

**UNITED STATES PATENT AND TRADEMARK OFFICE**

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**BEFORE THE PATENT TRIAL AND APPEAL BOARD**

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SERVICENOW, INC.  
Petitioner

v.

BMC SOFTWARE, INC.  
Patent Owner

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Case IPR 2015-01211  
Patent No. 7,617,073  
Filed February 28, 2003  
Issued November 10, 2009

Title: System and method for assessing and indicating  
the health of components

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Filed electronically via the Patent Review Processing System (PRPS) on  
February 22, 2016

**PATENT OWNER'S RESPONSE TO PETITION FOR *INTER*  
*PARTES* REVIEW OF U.S. PATENT NO. 7,617,073**

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Patent Trial and Appeal Board  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

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