

Using the CompanionBuilder

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Oracle Applications Release 11

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Getting Help with Oracle SellingPoint

Standard Windows Help for Oracle SellingPoint is available from the Help menu in the menu bar. In Oracle SellingPoint Studio and CompanionBuilder, you can also obtain help for the selected item by pressing the F1 key.

Product Support

The mission of the Oracle Product Services organization is to help you resolve any issues or questions that you have regarding Oracle SellingPoint Configurator.

Hours of operation Monday through Friday, 8:00 am to 6:00 pm EST, except for Oracle observed holidays.

E-mail: support@concentra.com

Telephone: 1-800-229-7422

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If you are looking for information other than technical product support, please contact us at:

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Changing the logic state of an item

[To What is the Logic Browser?](#)

To test the example

Using the specific example described in [Test setup](#), you will enter a request to select an item from a group of mutually exclusive choices.

1. Choose [Show Request Queue \(Logic menu\)](#) to see the history of requests to change the state of the configuration.
2. Switch to the Logic Browser window. In the Groups pane, select `body color`.
3. In the Elements pane, select `b140-4788 (blue)`
4. Click in the Request column . It becomes selected for editing.
5. Type the value `true` (you can also type `1` or `t`).
6. Press `Enter`. The request is processed, and succeeds. It changes the logic state of the other items in the group, and changes the logic state of the group itself.

Now try to select a different item from the group of mutually exclusive choices:

7. In the Elements pane, select `b140-8396 (green)`.
8. Click in the Request column . Type the value `true` (you can also type `1` or `t`).
9. Press `Enter`. The request is processed, and fails.

The Request Failed dialog appears when you request a change that fails to satisfy the configuration. You can Override the configuration rule and make the change, Retract the request, or Accept the notification (leaving the failed request on the Request Queue).

10. Click Accept.
11. Choose [Explain State \(Logic menu\)](#) to see why the request failed.
12. Choose [Show Request Queue \(Logic menu\)](#) to see the history of requests to change the state of the configuration. You can leave the Request Queue window open while you modify the queue by making requests of the configuration.

See also

- [Displaying reasons for a computed state](#)
- [Viewing the logic state of an item](#)

Displaying reasons for a computed state

[To What is the Logic Browser?](#)

To display reasons for a computed state

1. Activate the Logic Browser window, select any group, item or total.
2. Choose [Explain State \(Logic menu\)](#).
3. A list box appears, displaying all the reasons associated with the selected object.