

Petition for *Inter Partes* Review of
U.S. Patent No. 6,816,898

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

ServiceNow, Inc.
Petitioner

v.

BMC Software, Inc.
Patent Owner

U.S. Patent No. 6,816,898
Filing Date: August 16, 2000
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TITLE: INTERFACING EXTERNAL METRICS INTO A
PERFORMANCE MANAGEMENT SYSTEM

**PETITION FOR *INTER PARTES* REVIEW
OF U.S. PATENT NO. 6,816,898**

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