IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: CHEUNG et al.

Application No.: 12/798,995

Filed: April 14, 2010

Title: SYSTEMS AND PROCESSES TO MANAGE MULTIPLE MODES OF COMMUNICATION

Attorney Docket No.: IPVMCP02C1

Examiner: DOAN, KIET M.

Group: 2641

AMENDMENT F

Mail Stop _____
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Notice of Allowance dated July 16, 2013, please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments are on page 15 of this paper.

Amendments to the Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1.   (Previously presented)   A non-transitory computer-implemented method to manage the communication of a user via a server based on a communication protocol, in view of a person, using a first device, trying to electronically convey a message from the first device to a second device of the user, the method comprising:

receiving, by the server, the message from the person using the first device;

identifying, by the server, the person attempting to electronically convey the message; and

setting, by the server, a process for the message using one or more rules based on at least a status associated with the user and an access priority associated with the person, the access priority depending on the person,

wherein the server is configured to have access to contact information of the person,

wherein even if the process includes transmitting the message to the second device via contact information of the user, the server does not provide the contact information of the user to the first device to inhibit the person from sending messages to the user without via the server, and

wherein the access priority associated with the person is configured to be set by the server depending at least in part on the user reacting by accepting or not accepting a prior message from the person.

2.   (Cancelled)

3.   (Previously presented)   The non-transitory computer-implemented method as recited in claim 1, wherein the access priority associated with the person is allowed to be set by the user.

4. (Previously presented)   The non-transitory computer-implemented method as recited in claim 1, wherein the process for the message also depends on an urgency level of the message, which is allowed to be set by the person.

5. (Previously presented)   The non-transitory computer-implemented method as recited in claim 1,

wherein the method depends on the mode of communication of the message, and

wherein the mode of communication is selected from the list of a mobile phone, an office phone, a home phone, a mobile SMS from a mobile phone or PDA, a pager from a mobile phone or PDA, a home/office SMS, mobile online chat, home online chat, a voice mail with/without instant notification, an office fax, a home fax, a mobile email, and an email.

6. (Cancelled)

7. (Cancelled)

8. (Previously presented)   The non-transitory computer-implemented method as recited in claim 4,

wherein the status associated with the user and the access priority associated with the person are stored at the second device,

wherein the server can be restricted from accessing the status associated with the user from the second device, and

wherein the server can be restricted from accessing the access priority associated with the person from the second device.

9. (Previously presented)   The non-transitory computer-implemented method as recited in claim 1,

wherein the server keeps an electronic calendar of the user, and

wherein an appointment is automatically set by the server for the user with the person in view of information in the calendar.

10-20.   (Cancelled)

21.   (Previously presented)   A server based on a communication protocol for managing the communication of a user, in view of a person, using a first device, trying to electronically convey a message from the first device to a second device of the user, the second device being a handheld communication device, the server comprising:

at least one computing device; and

at least one storage device,

wherein the at least one computing device is configured to

receive the message from the person using the first device;

identify the person attempting to electronically convey the message; and

set a process for the message using one or more rules based on at least a status associated with the user and an access priority associated with the person, the status depending at least in part on the current activity or location of the user, or the current time, and the access priority depending on the person,

wherein the server is configured to have access to contact information of the person,

wherein even if the process includes transmitting the message to the second device via contact information of the user, the server does not provide the contact information of the user to the first device to inhibit the person from sending messages to the user without via the server,

wherein the server can be restricted from accessing the status of the user from the second device, and

wherein the server can be restricted from accessing the access priority of the person from the second device.

22.   (Previously presented)   A server as recited in claim 21, wherein the process for the message also depends on an urgency level of the message, which is allowed to be set by the person.

23.   (Cancelled)

24.   (Original)   A server as recited in claim 21,

wherein the process for the message also depends the mode of communication of the message, and

wherein the mode of communication is selected from the list of a mobile phone, an office phone, a home phone, a mobile SMS from a mobile phone or PDA, a pager from a mobile phone or PDA, a home/office SMS, mobile online chat, home online chat, a voice mail with/without instant notification, an office fax, a home fax, a mobile email, and an email.

25.   (Original)   A server as recited in claim 21, wherein the server is configured to keep an electronic calendar of the user, and to automatically set an appointment for the user with the person in view of information in the calendar.

26.   (Previously presented)   A non-transitory computer readable medium including at least executable computer program code tangibly stored therein for manage the communication of a user via a server based on a communication protocol, in view of a person, using a first device, trying to electronically convey a message from the first device to a second device of the user, the second device being a handheld communication device, said computer readable medium comprising:

computer program code for receiving, by the server, the message from the person using the first device;

computer program code for identifying the person attempting to electronically convey the message; and

computer program code for setting a process for the message using one or more rules based on at least a status associated with the user, and an access priority

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