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Holtzberg

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(54) **METHOD, SYSTEM AND ARTICLE OF MANUFACTURE FOR BOOKMARKING VOICEMAIL MESSAGES**

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(75) Inventor: **Laurie Ann Holtzberg**, Cupertino, CA (US)

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(73) Assignee: **Southwestern Bell Communications Services, Inc.**, Pleasanton, CA (US)

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(*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35 U.S.C. 154(b) by 0 days.

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(21) Appl. No.: **09/741,927**

Primary Examiner—Fan Tsang

(22) Filed: **Dec. 20, 2000**

Assistant Examiner—Ovidio Escalante

(65) **Prior Publication Data**

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(74) *Attorney, Agent, or Firm*—Brinks Hofer Gilson & Lione

(51) **Int. Cl.**⁷ **H04M 1/64**

(52) **U.S. Cl.** **379/88.23; 379/74; 379/88.25**

(58) **Field of Search** 379/67.1, 68, 76, 379/88.04, 88.16, 88.22, 88.25, 88.26, 88.27, 88.01

(57) **ABSTRACT**

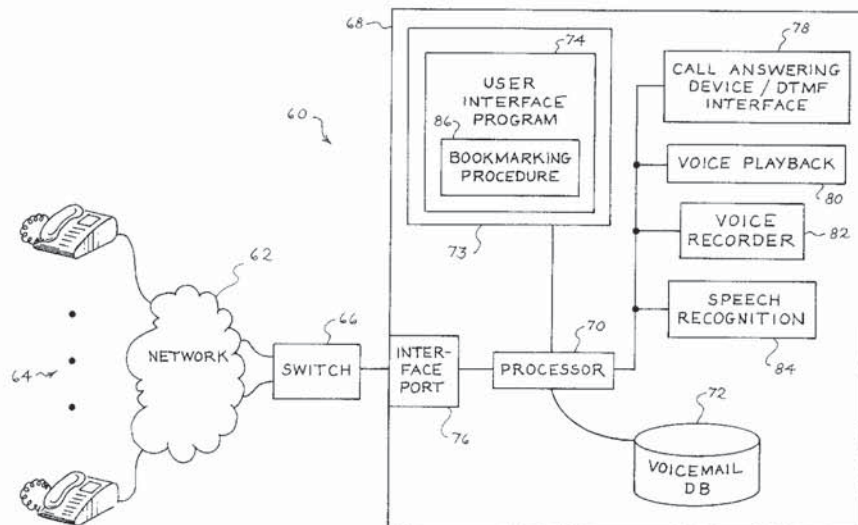
A voicemail system includes a voicemail bookmarking procedure that permits users to bookmark voicemail messages during message playback. Upon receiving a bookmark request from a user, the procedure generates a bookmark pointer defining a starting point for subsequent playback of the message. The bookmark pointer can be based, in part, on a timing offset value entered by the user while making the bookmark request. The timing offset value defines a user-selected playback starting point that occurs before the message time at which the bookmark request was made. The value of the timing offset can be user selected.

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18 Claims, 4 Drawing Sheets



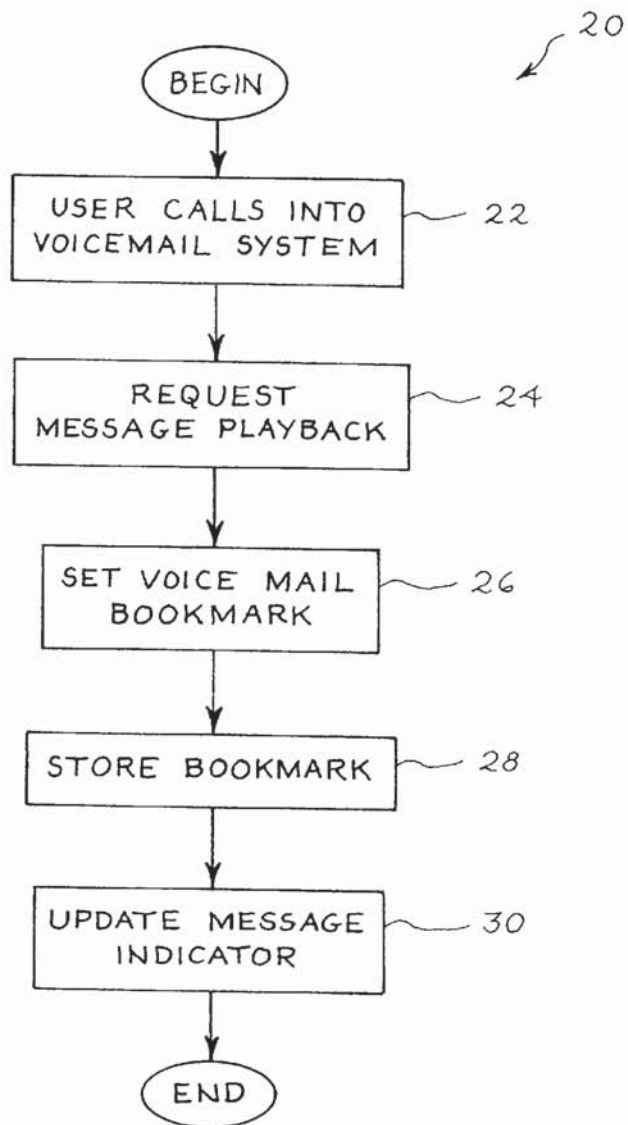


Fig. 1

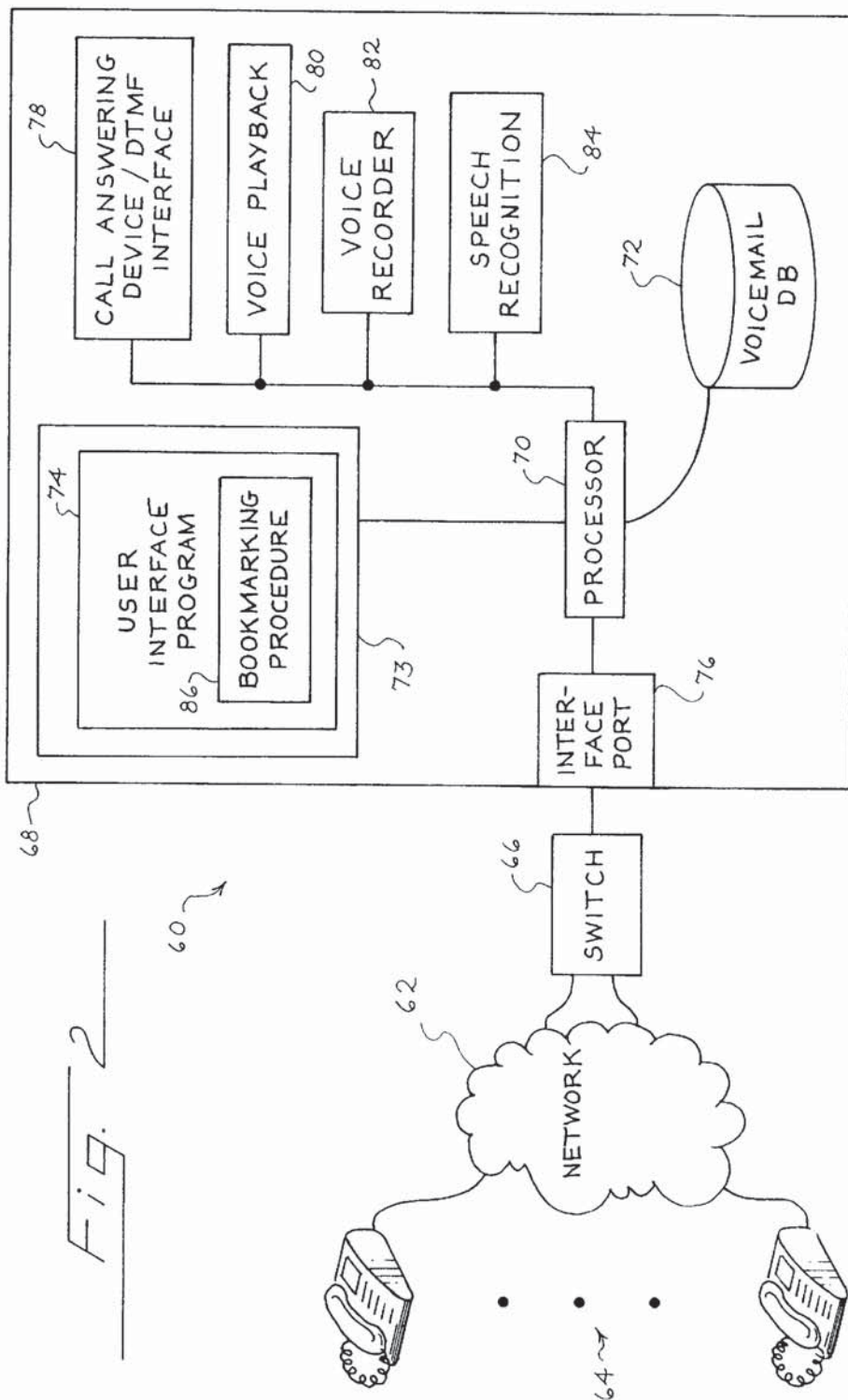


Fig. 2

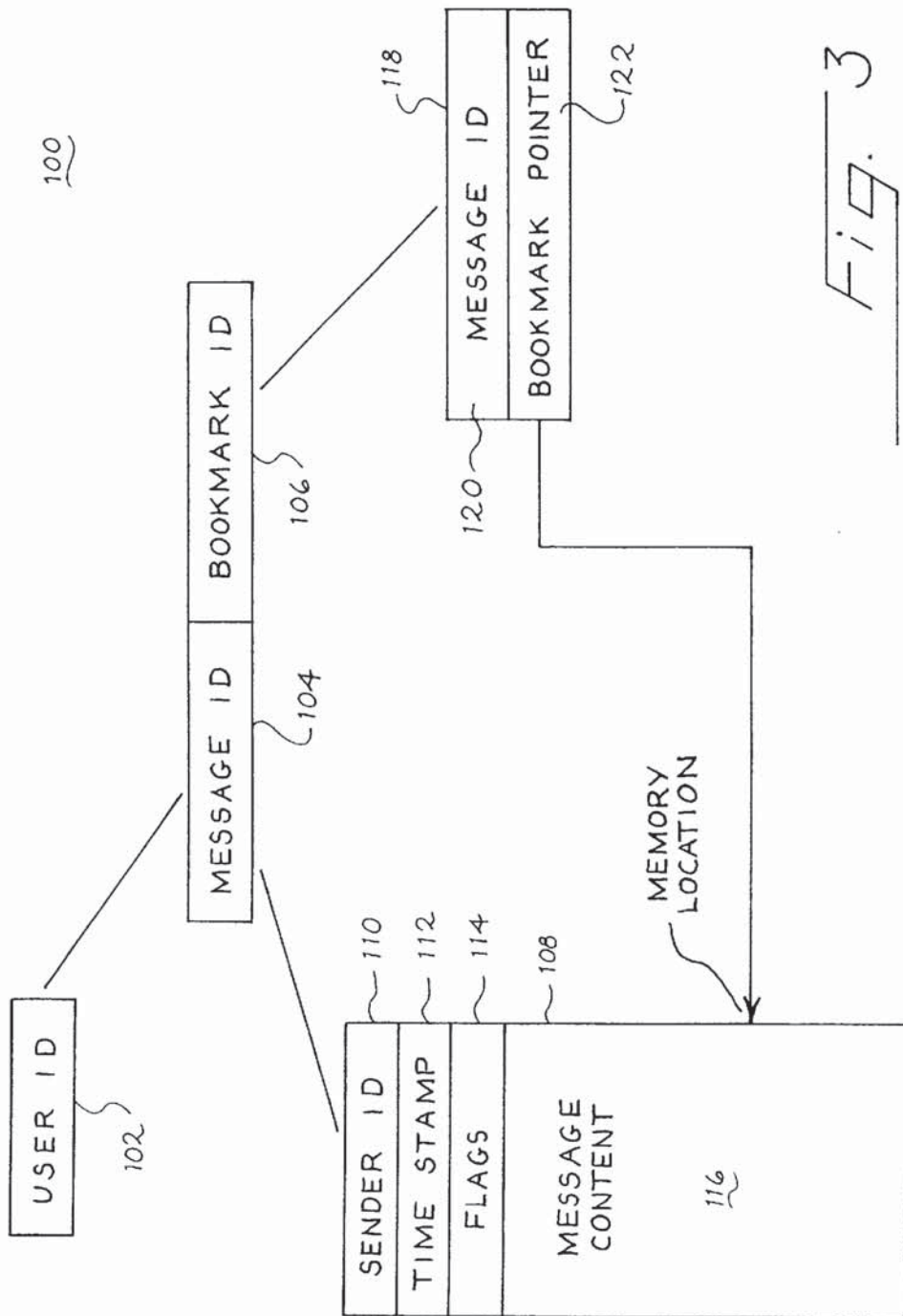
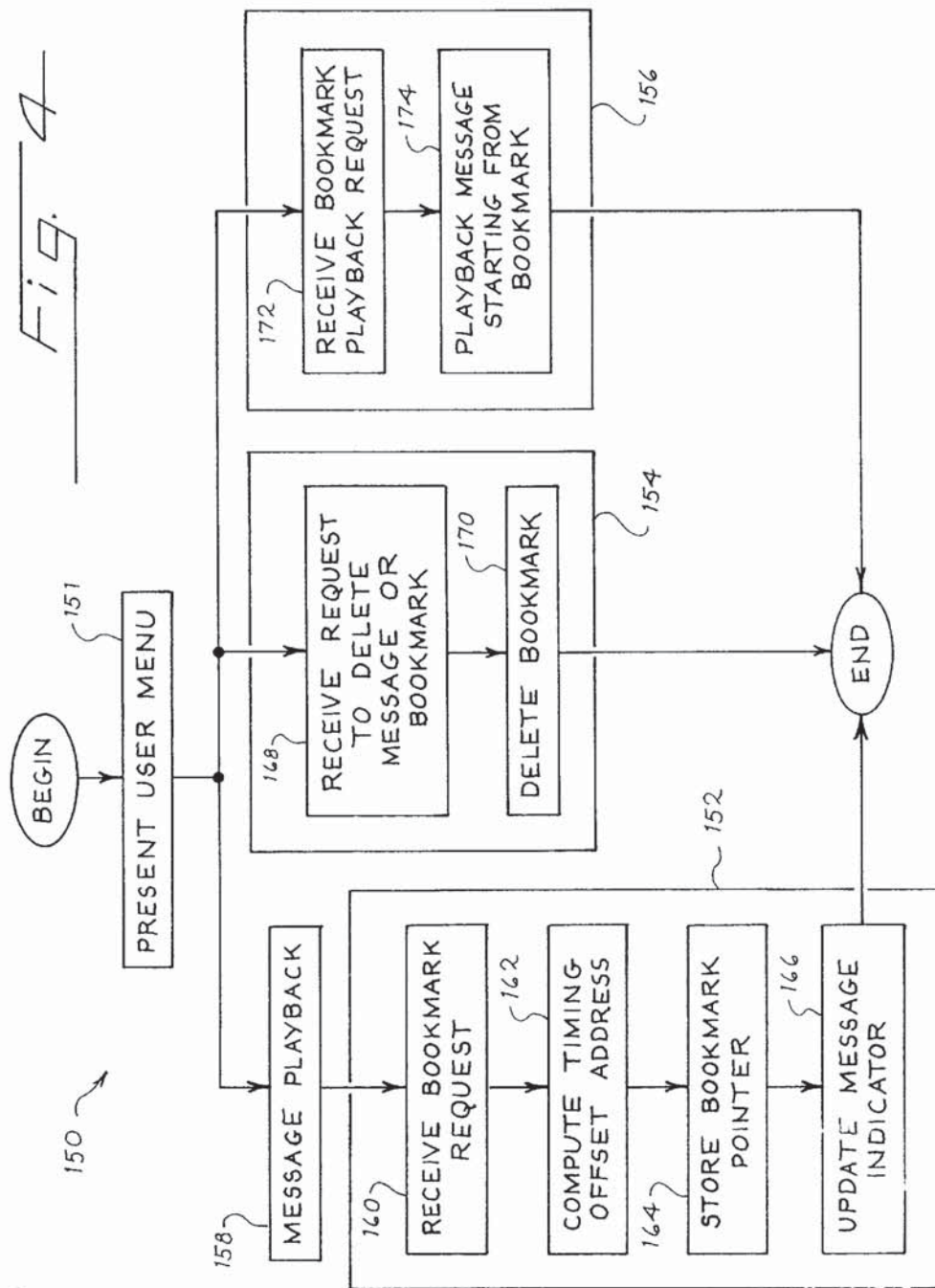


Fig. 3

Fig. 4



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