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(54) **SYSTEM AND METHOD FOR VISITATION
MANAGEMENT IN A CONTROLLED-ACCESS
ENVIRONMENT**

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(57) **ABSTRACT**

A method of managing visitation includes accessing a visitation control system including a visitation session scheduling interface, communications devices, a switching interface, and at least one authentication interface, defining rules governing visitation, requesting a visitation session using the scheduling interface, assessing whether the visitation session complies with the rules governing visitation, scheduling the visitation session if the visitation session complies with the rules, using the at least one authentication interface to authenticate a first party and a second party, establishing communication between the first party and the second party after authenticating both parties, and storing a record of the visitation session in a database. The record preferably includes at least information regarding identities of the first party and the second party. The visitation session may also be monitored (e.g., in real time, near real time, or by recording).

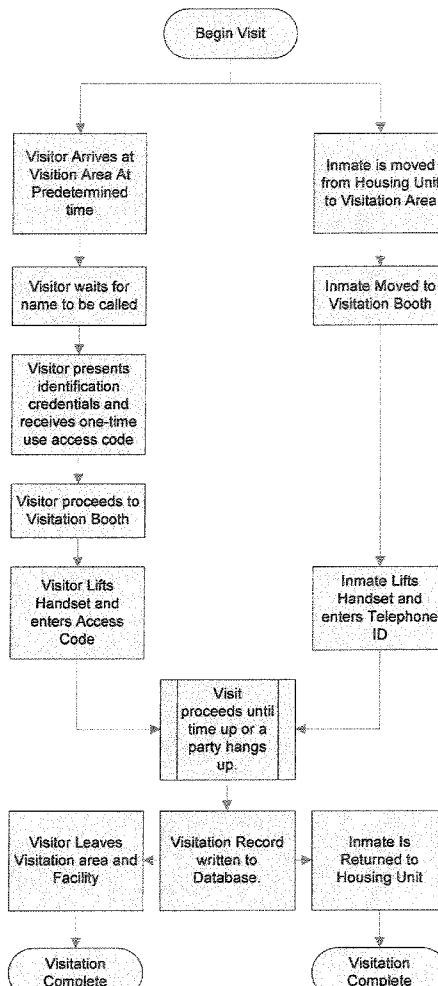
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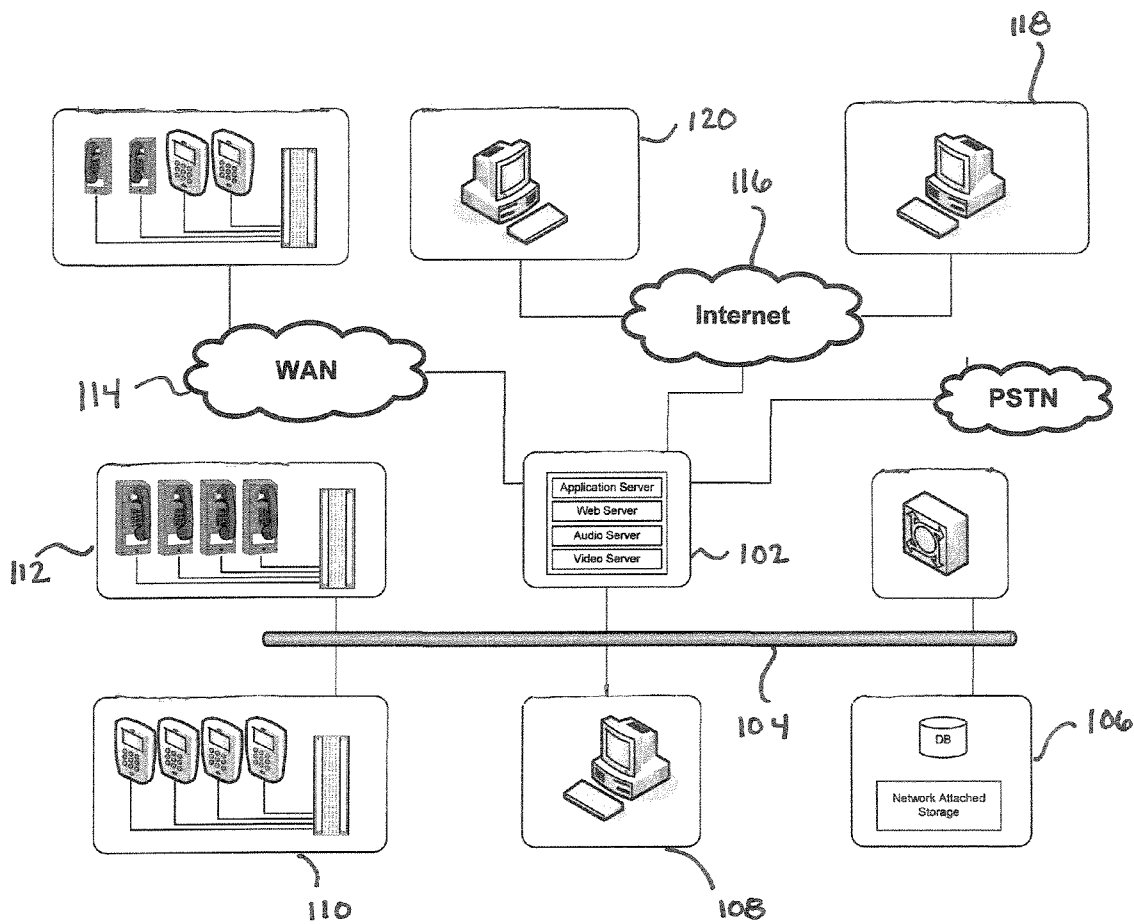


FIG. 1

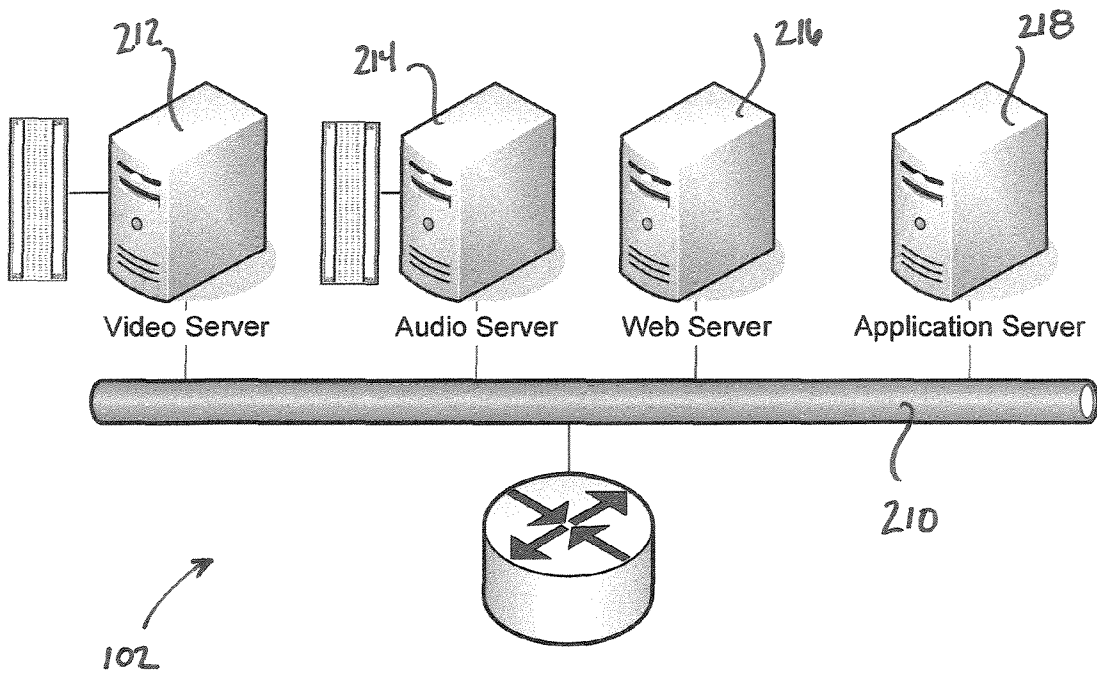


FIG. 2

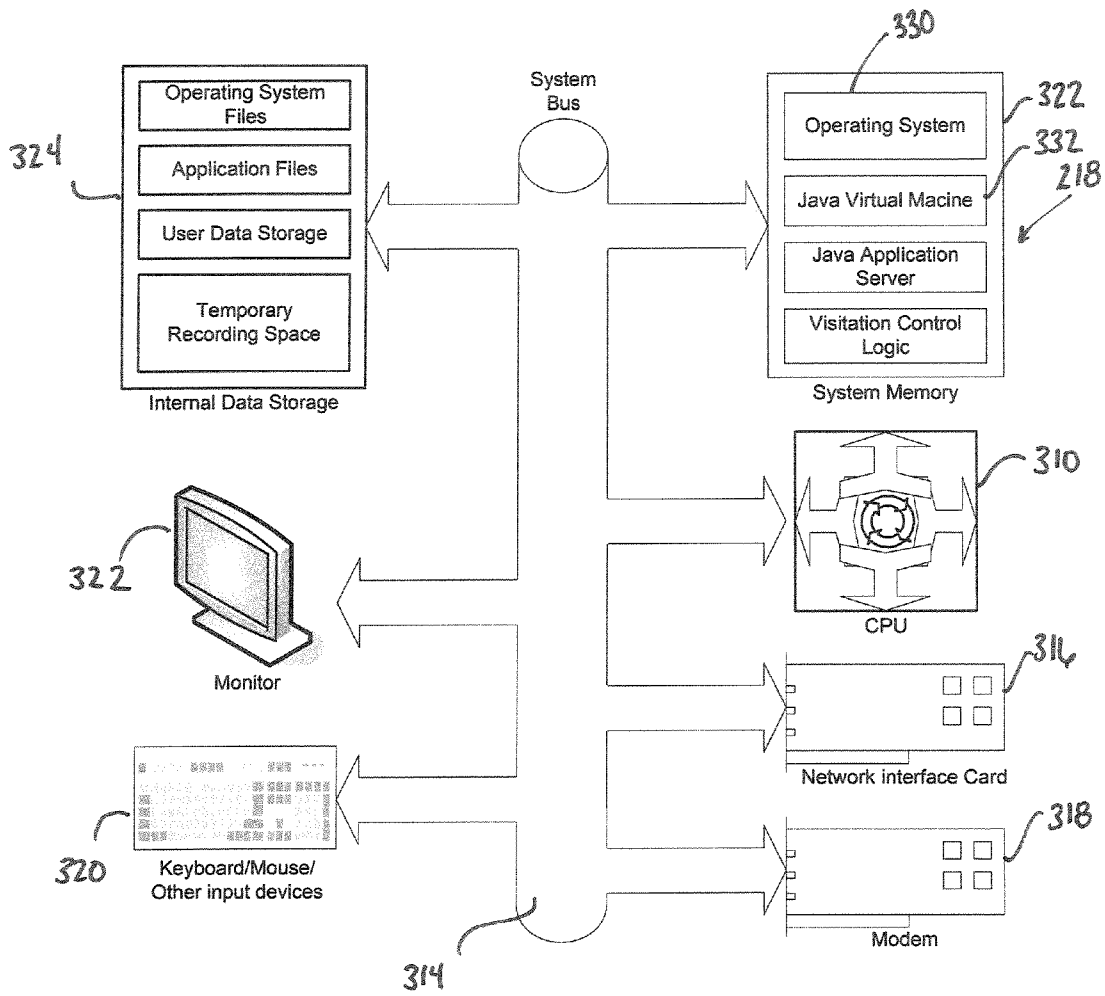


FIG. 3

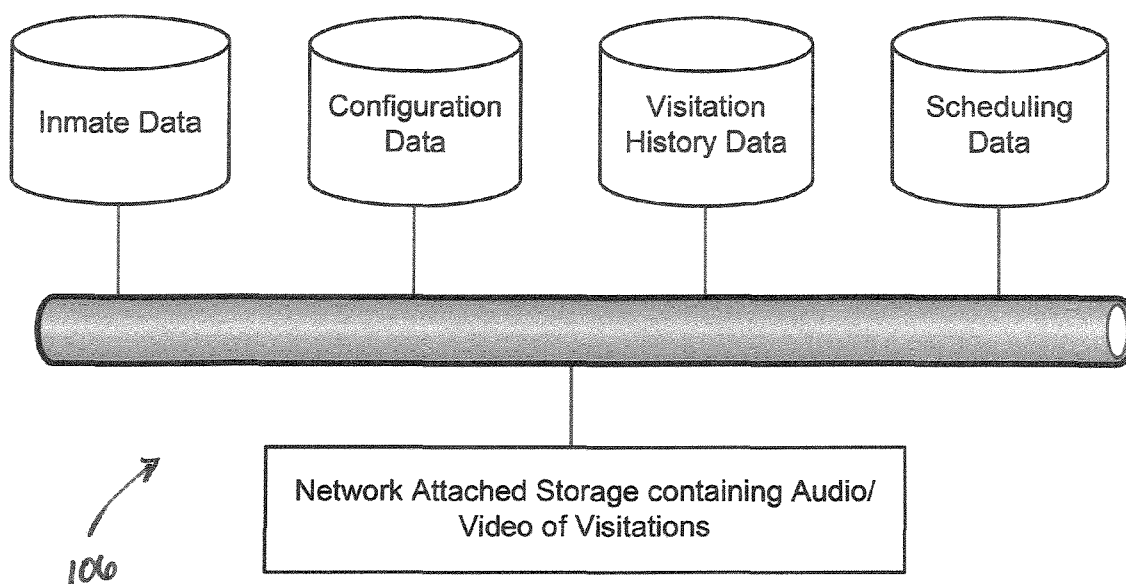


FIG. 4

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