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Feedback

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The Verizon Plan FAQs

The Verizon Plan is no longer available for new activations. For available shared data plans, our Shared Data Plan – 5GB and Shared Data Plan – 10GB FAQs (http://www.verizon.com/plans/#shared). Or you can learn about our unlimited data plans (http://www.verizon.com/plans/#unlimited).

Top Questions

1. What's The Verizon Plan, and can I still sign up for it?

The Verizon Plan is no longer available for new activations.

New and current customers can get our Shared Data Plan – 5GB or Shared Data Plan – 10GB (http://www.verizon.com/plans/#shared) or consider a current unlimited plan. You can switch your plan (https://m.vzw.com/m/oRqFFxW) any time in My Verizon.

If you currently have the Verizon Plan, each line on your account has:

- Unlimited talk and text

- Unlimited International Messaging from the US

- Mobile Hotspot on capable devices

Your account also has shareable data for up to 10 devices in one of these sizes:

- XXL: 18 GB for $100

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XL: 12 GB for $80

- L: 6 GB for $60

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- M: 3 GB for $45

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- S: 1 GB for $30

2. How am I charged for The Verizon Plan?

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There are 2 different charges on The Verizon Plan:

- Data plan shared by up to 10 devices

- Line access charge for each device, such as:

  - Smartphones (/smartphones/)

  - Basic phones

  - Tablets (/tablets/)

  - Verizon Jetpack® (/support/glossary/#verizon_jetpack)

  - Mobile broadband routers (/support/glossary/#4g_router)

  - Netbooks and Notebooks

  - LTE Internet (Installed) (/support/glossary/#lte_internet)

  - Wireless home phone (/support/glossary/#hpc)

For example, if you have 4 smartphones and 1 tablet on your account, you'll have 5 line access charges (i.e., one for each device) and 1 data plan charge.

Your bill will also include taxes and surcharges and charges for any other products or services you subscribe to.

3. What are the monthly access charges for smartphones, tablets and mobile hotspots on the Verizon Plan, and why are some of them different?

Monthly access charges for smartphones on The Verizon Plan differ based on:

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If you purchased the phone at a discounted price, the monthly access charge will remain at $40 until each device contract expires. Once each device contract expires, the monthly access charge automatically drops to $20.

- Tablets and mobile hotspots are $10/month.

4. Can I add connected devices to The Verizon Plan?

Yes, you can add connected devices to The Verizon Plan including:

- Wearable tech, like smartwatches (/accessories/smart-watches/):
  - Samsung Gear S3 classic (/connected-devices/samsung-gear-s3-classic/)
  - Samsung Gear S3 frontier (/connected-devices/samsung-gear-s3-frontier/)

- GizmoPal®2 by LG (/connected-devices/lg-gizmopal-2/)

5. Is there a basic phone option on The Verizon Plan?

Yes, The Verizon Plan for basic phones includes:

- 700 minutes for $25/month

- Unlimited messaging, including International Messaging from the US

- $0.45/minute for more minutes

- $1.99/MB for data

Up to 10 basic phones can be on each account.

6. Can I keep The Verizon Plan? Do I have to change the current shared data plan?

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7. Are there any fees associated with backdating my account under The Verizon Plan?

No, there are no fees to change and backdate your plan.

The Verizon Plan Data
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1. What's a data allowance, and why do I need it for my smartphone?

A data allowance is the amount of data included with your selected plan. You use data on your device when no[t] connected to Wi-Fi (/support/glossary/#Wi-Fi) and you access the internet, check your email, play games, us[e] (e.g., Facebook®, Twitter®, etc.) and more.

Background tasks, such as syncing or location services, may also use data. With The Verizon Plan, the amount of data you use each time you access the internet will be deducted from your data allowance. The Verizon Plan com[es] with a data allowance that you can share with up to 10 devices on your account.

2. How will I be charged if I go over my data allowance on The Verizon Plan?

No matter what size data plan you have, all overages are billed at $15 for each 1 GB, rounded up. For example, if yo[u] use 250 MB over your allowance, you'll be charged $15.
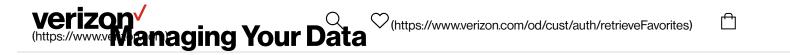
Visit our My Verizon Alerts & Notifications FAQs (/support/my-verizon-alerts-and-notifications-faqs/) to learn ab[out] setting usage alerts so you know when you're getting close to your data allowance. You can also change your pla[n] any time in My Verizon (https://www.verizonwireless.com/vzw/secure/authDecision.jsp? amLogin=true&flow=CPCONLY) or the My Verizon app.

3. Is "pay as you go" data available for smartphones, tablets, the Verizon Jetpack® or other connected devices under The Verizon Plan?

No, pay as you go for data usage isn't available with The Verizon Plan. For information on the prepaid plans we off[er] visit our Prepaid (/prepaid/) page.

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verizon✓
(https://www.ve**Managing Your Data** ♡ (https://www.verizon.com/od/cust/auth/retrieveFavorites)

1. How can I manage my data usage with The Verizon Plan?

There are a couple of ways to monitor and manage your data in My Verizon:

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- Monitor your unbilled monthly data usage on the Device Usage Details (https://m.vzw.com/m/vzWslxE) page.

- Set up and manage usage alerts to send a notification when you're reaching your data limit on the Preference Center (https://myvpostpay.verizon.com/vzw/accountholder/alerts/home.action) page.

Feedback

2. Can I see how much data I have used in my current bill cycle?

There are various ways to check your data usage both online and on your device.

Ways to Check Your Data Usage

Method	Details
Online	For a quick summary, refer to the usage meters in the My Plan section of My Verizon (https://www.verizonwireless.com/digital/nsa/secure/ui/cpc/). For more detailed information, go to the My Usage (https://www.verizonwireless.com/digital/nsa/secure/ui/myusage/) page in My Verizon and tap or click View data details.
Call from your device	Call #DATA (/support/glossary/#pound_data) (#3282) from your mobile phone. You'll get a text message containing your data usage details.
The My Verizon app	Open the My Verizon app, and your data usage will appear in your Feed on the home screen.

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