOCR		OFF.	2017/02/11
L7	35	(identif\$3 id) near6 caller and convey with message\$1 and caller with priority	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 22:44
L8	1	(identif\$3 id) near6 caller and convey with message\$1 and caller with priority and hidden with (id identif\$3 user caller)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO;	OR	OFF	2017/02/11 22:46

			DERWENT; IBM_TDB			
L9	1	(identif\$3 id) near6 caller and convey with message\$1 and caller with priority and hidden	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 22:48
L10	19	(identif\$3 id) near6 caller and caller with priority and hidden with message\$1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 22:50
L11	1	(identif\$3 id) near6 caller and caller with priority and hidden with message\$1.clm.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 22:50
L12	19	(identif\$3 id) with caller and caller with priority and hidden with message\$1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; (BM_TDB)	OR	OFF	2017/02/11 22:55
L13	19	(identif\$3 id verif\$3 detect\$3) with caller and caller with priority and hidden with message\$1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 22:56
L14	165	(identif\$3 id verif\$3 detect\$3) with caller and caller and priority and hidden with message\$1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 22:57
L15	3	(identif\$3 id verif\$3 detect\$3) with caller and caller and priority and hidden with message\$1.clm.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 22:58
S1	3	"20150163056"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2017/02/11 15:11

EAST Search History (Interference)

EAST Search History

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S. V. G. J. S. S.	Application/Control No.	Applicant(s)/Patent Under Reexamination
Index of Claims	14922344	CHEUNG ET AL.
	Examiner	Art Unit
	KIET DOAN	2641

1	Rejected		Can	celled	N	Non-Elected	Α	Appeal
=	Allowed	-	Res	tricted	t.	Interference	0	Objected
☐ Claims	renumbered	in the same	order as pr	esented by app	licant	□ СРА	⊠ T.D.	☐ R.1.47
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Final	Original	04/23/2016	09/30/2016	02/12/2017		11		
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Search Notes

Application/Control No.	Applicant(s)/Patent Under Reexamination
14922344	CHEUNG ET AL.
Examiner	Art Unit
KIET DOAN	2641

CPC- SEAR	CHED	
Symbol	Date	Examiner
	4/25/2016	
H04M1/64		KD
G06Q10/109		KD

CPC COMBINATION SET	S - SEARCHED	
Symbol	Date	Examiner

Class	Subclass	Date	Examiner
		4/25/2016	
455	445		KD
	463		KD
	411		KD
	412.1		KD
	412.2		KD
	466		KD
370	495		KD
	276		KD
	286		KD
	259		KD
	468		KD
	426		KD
455	414		KD
		9/30/2016	
	TD rejection		KD
		2/11/2017	
709	224	1	KD
	update search		

	SEARCH	NOTES	

U.S. Patent and Trademark Office

Search Notes	Date	Examiner
	4/25/2016	
Inventor search		KD
Eats search		KD
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text\$3 near2 voice\$1 and @ad<"20031010"		KD
(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) with (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice		KD
(H04N21/458 OR G06Q10/109 OR G06Q10/1093 OR G06Q50/01 OR H04L2012/6481 OR H04L12/581 OR H04M1/663 OR H04M7/0033 OR H04M2203/2072 OR H04M1/64 OR H04M1/72513 OR H04M1/72566 OR H04M3/432 OR H04M3/565).CPC.		KD
(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice		KD
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text)		KD
	9/30/2016	
TD rejection		KD
	2/11/2017	
(identif\$3 id) with caller and caller with priority and hidden with message\$1		KD
(identif\$3 id verif\$3 detect\$3) with caller and caller and priority and hidden with message\$1		
update search		

	INTERFERENCE SEARC	ЭН	
US Class/ CPC Symbol	US Subclass / CPC Group	Date	Examiner
		4/25/2016	
709	228		KD

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Doc code: RCEX
Doc description: Request for Continued Examination (RCE)

PTO/SB/30EFS (07-09)

Request for Continued Examination (RCE)

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

	REC	QUEST FO		ED EXAMINATION TO THE PROPERTY OF THE PROPERTY	N(RCE)TRANSN -Web)	IITTAL	
Application Number	14922344	Filing Date	2015-10-26	Docket Number (if applicable)	IPVMCP02C3	Art Unit	2641
First Named Inventor	KWOK WAI CH	HEUNG		Examiner Name	DOAN, KIET M.		
Request for C	ontinued Exami	nation (RCE)	practice under 37		above-identified appli pply to any utility or plar WWW,USPTO.GOV		1 prior to June
		- 3	SUBMISSION RE	QUIRED UNDER 37	7 CFR 1.114		
in which they	were filed unless	s applicant in		If applicant does not wi	nents enclosed with the ish to have any previous		
☐ Co	ner	nents in the	Appeal Brief or Rep	oly Brief previously filed	l on		
	idavit(s)/ Declar	ation(s)					
			М	ISCELLANEOUS			
				is requested under 37 inder 37 CFR 1.17(i) re	CFR 1.103(c) for a peri quired)	ad of months	
Other							
				FEES			
The Dire	ctor is hereby a			CFR 1.114 when the F ayment of fees, or cred	RCE is filed, lit any overpayments, to	6.1	
		SIGNATU	RE OF APPLICA	NT, ATTORNEY, OF	R AGENT REQUIRED)	
X Patent	Practitioner Sig	nature					

Doc code: RCEX

PTO/SB/30EFS (07-09)

Doc description: Request for Continued Examination (RCE)

Approved for use through 07/31/2012, OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Signature of Registered U.S. Patent Practitioner					
Signature	Peter P. Tong/	Date (YYYY-MM-DD)	2017-02-22		
Name	Peter P. Tong	Registration Number	35757		

This collection of information is required by 37 CFR 1.114. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information
 Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C. 552a). Records from this system of records may be disclosed to the
 Department of Justice to determine whether the Freedom of Information Act requires disclosure of these records.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a
 request involving an individual, to whom the record pertains, when the individual has requested assistance from the
 Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspections or an issued patent.
 - A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

Electronic Pat	tent Applica	ation Fee	Transmit	tal	
Application Number:	14922344				
Filing Date:	26-Oct-2015				
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION				
First Named Inventor/Applicant Name:	Kwok Wai Cheung				
Filer:	Peter P. Tong				
Attorney Docket Number:	IPVMCP02C3				
Filed as Small Entity					
Filing Fees for Utility under 35 USC 111(a)					. = 3
Description	II c	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Basic Filing:	,			-	
Pages:					
Claims:					
CLAIMS IN EXCESS OF 20		2202	1	40	40
Miscellaneous-Filing:					
Petition:					
Patent-Appeals-and-Interference:					
Post-Allowance-and-Post-Issuance:					

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Extension-of-Time:				
Miscellaneous:				
Miscellaneous: RCE- 2ND AND SUBSEQUENT REQUEST	2820		850	850

Electronic A	cknowledgement Receipt
EFS ID:	28412045
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION
First Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	22-FEB-2017
Filing Date:	26-OCT-2015
Time Stamp:	13:08:38
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes	
Payment Type	CARD	
Payment was successfully received in RAM	\$890.	
RAM confirmation Number	022217INTEFSW13103800	
Deposit Account	503874	
Authorized User	Angela Nijim	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

37 CFR 1.17 (Patent application and reexamination processing fees)

37 CFR 1.21 (Miscellaneous fees and charges)

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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.
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t	Miscellaneous Incoming Letter	IPCMCP02C3_AmdCTrans_2-22 -17.pdf	07(5)365; or 1,6eb.Ukb.CTGDIESDH069895877 1629	по	1
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2	Amendment Submitted/Entered with Filing of CPA/RCE	iPVMCP02C3_AmdC_AsFiled_2 -22-17.pdf	25: 50.117.4/02/Ben to Bridge 97504/17#55/124/04 68/0		
Warnings:					
Information:					
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3	Request for Continued Examination (RCE)	IPVMCP02C3_RCE_2-22-17.pdf	2.072aedeae2264e4d5128150adet#18d8cc 455aa	na	3
Warnings:					
Information:					
			32718		
4	Fee Worksheet (SB06)	fee-info.pdf	66 (d) 18032enee0435e258ddf126e2a7c7acm 709f9	no	2
Warnings:					

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.; IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE MULTIPLE MODES OF

COMMUNICATION

AMENDMENT C TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	21	MINUS	20	01	x 40 = 40	× 80 =
Independent Claims	3	MINUS	3	00	x 210 =	x 420 =
Multiple Depe	ndent Claim Pr	esent and	Fee Not Previo	usly Paid	\$	\$
				Total	\$40.00	\$

	Applicant(s) hereby petition for a month extension(s) of time to respond to the
	aforementioned Office Action.
\boxtimes	Applicant(s) believe that no (additional) Extension of Time is required; however, if it is
	determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time
	under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
\boxtimes	Any fees due are being paid electronically herewith.
\boxtimes	Please charge any additional fees required to facilitate filing the enclosed response, to Deposit
	Account No. 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF

COMMUNICATION

I hereby certify		CERTIFICATE OF ELECTRONIC	FILING
February 22, 20		itted electronically to: Commissioner	for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 pn
Signed:	/Angela D. Nillim/	Printed Name:	Angela D. Allim

AMENDMENT C

Mail Stop __ Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please amend the above-identified patent application as follows:

Amendments to the Specification are reflected on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments are on page 9 of this paper.

Appln. No. 14/922;344 Docket No. IPVMCP02C3

Amendments to the Specification

Please change the title of the Application from

"SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION"

to

-- SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES --

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Previously presented) An article for managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically convey the message;

determining whether the user is available to receive the message;

sending information to the device of the person as to the availability of the user to receive the message; and

setting a process to electronically convey the message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person,

wherein even when the process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person to prevent the person from contacting the device of the user through the contact information, without via the server.

 (Previously presented) An article as recited in claim 1, wherein the message is conveyed from the device of the person based on Internet protocol,

Epic Games Ex. 1031

wherein the process allows the user to receive the message via an access identifier of the user,

wherein the process allows the message to be conveyed from the device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

(Cancelled)

- 4. (Previously presented) An article as recited in claim 1, wherein the process includes presenting at the device of the user, the identity of the person.
- (Original) An article as recited in claim 1 wherein the process includes determining a reply to the message in view of the current status of the user.
- 6. (Previously presented) An article for managing communication of a user, in view of a person trying to electronically deliver and present a message to a device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically deliver and present the message;

determining information regarding the availability of the user to receive the message;

sending to the device of the person, the information regarding the availability of the user to receive the message; and

setting a process to electronically deliver and present the message from the device of the person to the device of the user through contact

PATENT

information of the device of the user, using one or more rules, based on at least an access priority associated with the person,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person, and the message is delivered from the device of the person at least based on Internet protocol,

wherein the process allows the message to be delivered from the device of the person via a selected mode of communication from a plurality of different modes of communication, and

wherein the plurality of different modes of communication include at least text message and voice call.

- 7. (Previously presented) An article as recited in claim 6, wherein the message from the device of the person is a text message.
- (Previously presented) An article as recited in claim 6, wherein the contact information of the device of the user is a phone number of the user.
- 9. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on a previously-established communication preference.
- 10. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on an activity of the user.
- 11. (Currently amended) An article as recited in claim 6,

wherein the process to electronically deliver and present the message is received from the device of the person to the device of the user also depends on via a contact information of the device of the person, and

PATENT

wherein even when the process involves delivering and presenting the message to the device of the user, the contact information of the device of the person is not provided to the device of the user.

- 12. (New) An article as recited in claim 6, wherein the device of the person is configured to operate at least as a mobile phone.
- 13. (New) An article as recited in claim 6, wherein the process is also based on an activity of the user and a time.
- 14. (New) An article as recited in claim 6, wherein the process is also based on an activity of the user and a period of time.
- 15. (New) An article as recited in claim 14, wherein the process includes not presenting the message based on the period of time.
- 16. (New) An article as recited in claim 6,

wherein the message is received from the device of the person via a contact information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the process is also based on a period of time.

- 17. (New) An article as recited in claim 16, wherein the process includes not presenting the message based on the period of time.
- 18. (New) A server for managing communication of a user, in view of a person trying to electronically deliver and present a message to a device of the user, the server comprising:

Appln, No. 14/922,344 6 Docket No. IPVMCP02C3

at least one computing device; and

at least one storage device storing instructions that, when executed by the at least one computing device, cause the at least one computing device to:

receive the message from a device of the person;

identify the person;

determine availability of the user to receive the message;

send to the device of the person, information regarding the availability of the user to receive the message; and

set a process to electronically deliver and present the received message to the device of the user through contact information of the device of the user, using one or more rules, based on at least whether the person is blocked from accessing the user as predetermined by the user,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person, and the message is delivered from the device of the person at least based on Internet protocol,

wherein the process allows the message to be delivered to the device of the user via a selected mode of communication from a plurality of different modes of communication, and

wherein the plurality of different modes of communication include at least text message and voice call.

19. (New) A server as recited in claim 18,

wherein the message is received from the device of the person via a contact information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user, and

wherein the device of the person is configured to operate at least as a mobile phone.

- 20. (New) A server as recited in claim 19, wherein the process is also based on an activity of the user and a time.
- (New) A server as recited in claim 19, wherein the process is also based on a period of time.
- 22. (New) An article as recited in claim 21, wherein the process includes not presenting the message based on the period of time.

REMARKS

Applicants sincerely appreciate the allowing of the above-identified application. By this amendment, Applicants have amended the title, amended claim 11 to further clarify the subject matter regarded as the invention, and have added claims 12-22. Accordingly, claims 1, 2, and 4-22 are pending. Reconsideration of the application and an early Notice of Allowance is earnestly solicited.

If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is respectfully requested to contact the undersigned representative at the telephone number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102 By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

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PTO/SBI06 (09.11)
Approved for use through 1/31/2014, OMB 0651-0332
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE to a collection of information unless it displays a valid OMB control number.

Ρ,	ATENT APPLI		for Form P			tion or Docket Number 14/922,344	Filing Date 10/26/2015
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	5.		(Column 1		(Column 2)	The second	
	FOR BASIC FEE	-	NUMBER FIL	ED	NUMBER EXTRA	RATE (\$)	FEE (\$)
_	(37 CFR 1 16(a), (b), c	or (c))	N/A.		N/A	N/A.	
Ш	SEARCH FEE (37 CFR 1.16(k), (i), o	r (m))	N/A		N/A	N/A	
	EXAMINATION FE (37 CFR 1.16(o), (p), c		N/A		N/A	N/A	
	FAL CLAIMS CFR 1.16(i))		mir	us 20 =		X S	
ND	EPENDENT GLAIM CFR 1.16(h))	S.	m	inus 3 =		X S =	
	APPLICATION SIZE 37 CFR 1.16(s)) MULTIPLE DEPEN	FEE for fra	small entity ction thereo R 1.16(s)	y) for each additi of. See 35 U.S.C	ee due is \$310 (\$155 onal 50 sheets or . 41(a)(1)(G) and 37		
· (f)	he difference in colu	mn 1 is less tha	an zero, ente	r "0" in column 2.		TOTAL	
AMENDMENT	02/22/2017	CLAIMS REMAINING AFTER AMENDMEN		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	HATE (\$)	ADDITIONAL FEE (\$)
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NE)	Application Si	Application Size Fee (37 CFR 1.16(s))					
A	FIRST PRESEN	TATION OF MUL	TIPLE DEPEN	DENT CLAIM (37 CF)	R 1.16(j))		
						TOTAL ADD'L FEE	I .
	the entry in column the "Highest Number					LIE MARQUITA JOI	NES:

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.



UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspio.gov

NOTICE OF ALLOWANCE AND FEE(S) DUE

34071 7590 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022

03/06/2017

EXAMINER DOAN, KIET M ART UNIT PAPER NUMBER 2641

DATE MAILED: 03/06/2017

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
14/922,344	10/26/2015	Kwok Wai Cheung	IPVMCP02C3	9763

TITLE OF INVENTION: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

APPLN. TYPE	ENTITY STATUS	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE	
nonprovisional	SMALL.	\$480	\$0	SO.	\$480	06/06/2017	

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the ENTITY STATUS shown above. If the ENTITY STATUS is shown as SMALL or MICRO, verify whether entitlement to that entity status still applies.

If the ENTITY STATUS is the same as shown above, pay the TOTAL FEE(S) DUE shown above.

If the ENTITY STATUS is changed from that shown above, on PART B - FEE(S) TRANSMITTAL, complete section number 5 titled "Change in Entity Status (from status indicated above)".

For purposes of this notice, small entity fees are 1/2 the amount of undiscounted fees, and micro entity fees are 1/2 the amount of small entity fees,

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

Page 1 of 3

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Stop ISSUE FEE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS (Non	:: Use Block I for any change of add	Feets	Transmittal This certi	ficate cannot be used for	domestic mailings of the or any other accompanying it or formal drawing, must
34071 7590 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22	03/06/2017	I her State addre trans	Certificate the certify that this Fee(is Postal Service with sub- essed to the Mail Stop mitted to the USPTO (57	e of Mailing or Transn (s) Transmittal is being fficient postage for first ISSUE FEE address a (1) 273-2885, on the dat	nission deposited with the United class mail in an envelope above, or being facsimile te indicated below.
LOS ALTOS, CA 94022					(Depositor's name)
					(Signature)
		<u>C</u>			(Date)
APPLICATION NO. FILING	DATE	FIRST NAMED INVENTOR	ATTO	DRNEY DOCKET NO.	CONFIRMATION NO.
14/922,344 10/26/	2015	Kwok Wai Cheung		IPVMCP02C3	9763
TITLE OF INVENTION: SYSTEMS AND	PROCESSES TO MANA	GE MULTIPLE MODES OF CO	OMMUNICATION		
APPLN. TYPE ENTITY STAT	US ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional SMALL	\$480	\$0	\$0	\$480	06/06/2017
EXAMINER	ART UNIT	CLASS-SUBCLASS			
DOAN, KIET M	2641	455-414100			
Address form PTO/SB/122) attached. "Fee Address" indication (or "Fee A PTO/SB/47; Rev 03-02 or more recent) Number is required. 3. ASSIGNEE NAME AND RESIDENCE PLEASE NOTE: Unless an assignee is recordation as set forth in 37 CFR 3.11. (A) NAME OF ASSIGNEE	DATA TO BE PRINTED identified below, no assist Completion of this form is	registered attorney or ay 2 registered patent attorney in the patent attorney on the patent attorney on the patent appear on the patent as NOT a substitute for filing an at (B) RESIDENCE; (CITY	e) tent. If an assignee is it ssignment. and STATE OR COUNT	to the is 3dentified below, the do	
4a. The following fee(s) are submitted: Issue Fee Publication Fee (No small entity discussed Advance Order - # of Copies		4b. Payment of Fee(s): (Pleas A check is enclosed. Payment by credit card The director is hereby:	se first reapply any pre-	viously paid issue fee s sched. required fee(s), any defi	hown above)
5. Change in Entity Status (from status in Applicant certifying micro entity sta		NOTE: Absent a valid cer fee payment in the micro of	tification of Micro Entity	Status (see forms PTO	/SB/15A and 15B), issue
Applicant asserting small entity state	is, See 37 CFR 1,27	NOTE: If the application v	was previously under mid	ero entity status, checkin	
Applicant changing to regular undisc	counted fee status.	to be a notification of loss <u>NOTE</u> : Checking this box entity status, as applicable	will be taken to be a not	the state of the s	lement to small or micro
NOTE: This form must be signed in accord	lance with 37 CFR 1.31 and	d 1.33. See 37 CFR 1.4 for signa	ture requirements and ce	rtifications,	
Authorized Signature			Date		
Typed or printed name			Registration No.		
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UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.nsplo.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO
14/922.344	10/26/2015	Kwok Wai Cheung	IPVMCP02C3	9763
34071 759	03/06/2017		EXAMI	NER.
IPVENTURE, IN	C.		DOAN, K	HET M
5150 EL CAMINO SUITE A-22	REAL		ART UNIT	PAPER NUMBER
LOS ALTOS, CA 9	94022		2641	
			DATE MAILED: 03/06/2017	i

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(Applications filed on or after May 29, 2000)

The Office has discontinued providing a Patent Term Adjustment (PTA) calculation with the Notice of Allowance.

Section 1(h)(2) of the AIA Technical Corrections Act amended 35 U.S.C. 154(b)(3)(B)(i) to eliminate the requirement that the Office provide a patent term adjustment determination with the notice of allowance. See Revisions to Patent Term Adjustment, 78 Fed. Reg. 19416, 19417 (Apr. 1, 2013). Therefore, the Office is no longer providing an initial patent term adjustment determination with the notice of allowance. The Office will continue to provide a patent term adjustment determination with the Issue Notification Letter that is mailed to applicant approximately three weeks prior to the issue date of the patent, and will include the patent term adjustment on the patent. Any request for reconsideration of the patent term adjustment determination (or reinstatement of patent term adjustment) should follow the process outlined in 37 CFR 1.705.

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

OMB Clearance and PRA Burden Statement for PTOL-85 Part B

The Paperwork Reduction Act (PRA) of 1995 requires Federal agencies to obtain Office of Management and Budget approval before requesting most types of information from the public. When OMB approves an agency request to collect information from the public, OMB (i) provides a valid OMB Control Number and expiration date for the agency to display on the instrument that will be used to collect the information and (ii) requires the agency to inform the public about the OMB Control Number's legal significance in accordance with 5 CFR 1320.5(b).

The information collected by PTOL-85 Part B is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450. Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that; (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether disclosure of these records is required by the Freedom of Information Act.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

	Application No.	Applicant(
Notice of Allowability	14/922,344 Examiner KIET DOAN	Art Unit 2641	AIA (First Inventor to File) Status No
The MAILING DATE of this communication ap All claims being allowable, PROSECUTION ON THE MERITS I herewith (or previously mailed), a Notice of Allowance (PTOL-8 NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT of the Office or upon petition by the applicant, See 37 CFR 1.3	S (OR REMAINS) CLOSED in this 5) or other appropriate communica RIGHTS. This application is subjection	application. If no tion will be maile	ot included d in due course. THIS
1. ☑ This communication is responsive to 02/22/2017.			
A declaration(s)/affidavit(s) under 37 CFR 1.130(b) w	as/were filed on		
An election was made by the applicant in response to a re- requirement and election have been incorporated into this		ng the interview o	on; the restriction
 The allowed claim(s) is/are <u>1,2 and 4-22</u>. As a result of the Prosecution Highway program at a participating intellect please see http://www.uspto.gov/patents/init_events/pph/i 	rual property office for the correspon	nding application	. For more information,
4. Acknowledgment is made of a claim for foreign priority un	ider 35 U.S.C. § 119(a)-(d) or (f).		
Certified copies:			
a) All b) Some *c) None of the:			
 Certified copies of the priority documents had 	eve been received.		
Certified copies of the priority documents had	we been received in Application No		
Copies of the certified copies of the priority of	documents have been received in the	nis national stage	application from the
International Bureau (PCT Rule 17.2(a)).			
* Certified copies not received:			
Applicant has THREE MONTHS FROM THE "MAILING DATE noted below. Failure to timely comply will result in ABANDON THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.		ply complying wit	th the requirements
5. CORRECTED DRAWINGS (as "replacement sheets") me	ust be submitted.		
including changes required by the attached Examine Paper No./Mail Date,	er's Amendment / Comment or in th	e Office action o	f
Identifying indicia such as the application number (see 37 CFR each sheet. Replacement sheet(s) should be labeled as such in			t (not the back) of
 DEPOSIT OF and/or INFORMATION about the deposit of attached Examiner's comment regarding REQUIREMENT 			
Attachment(s) 1. Notice of References Cited (PTO-892)	5. ☐ Examiner's Ame	endment/Comme	nt
Information Disclosure Statements (PTO/SB/08),	6. ⊠ Examiner's State		
Paper No./Mail Date		311.1.19 19 1.1.25.19	3320.40.00.00.00.00
Examiner's Comment Regarding Requirement for Depos of Biological Material Interview Summary (PTO-413), Paper No./Mail Date	it 7. Other		
/KIET DOAN/ Primary Examiner, Art Unit 2641			
U.S. Patent and Trademark Office PTOL-37 (Rev. 08-13) 20170228	Notice of Allowability	Part	of Paper No./Mail Date

Application/Control Number: 14/922,344

Art Unit: 2641

The present application is being examined under the pre-AIA first to invent provisions.

DETAILED ACTION

Continued Examination Under 37 CFR 1.114

A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on 02/22/2017 has been entered.

Allowable Subject Matter

The following is an examiner's statement of reasons for allowance:

Claims 1, 2, 4-22 are allowance according to the same reason was allow on 02/14/2017.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Conclusion

Page 2

Application/Control Number: 14/922,344 Page 3

Art Unit: 2641

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KIET DOAN whose telephone number is (571)272-7863. The examiner can normally be reached on 9-5.

Examiner interviews are available via telephone, in-person, and video conferencing using a USPTO supplied web-based collaboration tool. To schedule an interview, applicant is encouraged to use the USPTO Automated Interview Request (AIR) at http://www.uspto.gov/interviewpractice.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Charles Applah can be reached on 571-272-7904. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/KIET DOAN/ Primary Examiner, Art Unit 2641 Application/Control Number: 14/922,344

Art Unit: 2641

Page 4

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

CPC				
Symbol			Туре	Version
H04W	4	1 14	E	2013-01-01
G06Q	10	1 10	1.0	2013-01-01
H04M	3	/ 436		2013-01-01
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H04M	2207	18	A	2013-01-01
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NONE		Total Claims Allowed:			
(Assistant Examiner)	(Date)				
/KIET DOAN/ Primary Examiner.Art Unit 2641	03/01/2017	O.G. Print Claim(s)	O.G. Print Figure		
(Primary Examiner)	(Date)	1	2		

U.S. Patent and Trademark Office

Part of Paper No. 20170228

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

	US ORIGINAL CLASSIFICATION					INTERNATIONAL CLASSIFICATION						
	CLASS			SUBCLASS		CLAIMED					NON-	CLAIMED
455			412.1		Н	0	141	M	1 / 725 (2006.01.01)			
CROSS REFERENCE(S)		Э	b	40	W	4 / 00 (2009 01.01)						
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NONE		Total Claim	s Allowed:
(Assistant Examiner)	(Date)	2	1)
/KIET DOAN/ Primary Examiner Art Unit 2641	03/01/2017	O.G. Print Claim(s)	O.G. Print Figure
(Primary Examiner)	(Date)	1	2

U.S. Patent and Trademark Office

Part of Paper No. 20170228

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

Final	Original	Final	Original	Final	Original										
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NONE		Total Claim	s Allowed:
(Assistant Examiner)	(Date)	2	1)
/KIET DOAN/ Primary Examiner Art Unit 2641	03/01/2017	O.G. Print Claim(s)	O.G. Print Figure
(Primary Examiner)	(Date)	1	2

U.S. Patent and Trademark Office

Part of Paper No. 20170228

Adv Salaces	Application/Control No.	Applicant(s)/Patent Under Reexamination
Index of Claims	14922344	CHEUNG ET AL.
	Examiner	Art Unit
	KIET DOAN	2641

1	Rejected	- 1	Can	celled	N	Non-Electe	d	A	Appeal
=	Allowed	÷		tricted	1	Interferenc	е	0	Objected
Claim	s renumbered	I in the same	order as pr	esented by	applicant	☐ CP/	4 1	⊠ T.D.	☐ R.1.47
CL	AIM.	1.0				DATE			
Final	Original	04/23/2016	09/30/2016	02/12/2017	03/01/2017				
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Search Notes

Application/Control No.	Applicant(s)/Patent Under Reexamination
14922344	CHEUNG ET AL.
Examiner	Art Unit
KIET DOAN	2641

CPC- SEARCHED				
Symbol	Date	Examiner		
racha.	4/25/2016			
H04M1/64		KD		
G06Q10/109		KD		

CPC COMBINATION SET	S - SEARCHED	
Symbol	Date	Examiner

Class	Subclass	Date	Examiner
		4/25/2016	
455	445		KD
	463		KD
	411		KD
	412.1		KD
	412.2		KD
	466		KD
370	495		KD
	276		KD
	286		KD
	259		KD
	468		KD
	426		KD
455	414		KD
		9/30/2016	
	TD rejection		KD
		2/11/2017	
709	224		KD
	update search	1	
		3/1/2017	
	update search , Applicant file additional claims that recited same limitation		KD

Search Notes	Date	Examiner
	4/25/2016	
Inventor search		KD
Eats search		KD.
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text\$3 near2 voice\$1 and @ad<"20031010"		KD
(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) with (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice		KD
(H04N21/458 OR G06Q10/109 OR G06Q10/1093 OR G06Q50/01 OR H04L2012/6481 OR H04L12/581 OR H04M1/663 OR H04M7/0033 OR H04M2203/2072 OR H04M1/64 OR H04M1/72513 OR H04M1/72566 OR H04M3/432 OR H04M3/565).CPC		KD
(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice		KD
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text)		KD
	9/30/2016	
TD rejection		KD
	2/11/2017	
(identif\$3 id) with caller and caller with priority and hidden with message\$1		KD
(identif\$3 id verif\$3 detect\$3) with caller and caller and priority and hidden with message\$1		
update search		
	3/1/2017	
update search, Applicant file additional claims that recited same limitation		KD

INTERFERENCE SEARCH						
US Class/ CPC Symbol	US Subclass / CPC Group	Date	Examiner			
ALC: NO.		4/25/2016				
709	228		KD			

V	V-	

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Stop ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where

maintenance fee notifica	correspondence including discountry of directed off attendence of the second of the se		Fee pap	e: A certificate of n (s) Transmittal. This ers. Each additional	nailing can only be used for certificate cannot be used paper, such as an assignment	correspondence address as arate "FEE ADDRESS" for or domestic mailings of the for any other accompanying ent or formal drawing, must
34071 IPVENTURE, 5150 EL CAMI	INC.	5/2017	T be	Certification (bit	of mailing or transmission. ificate of Mailing or Trans s Fee(s) Transmittal is bein th sufficient postage for fir Stop ISSUE FEE address O (571) 273-2885, on the d	smission g deposited with the United st class mail in an envelope above, or being facsimile ate indicated below.
SUITE A-22 LOS ALTOS, C	A 94022					(Depositor's name)
						(Signature)
A DEL ICA/FION NO	FILING DATE	- 1	EIDOW MAMEIN INIVENTION		ATTYODNEY POCKET NO	CONTERDADATION NO
APPLICATION NO.			FIRST NAMED INVENTOR		ATTORNEY DOCKET NO.	CONFIRMATION NO.
14/922,344 TITLE OF INVENTION	10/26/2015 SYSTEMS AND PRO	CESSES TO MANAG	Kwok Wai Cheung E MULTIPLE MODES OF O	COMMUNICATION	IPVMCP02C3	9763
APPLN. TYPE	ENTITY STATUS	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE	FEE TOTAL FEE(S) DUE	DATE DUE
nonprovisional	SMALL	\$480	\$0	\$0	\$480	06/06/2017
EXAM	HINER	ART UNIT	CLASS-SUBCLASS	1		
DOAN.	KIET M	2641	455-414100			
CFR 1.363). Change of correst Address form PTO/S "Fee Address" ind PTO/SB/47; Rev 03-(Number is required. AASSIGNEE NAME A PLEASE NOTE: Un	ND RESIDENCE DATA less an assignee is ident th in 37 CFR 3.11. Comp	inge of Correspondence Indication form ed. Use of a Customer A TO BE PRINTED O ified below, no assign	(1) The names of up to or agents OR, alternation (2) The name of a sing registered attorney or a	o 3 registered patent vely, le firm (having as a agent) and the name rracys or agents. If n printed. pe) atent. If an assigne assignment.	attorneys 1 member a 2 s of up to 0 name is 3 e is identified below, the d	locument has been filed for
IpVenture, Ir	10,		Los Altos, CA			- D-
4a. The following fee(s) Issue Fee	No small entity discount p		4b. Payment of Fee(s): (Ples A check is enclosed. Payment by credit car	ase first reapply and d. Form PTO 2028 authorized to charge	y previously paid issue fee is attached: (electronical	ly)
Applicant certifyi	ntus (from status indicate ng micro entity status. Se ng small entity status. See ng to regular undiscounte	ee 37 CFR 1.29 37 CFR 1.27	NOTE: If the application to be a notification of los	entity amount will r was previously und s of entitlement to m x will be taken to be	Entity Status (see forms PT) not be accepted at the risk of er micro entity status, check nicro entity status. a notification of loss of ent	f application abandonment, sing this box will be taken
NOTE: This form must b	oe signed in accordance v	with 37 CFR 1,31 and	1.33. See 37 CFR 1.4 for sign	ature requirements a	nd certifications.	
Authorized Signature				Date Ma	rch 15, 2017	
Typed or printed name	Peter P. Tong			Registration No	35,757	

Page 2 of 3

Electronic Pat	ent App	lication Fe	e Transmi	ttal			
Application Number:	149	22344					
Filing Date:	26-0	Oct-2015					
Title of Invention:		TEMS AND PROCE	EMS AND PROCESSES TO MANAGE MULTIPLE MODES OF MUNICATION				
First Named Inventor/Applicant Name:	Kwa	ok Wai Cheung					
Filer:	Peter P. Tong						
Attorney Docket Number:	IPVMCP02C3						
Filed as Small Entity	571						
Filing Fees for Utility under 35 USC 111(a)							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:	-						
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
UTILITY APPL ISSUE FEE		2501	j	480	480		

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Extension-of-Time:				
Miscellaneous:				
		al in USD (

Electronic A	cknowledgement Receipt
EFS ID:	28647181
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION
First Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	16-MAR-2017
Filing Date:	26-OCT-2015
Time Stamp:	12:27:07
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	CARD
Payment was successfully received in RAM	\$480
RAM confirmation Number	031617INTEFSW12283500
Deposit Account	503874
Authorized User	Angela Nijim

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: 37 CFR 1.21 (Miscellaneous fees and charges)

File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.
			193480	-	
Issue Fee Payment (PTO-85B)	IPVMCP02C3_IFTrans_3-15-17. pdf	05560197e279dndu556618ct4e99d3eletess a0a4	по	1	
Warnings:		1	1		
Information:					
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2	Fee Worksheet (SB06)	fee-info.pdf	255716205427233897889358040491634811)	no	2
Warnings:]			
Information:					
		Total Files Size (in bytes)	22	4238	

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3
	Application No.:	Not Yet Assigned 14922344 - GAU: 2641
Information Disclosure	Applicant	CHEUNG et al.
Statement By Applicant	Filing Date	Herewith 10/26/2015
	Group	Not Yet Assigned 14922344 - GAU: 2641
(Use Several Sheets if Necessary)		Page 2 of 6

	28.	2005/0027385 A1	Feb-05	Yuch	
	29.	2006/0003803 A1	Jan-06	Thomas et al.	
	30.	2006/0239419 A1	Oct-06	Joseph et al.	
10	31.	2006/0259565 A1	Nov-06	Cheung et al.	
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	33.	2006/0288099 A1	Dec-06	Jefferson et al.	
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1-	35.	2007/0238474 A1	Oct-07	Ballas	
	36.	2008/0261636 A1	Oct-08	Lau et al.	
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	41.	5,425,516	Jun-95	Daines	
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1	56.	6,816,578 B1	Nov-04	Kredo et al.	

Examiner Date Considered 04/23/2016 /Kiet Doan/

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /K.D./

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3
	Application No.:	Not Yet Assigned 14922344 - GAU: 2641
Information Disclosure	Applicant	CHEUNG et al.
Statement By Applicant	Filing Date	Herewith 10/26/2015
	Group	Not Yet Assigned 14922344 - GAU; 2641
(Use Several Sheets if Necessary)		Page 1 of 6

U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub- class	Filing Date
	1.	2001/0011014 A1	Aug-01	Higuchi et al.			
+	2.	2001/0028709 A1	Oct-01	Makela et al.			
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	20.	2004/0203919 A1	Oct-04	Ross et al.			
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	27.	2005/0273327 A1	Dec-05	Krishnan			

Examiner	/Kiet Doan/	Date Considered	
		04/23/2016	

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /K.D./



United States Patent and Trademark Office

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Alexandra, Virginia 22313-1450 vww.usplo.gov

GRP ART FIL PER REC'D ATTY DOCKET NO ND CLAIMS 37THE DATE UNIT 14/922,344 10/26/2015 2641 770 IPVMCP02C3

34071 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022

CONFIRMATION NO. 9763 CORRECTED FILING RECEIPT

Date Mailed: 04/05/2017

Receipt is acknowledged of this non-provisional patent application. The application will be taken up for examination in due course. Applicant will be notified as to the results of the examination. Any correspondence concerning the application must include the following identification information: the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please submit a written request for a Filing Receipt Correction. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections

Inventor(s)

Kwok Wai Cheung, Tai Po, HONG KONG; Peter P. Tong, Mountain View, CA: C. Douglass Thomas, Saratoga, CA;

Applicant(s)

IpVenture, Inc., Los Altos, CA:

Power of Attorney: The patent practitioners associated with Customer Number 34071

Domestic Priority data as claimed by applicant

This application is a CON of 14/272,632 05/08/2014 PAT 9204268 which is a CON of 12/798.995 04/14/2010 PAT 8744407 which is a CON of 11/452,115 06/12/2006 PAT 7729688 which is a CIP of 11/006,343 12/07/2004 PAT 7116976 which claims benefit of 60/527,565 12/08/2003 and said 11/452,115 06/12/2006 claims benefit of 60/689,686 06/10/2005

Foreign Applications for which priority is claimed (You may be eligible to benefit from the Patent Prosecution Highway program at the USPTO. Please see http://www.uspto.gov for more information.) - None. Foreign application information must be provided in an Application Data Sheet in order to constitute a claim to foreign priority. See 37 CFR 1.55 and 1.76.

Permission to Access Application via Priority Document Exchange: Yes

Permission to Access Search Results: No

page 1 of 4

Applicant may provide or rescind an authorization for access using Form PTO/SB/39 or Form PTO/SB/69 as appropriate.

If Required, Foreign Filing License Granted: 11/04/2015

The country code and number of your priority application, to be used for filing abroad under the Paris Convention,

is US 14/922,344

Projected Publication Date: Not Applicable

Non-Publication Request: No Early Publication Request: No

** SMALL ENTITY **

Title

SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES

Preliminary Class

455

Statement under 37 CFR 1.55 or 1.78 for AIA (First Inventor to File) Transition Applications: No

PROTECTING YOUR INVENTION OUTSIDE THE UNITED STATES

Since the rights granted by a U.S. patent extend only throughout the territory of the United States and have no effect in a foreign country, an inventor who wishes patent protection in another country must apply for a patent in a specific country or in regional patent offices. Applicants may wish to consider the filing of an international application under the Patent Cooperation Treaty (PCT). An international (PCT) application generally has the same effect as a regular national patent application in each PCT-member country. The PCT process **simplifies** the filing of patent applications on the same invention in member countries, but **does not result** in a grant of "an international patent" and does not eliminate the need of applicants to file additional documents and fees in countries where patent protection is desired.

Almost every country has its own patent law, and a person desiring a patent in a particular country must make an application for patent in that country in accordance with its particular laws. Since the laws of many countries differ in various respects from the patent law of the United States, applicants are advised to seek guidance from specific foreign countries to ensure that patent rights are not lost prematurely.

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Applicants may wish to consult the USPTO booklet, "General Information Concerning Patents" (specifically, the section entitled "Treaties and Foreign Patents") for more information on timeframes and deadlines for filing foreign patent applications. The guide is available either by contacting the USPTO Contact Center at 800-786-9199, or it can be viewed on the USPTO website at http://www.uspto.gov/web/offices/pac/doc/general/index.html.

For information on preventing theft of your intellectual property (patents, trademarks and copyrights), you may wish to consult the U.S. Government website, http://www.stopfakes.gov. Part of a Department of Commerce initiative, this website includes self-help "toolkits" giving innovators guidance on how to protect intellectual property in specific page 2 of 4

countries such as China, Korea and Mexico. For questions regarding patent enforcement issues, applicants may call the U.S. Government hotline at 1-866-999-HALT (1-866-999-4258).

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Title 37, Code of Federal Regulations, 5.11 & 5.15

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This license is to be retained by the licensee and may be used at any time on or after the effective date thereof unless it is revoked. This license is automatically transferred to any related applications(s) filed under 37 CFR 1.53(d). This license is not retroactive.

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No license under 35 U.S.C. 184 has been granted at this time, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" DOES NOT appear on this form. Applicant may still petition for a license under 37 CFR 5.12, if a license is desired before the expiration of 6 months from the filing date of the application. If 6 months has lapsed from the filing date of this application and the licensee has not received any indication of a secrecy order under 35 U.S.C. 181, the licensee may foreign file the application pursuant to 37 CFR 5.15(b).

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technology, manufacture products, deliver services, and grow your business, visit http://www.SelectUSA.gov or call +1-202-482-6800.

Doc code: RCEX
Doc description: Request for Continued Examination (RCE)

PTO/SB/30EFS (07-09)

Request for Continued Examination (RCE)

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

	REG	QUESTFO		ED EXAMINATION TO THE PROPERTY OF THE PROPERTY		ITTAL	
Application Number	14922344	Filing Date	2015-10-26	Docket Number (if applicable)	IPVMCP02C3	Art Unit	2641
First Named Inventor	KWOK WAI CHEUNG			Examiner Name	DOAN, KIET M.		
Request for C	ontinued Exami	nation (RCE)	practice under 37		above-identified appli oply to any utility or plan WWW,USPTO,GOV		prior to June
		- 3	SUBMISSION RE	QUIRED UNDER 37	7 CFR 1.114		
in which they	were filed unles:	s applicant in		If applicant does not wi	nents enclosed with the sh to have any previous		
	submitted. If a			g, any amendments file	d after the final Office a	ction may be cor	isidered as a
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☐ Co	nsider the argur	nents in the A	Appeal Bner or Rep	oly Brief previously filed	on		
Off	ner						
⊠ An	nendment/Reply	Ê					
⊠ Infe	ormation Disclos	sure Stateme	nt (IDS)				
L ATI	davit(s)/ Declara	ation(s)					
Ot	her						
			M	ISCELLANEOUS			
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						od of months	=
Period o						ad of months	
Other The RCI	of suspension sh E fee under 37 octor is hereby a	cer 1.17(e)	d 3 months, Fee u	FEES CFR 1.114 when the F	quired)		
Other The RCI	of suspension sh E fee under 37 octor is hereby a	CFR 1.17(e) uthorized to a	is required by 37	FEES CFR 1.114 when the Fayment of fees, or cred	quired) RCE is filed.		
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Doc code: RCEX

PTO/SB/30EFS (07-09)

Doc description: Request for Continued Examination (RCE)

Approved for use through 07/31/2012, OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

	Signature of Reg	istered U.S. Patent Practitioner
Signature	Peter P. Tong/	Date (YYYY-MM-DD) 2017-
Name	Peter P. Tong	Registration Number 3575

This collection of information is required by 37 CFR 1.114. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information
 Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C. 552a). Records from this system of records may be disclosed to the
 Department of Justice to determine whether the Freedom of Information Act requires disclosure of these records.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a
 request involving an individual, to whom the record pertains, when the individual has requested assistance from the
 Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspections or an issued patent.
 - A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE PRIVATE MESSAGES

37 CFR §§1.56 AND 1.97(b)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

The references listed in the attached PTO Form 1449, copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

This Information Disclosure Statement is: (i) filed within three (3) months of the filing date of the above-referenced application, (ii) believed to be filed before the mailing date of a first Office Action on the merits, or (iii) believed to be filed before the mailing of a first Office Action after the filing of a Request for Continued Examination under §1.114.

I.

Appln. No. 14/922,344

Atty Docket No. IPVMCP02C3

Accordingly, it is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Registration No. 35,757

5150 El Camino Real, Building A, Ste. 22 Los Altos, CA 94022

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.; IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE PRIVATE MESSAGES

AMENDMENT D TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	21	MINUS	21	00	x 40 =	x 80 =
Independent Claims	3	MINUS	3	00	x 210 =	x 420 =
Multiple Dependent Claim Present and Fee Not Previously Paid				\$	\$	
				Total	\$0.00	\$

	Applicant(s) hereby petition for a month extension(s) of time to respond to the aforementioned Office Action.
\boxtimes	Applicant(s) believe that no (additional) Extension of Time is required; however, if it is
	determined that such an extension is required, Applicant(s) hereby petition that such an extensio
	be granted and authorize the Commissioner to charge the required fees for an Extension of Time
	under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
\triangle	Any fees due are being paid electronically herewith,
X X	Please charge any additional fees required to facilitate filing the enclosed response, to Deposit
	Account No. 50-3874 (Order No. IPVMCP02C3).
	A MANAGE OF MANAGE AND AS AND MANAGE AND

Respectfully submitted,

/Peter P. Tong/

Peter P. Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

Doc Code: PET.AUTO Document Description: Petition a	automatically granted by EFS-Web	PTO/SB/140 U.S. Patent and Trademark Office Department of Commerce		
Electronic Petition Request	PETITION TO WITHDRAW AN APPL THE ISSUE FEE UNDER 37 CFR 1.31	ICATION FROM ISSUE AFTER PAYMENT OF 3(c)		
Application Number	14922344			
Filing Date	26-Oct-2015			
First Named Inventor	Kwok Cheung			
Art Unit	2641			
Examiner Name	KIET DOAN			
Attorney Docket Number	IPVMCP02C3			
Title	SYSTEMS AND PROCESSES TO MANAGE	E PRIVATE MESSAGES		
APPLICANT HEREBY PETITIONS A grantable petition requires the (1) Petition fee; and (2) One of the following reasons (a) Unpatentability of one or more are unpatentable, an amendmental claims to be patentable; (b) Consideration of a request for	s: ore claims, which must be accompanied by an e ent to such claim or claims, and an explanation or continued examination in compliance with §			
A 1 W 1		- T		
Small Entity				
Micro Entity Regular Undiscounted				
Reason for withdrawal from issu	e			

One or more claims are	unpatentable
Consideration of a reque	est for continued examination (RCE) (List of Required Documents and Fees)
	sly abandons the instant application (any attorney/agent signing for this reason must pursuant to 37 CFR 1.32(b)).
RCE request, submission, and	fee.
☐ The RCE request ,subn	e with 37 CFR 1.4(d)(4) that : nission, and fee have already been filed in the above-identified application on
Are attached.	
THIS PORTION MUST BE CO	MPLETED BY THE SIGNATORY OR SIGNATORIES
I certify, in accordance with	37 CFR 1.4(d)(4) that I am:
An attorney or agent reg in this application.	istered to practice before the Patent and Trademark Office who has been given power of attorney
An attorney or agent reg	istered to practice before the Patent and Trademark Office, acting in a representative capacity.
A sole inventor	
A joint inventor; I certify to power of attorney in the	that I am authorized to sign this submission on behalf of all of the inventors as evidenced by the application
A joint inventor; all of wh	om are signing this e-petition
Signature	/Peter P. Tong/
Name	Peter P. Tong
Registration Number	35757

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES

AMENDMENT D

Mail Stop __ Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please amend the above-identified patent application as follows:

Amendments to the Specification are reflected on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments are on page 9 of this paper.

Appln. No. 14/922;344 Docket No. IPVMCP02C3

Amendments to the Specification

Please change the title of the Application from

"SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES"

to

-- SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION --

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Previously presented) An article for managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically convey the message;

determining whether the user is available to receive the message;

sending information to the device of the person as to the availability of the user to receive the message; and

setting a process to electronically convey the message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person,

wherein even when the process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person to prevent the person from contacting the device of the user through the contact information, without via the server.

 (Previously presented) An article as recited in claim 1, wherein the message is conveyed from the device of the person based on Internet protocol, wherein the process allows the user to receive the message via an access identifier of the user,

wherein the process allows the message to be conveyed from the device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

(Cancelled)

- 4. (Previously presented) An article as recited in claim 1, wherein the process includes presenting at the device of the user, the identity of the person.
- (Original) An article as recited in claim 1 wherein the process includes determining a reply to the message in view of the current status of the user.
- 6. (Currently amended) An article for managing communication <u>via a portal</u> <u>based on world wide web</u>, of a user, in view of a person trying to electronically deliver and present a message to a device of the user, the article comprising:

a non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in the server:

receiving, via the portal, the <u>a</u> message <u>with an identifier of a user</u>, from a device of the <u>a</u> person trying to electronically deliver and present the message to the user;

identifying an identity of the person trying to electronically deliver and present the message;

determining information regarding the availability of the user to receive the message;

sending to the device of the person, the information regarding the availability of the user to receive the message;

storing an access priority, associated with the person, as identified, in a database associated with the server, wherein information regarding the access priority, associated with the person, from the device of the user; and setting a process based on Internet protocol to electronically deliver

and present the message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least an the access priority associated with the person retrieved from the database associated with the server,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person, and the message is delivered from the device of the person at least based on Internet protocol,

wherein the process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

- 7. (Previously presented) An article as recited in claim 6, wherein the message from the device of the person is a text message.
- 8. (Previously presented) An article as recited in claim 6, wherein the contact information of the device of the user is a phone number of the user.
- 9. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on a previously-established communication preference.

- 10. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on an activity of the user.
- 11. (Previously presented) An article as recited in claim 6,

wherein the message is received from the device of the person via a contact information of the device of the person, and

wherein even when the process involves delivering and presenting the message to the device of the user, the contact information of the device of the person is not provided to the device of the user.

- 12. (Previously presented) An article as recited in claim 6, wherein the device of the person is configured to operate at least as a mobile phone.
- 13. (Previously presented) An article as recited in claim 6, wherein the process is also based on an activity of the user and a time.
- 14. (Previously presented) An article as recited in claim 6, wherein the process is also based on an activity of the user and a period of time.
- 15. (Previously presented) An article as recited in claim 14, wherein the process includes not presenting the message based on the period of time.
- 16. (Previously presented) An article as recited in claim 6,

wherein the message is received from the device of the person via a contact information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the process is also based on a period of time.

- 17. (Previously presented) An article as recited in claim 16, wherein the process includes not presenting the message based on the period of time.
- 18. (Currently amended) A server for managing communication via a portal based on world wide web, of a user, in view of a person trying to electronically deliver and present a message to a device of the user, the server comprising:

at least one computing device; and

at least one storage device storing instructions that, when executed by the at least one computing device, cause the at least one computing device to:

receive, via the portal, the <u>a</u> message <u>with an identifier of a user</u>, from a device of the <u>a</u> person trying to electronically deliver and present the message to the user;

identify the person;

determine availability of the user to receive the message;

send to the device of the person, information regarding the availability of the user to receive the message;

storing information, regarding whether the person, as identified, is blocked from accessing the user, in a database associated with the server, wherein the information, regarding whether the person is blocked from accessing the user, from the device of the user; and

set a process <u>based on Internet protocol</u> to electronically deliver and present the received message <u>from the device of the person</u> to the device of the user, <u>via the portal</u>, through contact information of the device of the user, using one or more rules, based on at least <u>the information regarding</u> whether the person is blocked from accessing the user, <u>retrieved from the database associated with the server as predetermined by the user</u>,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person, and the message is delivered from the device of the person at least based on Internet protocol,

wherein the process allows the message to be delivered <u>from the device of</u> <u>the person</u> to the device of the user via a selected mode of communication from a plurality of different modes of communication, <u>all using the identifier of the user</u>, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

(Previously presented) A server as recited in claim 18,
 wherein the message is received from the device of the person via a contact.

information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user, and

wherein the device of the person is configured to operate at least as a mobile phone.

- 20. (Previously presented) A server as recited in claim 19, wherein the process is also based on an activity of the user and a time.
- 21. (Previously presented) A server as recited in claim 19, wherein the process is also based on a period of time.
- 22. (Previously presented) An article as recited in claim 21, wherein the process includes not presenting the message based on the period of time.

REMARKS

Applicants sincerely appreciate the allowing of the above-identified application. By this amendment, Applicants have amended the title, amended claims 6 and 18 to further clarify the subject matter regarded as the invention. Accordingly, claims 1, 2, and 4-22 remain pending. Reconsideration of the application and an early Notice of Allowance is earnestly solicited.

If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is respectfully requested to contact the undersigned representative at the telephone number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102 By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

9

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	14/922,344	
Information Disclosure	Applicant	CHEUNG et al.	
Statement By Applicant	Filing Date	October 26, 2015	
	Group	2641	
(Use Several Sheets if Necessary)		Page 1 of 1	

U.S. Patent Documents

Examiner Initial	No	Patent No.	Date	Patentee	Class	Sub-class	Filing Date	
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	A	ner Documents (In Notice of Allowance					6	
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-	C Office Action for U.S. Patent Application No. 11/497,651 dated October 9, 2007							
D Notice of Allowance for U.S. Patent Application No. 11/497,651 dated Nov. 27, E Office Action for U.S. Patent Application No. 12/074,961, dated February 22, 20								
	F						-	
	G	Office Action for U.S. Patent Application No. 12/074,961, dated August 27, 2010. Notice of Allowance for U.S. Patent Application No. 12/074,961, dated October 15, 2010.						
	H Office Action for U. S. Patent Application No. 12/987,018, dated March 2					, 2010		
Notice of Allowance for U. S. Patent Application No. 12/987,018, dated								
	J	Notice of Allowance						
	K	Notice of Allowance		***				
	L		of Allowance for U.S. Patent Application No. 13/363,360, dated July 9, 2012.					
	М	Office Action for U.S. Patent Application No. 13/593,483, dated December 7, 2012.						
	Notice of Allowance for U.S. Patent Application No. 13/593,483, dated Septemb 2013.							
	0	Notice of Allowance	for U.S. Patent A	Application No. 13/5	93,483, dated	January 23	, 2014	
	Р	Office Action for U.S	. Patent Applica	tion No. 14/286,976	, dated July 1	2014.		
	Q	Office Action for U.S	Patent Applicat	ion No. 14/286,976	, dated Novem	ber 19, 201	4.	
	R	Advisory Action for L	J.S. Patent Appli	cation No. 14/286,9	976, dated Apr	il 23, 2015.		
	S	Office Action for U.S	. Patent Applica	tion No. 14/286,976	dated June	18, 2015.		
	T_{-}	Office Action for U.S	. patent Applicat	ion No. 14/286,976	, dated April 1	9, 2016.		
	U	Office Action for U.S.	. Patent Applica	tion No. 14/286,976	dated Decer	nber 13, 201	6.	

Examiner	Date Considered	

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Electronic Pate	ent Appli	cation Fe	e Transmit	tal	
Application Number:	14922	344			
Filing Date:	26-Oct-2015				
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES				
First Named Inventor/Applicant Name:	Kwok Wai Cheung				
Filer:	Peter P. Tong				
Attorney Docket Number:	IPVMCP02C3				
Filed as Small Entity					
Filing Fees for Utility under 35 USC 111(a)					
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Basic Filing:					
PETITION FEE-37CFR 1.17(H) (GROUP II)		2464	j	70	70
RCE- 2ND AND SUBSEQUENT REQUEST		2820	3	850	850
Pages:					
Claims:					
Miscellaneous-Filing:					
Petition:					
Patent-Appeals-and-Interference:					

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Post-Allowance-and-Post-Issuance:				
Extension-of-Time:				
Miscellaneous:				
	Tan - C	al in USD (¥	920



UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents United States Patent and Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450 www.uspto.gov

Decision Date:

April 6, 2017

In re Application of :

DECISION ON PETITION

Kwok Cheung

UNDER CFR 1,313(c)(2)

Application No:

14922344

Filed:

26-Oct-2015

Attorney Docket No: IPVMCP02C3

This is an electronic decision on the petition under 37 CFR 1.313(c)(2), filed April 6, 2017

, to withdraw the above-identified

application from issue after payment of the issue fee.

The petition is GRANTED.

The above-identified application is withdrawn from issue for consideration of a submission under 37 CFR 1.114 (request for continued examination). See 37 CFR 1.313(c)(2).

Petitioner is advised that the issue fee paid in this application cannot be refunded. If, however, this application is again allowed, petitioner may request that it be applied towards the issue fee required by the new Notice of Allowance.

Telephone inquiries concerning this decision should be directed to the Patent Electronic Business Center (EBC) at 866-217-9197.

This application file is being referred to Technology Center AU 2641 for processing of the request for continuing examination under 37 CFR 1.114.

Office of Petitions

Electronic A	cknowledgement Receipt
EFS ID:	28836024
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	06-APR-2017
Filing Date:	26-OCT-2015
Time Stamp:	11:00:36
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	CARD
Payment was successfully received in RAM	\$920
RAM confirmation Number	040617INTEFSW11003100
Deposit Account	503874
Authorized User	Angela Nijim

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: 37 CFR 1.21 (Miscellaneous fees and charges)

File Listing	g:				
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl
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1.	Request for Continued Examination (RCE)	IPVMCP02C3_RCE_4-5-17.pdf	4292Ih37645769MID724679510523001398 58bac	по	3
Warnings:					
Information:					
			22307		
2	Transmittal Letter	IPVMCP02C3_IDSTrans_4-17. pdf	6551;44981551052e8lig8415c12dfe95cs449	no	2
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Information:					
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Information:					
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Information:					
Warnings:	-		1		
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This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION

hereby certify 28, 2017.	that this correspondence is being transm	CERTIFICATE OF ELECTRONIC itted electronically to: Commissione	FILING r for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on April
Signed:	/Angela D. Nijim/	Printed Name:	Angela D. Nijim

AMENDMENT E

Mail Stop __ Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please amend the above-identified patent application as follows:

Amendments to the Specification are reflected on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments are on page 11 of this paper.

Appln. No. 14/922;344 Docket No. IPVMCP02C3

Amendments to the Specification

Please change the title of the Application from

"SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION"

to

"SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION"

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently amended) An article for managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the device of the user, the article comprising:

[a] <u>at least one</u> non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in <u>a computing apparatus</u> the server:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically convey the message;

determining whether the user is available to receive the message; sending information to the device of the person as to the availability of the user to receive the message; and

setting a process to electronically convey the message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining whether the user is available to receive the message, and

wherein even when the process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person to prevent the person from contacting the device of the user through the contact information, without via the <u>computing apparatus server</u>.

(Previously presented) An article as recited in claim 1,

wherein the message is conveyed from the device of the person based on Internet protocol,

wherein the process allows the user to receive the message via an access identifier of the user,

wherein the process allows the message to be conveyed from the device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

- (Cancelled)
- 4. (Previously presented) An article as recited in claim 1, wherein the process includes presenting at the device of the user, the identity of the person.
- (Original) An article as recited in claim 1 wherein the process includes determining a reply to the message in view of the current status of the user.
- 6. (Currently amended) An article for managing communication via a portal based on world wide web, the article comprising:
- [a] <u>at least one</u> non-transitory computer readable storage medium comprising a plurality of instructions, when executed by a server, result in <u>a</u> computing apparatus the server:

receiving, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identifying the person;

determining availability of the user to receive the message;

sending to the device of the person, information regarding the availability of the user to receive the message;

storing an access priority, associated with the person, as identified, in a database associated with the <u>computing apparatus</u> server, wherein information regarding the access priority, associated with the person, <u>is</u> from the device of the user; and

setting a process based on Internet protocol to electronically deliver and present the message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least the access priority associated with the person retrieved from the database associated with the <u>computing</u> <u>apparatus</u> <u>server</u>,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

- 7. (Previously presented) An article as recited in claim 6, wherein the message from the device of the person is a text message.
- 8. (Previously presented) An article as recited in claim 6, wherein the contact information of the device of the user is a phone number of the user.
- 9. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the

person to the device of the user is also based on a previously-established communication preference.

- 10. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on an activity of the user.
- 11. (Previously presented) An article as recited in claim 6,

wherein the message is received from the device of the person via a contact information of the device of the person, and

wherein even when the process involves delivering and presenting the message to the device of the user, the contact information of the device of the person is not provided to the device of the user.

- 12. (Previously presented) An article as recited in claim 6, wherein the device of the person is configured to operate at least as a mobile phone.
- 13. (Currently amended) An article as recited in claim 6, wherein the process is also based on an activity of the user and a time.
- 14. (Currently amended) An article as recited in claim 6, wherein the process is also based on an activity of the user and a period of time.
- 15. (Previously presented) An article as recited in claim 14, wherein the process includes not presenting the message based on the period of time.
- (Previously presented) An article as recited in claim 6,

wherein the message is received from the device of the person via a contact information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the process is also based on a period of time.

- 17. (Previously presented) An article as recited in claim 16, wherein the process includes not presenting the message based on the period of time.
- 18. (Currently amended) A server A computing apparatus for managing communication via a portal based on world wide web, the computing apparatus server comprising:

at least one computing device; and

at least one storage device coupled to the at least one computing device, with the at least one storage device storing instructions that, when executed by the at least one computing device, cause the computing apparatus at least one computing device to:

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user:

identify the person;

determine availability of the user to receive the message;

send to the device of the person, information regarding the availability of the user to receive the message;

storing store information, regarding whether the person, as identified, is blocked from accessing the user, in a database associated with the computing apparatus server, wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to electronically deliver and present the received message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least the information, regarding

whether the person is blocked from accessing the user, retrieved from the database associated with the <u>computing apparatus</u> server,

wherein the at least one storage device stores instructions that, when executed, cause the computing apparatus to determine availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

(Currently amended) A server A computing apparatus as recited in claim
 18.

wherein the message is received from the device of the person via a contact information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user, and

wherein the device of the person is configured to operate at least as a mobile phone.

- (Currently amended) A server A computing apparatus as recited in claim
 wherein the process is also based on an activity of the user and a time.
- 21. (Currently amended) A server A computing apparatus as recited in claim 19, wherein the process is also based on a period of time.

- 22. (Currently amended) An article A computing apparatus as recited in claim 21, wherein the process includes not presenting the message based on the period of time.
- 23. (New) A computing apparatus as recited in claim 18, wherein the contact information of the device of the user includes a phone number of the user.
- 24. (New) A computing apparatus as recited in claim 18, wherein the contact information of the device of the user includes an email address of the user.
- 25. (New) A computing apparatus for managing communication via a portal based on world wide web, the computing apparatus comprising:

at least one computing device; and

one or more storage devices coupled to the at least one computing device, with the one or more storage devices storing instructions that, when executed, cause the computing apparatus to:

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identify the person;

store information, regarding whether the person, as identified, is blocked from accessing the user, in a database associated with the computing apparatus, wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to electronically deliver and present the received message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least the information, regarding whether the person is blocked from accessing the user, retrieved from the database associated with the computing apparatus,

wherein the one or more storage devices store instructions that, when executed, cause the computing apparatus to determine availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol,

wherein the plurality of different modes of communication include at least text message and voice call,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the process is also based on a time.

- 26. (New) A computing apparatus as recited in claim 25, wherein the process is also based on a period of time.
- 27. (New) A computing apparatus as recited in claim 26, wherein the process includes not presenting the message based on the period of time.
- 28. (New) A computing apparatus as recited in claim 27, wherein the contact information of the device of the user includes a phone number of the user.

REMARKS

Applicants previously presented claims 1, 2, and 4-22 for examination. By this amendment, Applicants have amended claims 1, 6 and 18-22 to further clarify the subject matter regarded as the invention; and have added claims 23-28. Accordingly, claims 1, 2, and 4-28 are pending. Reconsideration of the application and an early Notice of Allowance is earnestly solicited.

If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is respectfully requested to contact the undersigned representative at the telephone number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102 By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE COMUNICATION

37 CFR §§1.56 AND 1.97(b)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

The references listed in the attached PTO Form 1449, copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

This Information Disclosure Statement is: (i) filed within three (3) months of the filing date of the above-referenced application, (ii) believed to be filed before the mailing date of a first Office Action on the merits, or (iii) believed to be filed before the mailing of a first Office Action after the filing of a Request for Continued Examination under §1.114.

I.

Appln. No. 14/922,344

Atty Docket No. IPVMCP02C3

Accordingly, it is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Registration No. 35,757

5150 El Camino Real, Building A, Ste. 22 Los Altos, CA 94022

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	14/922,344	
Information Disclosure	Applicant	CHEUNG et al.	
Statement By Applicant	Filing Date	October 26, 2015	
	Group	2641	
(Use Several Sheets if Necessary)		Page 1 of 1	

U.S. Patent Documents

Examiner Initial	No	. Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	1,						
	2,					ш	
	Ott	ner Documents (In	cluding Autho	or, Title, Date, Pe	rtinent Page	es, etc.)	
	Α	Office Action for U.S					
	В	Notice of Allowance	for U.S. Patent	Application No. 12,7	98,995, dated	May 9, 201	2.
	C	Notice of Allowance					
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Examiner	Date Considered	

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Electronic Pater	nt Application Fe	e Transmit	tal		
Application Number:	14922344				
Filing Date:	26-Oct-2015				
Title of Invention:	SYSTEMS AND PROCE	SSES TO MANAG	E PRIVATE MESSA	GES	
First Named Inventor/Applicant Name:	Kwok Wai Cheung				
Filer:	Peter P. Tong/Angela Nijim				
Attorney Docket Number:	IPVMCP02C3				
Filed as Small Entity	9.4				
Filing Fees for Utility under 35 USC 111(a)					
Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)	
Basic Filing:	,				
Pages:					
Claims:					
CLAIMS IN EXCESS OF 20	2202	6	40	240	
INDEPENDENT CLAIMS IN EXCESS OF 3	2201	1	210	210	
Miscellaneous-Filing:					
Petition:					
Patent-Appeals-and-Interference:					

Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Tot	al in USD (\$)	450
			Fee Code Quantity Amount Total in USD (\$)

Electronic A	cknowledgement Receipt	
EFS ID:	29068582	
Application Number:	14922344	
International Application Number:		
Confirmation Number:	9763	
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES	
First Named Inventor/Applicant Name:	Kwok Wai Cheung	
Customer Number:	34071	
Filer:	Peter P. Tong/Angela Nijim	
Filer Authorized By:	Peter P. Tong	
Attorney Docket Number:	IPVMCP02C3	
Receipt Date:	28-APR-2017	
Filing Date:	26-OCT-2015	
Time Stamp:	18:02:50	
Application Type:	Utility under 35 USC 111(a)	

Payment information:

Submitted with Payment	yes
Payment Type	CARD
Payment was successfully received in RAM	\$450
RAM confirmation Number	050117INTEFSW18035300
Deposit Account	503874
Authorized User	Angela Nijim

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: 37 CFR 1.21 (Miscellaneous fees and charges)

File Listin	g:				
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Page (if app
			18533		1
1.	Miscellaneous Incoming Letter	IPCMCP02C3_AmdETrans_4-17. pdf	pc2088935296(197d86ddc2d9M6do23026 96cc	по	
Warnings:					
Information:					
		IPVMCP02C3_AmdE_AsFiled_4	55112	no	11
2	Preliminary Amendment	-17.pdf	7550220177.10e817mdd028531792835e129 ddfel)		
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Information:					

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New International Application Filed with the USPTO as a Receiving Office

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.; IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE COMUNICATION

AMENDMENT E TRANSMITTAL

Commissioner for Patents P.O, Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	27	MINUS	21	06	x 40 = 240	x 80 =
Independent Claims	4	MINUS	3	01	x 210 = 210	x 420 =
Multiple Depe	ndent Claim Pr	\$	\$			
				Total	\$450.00	\$

	Applicant(s) hereby petition for a month extension(s) of time to respond to the aforementioned Office Action.
\boxtimes	Applicant(s) believe that no (additional) Extension of Time is required; however, if it is
Δ	determined that such an extension is required, Applicant(s) hereby petition that such an extension
	be granted and authorize the Commissioner to charge the required fees for an Extension of Time
	under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
\boxtimes	Any fees due are being paid electronically herewith,
X	Please charge any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
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Respectfully submitted,

/Peter P. Tong/

Peter P, Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

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Approved to: use through 1/31/2014, OMB 0651-0332
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE to a collection of information unless it displays a valid OMB control number.

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		(Column 1	1)	(Column 2)	(Column 3)	TOTAL ADD'L FEE	450
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This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION

AMENDMENT F

Mail Stop __ Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments are on page 10 of this paper.

Appln. No. 14/922;344 Docket No. IPVMCP02C3

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently amended) An article for managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the device of the user, the article comprising:

at least one non-transitory computer readable storage medium comprising a plurality of instructions, when executed, result in a computing apparatus:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically convey the message; and

setting a process to electronically convey the message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining whether the user is available to receive the message, and

wherein even when the process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person to prevent the person from contacting the device of the user through the contact information, without via the computing apparatus.

 (Previously presented) An article as recited in claim 1, wherein the message is conveyed from the device of the person based on Internet protocol, wherein the process allows the user to receive the message via an access identifier of the user,

wherein the process allows the message to be conveyed from the device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

(Cancelled)

- 4. (Previously presented) An article as recited in claim 1, wherein the process includes presenting at the device of the user, the identity of the person.
- (Original) An article as recited in claim 1 wherein the process includes determining a reply to the message in view of the current status of the user.
- 6. (Previously presented) An article for managing communication via a portal based on world wide web, the article comprising:

at least one non-transitory computer readable storage medium comprising a plurality of instructions, when executed, result in a computing apparatus:

receiving, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identifying the person;

storing an access priority, associated with the person, as identified, in a database associated with the computing apparatus, wherein information regarding the access priority, associated with the person, is from the device of the user; and

setting a process based on Internet protocol to electronically deliver and present the message from the device of the person to the device of the user, via the portal, through contact information of the device of the user,

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using one or more rules, based on at least the access priority associated with the person retrieved from the database associated with the computing apparatus,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

- 7. (Previously presented) An article as recited in claim 6, wherein the message from the device of the person is a text message.
- 8. (Previously presented) An article as recited in claim 6, wherein the contact information of the device of the user is a phone number of the user.
- 9. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on a previously-established communication preference.
- 10. (Previously presented) An article as recited in claim 6, wherein the process to electronically deliver and present the message from the device of the person to the device of the user is also based on an activity of the user.

11. (Previously presented) An article as recited in claim 6,

wherein the message is received from the device of the person via a contact information of the device of the person, and

wherein even when the process involves delivering and presenting the message to the device of the user, the contact information of the device of the person is not provided to the device of the user.

- 12. (Previously presented) An article as recited in claim 6, wherein the device of the person is configured to operate at least as a mobile phone.
- 13. (Previously presented) An article as recited in claim 6, wherein the process is also based on a time.
- 14. (Previously presented) An article as recited in claim 6, wherein the process is also based on a period of time.
- 15. (Previously presented) An article as recited in claim 14, wherein the process includes not presenting the message based on the period of time.
- 16. (Previously presented) An article as recited in claim 6,

wherein the message is received from the device of the person via a contact information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the process is also based on a period of time.

17. (Previously presented) An article as recited in claim 16, wherein the process includes not presenting the message based on the period of time.

18. (Previously presented) A computing apparatus for managing communication via a portal based on world wide web, the computing apparatus comprising:

at least one computing device; and

at least one storage device coupled to the at least one computing device, with the at least one storage device storing instructions that, when executed, cause the computing apparatus to:

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user:

identify the person;

store information, regarding whether the person, as identified, is blocked from accessing the user, in a database associated with the computing apparatus, wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to electronically deliver and present the received message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least the information, regarding whether the person is blocked from accessing the user, retrieved from the database associated with the computing apparatus,

wherein the at least one storage device stores instructions that, when executed, cause the computing apparatus to determine availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a

Epic Games Ex. 1031

plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

19. (Previously presented) A computing apparatus as recited in claim 18, wherein the message is received from the device of the person via a contact information of the device of the person,

wherein even when the process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user, and

wherein the device of the person is configured to operate at least as a mobile phone.

- 20. (Previously presented) A computing apparatus as recited in claim 19, wherein the process is also based on a time.
- 21. (Previously presented) A computing apparatus as recited in claim 19, wherein the process is also based on a period of time.
- 22. (Previously presented) A computing apparatus as recited in claim 21, wherein the process includes not presenting the message based on the period of time.
- 23. (Previous presented) A computing apparatus as recited in claim 18, wherein the contact information of the device of the user includes a phone number of the user.
- 24. (Previously presented) A computing apparatus as recited in claim 18, wherein the contact information of the device of the user includes an email address of the user.

Docket No. IPVMCP02C3

25. (Previously presented) A computing apparatus for managing communication via a portal based on world wide web, the computing apparatus comprising:

at least one computing device; and

one or more storage devices coupled to the at least one computing device, with the one or more storage devices storing instructions that, when executed, cause the computing apparatus to:

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user:

identify the person;

store information, regarding whether the person, as identified, is blocked from accessing the user, in a database associated with the computing apparatus, wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to electronically deliver and present the received message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least the information, regarding whether the person is blocked from accessing the user, retrieved from the database associated with the computing apparatus,

wherein the one or more storage devices store instructions that, when executed, cause the computing apparatus to determine availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a

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Page 298

plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol,

wherein the plurality of different modes of communication include at least text message and voice call,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the process is also based on a time.

- 26. (Previously presented) A computing apparatus as recited in claim 25, wherein the process is also based on a period of time.
- 27. (Previously presented) A computing apparatus as recited in claim 26, wherein the process includes not presenting the message based on the period of time.
- 28. (Previously presented) A computing apparatus as recited in claim 27, wherein the contact information of the device of the user includes a phone number of the user.

REMARKS

Applicants previously presented claims 1, 2, and 4-28 for examination. By this amendment, Applicants have amended claim 1 to further clarify the subject matter regarded as the invention. Accordingly, claims 1, 2, and 4-28 remain pending. Reconsideration of the application and an early Notice of Allowance is earnestly solicited.

If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is respectfully requested to contact the undersigned representative at the telephone number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102 By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

Electronic A	cknowledgement Receipt
EFS ID:	29116298
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	04-MAY-2017
Filing Date:	26-OCT-2015
Time Stamp:	19:53:14
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with	Payment	no	no					
File Listing:								
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)			
		11 to 12 to	18526		10-0			
t	Miscellaneous Incoming Letter	IPCMCP02C3_AmdFTrans_5-17 pdf	54c93439168725024c4750535cd83c3094	no	Ĵ			
Warnings:								

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2	Preliminary Amendment	IPVMCP02C3_AmdF_AsFiled_5 -17.pdf	663(1)2bei65238e1772888/964/dbf3a122 a67cc	na	10
Warnings:		1	1		
Information:					
		Total Files Size (in bytes)	69	9253	

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.; IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE COMUNICATION

AMENDMENT F TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	27	MINUS	27	0	x 40 =	x 80 =
Independent Claims	4	MINUS	4	0	x 210 =	x 420 =
Multiple Depe	ndent Claim Pr	\$	\$			
				Total	\$0.00	\$

	Applicant(s) hereby petition for a month extension(s) of time to respond to the aforementioned Office Action.
\boxtimes	Applicant(s) believe that no (additional) Extension of Time is required; however, if it is
	determined that such an extension is required, Applicant(s) hereby petition that such an extensio
	be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
X	Any fees due are being paid electronically herewith.
X	Please charge any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
	the professional first and the second

Respectfully submitted,

/Peter P. Tong/

Peter P. Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

		Substitute	for Form P	ERMINATION TO-875	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	tion or Docket Number 14/922,344	10/26/2015 To be Ma
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_	FOR		NUMBER FIL		NUMBER EXTRA	RATE (\$)	FEE (\$)
7	BASIC FEE		N/A.	EU	N/A	N/A	FEE (\$)
ī	(37 CFR 1 16(a), (b), o	or (c))		_			
1	(37 CFR 1.16(k), (i), o		N/A		N/A	N/A	
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٠	he difference in colu					TOTAL	
		(Column 1)		(Column 2)	(Column 3)		
	05/04/2017			(Column 2)		HATE (\$)	ADDITIONAL FEE (\$)
	Total (37 CFR-1.16(1))	CLAIMS REMAINING AFTER		(Column 2) HIGHEST NUMBER PREVIOUSLY	(Column 3)	HATE (\$)	ADDITIONAL FEE (\$)
	Total (37 CFR	CLAIMS REMAINING AFTER AMENDMENT		(Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR	(Column 3) PRESENT EXTRA	RATE (\$)	1 1000000000000000000000000000000000000
	Total (37 CFR-1:16(I)) Independent (37 CFR 1:16(II))	CLAIMS REMAINING AFTER AMENDMENT	Minus Minus	(Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR 27	(Column 3) PRESENT EXTRA = 0	HATE (\$)	0
	Total (37 CFR 116(f)) Independent (37 CFR 116(h)) Application Si.	CLAIMS REMAINING AFTER AMENDMENT 27 4 ze Fee (37 CFR	Minus Minus (1.18(s))	(Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR 27	(Column 3) PRESENT EXTRA = 0 = 0	RATE (\$) x \$40 = x \$210 =	0
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	Total (37 CFR 116(f)) Independent (37 CFR 116(h)) Application Si.	CLAIMS REMAINING AFTER AMENDMENT - 27 - 4 ZE FEE (37 CFE STATION OF MULT (Column 1) CLAIMS REMAINING AFTER	Minus Minus (1.16(s))	(Column 2) HIGHEST NUMBER: PREVIOUSLY PAID FOR 274 DENT CLAIM (37 CFF (Column 2) HIGHEST NUMBER PREVIOUSLY	(Column 3) PRESENT EXTRA = 0 = 0 3 1.16(j))	RATE (\$) x \$40 = x \$210 = TOTAL ADO'L FEE	0
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	Total (37 CFR 116(ft)) Independent (37 CFR 116(ft)) Application Si. FIRST PRESEN Total (37 CFR 116(ft)) Independent (37 CFR 116(ft))	CLAIMS REMAINING AFTER AMENDMENT - 27 - 4 ZE FEE (37 CFE STATION OF MULT (Column 1) CLAIMS REMAINING AFTER	Minus Minus Minus Minus Minus Minus Minus	(Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR 274 DENT CLAIM (37 CFF (Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR	(Column 3) PRESENT EXTRA = 0 = 0 (Column 3) PRESENT EXTRA	HATE (\$) x \$40 = x \$210 = TOTAL ADO'L FEE HATE (\$)	0
	Total (37 CFR 116(h)) Application Si FIRST PRESEN Total (37 CFR 1.16(h)) Total (37 CFR 1.16(h)) Application Si Application Si	CLAIMS REMAINING AFTER AMENDMENT 27 4 ze Fee (37 CFE ITATION OF MUL* (Column 1) CLAIMS REMAINING AFTER AMENDMENT 22e Fee (37 CFE	Minus Minus Minus Minus Minus Minus Minus Minus	(Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR 274 DENT CLAIM (37 CFF (Column 2) HIGHEST NUMBER PREVIOUSLY PAID FOR	(Column 3) PRESENT EXTRA = 0 = 0 3 1.16(j)) (Column 3) PRESENT EXTRA = =	HATE (\$) x \$40 = x \$210 = TOTAL ADO'L FEE HATE (\$)	0

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION

AMENDMENT G

Mail Stop __ Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments are on page 11 of this paper.

Appln. No. 14/922;344 Docket No. IPVMCP02C3

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

 (Currently amended) An article for managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the device of the user, the article comprising:

at least one non-transitory computer readable storage medium comprising a plurality of instructions, when executed, result in a computing apparatus:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically convey the message; and

setting a process to <u>permit</u> electronically conveying the messages from the device of the person to the device of the user through requiring the contact information of the device of the user, using one or more rules, wherein the process is configured to electronically convey the message from the device of the person to the device of the user based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining whether the user is available to receive the message, and

wherein even when the <u>configured</u> process involves transmitting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person.

2. (Currently amended) An article as recited in claim 1,

wherein the message is conveyed from the device of the person based on Internet protocol,

wherein the <u>configured</u> process allows the user to receive the message via an access identifier of the user,

wherein the <u>configured</u> process allows the message to be conveyed from the device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

- 3. (Cancelled)
- (Currently amended) An article as recited in claim 1, wherein the configured process includes presenting at the device of the user, the identity of the person.
- (Currently amended) An article as recited in claim 1 wherein the configured process includes determining a reply to the message in view of the current status of the user.
- 6. (Currently amended) An article for managing communication via a portal based on world wide web, the article comprising:

at least one non-transitory computer readable storage medium comprising a plurality of instructions, when executed, result in a computing apparatus:

receiving, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identifying the person;

storing an access priority, associated with the person, as identified, in a database associated with the computing apparatus, wherein

information regarding the access priority, associated with the person, is from the device of the user; and

setting a process based on Internet protocol to <u>permit</u> electronically deliver<u>ing</u> and present<u>ing</u> the message<u>s</u> from the device of the person to the device of the user, via the portal, through with the setting the process requiring contact information of the device of the user, using one or more rules, wherein the process is configured to electronically deliver and present the message from the device of the person to the device of the user based on at least (a) the access priority associated with the person, as retrieved from the database associated with the computing apparatus, and (b) the identifier of the user,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the <u>configured</u> process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

- 7. (Previously presented) An article as recited in claim 6, wherein the message from the device of the person is a text message.
- 8. (Currently amended) An article as recited in claim 6, wherein the contact information of the device of the user is a phone number of the user.

- 9. (Currently amended) An article as recited in claim 6, wherein the configured process to electronically deliver and present the message from the device of the person to the device of the user is also based on a previously-established communication preference.
- 10. (Currently amended) An article as recited in claim 6, wherein the configured process to electronically deliver and present the message from the device of the person to the device of the user is also based on an activity of the user.
- 11. (Currently amended) An article as recited in claim 6,

wherein the message is received from the device of the person via requiring a contact information of the device of the person, and

wherein even when the <u>configured</u> process involves delivering and presenting the message to the device of the user, the contact information of the device of the person is not provided to the device of the user.

- 12. (Previously presented) An article as recited in claim 6, wherein the device of the person is configured to operate at least as a mobile phone.
- 13. (Currently amended) An article as recited in claim 6, wherein the configured process is also based on a time.
- 14. (Currently amended) An article as recited in claim 6, wherein the configured process is also based on a period of time.
- 15. (Currently amended) An article as recited in claim 14, wherein the configured process includes not presenting the message based on the period of time.
- 16. (Currently amended) An article as recited in claim 6,

wherein the message is received from the device of the person via requiring a contact information of the device of the person,

wherein even when the <u>configured</u> process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the configured process is also based on a period of time.

- 17. (Currently amended) An article as recited in claim 16, wherein the configured process includes not presenting the message based on the period of time.
- 18. (Currently amended) A computing apparatus for managing communication via a portal based on world wide web, the computing apparatus comprising:

at least one computing device; and

at least one storage device coupled to the at least one computing device, with the at least one storage device storing instructions that, when executed, cause the computing apparatus to:

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identify the person;

store information[,] regarding whether the person, as identified, is blocked from accessing the user, in a database associated with the computing apparatus, wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to permit electronically delivering and presenting the received messages from the device of the

Docket No. IPVMCP02C3

person to the device of the user, via the portal, through with the setting the process requiring contact information of the device of the user, using one or more rules, wherein the process is configured to electronically deliver and present the received message from the device of the person to the device of the user based on at least (a) the information[,] regarding whether the person is blocked from accessing the user, as retrieved from the database associated with the computing apparatus, and (b) the identifier of the user, wherein the at least one storage device stores instructions that, when executed, cause the computing apparatus to determine availability of the user to receive the message,

wherein even when the <u>configured</u> process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the <u>configured</u> process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

19. (Currently amended) A computing apparatus as recited in claim 18, wherein the message is received from the device of the person via requiring a contact information of the device of the person,

wherein even when the <u>configured</u> process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user, and

wherein the device of the person is configured to operate at least as a mobile phone.

- (Currently amended) A computing apparatus as recited in claim 19, wherein the <u>configured</u> process is also based on a time.
- 21. (Currently amended) A computing apparatus as recited in claim 19, wherein the <u>configured</u> process is also based on a period of time.
- 22. (Currently amended) A computing apparatus as recited in claim 21, wherein the <u>configured</u> process includes not presenting the message based on the period of time.
- 23. (Currently amended) A computing apparatus as recited in claim 18, wherein the contact information of the device of the user includes a phone number of the user.
- 24. (Currently amended) A computing apparatus as recited in claim 18, wherein the contact information of the device of the user includes an email address of the user.
- 25. (Currently amended) A computing apparatus for managing communication via a portal based on world wide web, the computing apparatus comprising:

at least one computing device; and

one or more storage devices coupled to the at least one computing device, with the one or more storage devices storing instructions that, when executed, cause the computing apparatus to:

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identify the person;

store information[,] regarding whether the person, as identified, is blocked from accessing the user, in a database associated with the computing apparatus, wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to permit electronically delivering and presenting the received messages from the device of the person to the device of the user, via the portal, through with the setting the process requiring contact information of the device of the user, using one or more rules, wherein the process is configured to electronically deliver and present the received message from the device of the person to the device of the user based on at least (a) the information[,] regarding whether the person is blocked from accessing the user, as retrieved from the database associated with the computing apparatus, and (b) the identifier of the user, wherein the one or more storage devices store instructions that, when

executed, cause the computing apparatus to determine availability of the user to receive the message,

wherein even when the configured process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the configured process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol,

wherein the plurality of different modes of communication include at least text message and voice call,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the configured process is also based on a time.

26. (Currently amended) A computing apparatus as recited in claim 25, wherein the configured process is also based on a period of time.

- 27. (Currently amended) A computing apparatus as recited in claim 26, wherein the <u>configured</u> process includes not presenting the message based on the period of time.
- 28. (Currently amended) A computing apparatus as recited in claim 27, wherein the contact information of the device of the user includes a phone number of the user.

REMARKS

Applicants previously presented claims 1, 2, and 4-28 for examination. By this amendment, Applicants have amended claims 1, 2, 4-6, 8-11, and 13-28 to further clarify the subject matter regarded as the invention. Accordingly, claims 1, 2, and 4-28 remain pending. Reconsideration of the application and an early Notice of Allowance is earnestly solicited.

If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is respectfully requested to contact the undersigned representative at the telephone number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102 By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

Electronic A	cknowledgement Receipt
EFS ID:	29245384
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	18-MAY-2017
Filing Date:	26-OCT-2015
Time Stamp:	22:42:27
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with	Payment	no	no					
File Listing:								
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)			
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i)	Miscellaneous Incoming Letter	IPCMCP02C3_AmdGTrans_5-17 ,pdf	.06810e#368885213bdbbe9id3d323i/4227 in6513	no				
Warnings:								

Information:					
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2	Preliminary Amendment	IPVMCP02C3_AmdG_AsFiled_5 -17.pdf	a6cddScri te4ba1bc9378d6d2a07be1c800a -86b45	na	11
Warnings:		*		-	
Information:					
		Total Files Size (in bytes)	7/	4910	

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.; IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE COMUNICATION

AMENDMENT G TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	27	MINUS	27	0	x 40 =	x 80 =
Independent Claims	4	MINUS	4	0	x 210 =	x 420 =
Multiple Depe	ndent Claim Pr	\$	\$			
Total					\$0.00	\$

	Applicant(s) hereby petition for a month extension(s) of time to respond to the
\boxtimes	aforementioned Office Action. Applicant(s) believe that no (additional) Extension of Time is required; however, if it is
Δ	determined that such an extension is required, Applicant(s) hereby petition that such an extensio
	be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).
X X	Any fees due are being paid electronically herewith.
\boxtimes	Please charge any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/

Peter P, Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

PTO/SB/06 (09.11)

Approved for use through 1/31/2014. OMB 0551-0032.

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE to a collection of information unless it displays a valid OMB control number.

P	ATENT APPLI		for Form P			ation or Docket Number 14/922,344	10/26/2015		
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_	EOR		7,17,7,000		NUMBER EXTRA	FIATE (\$)	FEE (\$)		
FOR BASIC FEE			NUMBER FILED		N/A	N/A	FEE (4)		
(37 CFR 1.16(a), (b), or (c))		or (c))	N/A.			N/A			
SEARCH FEE (37 CFR 1.16(k), (i), or (m))			N/A		N/A				
EXAMINATION FEE (37 CFR 1, 16(o), (p), or (q))			N/A		N/A	N/A			
TOTAL CLAIMS (37 CFR 1.16(i))			minus 20 =			X :S =	1		
NDEPENDENT CLAIMS 37 CFR 1.16(h))		S	minus 3 =			x s =	0 + -		
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÷	he difference in colu		_			TOTAL			
AMENDMENT	05/18/2017 Total (37 CFR	REMAINING AFTER AMENDMEN		PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE (\$)	ADDITIONAL FEE (\$)		
	1.16(i)) Independent (37 CFR (.16(h))	- 4	Minus	···4	9	X S =			
١	(37 CFR 1.16(s)) Application Size Fee (37 CFR 1.18(s))								
١	FIRST PRESEN	FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(i))							
		(Column 1)		(Column 2)	(Column 3)	TOTAL ADD'L F	EE		
AMENDMENT		CLAIMS REMAINING AFTER AMENDMEN		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE (\$)	ADDITIONAL FEE (\$)		
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	Application Size Fee (37 CFR 1.16(s))								
	FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(j))								
d						TOTAL ADD'L F	EE.		

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION

AMENDMENT H

Mail Stop __ Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments are on page 11 of this paper.

Appln. No. 14/922;344 Docket No. IPVMCP02C3

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently amended) An article for managing communication of a user, in view of a person trying to electronically convey a message to a device of the user without the need to know contact information of the <u>device of the</u> user, the article comprising:

at least one <u>a</u> non-transitory computer readable storage medium comprising a plurality of instructions, when executed <u>by a server</u>, result in <u>the server</u> a computing apparatus:

receiving the message from a device of the person;

identifying an identity of the person trying to electronically convey the message; and

setting a process to permit electronically conveying messages to the device of the user requiring the contact information of the user, using one or more rules, wherein the process is configured to electronically convey the message from the device of the person to the device of the user through the contact information of the device of the user, using one or more rules, based on at least a current status associated with the user, a preference of the user, and an access priority associated with the person,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining whether the user is available to receive the message, and <u>sending information to the device of the</u> person as to the availability of the user to receive the message, and

wherein even when the configured process involves transmitting the message to the device of the user <u>through the contact information of the device of the user</u>, the contact information of the <u>device of the</u> user is not provided to the device of the person <u>to prevent the person from contacting the device of the user using the contact information</u>, without via the server.

(Currently amended) An article as recited in claim 1,

wherein the message is conveyed from the device of the person based on Internet protocol,

wherein the configured process allows the user to receive the message via an access identifier of the user,

wherein the configured process allows the message to be conveyed from the device of the person via a set of modes of communication,

wherein the set of modes of communication includes at least instant message and voice call, and

wherein the user has different access identifiers for at least two of the modes in the set of modes.

(Cancelled)

- (Currently amended) An article as recited in claim 1, wherein the configured process includes presenting at the device of the user, the identity of the person.
- (Currently amended) An article as recited in claim 1 wherein the eenfigured process includes determining a reply to the message in view of the current status of the user.
- 6. (Currently amended) An article for managing communication via a portal based on world wide web, the article comprising:

at least one <u>a</u> non-transitory computer readable storage medium comprising a plurality of instructions, when executed <u>by a server</u>, result in <u>the server</u> a computing apparatus:

receiving, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identifying the person[;] wherein storing an access priority, associated with the person, as identified, previously being stored in a

database associated with the <u>server</u> eomputing apparatus, <u>and</u> wherein information regarding the access priority, associated with the person, is from the device of the user; and

setting a process based on Internet protocol to permit electronically delivering and presenting the messages to the device of the user, via the portal, with the setting the process requiring contact information of the user, wherein the process is configured to electronically deliver and present the message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least (a) the access priority associated with the person, as retrieved from the database associated with the server computing apparatus, and (b) the identifier of the user,

wherein the at least one non-transitory computer readable storage medium comprises instructions, when executed, result in determining availability of the user to receive the message, and sending to the device of the person, information regarding the availability of the user to receive the message,

wherein even when the process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the configured process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

7. (Previously presented) An article as recited in claim 6, wherein the message from the device of the person is a text message.

- 8. (Currently amended) An article as recited in claim 6, wherein the contact information of the device of the user is a phone number of the user.
- 9. (Currently amended) An article as recited in claim 6, wherein the configured process to electronically deliver and present the message from the device of the person to the device of the user is also based on a previously-established communication preference.
- 10. (Currently amended) An article as recited in claim 6, wherein the configured process to electronically deliver and present the message from the device of the person to the device of the user is also based on an activity of the user.
- 11. (Currently amended) An article as recited in claim 6,

wherein the message is received from the device of the person <u>via</u> requiring a contact information of the device of the person, and

wherein even when the configured process involves delivering and presenting the message to the device of the user, the contact information of the <u>device of the</u> person is not provided to the device of the user.

- 12. (Previously presented) An article as recited in claim 6, wherein the device of the person is configured to operate at least as a mobile phone.
- 13. (Currently amended) An article as recited in claim 6, wherein the eenfigured process is also based on a time.
- 14. (Currently amended) An article as recited in claim 6, wherein the configured process is also based on a period of time.
- 15. (Currently amended) An article as recited in claim 14, wherein the configured process includes not presenting the message based on the period of time.

16. (Currently amended) An article as recited in claim 6,

wherein the message is received from the device of the person <u>via</u> requiring a contact information <u>of the device</u> of the person,

wherein even when the configured process involves delivering and presenting the received message to the device of the user, the contact information of <u>the device of</u> the person is not provided to the device of the user,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the configured process is also based on a period of time.

- 17. (Currently amended) An article as recited in claim 16, wherein the configured process includes not presenting the message based on the period of time.
- 18. (Currently amended) A <u>server</u> computing apparatus for managing communication via a portal based on world wide web, the <u>server</u> computing apparatus comprising:

at least one computing device; and

at least one storage device coupled to the at least one computing device, with the at least one storage device storing instructions that, when executed by the at least one computing device, cause the at least one the computing device apparatus to:

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identify the person, [;] wherein store information [,] regarding whether the person, as identified, is blocked from accessing the user, previously being stored in a database associated with the server computing apparatus, and wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to permit electronically delivering and presenting messages to the device of the user, via the portal, with the setting the process requiring contact information of the user, wherein the process is configured to electronically deliver and present the received message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least (a) the information regarding whether the person is blocked from accessing the user, as retrieved from the database associated with the server computing apparatus, and (b) the identifier of the user.

wherein the at least one storage device stores instructions that, when executed by the at least one computing device, cause the at least one computing device apparatus to determine availability of the user to receive the message, and to send to the device of the person, information regarding the availability of the user to receive the message,

wherein even when the configured process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person.

wherein the configured process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, and

wherein the plurality of different modes of communication include at least text message and voice call.

(Currently amended) A computing apparatus server as recited in claim
 18,

wherein the message is received from the device of the person <u>via</u> requiring a contact information of the <u>device of the</u> person,

wherein even when the configured process involves delivering and presenting the received message to the device of the user, the contact information of the device of the person is not provided to the device of the user, and

wherein the device of the person is configured to operate at least as a mobile phone.

- (Currently amended) A computing apparatus server as recited in claim
 wherein the configured process is also based on a time.
- 21. (Currently amended) A computing apparatus server as recited in claim 19, wherein the configured process is also based on a period of time.
- 22. (Currently amended) A computing apparatus server as recited in claim 21, wherein the configured process includes not presenting the message based on the period of time.
- (Currently amended) A computing apparatus server as recited in claim
 wherein the contact information of the device of the user includes a phone number of the user.
- 24. (Currently amended) A computing apparatus server as recited in claim 18, wherein the contact information of the device of the user includes an email address of the user.
- 25. (Currently amended) A computing apparatus for managing communication via a portal based on world wide web, the computing apparatus comprising:

at least one computing device; and

one or more storage devices coupled to the at least one computing device, with the one or more storage devices storing instructions that, when executed, cause the computing apparatus to:

8

receive, via the portal, a message with an identifier of a user, from a device of a person trying to electronically deliver and present the message to the user;

identify the person,[;] wherein store information[,] regarding whether the person, as identified, is blocked from accessing the user, previously being stored in a database associated with the computing apparatus, and wherein the information, regarding whether the person is blocked from accessing the user, is from the device of the user; and

set a process based on Internet protocol to permit electronically delivering and presenting messages to the device of the user, via the portal, with the setting the process requiring contact information of the user, wherein the process is configured to electronically deliver and present the received message from the device of the person to the device of the user, via the portal, through contact information of the device of the user, using one or more rules, based on at least (a) the information, regarding whether the person is blocked from accessing the user, as retrieved from the database associated with the computing apparatus, and (b) the identifier of the user,

wherein the one or more storage devices store instructions that, when executed, cause the computing apparatus to determine availability of the user to receive the message.

wherein even when the configured process involves delivering and presenting the message to the device of the user through the contact information of the device of the user, the contact information of the device of the user is not provided to the device of the person,

wherein the configured process allows the message to be delivered from the device of the person to the device of the user via a selected mode of communication from a plurality of different modes of communication, all using the identifier of the user, at least in view of the process being based on Internet protocol, wherein the plurality of different modes of communication include at least text message and voice call,

wherein the device of the person is configured to operate at least as a mobile phone, and

wherein the configured process is also based on a time.

- 26. (Currently amended) A computing apparatus as recited in claim 25, wherein the configured process is also based on a period of time.
- 27. (Currently amended) A computing apparatus as recited in claim 26, wherein the configured-process includes not presenting the message based on the period of time.
- 28. (Currently amended) A computing apparatus as recited in claim 27, wherein the contact information of the <u>device of the</u> user includes a phone number of the user.

REMARKS

Applicants previously presented claims 1, 2, and 4-28 for examination. By this amendment, Applicants have amended claims 1, 2, 4-6, 8-11, and 13-28 to further clarify the subject matter regarded as the invention. Accordingly, claims 1, 2, and 4-28 remain pending. Reconsideration of the application and an early Notice of Allowance is earnestly solicited.

If there are any issues remaining which the Examiner believes could be resolved through either a Supplemental Response or an Examiner's Amendment, the Examiner is respectfully requested to contact the undersigned representative at the telephone number listed below.

Respectfully submitted,

5150 El Camino Real Building A, Suite 22 Los Altos, CA 94022 (650) 903-9200 ext 102 By: /Peter P. Tong/

Peter P. Tong

Registration No.: 35,757

Electronic A	cknowledgement Receipt
EFS ID:	29522309
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE PRIVATE MESSAGES
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	16-JUN-2017
Filing Date:	26-OCT-2015
Time Stamp:	19:32:55
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with	Payment	no	no						
File Listing:									
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)				
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Warnings:		1			
Information:					
		553			

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National Stage of an International Application under 35 U.S.C. 371

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New International Application Filed with the USPTO as a Receiving Office

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Cheung et al. Attorney Docket No.; IPVMCP02C3

Application No.: 14/922,344 Examiner: DOAN, KIET M.

Filed: October 26, 2015 Group: 2641

Title: SYSTEMS AND PROCESSES TO

MANAGE COMUNICATION

AMENDMENT H TRANSMITTAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	27	MINUS	27	0	x 40 =	x 80 =
Independent Claims	4	MINUS	4	0	x 210 =	x 420 =
Multiple Depe	ndent Claim Pr	esent and	Fee Not Previo	ously Paid	\$	\$
				Total	\$0.00	\$

	Applicant(s) hereby petition for a month extension(s) of time to respond to the aforementioned Office Action.
\boxtimes	Applicant(s) believe that no (additional) Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time
	under 37 CFR 1.136 to Deposit Account No. 50-3874 (Order No. IPVMCP02C3). Any fees due are being paid electronically herewith. Please charge any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/

Peter P. Tong Reg. No. 35,757

Appln. No. 14/922,344 Aity. Docket No. IPVMCP02C3

PTO/SB/06 (09 11)

Approved for use through 1/31/2014. OMB 0651-0032.

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE to a collection of information unless it displays a valid OMB control number.

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This collection of information is required by 37 CFH 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.



UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspio.gov

NOTICE OF ALLOWANCE AND FEE(S) DUE

34071 7590 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022 06/22/2017

EXAMINER.

DOAN, KIET M

ART UNIT PAPER NUMBER

2641

DATE MAILED: 06/22/2017

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
14/922.344	10/26/2015	Kwok Wai Cheung	IPVMCP02C3	9763

TITLE OF INVENTION: SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION

APPLN. TYPE	ENTITY STATUS	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	SMALL.	\$480	\$0	\$480	\$480	09/22/2017

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the ENTITY STATUS shown above. If the ENTITY STATUS is shown as SMALL or MICRO, verify whether entitlement to that entity status still applies.

If the ENTITY STATUS is the same as shown above, pay the TOTAL FEE(S) DUE shown above.

If the ENTITY STATUS is changed from that shown above, on PART B - FEE(S) TRANSMITTAL, complete section number 5 titled "Change in Entity Status (from status indicated above)".

For purposes of this notice, small entity fees are 1/2 the amount of undiscounted fees, and micro entity fees are 1/2 the amount of small entity fees.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

Page 1 of 3

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Stop ISSUE FEE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450
or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where

indicated unless correct maintenance fee notifica	ted below or directed oth	nerwise in Block 1, by ((a) specifying a new corres	pondence address; and/or : A certificate of mailing	(b) indicating a sepa	r domestic mailings of	for
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APPLN. TYPE	ENTITY STATUS	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE	_
nonprovisional	SMALL	5480	-\$0	5480	\$480	09/22/2017	
EXAM	MINER	ART UNIT	CLASS-SUBCLASS				
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"Fee Address" im PTO/SB/47; Rev 03- Number is required 3. ASSIGNEE NAME / PLEASE NOTE: Ur	AND RESIDENCE DATA tless an assignee is ident th in 37 CFR 3.11. Comp	" Indication form ed. Use of a Customer A TO BE PRINTED ON ified below, no assignee	or agents OR, alternative (2) The name of a single registered attorney or a 2 registered patent attoristed, no name will be THE PATENT (print or type a data will appear on the profit a substitute for filing an arms.)	e firm (having as a member gent) and the names of up meys or agents. If no nam- printed. be) atent, If an assignee is id	er a 2 o to e is 3 entified below, the de	ocument has been filed	for
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5. Change in Entity Status (from status indicated above) Applicant certifying micro entity status. See 37 CFR 1.29			NOTE: Absent a valid cer fee payment in the micro	rtification of Micro Entity entity amount will not be:	Status (see forms PTC	D/SB/15A and 15B), issu application abandonmer	ie nL
☐ Applicant asserting small entity status. See 37 CFR 1,27		NOTE: If the application	was previously under micro en	ro entity status, checki	ing this box will be taker	a	
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Page 2 of 3



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.nsplo.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO		
14/922.344 10/26/2015		Kwok Wai Cheung	IPVMCP02C3 9763			
34071 759	06/22/2017		EXAMI	EXAMINER		
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5150 EL CAMINO SUITE A-22	REAL.		ART UNIT	PAPER NUMBER		
LOS ALTOS, CA 9	94022		2641			
			DATE MAILED: 06/22/2017	1		

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(Applications filed on or after May 29, 2000)

The Office has discontinued providing a Patent Term Adjustment (PTA) calculation with the Notice of Allowance.

Section 1(h)(2) of the AIA Technical Corrections Act amended 35 U.S.C. 154(b)(3)(B)(i) to eliminate the requirement that the Office provide a patent term adjustment determination with the notice of allowance. See Revisions to Patent Term Adjustment, 78 Fed. Reg. 19416, 19417 (Apr. 1, 2013). Therefore, the Office is no longer providing an initial patent term adjustment determination with the notice of allowance. The Office will continue to provide a patent term adjustment determination with the Issue Notification Letter that is mailed to applicant approximately three weeks prior to the issue date of the patent, and will include the patent term adjustment on the patent. Any request for reconsideration of the patent term adjustment determination (or reinstatement of patent term adjustment) should follow the process outlined in 37 CFR 1.705.

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

OMB Clearance and PRA Burden Statement for PTOL-85 Part B

The Paperwork Reduction Act (PRA) of 1995 requires Federal agencies to obtain Office of Management and Budget approval before requesting most types of information from the public. When OMB approves an agency request to collect information from the public, OMB (i) provides a valid OMB Control Number and expiration date for the agency to display on the instrument that will be used to collect the information and (ii) requires the agency to inform the public about the OMB Control Number's legal significance in accordance with 5 CFR 1320.5(b).

The information collected by PTOL-85 Part B is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450. Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether disclosure of these records is required by the Freedom of Information Act.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

	Application No.	Applicant(s) CHEUNG ET AL.		
Notice of Allowability	14/922,344 Examiner KIET DOAN	Art Unit 2641	AIA (First Inventor to File) Status No	
The MAILING DATE of this communication ap All claims being allowable, PROSECUTION ON THE MERITS I herewith (or previously mailed), a Notice of Allowance (PTOL-8 NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT of the Office or upon petition by the applicant. See 37 CFR 1.3	S (OR REMAINS) CLOSED in this 5) or other appropriate communica RIGHTS. This application is subje	application. If no tion will be maile	ot included d in due course. THIS	
1. This communication is responsive to 06/16/2017.				
A declaration(s)/affidavit(s) under 37 CFR 1.130(b) w	as/were filed on			
An election was made by the applicant in response to a re- requirement and election have been incorporated into this		ng the interview o	on; the restriction	
 The allowed claim(s) is/are <u>1.2 and 4-28</u>. As a result of the Prosecution Highway program at a participating intellect please see http://www.uspto.gov/patents/init_events/pph/ii 	ual property office for the correspond	nding application	. For more information,	
4. Acknowledgment is made of a claim for foreign priority un	der 35 U.S.C. § 119(a)-(d) or (f).			
Certified copies:				
a) All b) Some *c) None of the:				
 Certified copies of the priority documents had 	ve been received.			
Certified copies of the priority documents ha	ve been received in Application No	·		
Copies of the certified copies of the priority of	documents have been received in t	his national stage	application from the	
International Bureau (PCT Rule 17.2(a)).				
* Certified copies not received:				
Applicant has THREE MONTHS FROM THE "MAILING DATE noted below. Failure to timely comply will result in ABANDON THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.		ply complying wit	th the requirements	
5. CORRECTED DRAWINGS (as "replacement sheets") mu	ust be submitted.			
including changes required by the attached Examine Paper No./Mail Date,	er's Amendment / Comment or in th	e Office action o	f .	
Identifying indicia such as the application number (see 37 CFR each sheet. Replacement sheet(s) should be labeled as such in			t (not the back) of	
DEPOSIT OF and/or INFORMATION about the deposit of attached Examiner's comment regarding REQUIREMENT.	BIOLOGICAL MATERIAL must be	submitted, Note	the	
Attachment(s)				
1. Notice of References Cited (PTO-892)	5. Examiner's Ame			
Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date	6. Examiner's Stat	ement of Reason	s for Allowance	
Examiner's Comment Regarding Requirement for Depos of Biological Material Interview Summary (PTO-413), Paper No./Mail Date	it 7. 🗆 Other			
/KIET DOAN/ Primary Examiner, Art Unit 2641				
U.S. Patent and Trademark Office PTOL-37 (Rev. 08-13) 20170617	Notice of Allowability	Part	of Paper No./Mail Date	

Application/Control Number: 14/922,344 Page 2

Art Unit: 2641

The present application is being examined under the pre-AIA first to invent provisions.

DETAILED ACTION

Continued Examination Under 37 CFR 1.114

A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on 04/06/2017 has been entered.

Information Disclosure Statement

The information disclosure statement (IDS) submitted on 04/28/2017 and 04/06/2017 and. The submission is in compliance with the provisions of 37 CFR 1.97. Accordingly, the information disclosure statement is being considered by the examiner.

Allowable Subject Matter

The following is an examiner's statement of reasons for allowance:

Claims 1, 2 and 4-28 are allowance, based on reviewing Information Disclosure Statement (IDS) and the combination of Jackson et al. (US 8,391,459 B2) in view of Mason et al. (US 2006/0075038 A1) that does not teach or fairly suggest claims limitation filed on 06/16/2017.

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Art Unit: 2641

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KIET DOAN whose telephone number is (571)272-7863. The examiner can normally be reached on 9-5.

Examiner interviews are available via telephone, in-person, and video conferencing using a USPTO supplied web-based collaboration tool. To schedule an interview, applicant is encouraged to use the USPTO Automated Interview Request (AIR) at http://www.uspto.gov/interviewpractice.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Charles Appiah can be reached on 571-272-7904. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Art Unit: 2641

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/KIET DOAN/ Primary Examiner, Art Unit 2641

		Notice of Reference	o Citod		Application	n/Control No.	Applicant Reexami CHEUNG	nation		
		Notice of helerence.	Schea		Examiner		Art Unit		600.04044	
					KIET DOA	N	2641		Page 1 of 1	
				U.S. P	ATENT DOCU	MENTS				
*		Document Number Country Code-Number-Kind Code	Date MM-YYYY		Nam	ie	CPC Classifica	ation	US Classification	
*	A	US-8,391,459 B2	03-2013	Jacks	Jackson; James		G06Q10/10	09	379/210.01	- 44
*	В	US-2010/0114958 A1	05-2010	Koren	Korenshtein; Roni		G06Q10/1	0	707/781	
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

U.S. Patent and Trademark Office PTQ-892 (Rev. 01-2001)

Notice of References Cited

Part of Paper No. 20170617

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	14/922,344	
Information Disclosure	Applicant	CHEUNG et al.	
Statement By Applicant	Filing Date	October 26, 2015	
	Group	2641	
(Use Several Sheets if Necessary)		Page 1 of 1	

U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date			
	1,-									
	2.	10								
	Oth	er Documents (In	cluding Autho	r Title Date Pe	rtinent Page	e etc)				
	A	Notice of Allowance					6.			
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	E.	Office Action for U.S								
	F	Office Action for U.S								
	G	Notice of Allowance for U.S. Patent Application No. 12/074,961, dated October 15, 2010.								
	Н	Office Action for U. S. Patent Application No. 12/987,018, dated March 28, 2011.								
	1	Notice of Allowance for U. S. Patent Application No. 12/987,018, dated August 22, 2011.								
	J	Notice of Allowance for U.S. Patent Application No. 12/987,018, dated November 2, 2011.								
	K	Notice of Allowance	nce for U.S. Patent Application No. 13/363,360, dated March 27, 2012.							
	L	Notice of Allowance	Illowance for U.S. Patent Application No. 13/363,360, dated July 9, 2012.							
	М	Office Action for U.S. Patent Application No. 13/593,483, dated December 7, 2012.								
	N	Notice of Allowance for U.S. Patent Application No. 13/593,483, dated September 12, 2013.								
	0	Notice of Allowance	for U.S. Patent A	Application No. 13/5	93,483, dated	January 23	, 2014.			
	P	Office Action for U.S	. Patent Applica	tion No. 14/286,976	, dated July 1	2014.				
	Q	Office Action for U.S	Patent Applicati	on No. 14/286,976	dated Novem	ber 19, 201	4.			
	R	Advisory Action for L	J.S. Patent Appli	cation No. 14/286,9	976, dated Apr	il 23, 2015.				
	S	Office Action for U.S	. Patent Applica	tion No. 14/286,976	, dated June	8, 2015.				
	T	Office Action for U.S	. patent Applicat	ion No. 14/286,976	, dated April 1	9, 2016.				
	U	Office Action for U.S	. Patent Applica	tion No. 14/286,976	, dated Decen	nber 13, 201	6.			

Examiner	/KIET M DOAN/	Date Considered	06/19/2017	
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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form 1449 (Modified)	Atty. Docket No.	IPVMCP02C3	
	Application No.:	14/922,344	
Information Disclosure	Applicant	CHEUNG et al.	
Statement By Applicant	Filing Date	October 26, 2015	
	Group	2641	
(Use Several Sheets if Necessary)		Page 1 of 1	

U.S. Patent Documents

Examiner Initial	No	. Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	1,						
	2.						
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		ner Documents (In					
	Α	Office Action for U.S	. Patent Applica	tion No. 12/798,995	, dated April 1	1, 2011.	
	В	Notice of Allowance	for U.S. Patent	Application No. 12,7	798,995, dated	May 9, 201	2.
	С	Notice of Allowance	for U.S. Patent	Application No. 12/7	798,995, dated	July 16, 20	13.
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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1	schedul\$3 with (text message\$1) and schedul\$3 with available with receiv\$3 with (text message\$1) and (id identif\$3) near6 (caller\$1 (person near call\$3)) and (server (base near station) pbx) with stor\$3 with (message\$1 text (contact\$1 near number\$1)).clm.	US-PGPUB; USPAT; USOOR; EPO; JPO; DERWENT	OR	OFF	2017/06/19 21:31
L2	10	("20020016729" "20020154752" "20040218734" "20060047557" "20060075038" "20060147017" "20060245558" "20060291630" "20070025530" "20100114958").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2017/06/19 21:37
L3	1	1 AND ((G06Q10/109 OR G06Q10/1095 OR H04L65/1016 OR H04L65/1069 OR H04L65/40 OR H04L67/24 OR H04M2203/2072 OR H04M3/42 OR H04M3/42059 OR H04M3/42365 OR H04M3/48 OR H04M3/53308 OR H04M3/54).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2017/06/19 21:42
L4	6	schedul\$3 with (text message\$1) and schedul\$3 with available with receiv\$3 with (text message\$1) and (id identif\$3) near6 (caller\$1 (person near call\$3)) and (server (base near station) pbx) with stor\$3 with (message\$1 text (contact\$1 near number\$1))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2017/06/19 21:53
S1	2	"7729688".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 00:48
S2	40	("20020067806" "20020094067" "20030041048" "20030103600" "20030129968" "20030232629" "20040024882" "20040122979" "20050037785" "20050071253" "20050191994" "20050192061" "20050273327" "20060288099" "20070047522" "5548636" "5758079" "5786893" "5828731" "5930700" "5970388" "6119022" "6463462" "6577859" "6636888" "6665534" "6801793" "6816578" "6819757" "6978136" "7010288" "7010332" "7027842" "7043261" "7072452" "7085253" "7107010" "7111044" "7116976" "7376434" "8816578").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 11:36
S3	0	(server (base near station) computer) with access with priority same (boss wife friend\$1 love\$2 family) and (server (base near station) computer) with (trasmit\$4	US-PGPUB; USPAT; USOCR; EPO; JPO;	OR	OFF	2011/09/20 12:03

		send\$3 forward\$4) with (message\$1 text voice) and (id identif\$4) near1 caller	DERWENT			
S4	32	(server (base near station) computer) with access with priorit\$3 and (server (base near station) computer) with (trasmit\$4 send\$3 forward\$4) with (message\$1 text voice) and (id identif\$4) near1 caller	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:03
S5	0	(server (base near station) computer) with access near2 priorit\$3 and (server (base near station) computer) with (id identif\$4 verif\$3) near1 caller and (wife (girl near friend\$1) wife love\$2 boss)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:10
S6	1	(server (base near station) computer) with access near2 priorit\$3 and (server (base near station) computer) near2 (id identif\$4 verif\$3) and (wife (girl near friend\$1) wife love\$2 boss)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:10
S7	367	(server (base near station) computer) with access near2 priorit\$3 and (server (base near station) computer) with (id identif\$4 verif\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:11
S8	9	S7 and (server (base near station) computer) with (block\$4 stop\$3 inhibit) with (information data location position) and restrict\$3 with access\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:13
S9	191	S7 and (block\$4 stop\$3 inhibit restrict\$3) with access\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:19
S10	725	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) wife love\$2 boss client\$1 family friend\$1) and restrict\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:29
S11	141	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and restrict\$3 and (inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3) with message\$1	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:32
S12	5	("20010009858" "20010051514" "20020101979" "5862485" "6208728").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 12:48
S13	1	"7039176".pn.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 12:51
S14	13	("20010011228" "5479487" "5822306" "5903641" "5982873" "6046762" "6163607" "6173053" "6230197" "6233332" "6263066" "6487291" "6570980").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 12:51
S15	419	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and (restrict\$3 inhibi\$4	US-PGPUB; USPAT; USOCR; EPO; JPO;		OFF	2011/09/20 12:54

	111111111111111111111111111111111111111	(not\$3 near\$1 allow\$3) stop\$3) with message\$1	DERWENT			
S16	35	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with message\$1.clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:55
S17	11	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with message\$1.clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:57
S18	130	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with message\$1	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 12:57
S19	382	(server (base near station) computer) with access\$3 with priorit\$3 and (wife (girl near friend\$1) love\$2 boss family friend\$1) and (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 13:04
S20	8034	455/415,411,412.1,412.2,435.3,527.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 13:04
S21	10	S19 and S20	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/20 13:04
S22	5	("20010051915" "20040073814" "20040260709" "20040264697" "5634197").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/20 13:05
S23	1	12/798995	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2011/09/27 11:09
S24	4	"729688".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2011/09/27 11:11
S25	2	"7729688".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2011/09/27 11:11
S26	0	"1020050102726"	US-PGPUB;	OR	OFF	2011/09/27

			USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB			13:11
S27	2	"20050102726"	US-PGPUB; USPAT; USCCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2011/09/27 13:12
S28	2	"6819757".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2011/09/27 13:41
S29	6	("20020165784" "20030033356" "6459788" "6473505" "6570963" "6690664").PN.	US-PGPUB; USPAT; USOOR	OR	OFF	2011/09/27 16:17
S30	8	("5206903" "5504739" "5592541" "5628025" "5675635" "5828740" "5870552" "6262976").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/27 16:20
S31	1214	(server (base near station) computer) with (control\$3 restrick\$3 block\$3) with (mobile wireless handheld portable pda) and access\$3 near3 priorit\$3 and (restrick\$4 (call near block\$3) block\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:23
S32	285	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:24
\$33	21	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:24
S34	7	("5432780" "5513210" "5729542" "5737691" "5794156" "5862452" "6208865").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/09/27 16:27
S35	171	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3) and set\$4 near4 (status location position tim\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/09/27 16:29
S36	2	"20020142756"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR.	OFF	2011/12/28 12:04
S37	2	"20050027385"	US-PGPUB; USPAT;	OR	OFF	2011/12/28 12:05

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S38	2	"20060239419"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:06
S39	0	server with stor\$4 with message\$1 and server near3 (id identif\$3) near2 caller and access near2 priority	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:08
S40	0	server with stor\$4 with message\$1 and server with (id identif\$3) near2 caller and access near2 priority	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:10
S41	79	server with stor\$4 with message\$1 and server with (id identif\$3) and access near2 priority	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:10
S42	0	server with stor\$4 with (message\$1 (voice near mail)) and server with access near2 priority and (id identif\$3) near2 caller and "455"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 12:22
S43	16	server with stor\$4 with (message\$1 (voice near mail)) and access near2 priority and (id identif\$3) and "455"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 15:32
S44	28	("4955083" "5365512" "5387905" "5392278" "5450405" "5479477" "5491835" "5511232" "5524273" "5530914" "5530915" "5530916" "5530918" "5537684" "5542108" "5555447" "5564071" "5694393" "5717830" "5850611" "5884196" "5901142" "5912882" "5914958" "5983114" "6016512" "6229802").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2011/12/28 15:36
S45	44	(server portal) with control\$4 with (message\$1 information (voice near mail)) and access near2 priority and (server portal) with (id identif\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 15:41
S46	150	(server portal) with control\$4 with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal)		OR	OFF	2011/12/28 15:52
S47	2	"6768789".рп.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR.	OFF	2011/12/28 16:24
S48	2	"20020009184"	US-PGPUB; USPAT;	OR	OFF	2011/12/28 16:25

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S49	26	(server portal) with control\$4 with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:31
S50	121	(server portal) with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal) near2 stor\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:35
S51	19	(server portal) with (call\$3 message\$1 information (voice near mail)) and (mobile wireless \$4phone) with access near2 priority and (server portal) near2 stor\$3 and "455"/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:42
S52	17	(server (base near station) computer) with (control\$3 restrict\$3 block\$3) with (mobile wireless handheld portable pda) near3 access\$3 and access\$3 near3 priorit\$3 and (restrict\$4 (call near block\$3) block\$3) and set\$4 near4 (status location position tim\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/28 16:49
S53	2	"7184703".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/29 10:22
S54	2	"20080107091"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/29 10:35
S55	2	"20070010195"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2011/12/29 11:34
S56	2	"7792552".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2012/09/24 20:54
S57	2	"8112104".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2012/09/24 20:59
S58	60	("20020067806" "20020094067" "20020142756" "20030041048" "20030103600" "20030105854" "20030112948" "20030129968" "20030191814" "20030232629" "20040024882" "20040122979" "20040203919" "20050027385" "20050037785" "20050071253" "20050136955" "20050191994" "20050192061" "20050273327"	US-PGPUB; USPAT; USOCR	OR	OFF	2012/09/24 21:01

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S59 1	888	"4165487" "42" "4322585" "43" "4526473" "44" "4683587" "44" "4773095" "44" "4962469" "44" "5020150" "56" "5093576" "5" "5161250" "5" "5353378" "50" "5452480" "56" "55353130" "56" "5589398") .PN. "5608808" "56" "5715323" "5" "5941837" "55"	0010005 "2002 "2002 "2002 "2003 "2003 "2003 "2004 "2004 "2004 "2004 "2005 "2005 "2005 "2007 "2008 638532" 848664" 535244" 751691" 855632" 036311" 148023" 172256" 359370" 382986" 455640" 5510961" 581090"	230" 0081982" 0089639" 0098877" 0140899" 0018274" 0032449" 0065257" 0068057" 00226978" 00160571" 0160573" 0213026" 0243719" 0243719" 0243719" 0264752" 0107822" 0107822" 0107822" 0270663" 0271116" 1020853" 0271116" 1120853" 02743719" 0262392" 02743719" 036630" 03710115" 0488921" 0488921" 0488921" 04942629" 050605731" 05060574" 07060600" 07060600" 07060600" 07060000" 0706000" 0706000" 0706000" 0706000" 07060000" 07060000" 07060000" 070600000" 0706000000" 07060000000000000000000000000000000000	US-PGPUB; USPAT; USOCR	OR	OFF	2012/09/24

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S60	134	("20040024882" "20050192061" "6636888" "6816578" "6978136" "7116976" "5828731" "6327628" "6577859" "7729688" "20020142756" "20050027385" "20050273327" "5548636" "5970388" "6119022" "6665534" "7072452" "5930700" "20060003803" "7890128" "7224775" "20020067806" "20020094067" "20030232629" "20040203919" "20050037785" "20060288099" "7027842" "7043261" "7403972" "20030041048" "20040122979" "6463462" "6801793" "7010288" "7110963" "7111044" "6788766" "20060239419" "20050071253" "20050136955" "20050191994" "5425516" "7107010" "20030112948" "7792552" "20030103600" "20030129968" "20070047522" "6819757" "20110151852" "20030191814" "7188073" "8112104" "6819945").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 15:48
S61	2	set\$3 with ip with connection with server and tether\$3 with (mobile wireless) with second with network	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:48
S62	1156	set\$3 with ip with connection with server and select\$3 credential with (location position) with (mobile wireless)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:52
S63	0	set\$3 with ip with connection with server and select\$3 with credential with (location position) with (mobile wireless)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:52
S64	302	set\$3 with ip with connection with server and (location position) with (mobile	US-PGPUB; USPAT;	OR	OFF	2013/10/24 20:53

		wireless)	USOCR; EPO; JPO; DERWENT			3 T P P P P P P P P P P P P P P P P P P
S65	134	set\$3 with ip with connection with server and (location position) near2 (mobile wireless)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 20:54
S66	0	select\$3 with credential with (location position) with (mobile wireless) and service near2 metric	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 21:02
S67	9	select\$3 with credential with (mobile wireless) and service near2 metric	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 21:03
S68	21375	(mobile wireless) near2 authenticat\$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2013/10/24 21:11
S69	135	5 (mobile wireless) near2 authenticat\$4 and select\$4 with credential		OR	OFF	2013/10/24 21:12
S70	360	(server (base near station) computer portal) with (control\$3 schedul\$3) with (incom\$3 message\$ email\$1 call\$3) with (priorit\$3 access\$1) and (server (base near station) computer portal) with (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3 receip\$3) with (incom\$3 message\$ email\$1 call\$3).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/07/22 10:45
S71	222	constructed bloogramstaristaristaristaristaristaristaristari		OR	OFF	2015/07/22 10:47
S72	29	manually Kanting Emiliania di anticolo		OR	OFF	2015/07/22 10:50
S73	140	montonio hontonionionionionionionionionionionionionio		ŌR	OFF	2015/07/22 10:55

		(incom\$3 message\$ email\$1 call\$3) and (set\$3 select\$3 control\$3 schedul\$3) with priori\$3 with (call\$3 person\$1)				
S74	8	S73 AND ((H04M2203/2072 OR H04M3/42042).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/07/22 11:02
S75	7	("5598536" "5764639" "5790548" "5793365" "5812819" "5889845" "6122255").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2015/07/22 11:06
S76	37	(server (base near station) computer portal) with (control\$3 schedul\$3) with (incom\$3 message\$ email\$1 call\$3) with (priorit\$3 access\$1) and (server (base near station) computer portal) with (restrict\$3 inhibi\$4 (not\$3 near\$1 allow\$3) stop\$3) with (transmit\$3 send\$3 forward\$3 receip\$3) with (incom\$3 message\$ email\$1 call\$3) and (set\$3 select\$3 control\$3 schedul\$3) with priori\$3 with (call\$3 person\$1).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:43
S77	9	S76 AND ((H04W36/0005 OR H04W12/08 OR H04W48/08 OR H04W72/1263 OR H04W84/045 OR H04M2203/2072).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:51
S78	39	(server (base near station) computer portal) with (control\$3 schedul\$3 set\$3) with schedul\$3 with (priorit\$3 access\$1) and (server (base near station) computer portal) with priorit\$3 with (call\$2 person mom boss (girl near friend)).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:53
S79	614	(server (base near station) computer) with (schedul\$3 set\$3) near5 access with (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and restrict\$3 with access	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:55
S80	116	(server (base near station) computer) with (schedul\$3 set\$3) near5 access with (wife (girl near friend\$1) love\$2 boss client\$1 family friend\$1) and restrict\$3 with access.clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 13:55
S81	28	\$80 AND ((G06F2221/2141 OR G06F21/33 OR G06F21/00 OR G06F21/31 OR G06F2221/2115 OR H04W12/08 OR H04W12/06 OR H04W12/12).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2015/09/11 14:22
S82	7	("20030177187" "20040049515" "5586260" "6219669" "6606663" "6976085" "7000024").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2015/09/11 14:22
S83	157	("3813529" "3893024" "4075691" "4075704" "4156907" "4333144" "4351023" "4377843" "4399503" "4456957" "4459664" "4488231" "4494188" "4527232" "4550368" "4589067" "4620292" "4685125" "4710868" "4719569" "4742447" "4742450" "4761737" "4761785" "4766534" "4780821" "4783730"	US-PGPUB; USPAT; USOCR	OR	OFF	2015/09/11 14:23

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S88	2	"7729688",pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/23 15:27
S89	2	"7116976".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/23 18:54
S90	0	"5930700.pn"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2016/04/23 19:23
S91	3	"5930700",pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2016/04/23 19:25
S92	1	(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) near6 (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1) and convert\$3 with text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:10
S93	53	(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) near6 (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:10
S94	85	(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) with (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:13
S95	111	(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:19
S96	95	(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice and @ad<"20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:19
S97	39	(send\$3 transmit\$3) with (schedul\$3 tim\$3 dat\$3) with available with receiv\$3 with (text message\$1) and text\$3 near2 voice\$1 and @ad< "20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:27
S98	149	(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text\$3 near2 voice\$1 and @ad< "20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO;	OR	OFF	2016/04/25 11:43

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S99	99	\$98 AND ((H04N21/458 OR G06Q10/109) OR G06Q10/1093 OR G06Q50/01 OR H04L2012/6481 OR H04L12/581 OR H04M1/663 OR H04M7/0033 OR H04M2203/2072 OR H04M1/64 OR H04M1/72513 OR H04M1/72566 OR H04M3/432 OR H04M3/565).CPC.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 11:47
S100	11	(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and convert\$3 with text\$3 near2 voice\$1 and @ad< "20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 12:55
S101	2	schedul\$3 with receiv\$3 near5 (text message\$1) and convert\$3 with text\$3 near2 voice\$1 and @ad< "20031010" and 455/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 12:59
S102	89	receiv\$3 near5 message\$1 and convert\$3 with text\$3 near2 voice\$1 and @ad<"20031010" and 455/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 13:01
S103	56	receiv\$3 near5 text and convert\$3 with text\$3 near2 voice\$1 and @ad< "20031010" and 455/\$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 13:01
S104	367	(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 14:30
S105	148	(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text) and @ad< "20031010"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2016/04/25 14:30

6/19/2017 9:54:41 PM

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Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

CPC					
Symbol			Туре	Version	
H04W	4	1 14	E	2013-01-01	
G06Q	10	1 10	J. J.	2013-01-01	
H04M	3	/ 436	I L	2013-01-01	
H04M	2201	1 60	A	2013-01-01	
H04M	2203	7 2011	A	2013-01-01	
H04M	2203	₹ 651	A	2013-01-01	
H04M	2207	18	A	2013-01-01	
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NONE (Assistant Examiner)	(Date)	Total Claims Allowed:		
/KIET DOAN/ Primary Examiner Art Unit 2641	06/19/2017	O.G. Print Claim(s)	O.G. Print Figure	
(Primary Examiner)	(Date)	1	7	

U.S. Patent and Trademark Office

Part of Paper No. 20170617

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

US ORIGINAL CLASSIFICATION						INTERNATIONAL CLASSIFICATION							
CLASS SUBCLASS						CL	NON-CLAIMED						
412.1		Н	0	141	M	1 / 725 (2006.01.01)							
	CI	ROSS RE	FERENCE	E(S)	θ	b	4	W	4 / 00 (2009.01.01)				
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NONE		Total Claims Allowed:			
(Assistant Examiner)	(Date)	27			
/KIET DOAN/ Primary Examiner Art Unit 2641	06/19/2017	O.G. Print Claim(s)	O.G. Print Figure		
(Primary Examiner)	(Date)	1	7		

U.S. Patent and Trademark Office

Part of Paper No. 20170617

Issue Classification	Application/Control No. 14922344	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit 2641

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15	16														

NONE		Total Claims Allowed:		
(Assistant Examiner)	(Date)	2	7	
/KIET DOAN/ Primary Examiner Art Unit 2641	06/19/2017	O.G. Print Claim(s)	O.G. Print Figure	
(Primary Examiner)	(Date)	1	7	

U.S. Patent and Trademark Office

Part of Paper No. 20170617

Index of Claims	Application/Control No.	Applicant(s)/Patent Under Reexamination CHEUNG ET AL.
	Examiner KIET DOAN	Art Unit

1	Rejected	- -	Car	celled	N	Non-E	lected	A	Appeal
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U.S. Patent and Trademark Office

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Part of Paper No. 20170617

Search Notes

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14922344

Examiner

KIET DOAN

Applicant(s)/Patent Under Reexamination

CHEUNG ET AL.

Art Unit

2641

CPC- SEARCHED					
Symbol	Date	Examiner			
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H04M1/64		KD			
G06Q10/109		KD			

С	PC COMBINATION SET	S - SEARCHED	
	Symbol	Date	Examiner

Class	Subclass	Date	Examiner
		4/25/2016	
455	445		KD
	463		KD
	411		KD
	412.1		KD
	412.2		KD
	466		KD
370	495		KD
	276		KD
	286		KD
	259		KD
	468		KD
-	426		KD
455	414		KD
		9/30/2016	
	TD rejection		KD
		2/11/2017	
709	224		KD
	update search		
		3/1/2017	
	update search , Applicant file additional claims that recited same limitation		KD
		6/19/2017	
379	210.01		KD

US CLASSIFICATION SEARCHED					
Class	Subclass	Date	Examiner		
	update search		KD		
709	206		KD		
707	781	1	KD		

SEARCH NOTES		
Search Notes	Date	Examiner
	4/25/2016	
Inventor search		KD
Eats search		KD
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text\$3 near2 voice\$1 and @ad<"20031010"		KD
(server (base near station)) with (send\$3 transmit\$3) with (info information message\$1 text) with (wife (girl near friend\$1) love\$2 boss (boy adj friend\$1) friend\$1 spouce) and text near1 voice		KD
(H04N21/458 OR G06Q10/109 OR G06Q10/1093 OR G06Q50/01 OR H04L2012/6481 OR H04L12/581 OR H04M1/663 OR H04M7/0033 OR H04M2203/2072 OR H04M1/64 OR H04M1/72513 OR H04M1/72566 OR H04M3/432 OR H04M3/565).CPC.		KD
(server (base near station) computer) with (send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and text near1 voice		KD
(send\$3 transmit\$3) with schedul\$3 with receiv\$3 near5 (text message\$1) and priority and schedul\$3 and (id identif\$3) with call\$3 and (id identif\$3) with (message\$1 text)		KD
	9/30/2016	
TD rejection		KD
	2/11/2017	
(identif\$3 id) with caller and caller with priority and hidden with message\$1		KD
(identif\$3 id verif\$3 detect\$3) with caller and caller and priority and hidden with message\$1		
update search		
	3/1/2017	
update search , Applicant file additional claims that recited same limitation	1	KD
	6/19/2017	
schedul\$3 with (text message\$1) and schedul\$3 with available with receiv\$3 with (text message\$1) and (id identif\$3) near6 (caller\$1 (person near call\$3)) and (server (base near station) pbx) with stor\$3 with (message\$1 text (contact\$1 near number\$1)).clm.		KD
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	INTERFERENCE SEARC	H	
US Class/ CPC Symbol	US Subclass / CPC Group	Date	Examiner
		4/25/2016	

	INTERFERENCE	SEARCH	
US Class/ CPC Symbol	US Subclass / CPC Group	Date	Examiner
709	228		KD

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Stop ISSUE FEE
Commissioner for Patents
P.O. Box 1450
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INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for

CURRENT CORRESPOND	DENCE ADDRESS (Note: Use Blo	ick I for any change of address)	Fee(Note: A certificate of mailing can only be used for domestic mailings of t Fee(s) Transmittal. This certificate cannot be used for any other accompanyi papers. Each additional paper, such as an assignment or formal drawing, manave its own certificate of mailing or transmission. Certificate of Mailing or Transmission				
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LOS ALTOS, C	A 94022		4			(Depositor's name)		
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APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR		ATTORNEY DOCKET NO.	CONFIRMATION NO.		
14/922.344			Kwok Wai Cheung		IPVMCP02C3	9763		
TITLE OF INVENTION	N: SYSTEMS AND PROC	ESSES TO MANAGE	COMMUNICATION					
APPLN. TYPE	ENTITY STATUS	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE	FEE TOTAL FEE(S) DUE	DATE DUE		
nonprovisional	SMALL	\$480	\$0	\$480	\$480	09/22/2017		
EXAM	MINER	ART UNIT	CLASS-SUBCLASS					
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Electronic A	cknowledgement Receipt
EFS ID:	29665567
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE COMMUNICATION
irst Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong
Filer Authorized By:	
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	30-JUN-2017
Filing Date:	26-OCT-2015
Time Stamp:	22:52:46
Application Type:	Utility under 35 USC 111(a)

Payment information:

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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE
Commissioner for Patents
P.O. Box 1450
Alexandria Virginia 22313-1450 or Fax (571)-273-2885



INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS (Note: Use Block I for any change of address)

06/22/2017

Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission. Certificate of Mailing or Transmission

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I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below. (Depositor's name)

APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR		ATTORN	VEY DOCKET NO.	CONFIRMATION
14/922,344 ITLE OF INVENTION	10/26/2015 SYSTEMS AND PROC	CESSES TO MANAG	Kwok Wai Cheung E COMMUNICATION		IP	VMCP02C3	9763
APPLN, TYPE	ENTITY STATUS	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE	FRE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	SMALL	\$480	so	\$480	den a tra	.\$480	09/22/2017
EXAM	INER	ART UNIT	CLASS-SUBCLASS	07/05/1 01 FC:		LANCO1 0223828	
DOAN,	KIET M	2641	455-412100	01 703	C361		489.00 OF
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PTOL-85 Part B (10-13) Approved for use through 10/31/2013.

OMB 0651-0033 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE



United States Patent and Trademark Office

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address COMMISSIONER FOR PATENTS PC Box 1450 Alexandra, Vigania 22313-1450

Alexandra, Virginia 22313-1450 vww.usplo.gov

GRP ART FIL FEE REC'D ATTY DOCKET, NO ND CLAIMS 37 DEL DATE UNIT 14/922,344 10/26/2015 2641 1220 IPVMCP02C3

34071 IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022

CONFIRMATION NO. 9763 CORRECTED FILING RECEIPT

Date Mailed: 07/19/2017

Receipt is acknowledged of this non-provisional patent application. The application will be taken up for examination in due course. Applicant will be notified as to the results of the examination. Any correspondence concerning the application must include the following identification information: the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please submit a written request for a Filing Receipt Correction. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections

Inventor(s)

Kwok Wai Cheung, Tai Po, HONG KONG; Peter P. Tong, Mountain View, CA: C. Douglass Thomas, Saratoga, CA;

Applicant(s)

IpVenture, Inc., Los Altos, CA:

Power of Attorney: The patent practitioners associated with Customer Number 34071

Domestic Priority data as claimed by applicant

This application is a CON of 14/272,632 05/08/2014 PAT 9204268 which is a CON of 12/798.995 04/14/2010 PAT 8744407 which is a CON of 11/452,115 06/12/2006 PAT 7729688 which is a CIP of 11/006,343 12/07/2004 PAT 7116976 which claims benefit of 60/527,565 12/08/2003 and said 11/452,115 06/12/2006 claims benefit of 60/689,686 06/10/2005

Foreign Applications for which priority is claimed (You may be eligible to benefit from the Patent Prosecution Highway program at the USPTO. Please see http://www.uspto.gov for more information.) - None. Foreign application information must be provided in an Application Data Sheet in order to constitute a claim to foreign priority. See 37 CFR 1.55 and 1.76.

Permission to Access Application via Priority Document Exchange: Yes

Permission to Access Search Results: No

page 1 of 4

Applicant may provide or rescind an authorization for access using Form PTO/SB/39 or Form PTO/SB/69 as appropriate.

If Required, Foreign Filing License Granted: 11/04/2015

The country code and number of your priority application, to be used for filing abroad under the Paris Convention,

is US 14/922,344

Projected Publication Date: Not Applicable

Non-Publication Request: No Early Publication Request: No

** SMALL ENTITY **

Title

SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

Preliminary Class

455

Statement under 37 CFR 1.55 or 1.78 for AIA (First Inventor to File) Transition Applications: No

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Since the rights granted by a U.S. patent extend only throughout the territory of the United States and have no effect in a foreign country, an inventor who wishes patent protection in another country must apply for a patent in a specific country or in regional patent offices. Applicants may wish to consider the filing of an international application under the Patent Cooperation Treaty (PCT). An international (PCT) application generally has the same effect as a regular national patent application in each PCT-member country. The PCT process **simplifies** the filing of patent applications on the same invention in member countries, but **does not result** in a grant of "an international patent" and does not eliminate the need of applicants to file additional documents and fees in countries where patent protection is desired.

Almost every country has its own patent law, and a person desiring a patent in a particular country must make an application for patent in that country in accordance with its particular laws. Since the laws of many countries differ in various respects from the patent law of the United States, applicants are advised to seek guidance from specific foreign countries to ensure that patent rights are not lost prematurely.

Applicants also are advised that in the case of inventions made in the United States, the Director of the USPTO must issue a license before applicants can apply for a patent in a foreign country. The filling of a U.S. patent application serves as a request for a foreign filling license. The application's filling receipt contains further information and guidance as to the status of applicant's license for foreign filling.

Applicants may wish to consult the USPTO booklet, "General Information Concerning Patents" (specifically, the section entitled "Treaties and Foreign Patents") for more information on timeframes and deadlines for filing foreign patent applications. The guide is available either by contacting the USPTO Contact Center at 800-786-9199, or it can be viewed on the USPTO website at http://www.uspto.gov/web/offices/pac/doc/general/index.html.

For information on preventing theft of your intellectual property (patents, trademarks and copyrights), you may wish to consult the U.S. Government website, http://www.stopfakes.gov. Part of a Department of Commerce initiative, this website includes self-help "toolkits" giving innovators guidance on how to protect intellectual property in specific page 2 of 4

countries such as China, Korea and Mexico. For questions regarding patent enforcement issues, applicants may call the U.S. Government hotline at 1-866-999-HALT (1-866-999-4258).

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Title 37, Code of Federal Regulations, 5.11 & 5.15

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The grant of a license does not in any way lessen the responsibility of a licensee for the security of the subject matter as imposed by any Government contract or the provisions of existing laws relating to espionage and the national security or the export of technical data. Licensees should apprise themselves of current regulations especially with respect to certain countries, of other agencies, particularly the Office of Defense Trade Controls, Department of State (with respect to Arms, Munitions and Implements of War (22 CFR 121-128)); the Bureau of Industry and Security, Department of Commerce (15 CFR parts 730-774); the Office of Foreign AssetsControl, Department of Treasury (31 CFR Parts 500+) and the Department of Energy.

NOT GRANTED

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07/26/2017

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virgania 22313-1450 www.uspto.gov

 APPLICATION NO.
 ISSUE DATE
 PATENT NO.
 ATTORNEY DOCKET NO.
 CONFIRMATION NO.

 14/922.344
 08/15/2017
 9736664
 IPVMCP02C3
 9763

34071

7590

IPVENTURE, INC. 5150 EL CAMINO REAL SUITE A-22 LOS ALTOS, CA 94022

ISSUE NOTIFICATION

The projected patent number and issue date are specified above.

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment is 0 day(s). Any patent to issue from the above-identified application will include an indication of the adjustment on the front page.

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Application Assistance Unit (AAU) of the Office of Data Management (ODM) at (571)-272-4200.

APPLICANT(s) (Please see PAIR WEB site http://pair.uspto.gov for additional applicants):

Kwok Wai Cheung, Tai Po, HONG KONG; IpVenture, Inc., Los Altos, CA; Peter P. Tong, Mountain View, CA; C. Douglass Thomas, Saratoga, CA;

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IR103 (Rev. 10/09)

PTO/SB/06 (09-11).
Approved for use through 1/31/2014. OMB 0651-0032
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

PA	TENT APPLI		I FEE Ute for F			RECORD		or Docket Number 4/922,344	Filing Date 10/26/2015	☐To be Mai
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1.	FOR BASIC FEE	-	NUM	BER FIL	ED	NUMBER EXTRA		RATE (\$)	1	FEE (\$)
	(37 CFR 1.16(a), (b), o	r (c))		N/A		N/A	- 1	N/A		
	SEARCH FEE (37 CFR 1.16(k), (i), or	(m))		N/A N/A		N/A				
	EXAMINATION FEE (37 CFR 1.16(a), (p), o	-	-	N/A N/A			N/A	15		
OF	AL CLAIMS FR 1.16(i))		minus 20 = *			x s40 =				
VDI	EPENDENT CLAIMS	S	minus 3 = 4			x s210 =	100			
	PPLICATION SIZE CFR 1.16(s))	FEE (37	of pape for sma	er, the a all entity of thereo	application size () for each addit	gs exceed 100 s lee due is \$310 (ional 50 sheets of . 41(a)(1)(G) and	\$155 or	[in the last		
_	MULTIPLE DEPENE			_						
f th	e difference in co	lumn 1 is l	less than	n zero,	enter "0" in colu	mn 2.		TOTAL		
					APPLICAT	TON AS AME	NDED - PA	ART II		
		(Column	1)	- 11	(Column 2)	(Column 3	y = 1 1 1 1 1 1 1 1 1 1			
Z	07/16/2019	CLAIMS REMAININ AFTER AMENDM	2		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EX	TRA	RATE(\$)	ADDI	TIONAL FEE (\$)
ğ۱	Total (37 CFR 1.160))	- 20	_	Minus	** 20	= 0		* \$50 =		0
AMENDMEN	Independent (37 GFR 1.18(h))	* 2	1	Minus	*** 3	= 0		x \$230 =		0
1	Application S	Size Fee (3	7 CFR	1.16(s))		- 11			
1	FIRST PRES	SENTATIO	N OF M	MULTIP	LE DEPENDEN	T CLAIM (37 CF	R			
_	1.10(1/)	_	_	_	,		_	TOTAL ADD'L FEE		0
		(Column	11).		(Column 2)	(Column 3				
-	-	CLAIM REMAINI AFTER AMENDM	ING R	Ш	HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EX	TRA	RATE (\$)	ADDI	TIONAL FEE (\$)
MENDMENT	Total (S7 CFR iLib(I))			Minus	**	=	_	x \$0 =	1 -	
2	Independent (37 CFR 1.16(b))	•	1	Minus	***	9		x \$0 =		
- 1	Application S									
1	FIRST PRES	SENTATIO	N OF M	MULTIP	LE DEPENDEN	T CLAIM (37 CF	R			
_	- SWV							TOTAL ADD'L FEE		
15.11	ne entry in column 1	is less than	i the entr	ry in col	ımn 2, write "0" in	column 3.		LIE	-	
	the "Highest Number			-				/EFREM WARF	REN/	
_	the "Highest Numb						-			

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS: SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al. Attorney Docket No.: IPVMCP02C3

Patent: 9,736,664 | Issued: August 15, 2017

Title: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF

COMMUNICATION

OF OFFICE MISTAKE (35 U.S.C. §254, 37 CFR §1.322)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Attn: Certificate of Correction

Dear Sir:

Attached is Form PTO-1050 (Certificate of Correction) at least one copy of which is suitable for printing.

The error(s) together with the exact page and line number where the error(s) appear in the application file are as follows:

CLAIMS:

In line 1 of claim 15 (column 21, line 27) change "claim 6" to --claim 5--. This appears correctly in line 1 of claim 16 on page 6 of Amendment C filed on February 22, 2017. After Allowance, claims were renumbered with claim 16 becoming claim 15 and claim 6 becoming claim 5. [PTO Error]

It is noted that the above-identified errors were printing errors that apparently occurred during the printing process. Accordingly, it is believed that no fees are due in

Patent No. 9,736,664

Atty. Docket No. IPVMCP02C3

connection with the filing of this Request for Certificate of Correction. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-3874 (Order No. IPVMCP02C3).

Respectfully submitted,

/Peter P. Tong/ Peter P. Tong Registration No. 35,757

IpVenture, Inc. 4010 Moorpark Avenue Suite 211 San Jose, CA 95117

PTO/SB/44 (09-07) Approved for use through 08/31/2010. OMB 0651-0033

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

(Also Form PTO-1050)

UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. 9,736,664 APPLICATION NO .: 14/922,344 ISSUE DATE August 15, 2017 INVENTOR(S) CHEUNG et al. It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below: In the Claims: Column 21, Line 27 (Claim 15, Line 1): "claim 6" should be --claim 5--

MAILING ADDRESS OF SENDER (Please do not use customer number below):

IpVenture, Inc. 4010 Moorpark Avenue, Suite 211 San Jose, CA 95117

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer. U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

Privacy Act Statement

The **Privacy Act of 1974 (P.L. 93-579)** requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C., 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether disclosure of these records is required by the Freedom of Information Act.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

Electronic A	cknowledgement Receipt
EFS ID:	43091626
Application Number:	14922344
International Application Number:	
Confirmation Number:	9763
Title of Invention:	SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION
First Named Inventor/Applicant Name:	Kwok Wai Cheung
Customer Number:	34071
Filer:	Peter P. Tong/Angela Nijim
Filer Authorized By:	Peter P. Tong
Attorney Docket Number:	IPVMCP02C3
Receipt Date:	25-JUN-2021
Filing Date:	26-OCT-2015
Time Stamp:	15:18:04
Application Type:	Utility under 35 USC 111(a)

Payment information:

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File Listing	j:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)	
t Warnings:	Request for Certificate of Correction	(PVMCP02C3_ReqandCertCorr_ 6-21.pdf	144417	no	à	
			0170cc6410cm 1261530/88665204e581e83 m7v			

Information:			
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This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

United States Patent and Trademark Office



UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandra. Virginia 22313-1450 www.uspto.gov.

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
14/922.344	10/26/2015	Kwok Wai Cheung	IPVMCP02C3 9763	
34071 IPVENTURE,	7590 07/07/2021	EXAMINER		
4010 Moorpark	274 7 26	DOAN, KIET M		
Suite 211 San Jose, CA 9	5117		ART UNIT	PAPER NUMBER
4.00	500		2641	
			MAIL DATE	DELIVERY MODE
			07/07/2021	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.



UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents United States Patent and Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450 www.uspto.gov

Patent No.: 9736664 Issue Date: 08/15/2017 Appl. No.: 14/922,344 Filed: 10/26/2015

Phone: (571)272-7863

PART (A) RESPONSE FOR CERTIFICATES OF CORRECTION

This is a decision on the Certificate of Correction request filed 25 June 2021. The request for issuance of Certificate of Correction for the above-identified correction(s) under the provisions of 37 CFR 1.322 and/or 1.323 is hereby: (Check one) ☐ Approved in Part ☐ Denied ☑ Approved Comments: PART (B) PETITION UNDER 37 CFR 1.324 OR 37 CFR 1.48 ☐ This is a decision on the petition filed to correct inventorship under 37 CFR 1.324. ☐ This is a decision on the request under 37 CFR 1.48, petition filed . In view of the fact that the patent has already issued, the request under 37 CFR 1.48 has been treated as a petition to correct inventorship under 37 CFR 1.324. ☐ Granted ☐ Dismissed The petition is hereby: Comment: The patented filed is being forwarded to Certificate of Corrections Branch for issuance of a certificate naming only the actual inventor or inventors. /CHARLES N APPIAH/ Supervisory Patent Examiner, Art Unit 2641 Technology Center 2600

Certificates of Correction Branch email: CustomerServiceCoC@uspto.gov CoC Central Phone Number: (703) 756-1814

UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. : 9,736,664 B2 APPLICATION NO. : 14/922344 DATED

: August 15, 2017 : Cheung et al.

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In the Claims

INVENTOR(S)

Column 21, Line 27 (Claim 15, Line 1): "claim 6" should be --claim 5--

Signed and Sealed this Third Day of August, 2021

Drew Hirshfeld

Performing the Functions and Duties of the Linder Secretary of Commerce for Intellectual Property and Director of the United States Patent and Trudemark Office

Page 1 of 1