

the calendar (Paragraphs [0019-0020], [0022]).

Consider **claim 10**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 1. Further, Balasuriya teaches wherein the message is electronically conveyed based on Internet protocol through a website (Paragraph [0040]).

Consider **claim 13**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 12. Further, Balasuriya teaches wherein at least one attribute of the communication processing criteria is decided by the recipient, and wherein the plurality of communication modes includes at least three communication modes (Paragraph [0026-0027] table 1).

Consider **claim 14**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya teaches wherein the predetermined communication processing criteria depend on one or more of: at least one configurable rule, access priority for the requestor, status of the recipient, and urgency level of the incoming communication request (Paragraph [034-0035], table 1)

Consider **claim 15**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya

teaches wherein the predetermined communication processing criteria depend on at least one configurable rule, and wherein the at least one configurable rule makes use of one or more of the following factors: the time of day of the incoming communication request, a piece of information regarding the current activity of the recipient, access priority for the requestor, status of the recipient, urgency level of the incoming communication request and the current location of recipient. (Table 1, Paragraph [0026-0027], [0035]).

Consider **claim 16**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 13. Further, Balasuriya teaches wherein the predetermined communication processing criteria depend on a priority indication of the recipient (Paragraphs [0034-0035]).

Consider **claim 17**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya teaches wherein the incoming communication request can be via a data network, and wherein at least one attribute of the communication processing criteria is set by the recipient through interaction with a website (Paragraphs [0020], [0040], table 1).

Consider **claim 18**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in any of claim 13. Further, Balasuriya teaches wherein the incoming communication request can be received by the recipient

through a phone, and wherein at least one attribute of the communication processing criteria is set by the recipient through the phone (Paragraphs [0013-0014]).

Consider **claim 20**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 11, Further, Balasuriya teaches wherein the another communication type is a second communication type, and wherein said method further comprises: modifying the incoming communication request from the first communication type to the second communication type, the second communication type being different than the first communication type (Paragraphs [0013-0014]).

Consider **claim 21**. The combination of Balasuriya and Rodriguez teach a computer-implemented method as recited in claim 12, Further, Balasuriya teaches wherein the communication processing criteria includes at least one rule, and wherein said determining of whether and how to divert the incoming communication request to the specific communication mode is performed at least in part based on the at least one rule (Paragraphs [0029], [0048-0049], table 1).

Consider **claim 22**. The combination of Balasuriya and Rodriguez teach computer-implemented method as recited in claim 12, Further, Balasuriya teaches wherein the wherein the incoming communication request is an incoming voice call, wherein said determining of whether and how to divert the incoming communication

request to the specific communication mode comprises determining whether to answer the incoming voice call (Paragraphs [0029], table 1).

### ***Conclusion***

5. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

**Pepper et al. (US 5,930,700)** disclose ID incoming call and set priority of the caller.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KIET DOAN whose telephone number is (571)272-7863. The examiner can normally be reached on 8am - 5pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Charles Appiah can be reached on 571-272-7904. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Application/Control Number: 11/452,115  
Art Unit: 2617

Page 11

If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Kiet Doan/  
Examiner, Art Unit 2617

/Charles N. Appiah/  
Supervisory Patent Examiner, Art Unit 2617



# Explore Litigation Insights

Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

## Real-Time Litigation Alerts



Keep your litigation team up-to-date with **real-time alerts** and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

## Advanced Docket Research



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

## Analytics At Your Fingertips



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

## API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

## LAW FIRMS

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

## FINANCIAL INSTITUTIONS

Litigation and bankruptcy checks for companies and debtors.

## E-DISCOVERY AND LEGAL VENDORS

Sync your system to PACER to automate legal marketing.