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(54) **VISIT VERIFICATION METHOD AND SYSTEM**

(75) Inventors: **Edward W. Karp**, New Orleans, LA (US); **Kevin J. Bianchini**, Metairie, LA (US); **David R. Fine**, New Orleans, LA (US); **Jonathan M. Fine**, Weston, CT (US); **Cedric F. Walker**, New Orleans, LA (US)

(73) Assignee: **CyberHealth, Inc.**, New Orleans, LA (US)

(*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35 U.S.C. 154(b) by 0 days.

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(51) Int. Cl.^{7} **G06F 17/60**
(52) U.S. Cl. **705/2**; 705/3; 705/9; 455/404; 455/456; 455/457
(58) Field of Search 379/37, 38, 45, 379/127.01, 142.01, 247, 93.03, 88.02; 455/404, 410, 411, 456, 457; 705/1, 2, 3, 9, 10

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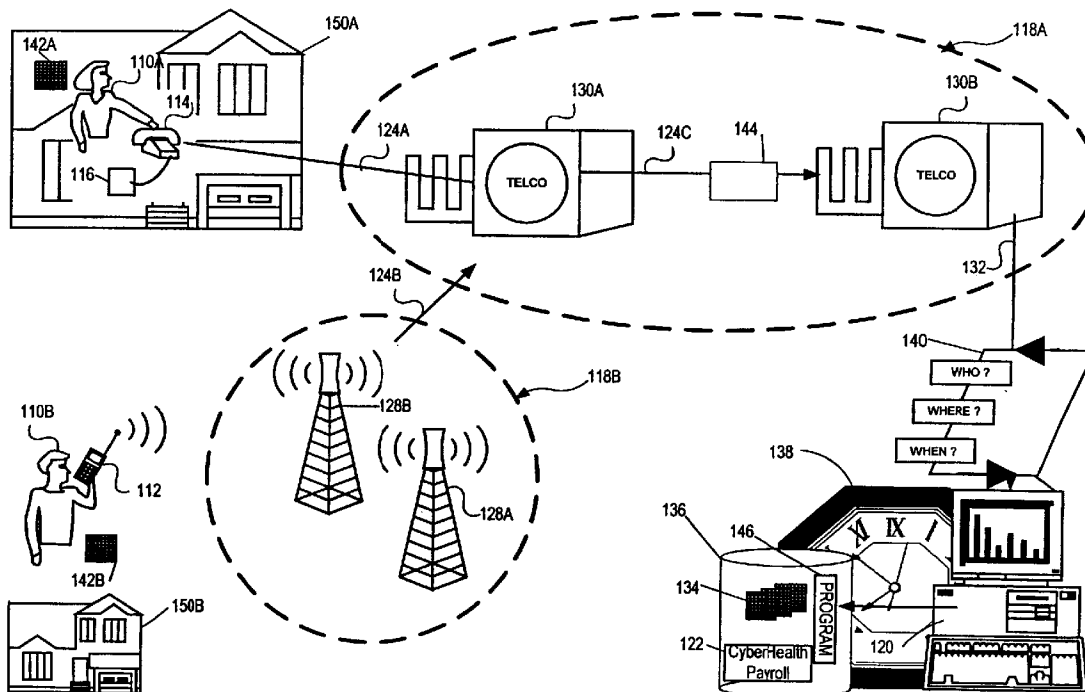
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(57) **ABSTRACT**

The invention relates to a system and method for tracking clients as they visit the locations of various recipients. Clients are provided with access to telephones and identification devices which the client uses to communicate with a remote computer. Information is communicated as to the clients location, the time of the clients visit to that location, and other types of information, such as to a service provided at the location. Location information may be provided by automatic number identification, wireless phone location information, or a global position device. The computer uses information received during the communication to identify and authenticate the client making the communication and the location of the client at the time of the communication. Authentication is accomplished by obtaining unique biometric parameters from a client and comparing those to biometric parameters in a database. Biometric data can include a voice print sample, or a finger or retinal print electronically transmitted to the remote computer. Because each of these identifiers results from a physiological characteristic which is unique to the client, the system assures that the identified client is the client making the communication.
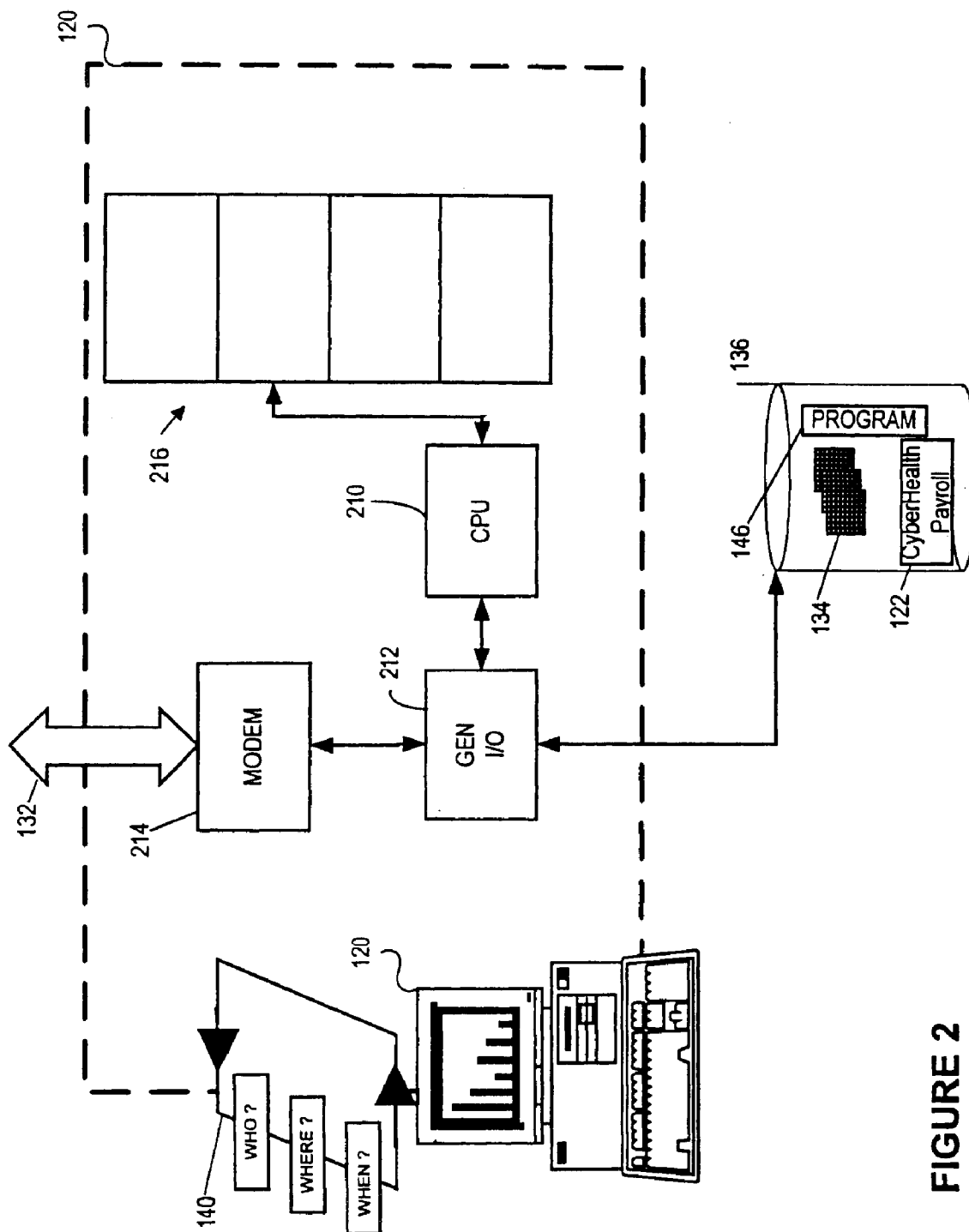
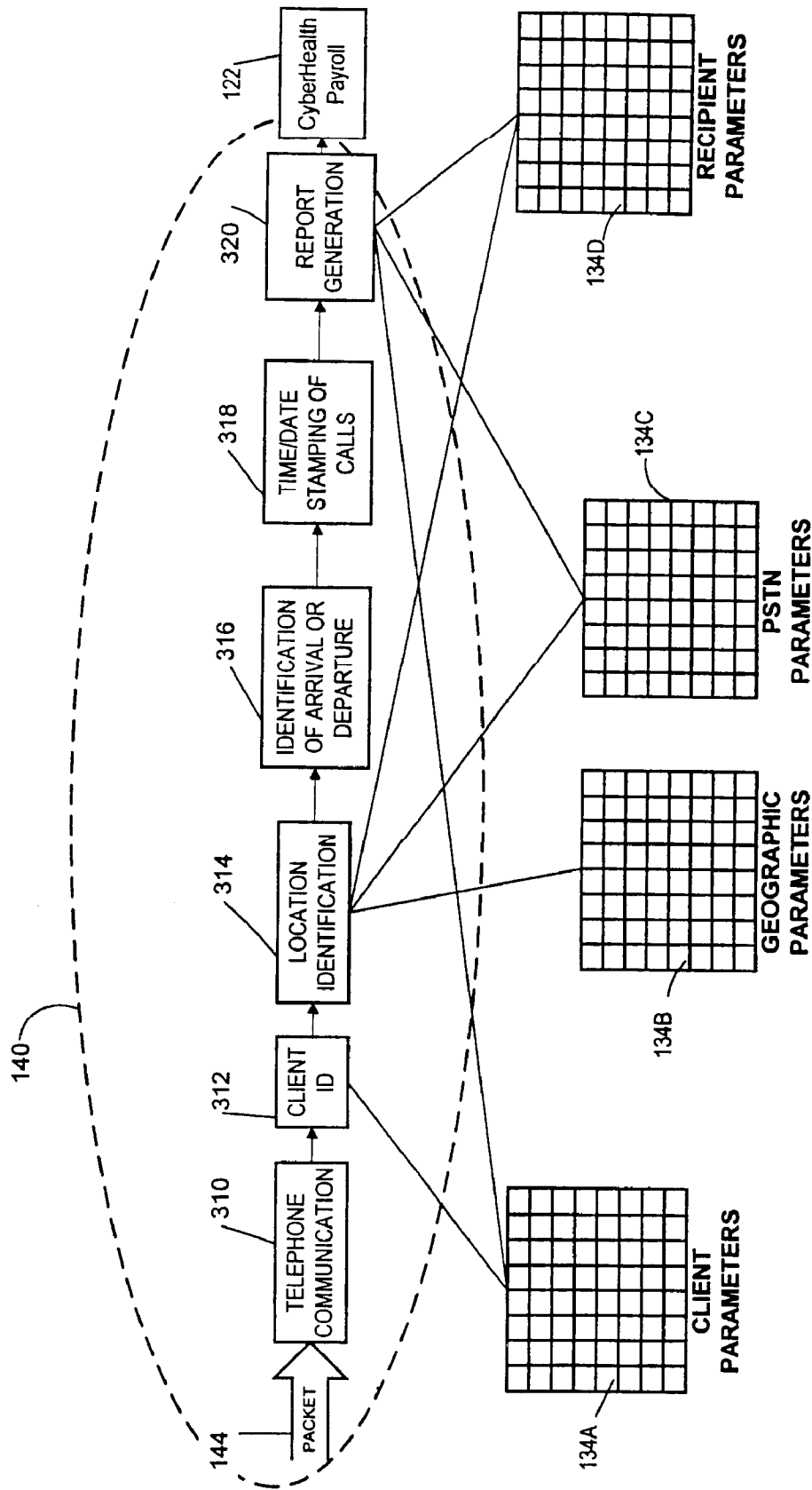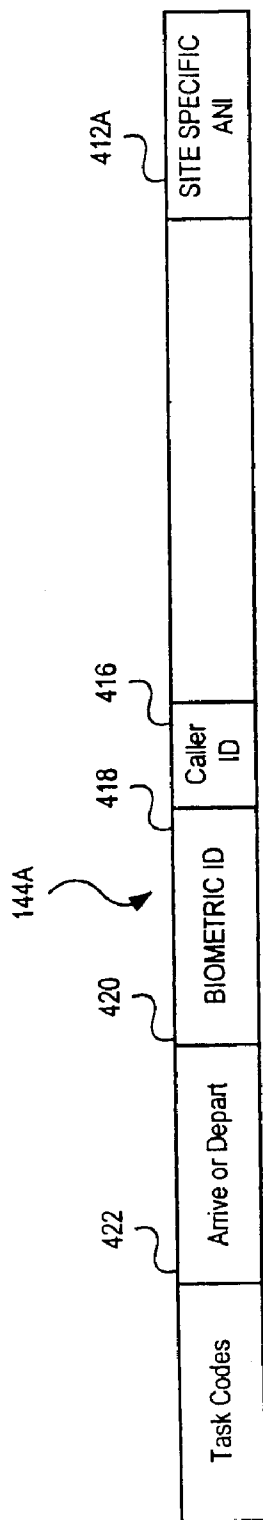**33 Claims, 17 Drawing Sheets**
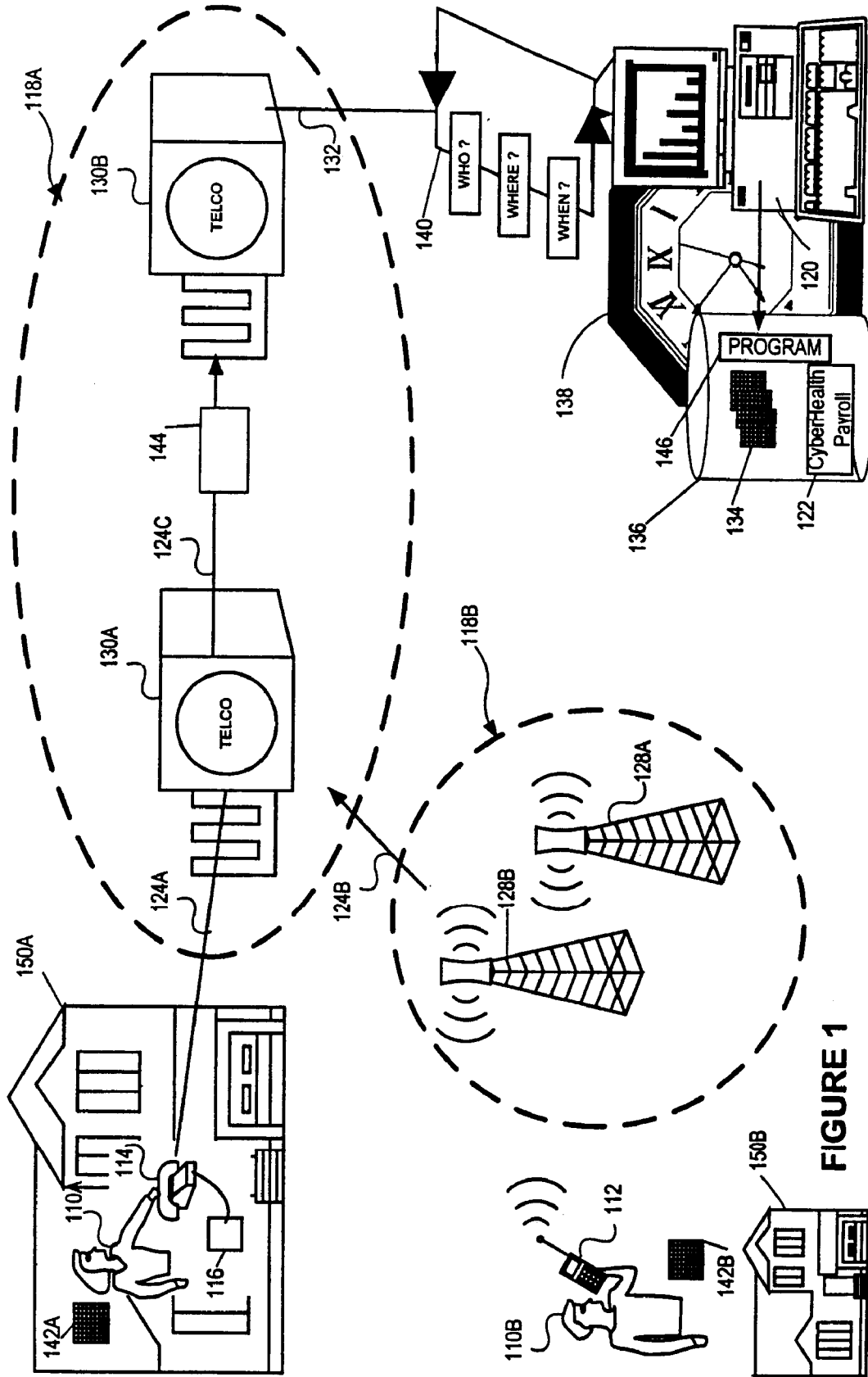
FIGURE 1

FIGURE 2

FIGURE 3

FIGURE 4A

PACKET
FIXED PHONE

412A — SITE SPECIFIC ANI

416 — Caller ID

418 — 144A

420 — BIOMETRIC ID

422 — Arrive or Depart

Task Codes

FIGURE 4B

PACKET
CELL PHONE

412B — GENERIC ANI

414C — CELL ID

414B — RANGE

414A — ORIENT

416 — Caller ID

418 — 144B

420 — BIOMETRIC ID

422 — Arrive or Depart

Task Codes
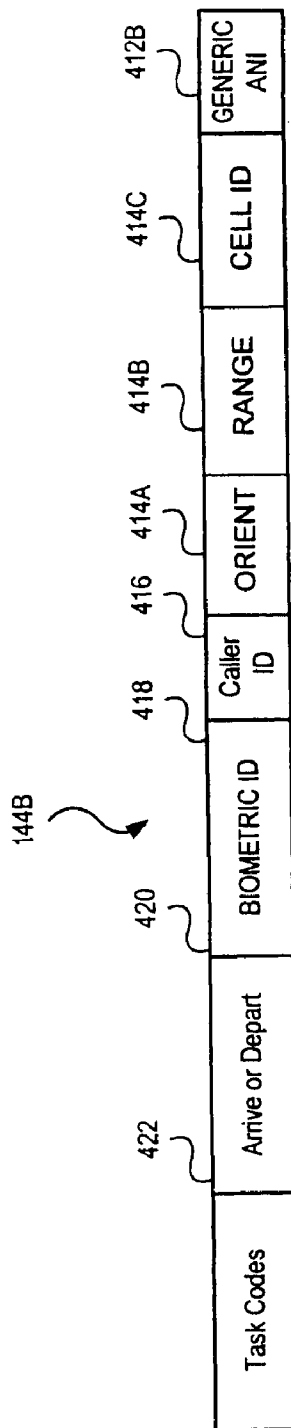
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