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(54) INSTANT MESSAGING

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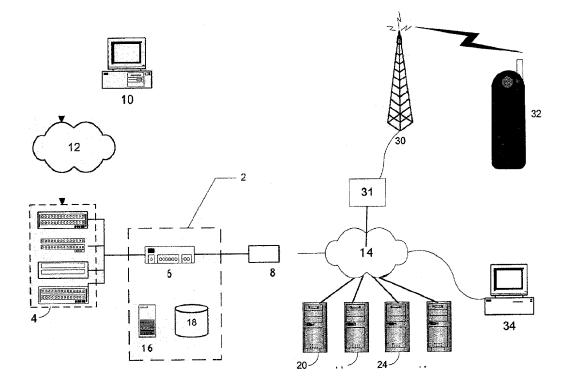
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ABSTRACT (57)

An instant messaging process executed in a communications network, including: receiving message data according to an IM or wireless device messaging protocols; maintaining state data for a user on the basis of the message data; determining a destination one of the protocols on the basis of the state data; and sending the message data according to the destination protocol. The state data includes presence data and protocol data for buddys of the user. The process is executed by an IM gateway of an Internet Service Provider that provides a WAP and SMS portal for mobile telephones in addition to multiple IM protocol support.





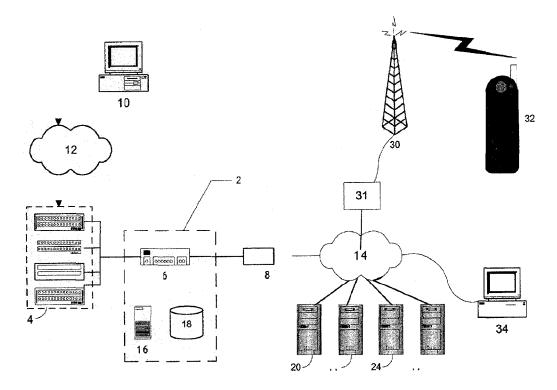


FIG. 1

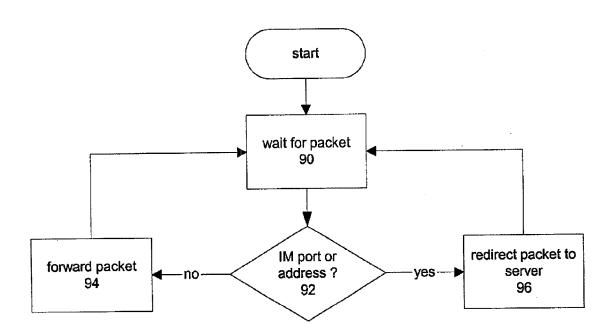


FIG. 2

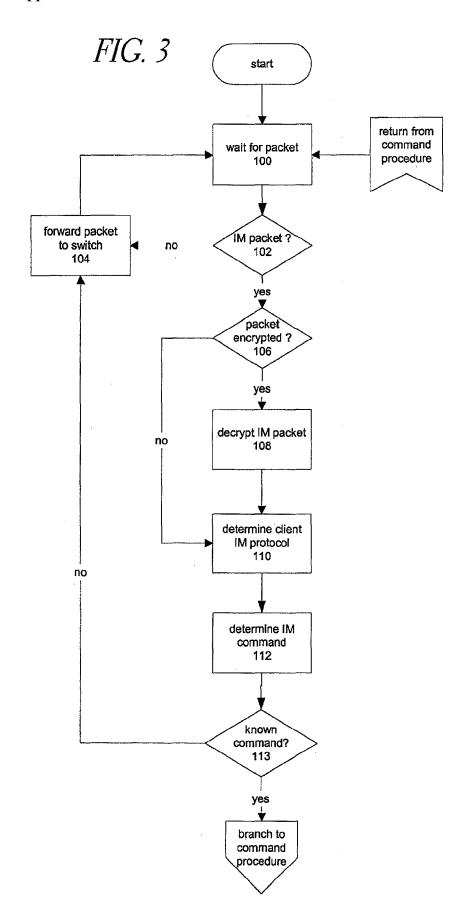
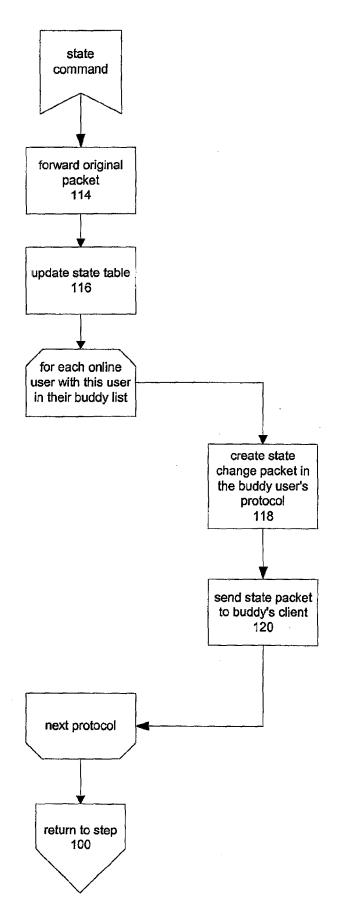




FIG. 4



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