the calendar (Paragraphs [0019-0020], [0022]).

Consider **claim 10**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 1. Further, Balasuriya teaches wherein the message is electronically conveyed based on Internet protocol through a website (Paragraph [0040]).

Consider **claim 13**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 12. Further, Balasuriya teaches wherein at least one attribute of the communication processing criteria is decided by the recipient, and wherein the plurality of communication modes includes at least three communication modes (Paragraph [0026-0027] table 1).

Consider **claim 14**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya teaches wherein the predetermined communication processing criteria depend on one or more of: at least one configurable rule, access priority for the requestor, status of the recipient, and urgency level of the incoming communication request (Paragraph [034-0035], table 1)

Consider **claim 15**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya

teaches wherein the predetermined communication processing criteria depend on at least one configurable rule, and wherein the at least one configurable rule makes use of one or more of the following factors: the time of day of the incoming communication request, a piece of information regarding the current activity of the recipient, access priority for the requestor, status of the recipient, urgency level of the incoming communication request and the current location of recipient. (Table 1, Paragraph [0026-0027], [0035]).

Consider **claim 16**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 13. Further, Balasuriya teaches wherein the predetermined communication processing criteria depend on a priority indication of the recipient (Paragraphs [0034-0035]).

Consider **claim 17**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya teaches wherein the incoming communication request can be via a data network, and wherein at least one attribute of the communication processing criteria is set by the recipient through interaction with a website (Paragraphs [0020], [0040], table 1).

Consider **claim 18**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya teaches wherein the incoming communication request can be received by the recipient

through a phone, and wherein at least one attribute of the communication processing criteria is set by the recipient through the phone (Paragraphs [0013-0014]).

Consider **claim 20**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 11, Further, Balasuriya teaches wherein the another communication type is a second communication type, and wherein said method further comprises: modifying the incoming communication request from the first communication type to the second communication type, the second communication type being different than the first communication type (Paragraphs [0013-0014]).

Consider **claim 21**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 12, Further, Balasuriya teaches wherein the communication processing criteria includes at least one rule, and wherein said determining of whether and how to divert the incoming communication request to the specific communication mode is performed at least in part based on the at least one rule (Paragraphs [0029], [0048-0049], table 1).

Consider **claim 22.** The combination of Balasuriya and Rodriguez teach computer-implemented method as recited in claim 12, Further, Balasuriya teaches wherein the wherein the incoming communication request is an incoming voice call, wherein said determining of whether and how to divert the incoming communication

request to the specific communication mode comprises determining whether to answer the incoming voice call (Paragraphs [0029], table 1).

Conclusion

5. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Pepper et al. (US 5,930,700) disclose ID incoming call and set priority of the caller.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KIET DOAN whose telephone number is (571)272-7863. The examiner can normally be reached on 8am - 5pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Charles Appiah can be reached on 571-272-7904. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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