UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE PATENT TRIAL AND APPEAL BOARD

ServiceNow, Inc., Petitioner

v.

BMC Software, Inc., Patent Owner

Case IPR2015-01211 Patent 7,617,073

PATENT OWNER'S UPDATED MANDATORY NOTICES PURSUANT TO 37 C.F.R. §42.8(a)(2)

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Pursuant to 37 C.F.R. § 42.8(a)(3), BMC Software, Inc. (Patent Owner) provides the following updated disclosure which modifies the information set forth in the prior Mandatory Notices previously filed under 37 C.F.R. §42.8(a)(2). This updated disclosure reflects a change made to the backup counsel. Previously, backup counsel was identified as Pierre Hubert, Robert Auchter, and Kevin Schubert. Pursuant to this updated disclosure, Patent Owner additionally identifies backup counsel Phillip Lee, Registration No. 60,923. The disclosures otherwise remain unchanged.

I. 37 C.F.R § 42.8(b)(1) – REAL PARTY-IN-INTERESTThe patent owner and real party-in-interest is BMC Software, Inc.

II. 37 C.F.R § 42.8(b)(2) – RELATED MATTERS

Patent Owner has asserted U.S. Patent No. 7,617,073 Patent against Petitioner in a lawsuit styled *BMC Software, Inc. v. ServiceNow, Inc.*, 2:14-cv-00903, pending in the United States District Court for the Eastern District of Texas (filed September 23, 2014).

III. 37 C.F.R § 42.8(b)(3) – LEAD AND BACKUP COUNSEL

The lead counsel for BMC Software, Inc., is:

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IV. 37 C.F.R § 42.8(b)(4) – SERVICE INFORMATION

Please address all correspondence to the lead and backup counsel as shown above. Patent Owner consents to electronic service by e-mail at 02184-00002_IPR073@mckoolsmith.com.

Respectfully submitted, McKool Smith, P.C.

/s/ Robert A. Cote

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Date: June 9, 2015

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CERTIFICATE OF SERVICE (37 C.F.R. § 42.6(e))

The undersigned hereby certifies that the foregoing "Patent Owner's Updated Mandatory Notices Pursuant to C.F.R. §42.8(a)(2)" was served electronically via e-mail on June 9, 2015, in its entirety on the following counsel of record for Petitioners:

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