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#### U.S. PTO 12/798995 04/14/2010

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ŧ	PTO	P	PATENT APPLICATION				First Inventor	c	HEUNG et al.				
	TRANSMITTAL						Title SYSTEMS AND PROCESSES TO MANA						
	(Only for new nonprovisional applications under 37 CFR 1.53(b))						Express Mail Label No. EB 592 583 706 US						
	APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents.						ADDRESS TO:	ADDRESS TO: Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450					
	1.  ✓   Fee Transmittal Form (e.g., PTO/SB/17)   (Submit an original and a duplicate for fee processing)   2.  ✓   Applicant Claims small entity status.   See 37 CFR 1.27.   3.  ✓   Specification [Total Pages_19]]   Both the claims and abstract must start on a new page   (For information on the preferred arrangement, see MPEP 608.01(a))   4.    ✓   Drawing(s) (35 U.S.C. 113)   [Total Sheets]   a.   Newly executed (original or copy)   b.   control application (37 CFR 1.63(d))   (for continuation/divisional with Box 18 completed)   i.   DELETION OF INVENTOR(S)   Signed statement attached deleting inventor(s)   name in the prior application, see 37 CFR 1.63(d))   (if or continuation/divisional with Box 18 completed)   i.   DELETION OF INVENTOR(S)   Signed statement attached deleting inventor(s)   name in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).   6.   ✓   Application Data Sheet. See 37 CFR 1.76   7.   CD-ROM or CD-R in duplicate, large table or   Computer Program (Appendix)   Landscape Table on CD   8.   Nucleotide and/or Amino Acid Sequence Submission   (if applicable, items a. – c. are required)   a.   CD-ROM or CD-R (2 copies); or   ii.   Paper					((a)) 2] 4] d)) dited)	ACCOMPANYING APPLICATION PARTS 9. Assignment Papers (cover sheet & document(s)) Name of Assignee						
t	18. If a	a CONTIN	UING APPLIC	ying identity of a TION, check ap	propriate	box, and sup	pply the requisite information below and in the first sentence of the						
	specification following the title, or in an Application Data Sheet under 3         Image: Continuation         Divisional         Prior application information:         Examiner_DOAN, KIET M.						ation-in-part (CIP) of prior application No.:1.1/452,1.1.5						
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This collection of information is required by 37 CFR 1.53(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time your require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

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## SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

#### **CROSS-REFERENCE TO RELATED APPLICATIONS**

[0001] This application is a continuation of U.S. Patent Application 11/452,115, filed June 12, 2006, and entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION", which is hereby incorporated herein by reference, which application is a continuation-in-part application of U.S. Patent Application 11/006,343, filed December 7, 2004, and entitled "ADAPTABLE COMMUNICATION TECHNIQUES FOR ELECTRONIC DEVICES," which is hereby incorporated herein by reference, which claims priority to U.S. Provisional Patent Application No. 60/527,565, filed December 8, 2003, entitled "ADAPTABLE COMMUNICATION TECHNIQUES FOR ELECTRONIC DEVICES," and which is hereby incorporated herein by reference.

[0002] This application, by way of U.S. Patent Application No. 11/452,115, also claims priority to U.S. Provisional Patent Application No. 60/689,686, filed June 10, 2005, entitled "SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION," and which is hereby incorporated herein by reference.

#### **BACKGROUND OF THE INVENTION**

[0003] For many years, other than mails from post offices, we typically only received information from afar through telephones. However, in the past few years, ways that others can send us information have increased significantly. Just to list a few different modes of communication, we can be reached from standard desk phones, fax, cell phones, electronic mails, and instant messages. In addition, we can have more than one phone number and multiple electronic mail addresses. There are people we like to communicate with, and there are those we prefer to avoid. Managing information from all such different modes can be quite time consuming.

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[0004] It should be apparent from the foregoing that there is still a need to help manage the numerous modes of communication.

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