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(54) METHOD, SYSTEM AND ARTICLE OF MANUFACTURE FOR BOOKMARKING VOICEMAIL MESSAGES

(75) Inventor: Laurie Ann Holtzberg, Cupertino, CA
(US)

Assignee: Southwestern Bell Communications Services, Inc., Pleasanton, CA (US)

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(73)

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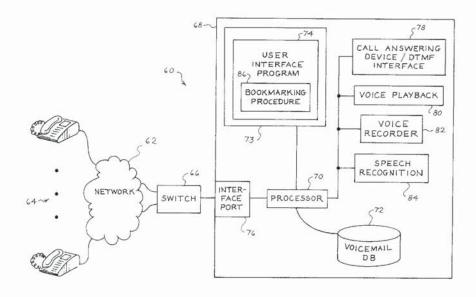
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Primary Examiner—Fan Tsang
Assistant Examiner—Ovidio Escalante
(74) Attorney, Agent, or Firm—Brinks Hofer Gilson &
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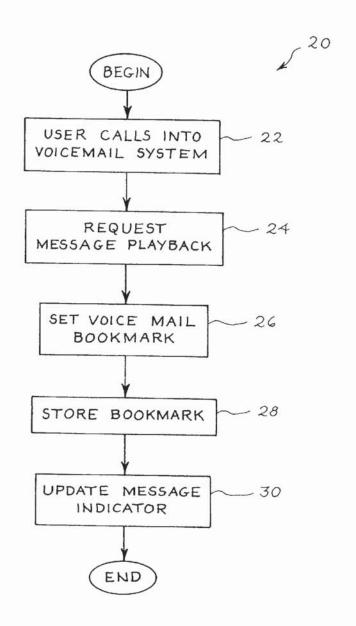
(57) ABSTRACT

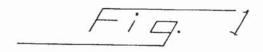
A voicemail system includes a voicemail bookmarking procedure that permits users to bookmark voicemail messages during message playback. Upon receiving a bookmark request from a user, the procedure generates a bookmark pointer defining a starting point for subsequent playback of the message. The bookmark pointer can be based, in part, on a timing offset value entered by the user while making the bookmark request. The timing offset value defines a user-selected playback starting point that occurs before the message time at which the bookmark request was made. The value of the timing offset can be user selected.

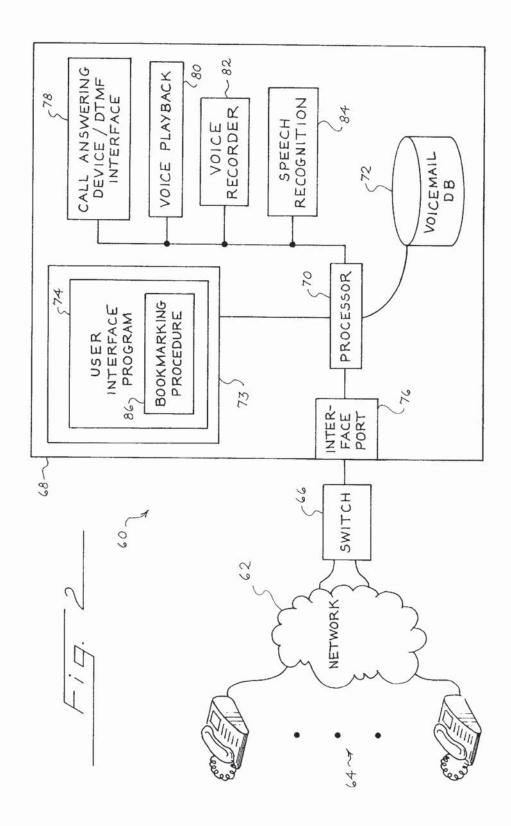
18 Claims, 4 Drawing Sheets



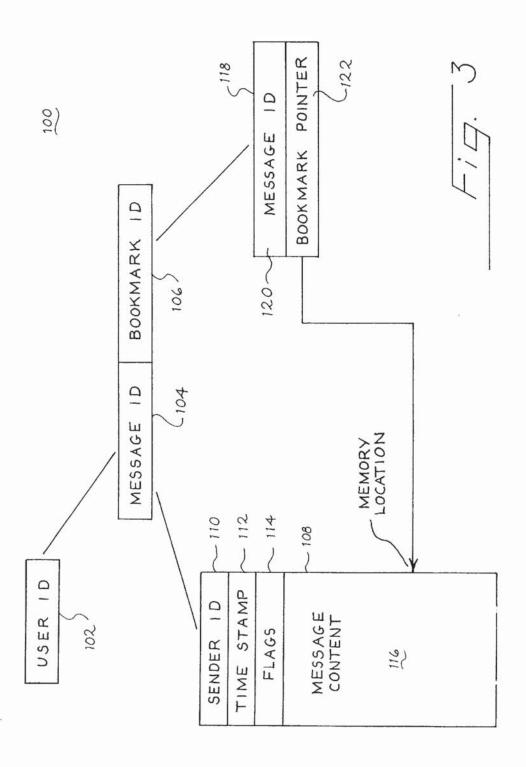




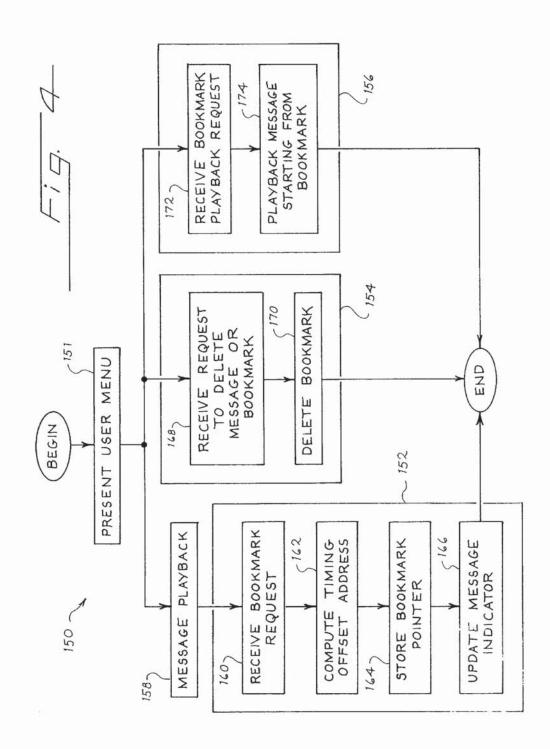














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