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Holtzberg

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(54) **METHOD, SYSTEM AND ARTICLE OF MANUFACTURE FOR BOOKMARKING VOICEMAIL MESSAGES**

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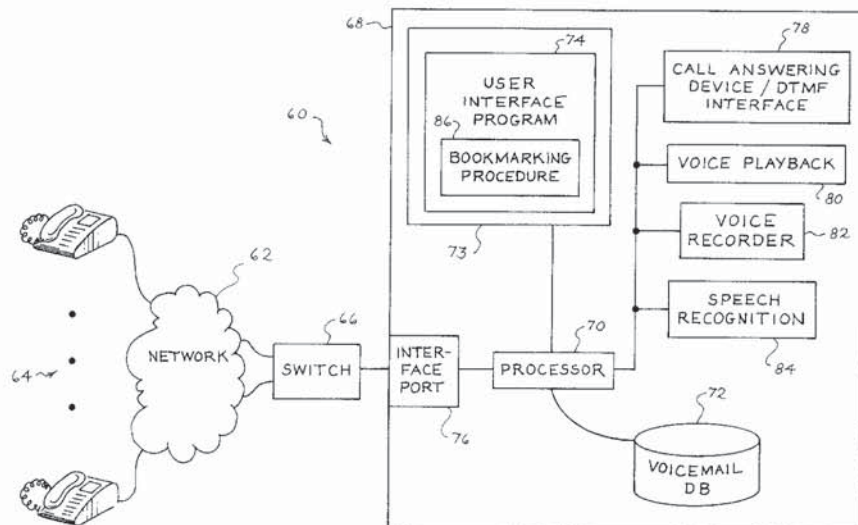
(57) **ABSTRACT**

A voicemail system includes a voicemail bookmarking procedure that permits users to bookmark voicemail messages during message playback. Upon receiving a bookmark request from a user, the procedure generates a bookmark pointer defining a starting point for subsequent playback of the message. The bookmark pointer can be based, in part, on a timing offset value entered by the user while making the bookmark request. The timing offset value defines a user-selected playback starting point that occurs before the message time at which the bookmark request was made. The value of the timing offset can be user selected.

18 Claims, 4 Drawing Sheets

Fig. 1

Fig. 2

100

USER ID

102

MESSAGE ID   BOOKMARK ID

104   106

118

MESSAGE ID

BOOKMARK POINTER

122

120

SENDER ID   110

TIME STAMP   112

FLAGS   114

MESSAGE CONTENT   108

116

MEMORY LOCATION
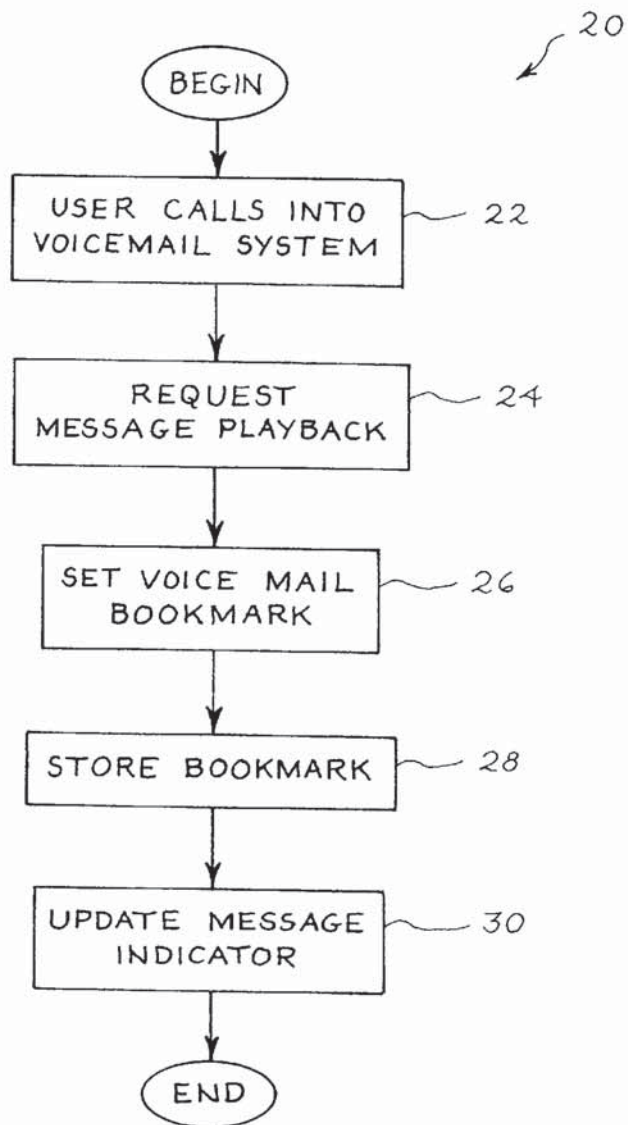
Fig. 3

Fig. 4

DOCKET ALARM
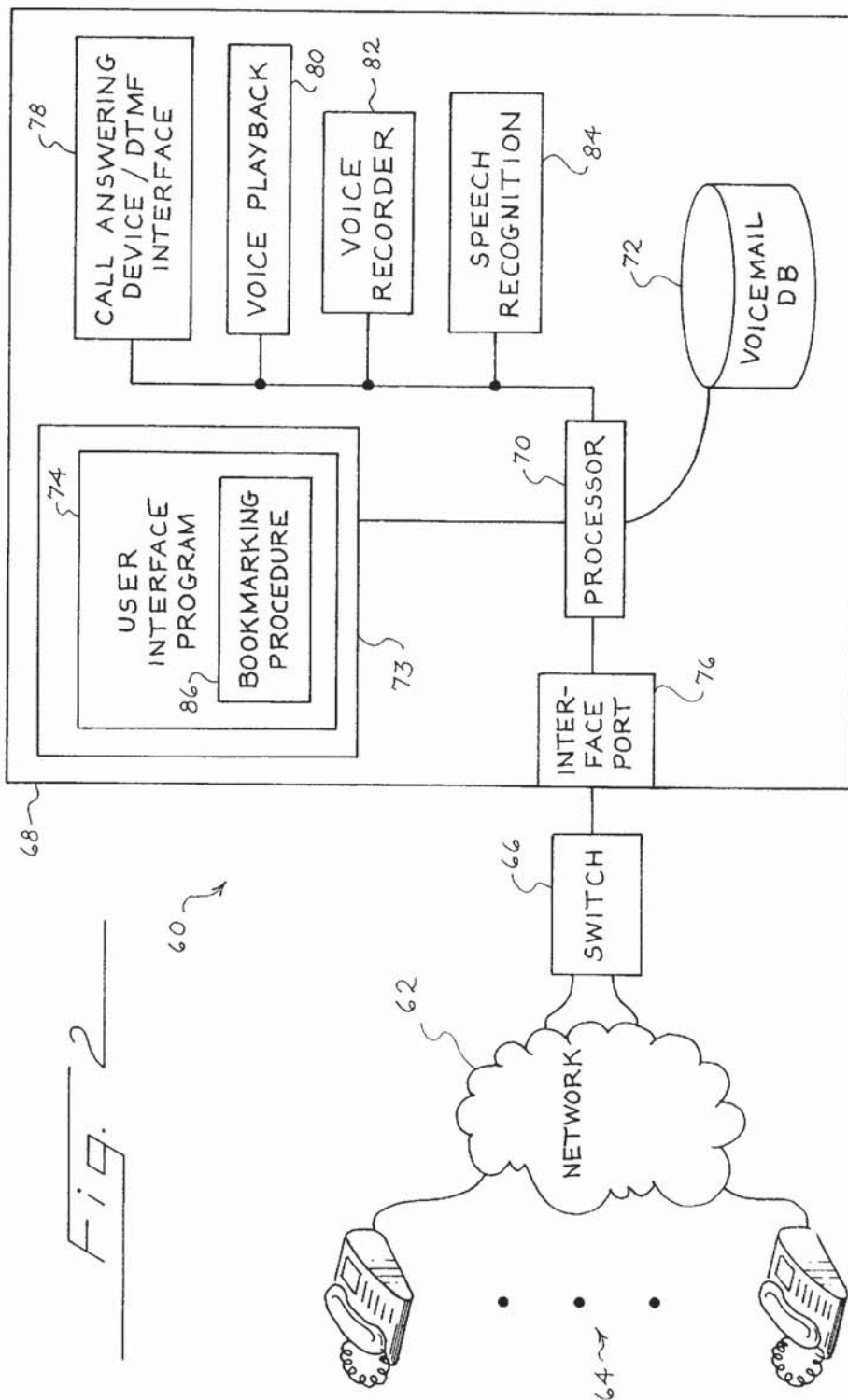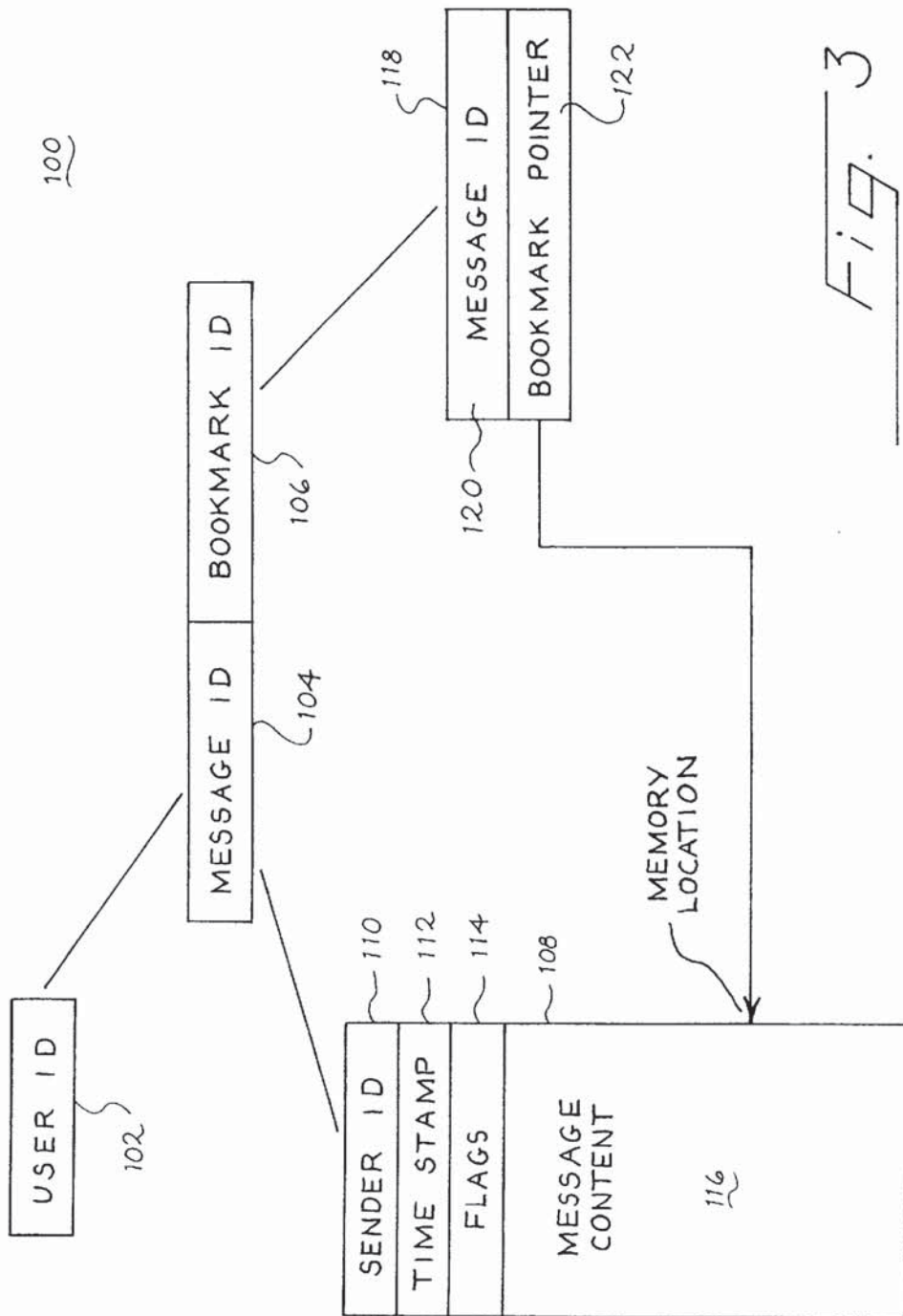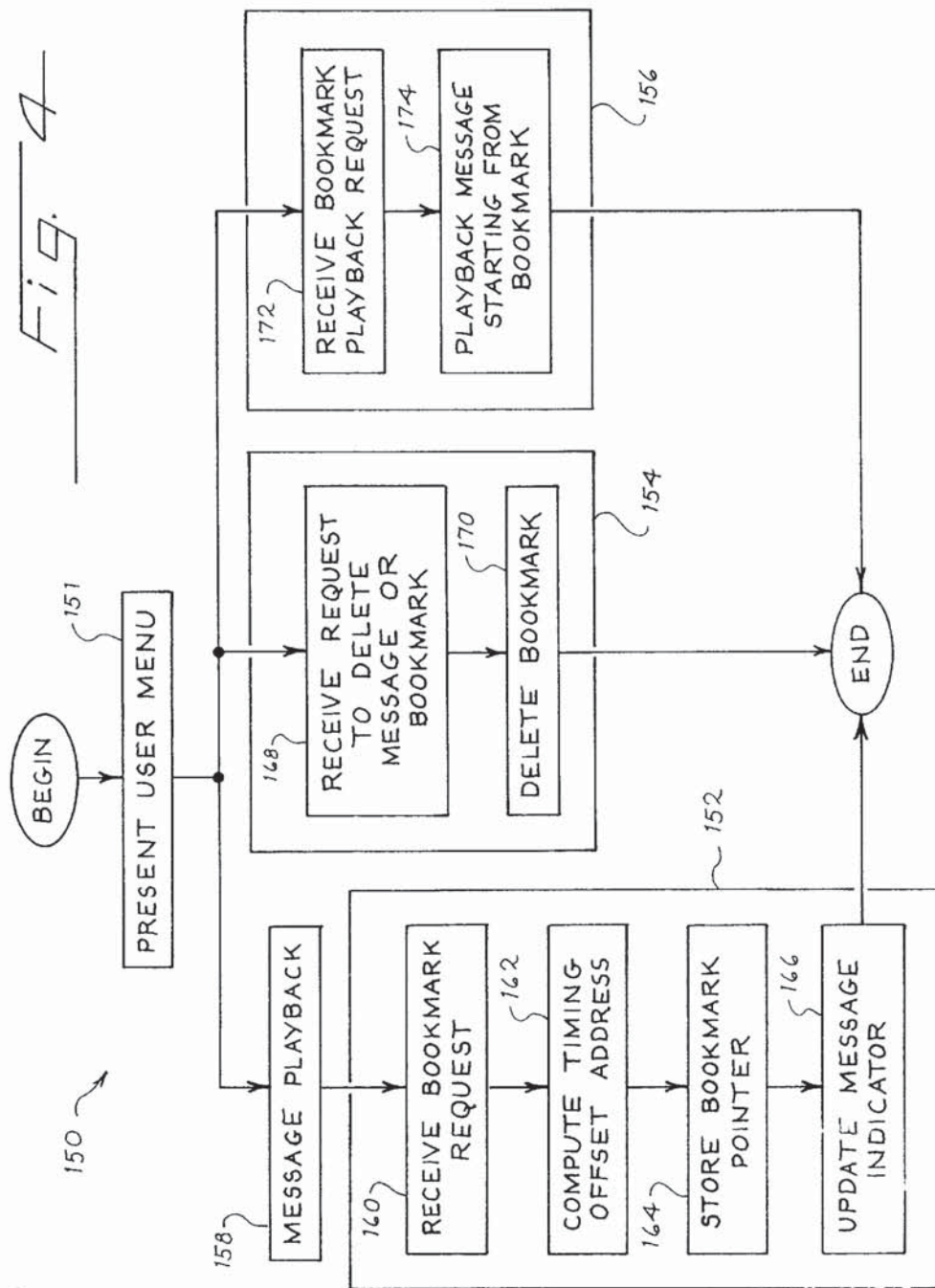
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