

From: [Maebius, Steve](#)
To: [Maebius, Steve](#)
Subject: FW: Questions about journal
Date: Tuesday, April 24, 2018 4:40:09 PM

From: DiNatale, Jim
Sent: Friday, April 20, 2018 11:44 AM
To: Maebius, Steve
Cc: Evans, Robin S.; Dahle, Oyvind
Subject: FW: Questions about journal

Steve,

Here are answers to the questions I sent to the British Library for you.

Jim

From: Bipc-Research [<mailto:BIPC-Research@bl.uk>]
Sent: Friday, April 20, 2018 11:18 AM
To: DiNatale, Jim
Subject: RE: Questions about journal

Dear Jim,

In answer to your questions:

1. Each item acquired by the British Library is catalogued individually. A volume of abstracts constitutes one item, so the individual abstracts in it are not catalogued separately. However, this assumes that the volume is published as hard-copy. If the volume is published electronically, then the individual abstracts may be given their own catalogue entries.
2. Customers cannot normally request a copy of an entire journal issue. If a customer requests a copy of a single article/conference abstract, our Customer Services staff use our catalogue Explore The British Library <http://explore.bl.uk> to identify the journal's shelfmark in our Document Supply collection. From this they can ascertain its location in our storage facility. The relevant issue is then fetched from the shelf, and the article is identified and copied. The customer may either stipulate the article's title and/or other bibliographic details, or they may stipulate a range of page numbers in the journal issue, or (preferably) both. If there is any uncertainty about which pages in a journal issue the customer requires, our staff may contact the customer for further clarification.

Although our Document Supply facility is primarily for the purpose of providing volumes for inter-library loans and for providing copies of journal articles etc., it does also have a reading room, where readers can request individual items in the collection to be brought to them. However, readers are expected to know in advance what articles they want: the reading room does not offer the range of searching and browsing facilities available in our main

reading rooms in London.

This is a general description of how the system works. Document supply is handled by our Customer Services department. For more detailed information, you should contact customer-services@bl.uk.

Best regards,

Rupert Lee,
BIPC Research Service
The British Library