A Distributed Simulation System for Team Decisionmaking

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Abstract

This paper gives an overview of a unique dis*nuted, real-time simulation system for studying team* DDD paradigm captures the essential elements in real-**DED** paradigm captures the electronical electronic in realnetwork of UNIX workstations with real-time control, and a simulated inter-human communication network.
With a highly reconfigurable user interface and a flexlem context, including military command and control, $decision making$ and coordination - the DDD (Distributed, Dynamic, Decisionmaking) paradigm. The into a controlled, computer-mediated, laboratory setting. The DDD simulation system is implemented on a on-line data acquisition, interactive graphical display, and a simulated inter-human communication network. ible scenario generator, DDD has been used in many team decisionmaking experiments with different probjob scheduling, and medical diagnosis. job scheduling, and medical diagnosis.

¹ Introduction

In large scale systems that involve humans, manes, computers, etc., the problem scope and complexity often requires that the decisionmaking functen such systems have a team of human decisionmakactivities in order to attain common goals in what is generally a dynamic and uncertain task environment. Although problem contexts can be different tributed simulation system, termed DDD (Distributed and simulates the essential elements of real world detion be distributed over several humans. Quite ofers who are geographically separated, but who must coordinate to share their information, resources and among various systems (e.g., military command and control, electric power distribution, air traffic control), the essential elements of decisionmaking remain the same. In order to study problems such as those above on a scientific basis, we have developed a unique dis-Dynamic Decisionmaking) paradigm, that abstracts

Unlike existing large scale simulation systems such SIMNET [18] which stresses high fidelity, specialas SIMNET [10] which stresses high haciny, specialmembers) with an abstracted, low fidelity task environment, and emphasizes the basic aspects of interacour previous research, the system has been configured sessment, medical diagnosis, job scheduling in manufacturing systems, etc. The DDD system can be used as a versatile tool for studying/training small teams the small team (typically with less than ten team tion and coordination that are central to "teamness". It simulates the real-world problems in such a manner as to be amenable to study in a controlled laboratory setting. The task environment in DDD is reconfigurable for different problem context. For example, in as naval command and control, military situation asin military or industry.

years in performing model-driven, basic experimental ordination, the DDD paradigm has been used for more to be a very powerful empirical research and training tool [6]-[17]. The DDD paradigm is implemented on a network of UNIX workstations, with facilities providing real-time control and on-line data acquisition. erized inter-human communications and information workstations connected by a local area network, or f_{H} figurable (viz., for different problem context, the look The DDD paradigm is built upon the body of knowledge we have accumulated during the last ten research $[1]$ $[2]$ $[3]$. As the backbone of our normativedescriptive research for team decisionmaking and cothan fifteen team-in-the-loop experiments, and proved an interactive display/interface media, and a computerized inter-human communications and information be manipulated. The simulation system can run on on remote workstations connected by Internet. Its X11/Motif based graphical interface is highly reconand feel can be very different). Currently, it can support up to seven-person hierarchical or parallel team (expandable if desired). The DDD simulation system has the flexibility to examine a variety of ways in which information processing and resource allocation probinformation processing and resource allocation prob-

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cisionmaking problems.

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 under different organizational architectures and infor- mation structures. lems can be solved by a team of decisionmakers (DMs)

 tion system with an emphasis on newly developed fea- tures that are not included in ourearly report [3]. The and a conclusion. In section 2, the team decisionmak- ing environment is described, and the basic elements formation, and responsibility are discussed. Section ³ reviews the main features of the simulation system including system architecture, user interface, scenario generator, experimental variables, built-in distributed database, and training support tools. Finally, section This paper gives an overview of the DDD simularemainder of this paper is organized into two sections of the DDD paradigm including resources, tasks, in-4 offers concluding remarks.

2 Basic Elements of DDD paradigm

 driven interactive game among several decisionmakers (DMs) who maybe geographically separated (see Fig- tactical situation and sending/receiving information to/from the other players. Team decisionmaking is to a variety of tasks in a dynamic and uncertain en- sionmaking are abstracted as: i) resources (e.g., ma- tasks (jobs to process, e.g., parts, unidentified targets, sponsibility (i.e., who should do what, at what time). various task attributes, and ii) determine and sched- Below we describe in more detail the salient elements The DDD paradigm is implemented as a computerure 1). In a real time simulation session, each DM sits at a workstation which is capable of displaying the formulated as a process of allocating limited resources vironment. Thus, the essential elements of team decichine tools, man powers, sensors, weapons, etc.}, ii) enemy airplanes, etc.), iii) information (e.g., sensor measures, intelligent sources, reports, etc.), and iv) re-To achieve the team goal, co-acting DMs must process distributed information to: i) estimate/identify ule their resources to process specific tasks. The DMs are thus required to coordinate their information, actions, and resources in a timely and accurate manner. of the DDD paradigm. $\begin{array}{|c|c|c|c|c|}\n\hline\n\text{a} & \text{a} & \text{b} & \text{c} & \text{d} & \text{e} & \text{e} & \text{f} & \text{f} & \text{g} &$ $\begin{array}{|c|c|c|c|c|}\n\hline\n\text{a} & \text{a} & \text{b} & \text{c} & \text{d} & \text{e} & \text{e} & \text{f} & \text{f} & \text{g} &$ $\begin{array}{|c|c|c|c|c|}\n\hline\n\text{a} & \text{a} & \text{b} & \text{c} & \text{d} & \text{e} & \text{e} & \text{f} & \text{f} & \text{g} &$

2.1 Resources

 source can carry other resources called sub-resource, for example, a destroyer can carry some helicopters, and the helicopters can carry some sonobuoys, etc. In this way the resources can be nested down to anyde-Resources are basic elements of the system. A resired level of detail.

Figure 1: The Distributed Dynamic Decisionmaking Environment

All resources of a given class will have the same features with respect to capacities (i.e., sensor range, weapon strength, etc.). The only difference among re- sources in a given class is the number of sub-resources The resources are divided into several classes depending on the design parameters of the experiment. each carries.

 'The sub-resources are located on board their par- ent resource. A sub-resource does not become an in- ent resource. The DM can launch one or more sub- industrial example of resource/sub-resource could be the manager (resource) that hires temporary employdependent resource until it is launched from the parresources that will become available after a certain launch time delay. The sub-resources can only stay away from their parent for a limited time period. An ees (sub-resources).

 The strength of a resource can be described as a ent aspects. Each resource has its effective range. For example, a sensor resource can have three ranges: a detection zone, a measurement zone, and a classificageneralized vector which stands for strength in differtion zone.

 Each resource is controlled by the DMs who own it(a resource can be owned by multiple DMs), and the simulation from one DM to another with an attendant control of any resource may be transferred during the transfer time delay. transfer time delay.

2.2 Tasks

A team is presented with multiple tasks having diforities. During the real time experiment, tasks appear, move/maneuver and disappear according to a scenario ferent deadlines, processing times, attributes, and prithat is under the control of the experiment designer.

The tasks are also divided into classes. For exam the tasks are also divided like enastes. For examclass, i.e., whether they are threats or neutrals, can be to different air targets such as a backfire bomber, a bird, or a civilian airplane. The hostility of each task defined by the experiment designer.

Each task has an attribute vector a with bility, etc. These attributes are random from task to task, but have a probability distribution (mean and ally depend on task class. that characterize it quantitatively. For example, the attributes can include strength, evasiveness, vulnerastandard deviation) that is unique to task class. The resources r required to successfully process a task is a mapping of the attributes of that task and will gener-

.
Tasks can be processed types of processing are possible: sequential and parallel. The sequential processing requires two or more DMs to process in sequence, the next operation cannot DMs to process in sequence, the next operation cannot
be started before the current one is finished, for exambe started before the current one is finished, for exam-
ple, a part in a manufacturing line may need molding painting, and assembling. The parallel processing rediagnose a disease, all blood test, X-ray, and urine test must be finished before the final decision can be made. each operation can be assigned to different DMs. Two quires two or more DMs (or resources) to process at the same time, all required operations must be synchronized to complete the processing, for example, to

tive task can change its trajectory according to the as a function of time and/or location of the task (for set by the scenario generator and remain unchanged during the real-time session). These complex tasks provide facilities to investigate team decisionmaking nd coordination issues in more complex and reactive The DDD also includes complex tasks such as active tasks and dynamically attributed tasks. An accurrent situation and the treatment it received. A dynamically attributed task can change its attributes a simple task, the trajectory and true attributes are task environment.

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2.3 Responsibility Structure

team members can be adjusted based on the experimental condition. Responsibility can be preassigned in a variety of ways, e.g., by task class or by geothe overlapping areas of joint responsibility will occur which will need to be resolved through coordination. A new reature of the DDD is the ability to modify on-
line task responsibility on a task-by-task basis. Thus, the responsibility for individual task prosecution can be (re)assigned dynamically by the team leader. graphical location. Under the conditions of no overlap we have a disjoint team requiring no coordination in task processing. As overlap is increased, conflicts in A new feature of the DDD is the ability to modify on-

2.4 Information and Communication be (re)assigned dynamically by the team leader.

Information and communication are two major assearch issues. The DDD paradigm provides a variety of mechanisms to manipulate information and compects in team decision making and coordination. Different structures of information/communication and their impacts on decisionmaking are important reof mechanisms to manipulate information and com-

munication.
The information structure of the The information structure of the team can be ma-
bulated easily via the DDD paradigm. This is implenented by establishing an information network within the simulation system. Every DMs can be assigned a level of "tie-in" to the information network depending the DM can get almost all measurements obtained by OM can only rely on his own resources. Therefore, a different network "tie-in" levels by task type for different DMs. Furthermore, different roles in a hierarchical tion. For example, a team leader may have informaa subordinate may have information on detailed local on different task. A high level of "tie-in" means that other DMs, and a low level of "tie-in" means that the centralized, a partially centralized or a decentralized information structure can be accomplished by setting team may have different levels of information aggregation on overall situation without details, in contrast, situation within his responsibility.

Communication among DMs is which the team members can share their local infor-
which the team members can share their local information, and coordinate actions on resource transfer and task processing. In DDD paradigm, communication between different DMs is mainly carried out by electronic messages (Verbal exchanges based on multiperson communication/recording system can also be incorporated to the DDD paradigm, see [16]). In order $i = 1, 2, ..., T$ is the DDD paradigm, see (16)). In order to simplify the data analysis, all electronic message are \mathbf{t} simplify the data analysis, all electronic message are \mathbf{t}

communication and data processing delay in real situations, a (random and/or fixed) time delay in message within the DDD.Finally, the communication network preformatted. Our underlying model for the commuimportant to human decision making. To simulate the transfer was introduced. To simulate the limitation on communication capacity (or channel access), the number of communications (N) in a fixed time window (T) can be specified. Message loss and information scramble due to the network failure can also be simulated within the DDD. Finally, the communication network $i.e.,$ who can communicate with whom.

3 The Features of DDD Paradigm

i.e., Who can communicate with whom.

3.1 System Architecture

shown in Figure 2. The DDD paradigm runs on a net-
work of UNIX workstations. In a real-time simulation clock and timing, synchronizing the other processes, and sending out various control messages according to the experimental scenario. Each Local Process controls execution within a workstation (WS) and inter-Each User Interface receives commands from a DM and displays the dynamic decision situation. The Seedesigner in developing various system parameters for The general architecture of the DDD environment is
shown in Figure 2. The DDD paradigm runs on a netsession, eight (or more) processes run concurrently on different workstations, with all of the control and communication information traffic carried over network. In the figure, Global is a process that works as the "control center" for the environment by controlling the acts with the User Interface and the Global Process. Each User Interface receives commands from a DM a given experiment.

In the DDD environment, ocesses are implemented via a message-passing apple, when a display object receives a "process" command issued by DM through a mouse/keyboard event, which in turn sends a message to the global process and then other local processes to update the state of all relevant objects. Thus, synchronization is achieved proach. Each action of the DM is composed of certain events transferred in the form of messages. For examit sends a message "PROCESS EVENT" to a local database object that triggers the method "process" $\frac{1}{2}$ relevant of the LIFO queueing and processing of messages via the LIFO queueing and processing of messages.

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Figure 2: The Architecture of the DDD Paradigm

Interactive Display 3.2 Interactive Display

sic paradigm $\overline{[2]}$ $\overline{[3]}$, three types of targets are shown on the screen: air, surface, and submarine; the remakers (combined triangle and circle means two DMs are responsible for the target). In these figures, the the prompt panel. The main display displays the obdefined scenario; targets must be processed within a limited time window. All commands related to the window which is used to display the messages from other players, and an outgoing window which is used is sent out. The status panel is used to display the current time, strength and the dynamics of resource menus, windows and messages can be modified or tai-The user interface in DDD is very flexible. While all the facilities for decisionmaking are basically the same, the look-and-feel can be different according to different problem contexts of the scenario. Some examples of display at an individual node are shown in figure 3 and figure 4. Figure 3 is the screen of our basources are ships and airplanes, and sub-resources are helicopters. Figure 4 is a screen form our REST (Reward Structure) experiment [11], where triangles and circles represent targets assigned to different decisionscreen is divided into four major parts: the main display, the status panel, the communication panel and jects that represent resources and targets. Different targets arrive and move according to a experimenterobjects can be issued by pull-down menus, pop-up windows or double- click associated with the objects. The communication panel is composed of an incoming to display the feedback information when a message transfer/utilization. The prompt panel is used to display prompts or error messages. All the display icons, α also indicate of different experimental designs. lored according to different experimental designs.

Figure 3: The Screen of the Basic DDD paradigm

Figure 4: The Screen of the REST Experiment

3.3 **Scenario Generator**

A scenario generator has been developed to assist the user in setting up the experiment. It is used to configure the resources, to define the tasks, and to design the movements of tasks. The scenario generator is capable of representing a stochastic and imperfectly known environment. For example, unexpected or low probability events can be introduced, and false information and/or false threats can be employed to perturb the system. The intention is to represent a world that is difficult to predict, in which a hostile adversary introduces uncertainties into one's estimation of the current state of the system, thus making inferences about future states rather unpredictable. All task arrival times, task arrival positions, and task movements can be either automatically generated according to a certain random function, or a certain pattern, or specifically designed on a task by task basis.

Two interfaces are provided for the scenario generator. The first one is a flexible experiment description language, XS language, which can be used to define the "rules" of the DDD game, describe the resource and the task environment. Three types of items can be described via XS language, they are: 1) general items: 2) resource information; 3) task information. In general items one can set the overall features of the experiment, such as the numbers of DMs, simulation time and communication delay etc. In resource information one can describe the characteristics of the resources such as maximal velocity, strength, and ranges, etc. In task information one can define task attributes, the resource required to prosecute the task, the decisionmakers who are able to see or process the task, etc.; one can also describe the task arrival times, initial positions, velocities, and the maneuvers of the tasks.

A graphical active database modeling tool for scenario generation has also been developed [5]. This tool has utilized data modeling techniques to correctly and precisely specify large amount diverse, intricate, and interdependent information including the structure of the decision team, the sharing of data, the interaction and exchange of data among DMs, and the data required by the different DMs. Furthermore, the structural information can be graphically specified by the experimenter, and changes in structural information automatically cascades to investigate changes of related information throughout the experimental scenario, resulting in time saving and consistent design.

3.4 Experimental Variables

The DDD paradigm is powerful enough to manipulate a variety of independent variables(IVs) that allow for the study and evaluation of different command and control configurations. Some of the major IVs are: i) internal variables (team structure, responsibility structure, information structure, and communication structure), and ii) external variables (tempo, uncertainty, resource quantity, information quality).

The number and type of dependent variables (DVs) this paradigm can handle is quite flexible. To date, over 100 performance, strategy, coordination, and workload measures have been collected and analyzed in various experiments.

All essential operations taken by the DMs are recorded in a log file. This file can be used to generate various dependant variables and statistics. Another important function of this file is that it can be used in

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