## PROTECTIVE ORDER MATERIAL

Message Kimberly Wall [kimberlywall@yahoo.com] From: Kimberly Wall <kimberlywall@yahoo.com> [kimberlywall@yahoo.com] on behalf of Sent: 6/2/2004 9:12:28 PM To: Milton Diaz [mdiaz@bbitv.com] CC: Nicole Nestel [nnestel@bbitv.com] Subject: Re: BBiTV - "Community Classified" Product Functionality Milton, I responded to Nicole's email regarding deleting and changing classified ads but I hit Reply not Reply All...apologies! Nicole, Definitely not completely unnecessary! The way I envision this process on screen (visually) is when the user goes into Ad History, he sees a list of his ads...similar to the Shopping Cart screen. Maybe the second last column on the right lists the Ad's Status...i.e., 'pre-run', 'running' and 'run complete'. Then he has choices based on the Ad's status. 1. A 'Pre-Run' Ad: Delete: Cancels the ad. No charge to customer. Change: User goes to the beginning of the process (he may want to change the category) and in effect wipes out the old transaction and begins a new one. 2. A 'Running' Ad: Delete: Cancels the ad. No refunds. Change: User goes to the beginning of the process but it's an additional transaction. (A flat rate as you suggested sounds like the least complex way to charge for a change). Re-run [or 'Re-schedule']: User goes to the schedule process of the same ad....new transaction. 3. A 'Run Completed' Ad Re-run ['Re-schedule']: He goes to the schedule process of the old ad. New Transaction. If he wants to change it and re-run it, it's a new ad...if the item didn't sell, he'll probably want to change the ad. Attached is a visual mock-up of an Ad History screen. Kim

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