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Vambenepe et al.

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(54) **SYSTEMS AND METHODS FOR MANAGING CONVERSATIONS BETWEEN INFORMATION TECHNOLOGY RESOURCES**

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(51) **Int. Cl.**
G06F 3/048 (2006.01)

(52) **U.S. Cl.** **715/744**

(58) **Field of Classification Search** 709/223, 709/224, 204; 707/10, 103 R; 705/7; 719/328; 717/101; 715/744, 735, 765

See application file for complete search history.

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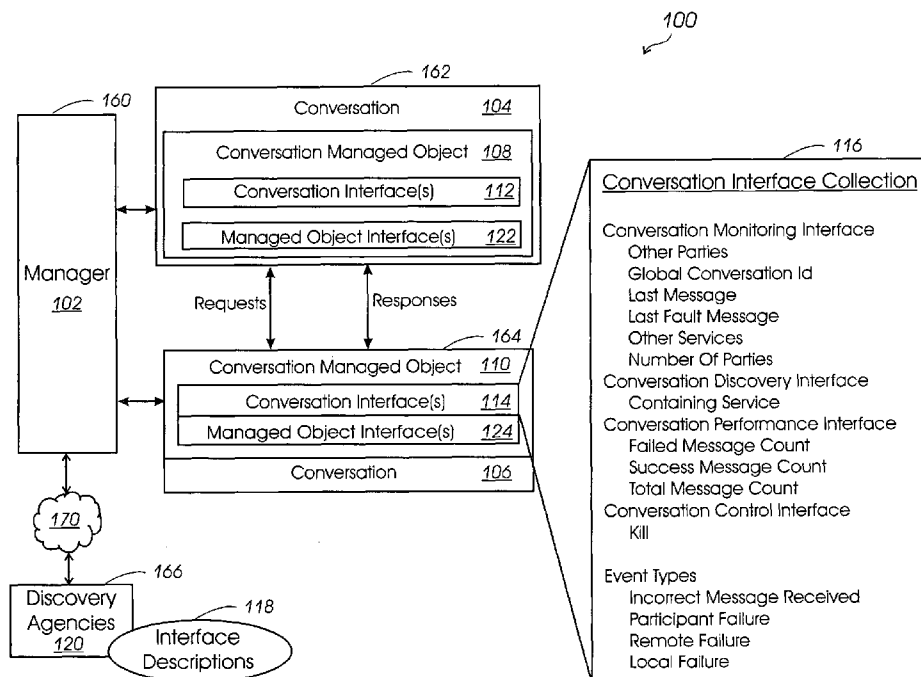
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Primary Examiner — Le Luu

(57) **ABSTRACT**

A system for managing a conversation includes one or more interfaces configured to provide management information about the conversation to a manager. The interface can be configured to provide information regarding a resource such as a Web service that contains the conversation. Information regarding the conversation that may be made available to the manager includes the number of failed messages processed by the conversation; the number of successful messages processed by the conversation; the total number of messages processed by the conversation; the number of other resources participating in the conversation; the identity of other resources participating in the conversation; an identifier of the conversation; the last message received; the last fault message received; and an identifier of the resource that contains the conversation.

35 Claims, 4 Drawing Sheets



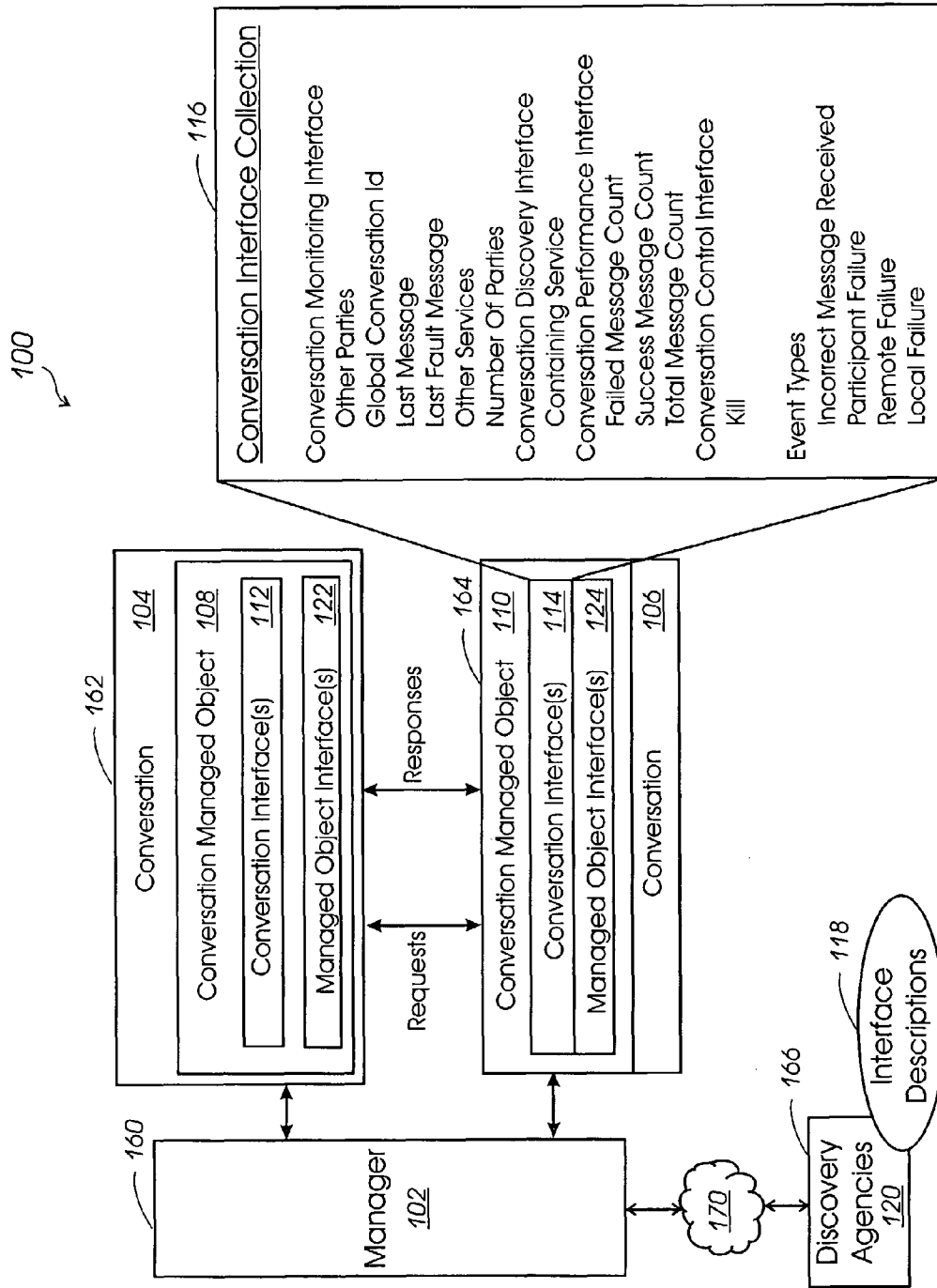


FIG. 1A

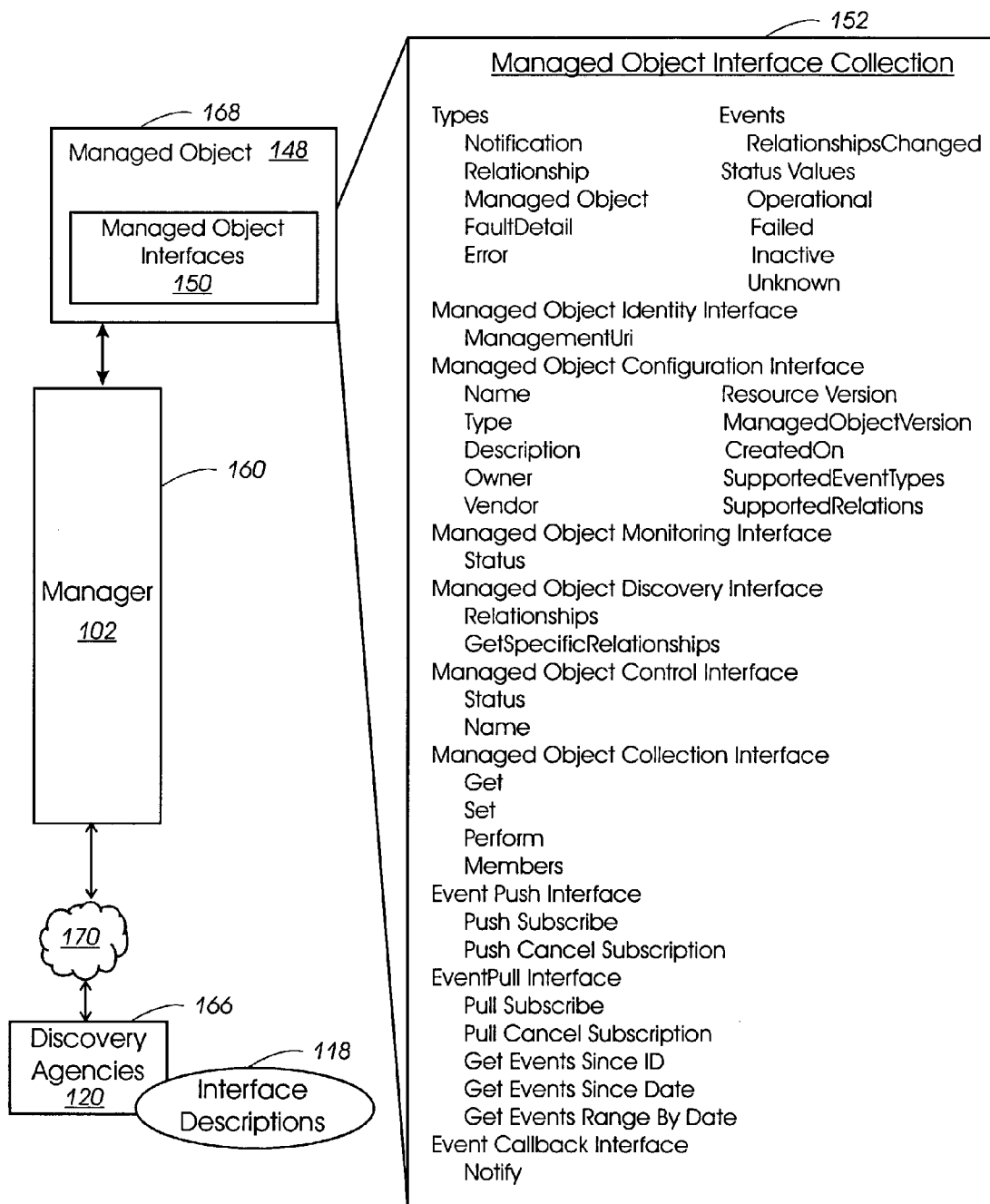
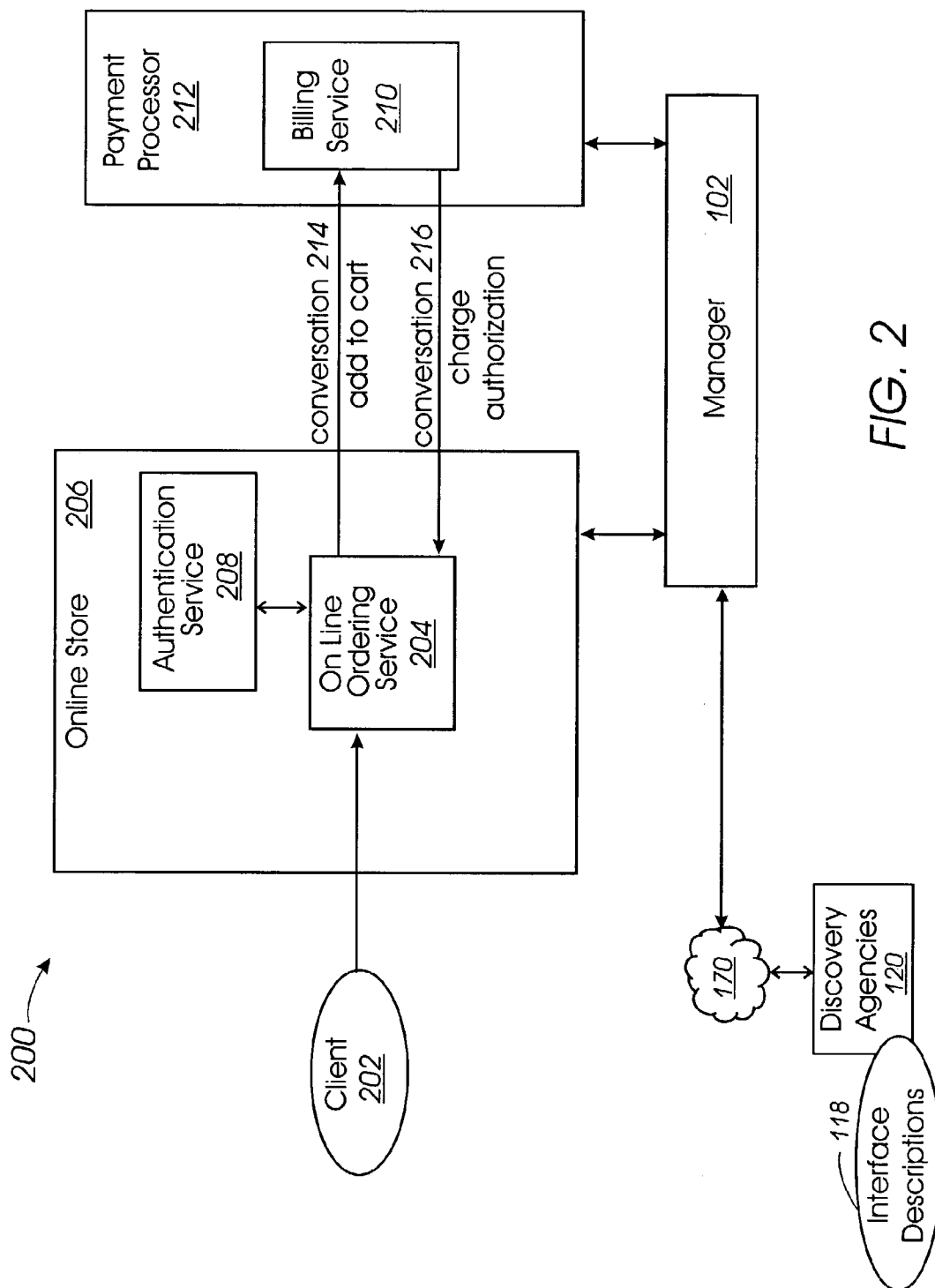


FIG. 1B



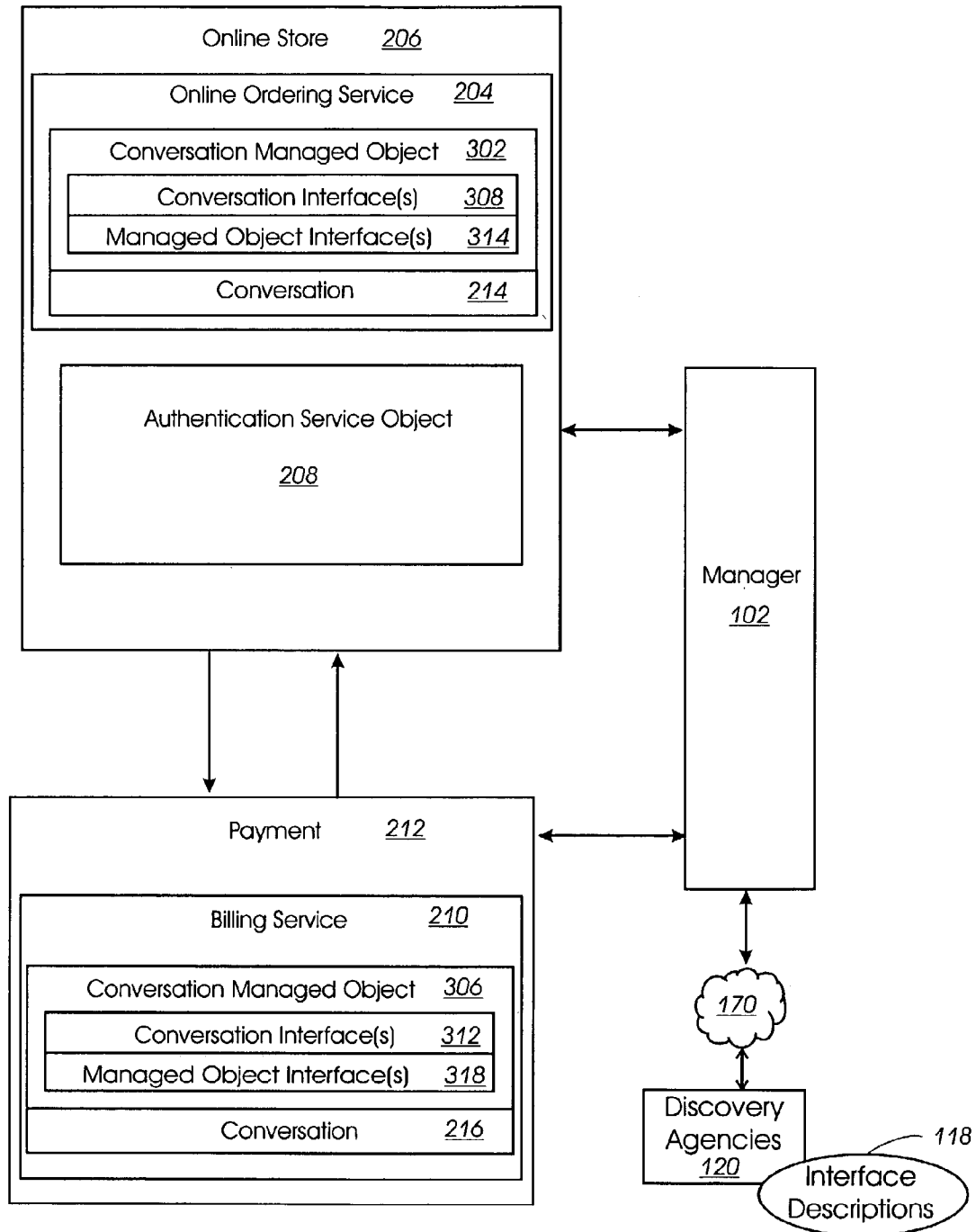


FIG. 3

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