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Buskens et al.

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(54) **HIGH AVAILABILITY DISTRIBUTED CALL PROCESSING METHOD AND APPARATUS**

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(58) Field of Search 370/216, 242, 370/244, 310, 328, 260; 709/100, 226, 303; 714/1, 2, 5, 4, 15

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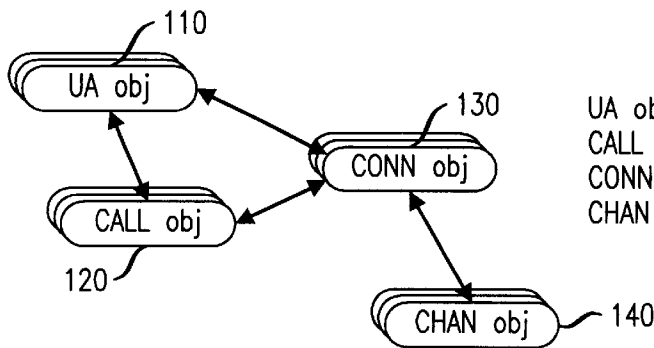
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(57) **ABSTRACT**

A method of delivering highly-reliable, fault-tolerant communications services in a telecommunications network of distributed call processing systems. The method advantageously identifies a set of objects within the telecommunications network requiring checkpointing; checkpoints the objects; and subsequently restores the checkpointed objects in the event of a failure. Various aspects of the method are disclosed, including restoration strategies.

9 Claims, 3 Drawing Sheets

FUNCTIONAL OBJECTS FOR DISTRIBUTED CALL PROCESSING



UA obj: USER AGENT OBJECT
CALL obj: CALL OBJECT
CONN obj: CONNECTION OBJECT
CHAN obj: CHANNEL OBJECT

FIG. 1

FUNCTIONAL OBJECTS FOR DISTRIBUTED CALL PROCESSING

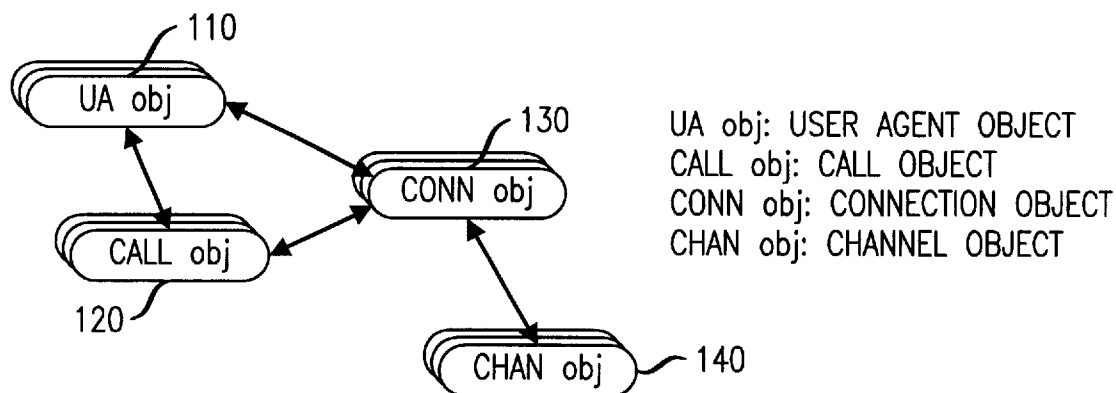


FIG. 2

TYPICAL STATE MACHINE IN CALL PROCESSING SYSTEMS

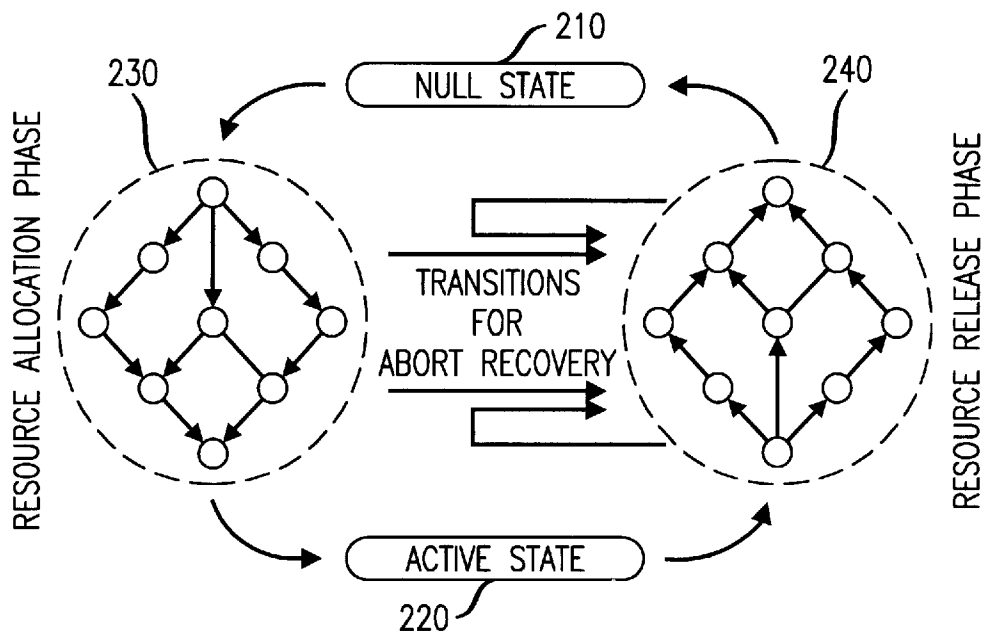


FIG. 3

MSC CALL PROCESSING SOFTWARE STRUCTURE

300

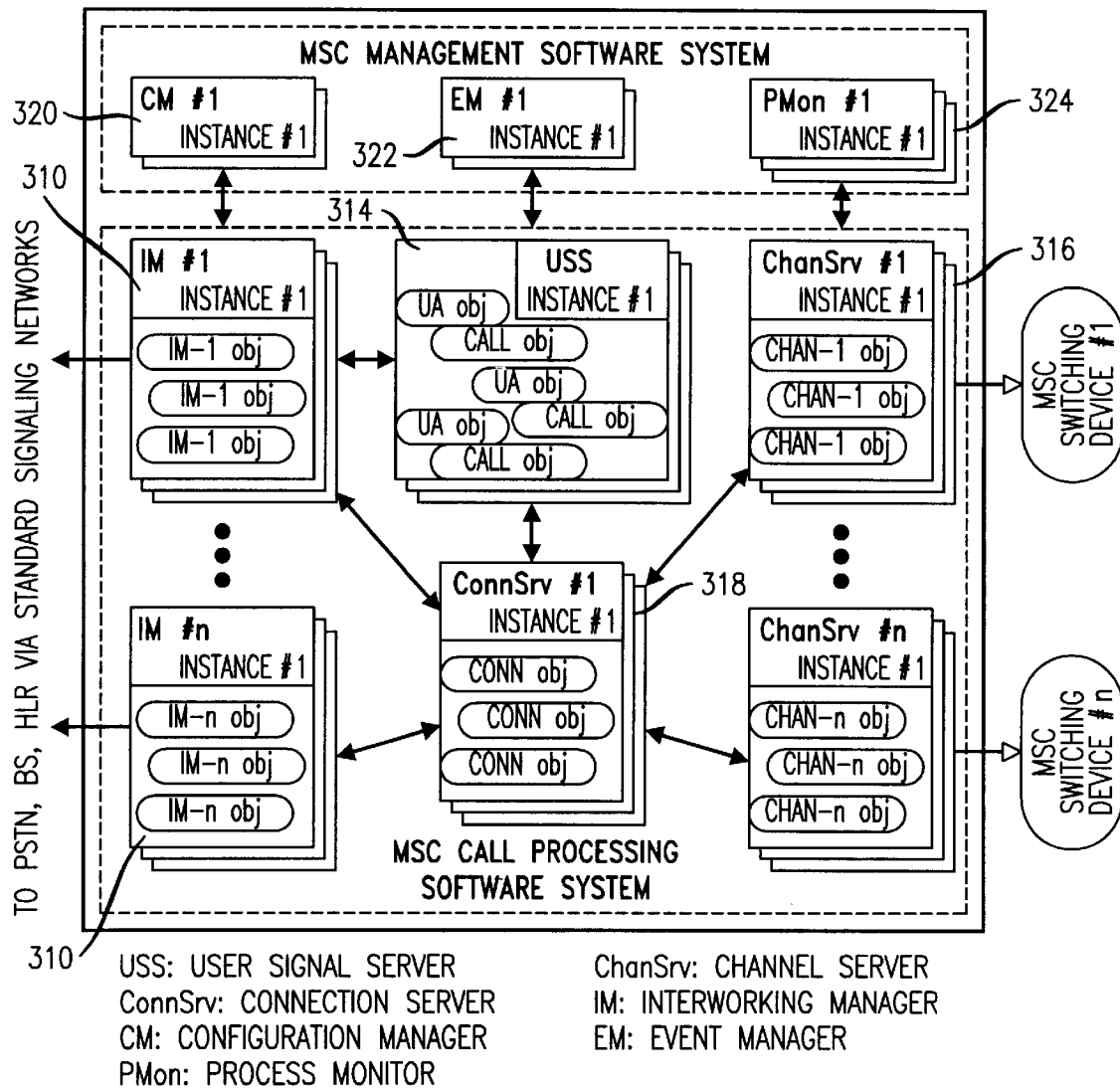
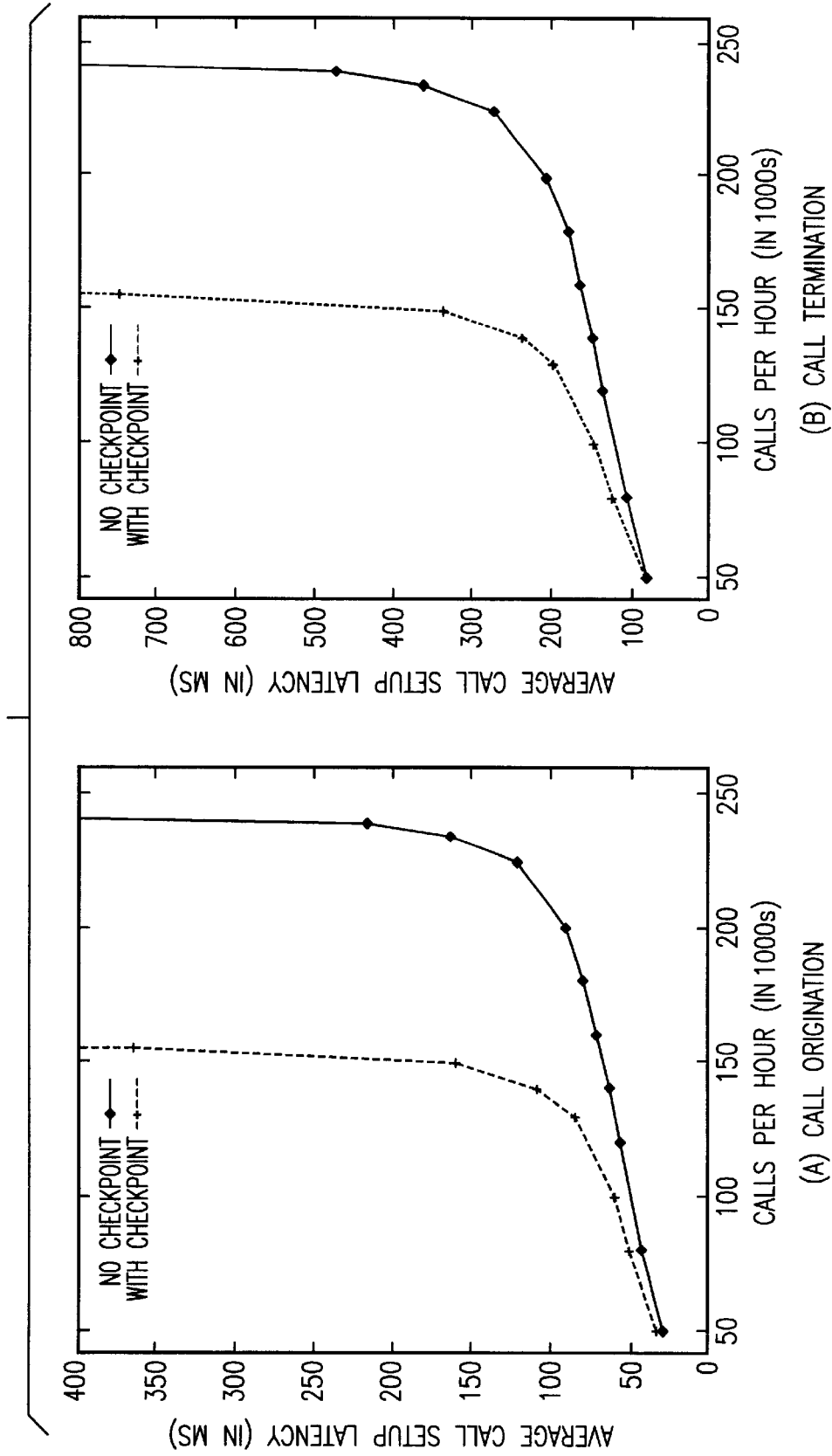


FIG. 4

FAILURE-FREE OVERHEAD: LATENCY VERSUS LOAD WITH AND WITHOUT CHECKPOINTING



HIGH AVAILABILITY DISTRIBUTED CALL PROCESSING METHOD AND APPARATUS

TECHNICAL FIELD

This invention relates generally to the field of telecommunications and in particular to a method for imparting high availability and fault tolerance to distributed call processing systems.

BACKGROUND OF THE INVENTION

The development of telecommunications call processing or switching systems constructed from a distributed set of general purpose computing systems is emerging as an area of particular interest in the art. See, for example, H. Blair, S. J. Caughey, H. Green and S. K. Shrivastava, "Structuring Call Control Software Using Distributed Objects," International Workshop on Trends in Distributed Computing, Aachen, Germany, 1996; T. F. LaPorta, M. Veeraraghavan, P. A. Treventi and R. Ramjee, "Distributed Call Processing for Personal Communication Services," *IEEE Communications Magazine*, vol.33, no.6, pp. 66-75, June 1995; and TINA-C, Service Architecture Version 2.0, March 1995.

As noted in a paper published by T. F. LaPorta, A. Sawkar and W. Strom, entitled "The Role of New Technologies in Wireless Access Network Evolution," that appeared in Proceedings of International Switching Symposium (ISS '97), IS-03.18, 1997, systems employing distributed call processing architectures exhibit increased system scalability, performance, and flexibility. Additionally, advances in open distributed processing, such as the Common Object Request Broker Architecture (CORBA), described in "The Common Object Request Broker: Architecture and Specification," by the Object Management Group (OMG) Rev. 2.0, July 1995, facilitate portable and interoperable implementations of distributed software architectures in a heterogeneous computing environment. As is known, systems employing such technologies advantageously leverage a rapidly increasing price/performance ratio of "off-the-shelf" computing components.

The stringent performance and availability requirements of public telecommunications systems pose particular challenges to developing highly available distributed call processing systems which incorporate these off-the-shelf computing components. Specifically, and as noted by A. R. Modarressi, R. A. Skoog, in an article entitled "Signaling System No. 7: A Tutorial", which appeared in *IEEE Communications Magazine*, Vol. 28, No. 7, pp. 19-35, in July 1990, call processing software must process each call request within a few hundred milliseconds, and a switching system may not be out of service for more than a few minutes per year. As such, present day switching systems employ custom-designed fault-tolerant processors and special-purpose operating systems to meet these stringent requirements. In order for next generation switching systems to be built using general purpose computing platforms, software-based fault-tolerant methods and systems are required to achieve the same or similar performance and availability goals.

Two software methods for enhancing the level fault tolerance in a distributed computing environment that have been described in the literature are checkpointing and message logging. See, for example, E. N. Elnozahy, D. B. Johnson and Y. M. Wang, "A Survey of Rollback-Recovery Protocols in Message-Passing Systems," Tech. Report CMU-CS-96-181, School of Computer Science, Carnegie Mellon University, October 1996, and R. E. Strom and S.

Yemini, "Optimistic Recovery in Distributed Systems," *ACM Transactions on Computer Systems*, vol.3, no.3, pp.204-226, August 1985. Briefly stated, checkpointing involves periodically taking a "snapshot" and saving an entire state of a software process while messages sent or received by the software process are logged (message logging) between subsequent checkpoints. Assuming a piecewise deterministic execution model, and as described by Y. Huang and Y. M. Wang, in an article entitled "Why Optimistic Message Logging has not been used in Telecommunications Systems," that appeared in the Proceedings of the 25th International Symposium on Fault-Tolerant Computing, pp. 459-463, 1995, the state of the process can be later reconstructed during a recovery process by replaying logged messages in their original order. As observed by Y. Huang and C. Kintala, in "Software Fault Tolerance in the Application Layer," which appeared in *Software Fault Tolerance* (M. R. Lyu, Ed.), John Wiley & Sons, Chichester, England, pp.231-248, 1995, checkpointing, message logging, and "rollback" recovery techniques can be embedded into the operating system while remaining virtually transparent to application software.

Unfortunately, however, there are numerous disadvantages to these approaches when applied to distributed call processing systems. First, taking a snapshot of the entire process state may create a long period of time during which the process is unable to service requests from its clients, thereby increasing end-to-end call setup latency. Second, a single call request may involve a significant number of message exchanges between functionally distributed servers. Consequently, logging every message becomes too time-consuming to meet stringent call setup latency requirements of only a few hundred milliseconds associated with call processing. Additionally, if checkpoint intervals are made sufficiently long in an attempt to minimize checkpoint overhead, a prohibitively large number of messages may need to be replayed after a failure, thereby making recovery time unacceptably long. Consequently, a continuing need exists in the art for software-based fault-tolerant computing systems suitable for demanding telecommunications applications.

SUMMARY OF THE INVENTION

An advance is made over the prior art in accordance with the principles of the present invention directed to a method of delivering highly-reliable, fault-tolerant communications services in a telecommunications network of distributed call processing systems. The method advantageously identifies a set of objects within the telecommunications network requiring checkpointing; checkpoints the objects; and subsequently restores the checkpointed objects in the event of a failure. Additionally, the method accommodates the selective determination of particular states requiring restoration, and reduces, where desired, duplicate restorations within the system.

Further features and advantages of the present invention, as well as the structure and operation of various embodiments of the present invention are described in detail below with reference to the accompanying drawing.

BRIEF DESCRIPTION OF THE DRAWING

The teachings of the present invention can be readily understood by considering the following detailed description in conjunction with the accompanying drawings, in which:

FIG. 1 is a bubble diagram depicting functional objects associated with distributed call processing;

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