# UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE PATENT TRIAL AND APPEAL BOARD

APPLE INC.,

APPLE INC Petitioner,

v.

GUI GLOBAL PRODUCTS, LTD., Patent Owner.

Case IPR2021-00472 Patent 10,562,077 B2

DECLARATION OF ROBERT STILLERMAN REGARDING APPLE'S
PETITION FOR INTER PARTES REVIEW OF U.S. PATENT NO.
10,562,077

Apple v. GUI Global Products IPR2021-00472 GUI EX. 2001



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### I. <u>Introduction and Qualifications</u>

- 1. My name is Robert Stillerman. I have been retained by counsel for GUI Global Products, Ltd. ("Gwee" or "Patent Owner") as a technical expert in this case. I have been asked by counsel for the Patent Owner to provide my opinions with respect to the petition by Apple, Inc. ("Apple" or "Petitioner") for instituting an *Inter Partes* Review of U.S. Patent No. 10,562,077 ("the '077 Patent"). In particular, I have been asked to review the opinions in a document entitled, "Declaration of Dr. Jeremy Cooperstock," dated the 5<sup>th</sup> day of February 2021 ("Cooperstock Declaration" or "Cooperstock")
- 2. My background and qualifications are set forth in my curriculum vitae attached as Ex. 2002. In summary, I have a Bachelor of Science degree in Electrical Engineering, a Master of Science degree in Electrical Engineering and Computer Science, and a Master of Business Administration degree. I have over 40 years of experience in the design, use and application of electronic devices and systems. This includes extensive experience with communications devices and systems and switching equipment. I have experience with wireless systems for use in a number of applications, including cellular communications, point-to-point communications, point-to-multipoint communications, radio frequency identification (RFID), voice and data. I have experience with networking products,





such as switches and routers. I have designed, developed, and managed the design and development of computer and communications software, hardware and systems. I have experience with the delivery of services to enterprises and consumers via different technologies and communications systems. I have experience with devices used for voice and data communication for consumers and network services providers. I have extensive experience in call centers and call center operation. I have been involved with and designed processes for use in project management, change management, client onboarding and training, and installation and configuration of systems.

3. During my career, I have worked for a number of communications equipment suppliers. I worked for Bell Telephone Laboratories designing hardware and software for an electronic switching system for toll network applications. At Bell Telephone Laboratories, I worked with the proprietary signals between controllers and peripheral equipment. I was a Member of Technical Staff and part of a development team working on hardware and software development. I worked for ITT as a development manager. In that position, I designed hardware and software for an electronic, class 5 central office switching system, and worked on analog line and trunk test panels, all of which are part of the infrastructure for the public telephone network. I worked for BNR Inc., a subsidiary of Bell Northern



Research (part of Northern Telecom), designing hardware and software for an Electronic Private Branch Exchange (PBX) system, which is a switching system for telephones, and working on the specification of an "office of the future system." I worked for IBM/ROLM Systems, designing and testing portions of its Electronic PBX, voicemail systems and phones, as well as devices such as analog and digital line and trunk circuit interfaces, and applications such as Automatic Call Distribution, Call Monitoring and other applications used in call centers. At ROLM, I was a section manager, being responsible for multiple development projects consisting of both hardware and software, including early projects involving computer-telephony integration, a capability now used widely in call center operations. At ROLM, I also supervised a group of Product Managers involved in product development. I participated in the creation of ROLM's Product Development Process, which was a methodology that the company applied to development activities in order to manage and track product development, including the formal development of documents and specifications used in the development process. I also have experience in installation of electronic and wireless equipment, including outside plant and indoor wiring.

4. I worked for Unisys Corporation where I was involved with computerbased industrial and commercial applications, including electronic document



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