BEFORE THE PATENT TRIAL AND APPEAL BOARD

ServiceNow, Inc. Petitioner

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Hewlett-Packard Company Patent Owner

U.S. Patent No. 7,925,981 Filing Date: May 14, 2003 Issue Date: April 12, 2011

TITLE: SYSTEMS AND METHODS FOR MANAGING WEB SERVICES VIA A FRAMEWORK OF INTERFACES

DECLARATION OF TAL LAVIAN, PH.D.

Inter Partes Review No. 2015-___



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1.	Claim	137
	a.	"a computer processor" (Claim 1[a])38
	b.	"a service managed object executable on the computer processor" (Claim 1[b])39
	c.	"the service managed object is associated with the Web service and includes at least one interface configured to allow a manager to access management features for the Web service" (Claim 1[c])
		i. "the service managed object is associated with the Web service" (Claim 1[c], first part)43
		ii. "the service managed object includes at least one interface configured to allow a manager to access management features for the Web service" (Claim 1[c], second part)
	d.	"the at least one interface is configured to provide a list of conversations associated with the Web service." (Claim 1[d])
2.	The Co	ollaborate References and Fox Disclose Claim 2256
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- could and would testify to these facts under oath if called upon to do so.
- 2. I have been retained by counsel for ServiceNow, Inc. (Petitioner) in this case as an expert in the relevant art.
- 3. I have been asked to provide my opinions relating to claims 1, 22 and 23 ("Challenged Claims") of U.S. Patent No. 7,925,981 to M. Homayoun Pourheidari et al. ("the '981 patent"), which I understand is owned by Hewlett-Packard, Inc. ("Patent Owner" or "HP").

I. BRIEF SUMMARY OF MY OPINIONS

4. Claims 1, 22 and 23 purport to disclose a system and computer program product for managing a web service. They do not describe anything that was new or non-obvious by the time the application for the '981 patent was filed in May 2003. As explained in detail in **Part VI** of this Declaration, the features described in these claims were disclosed in product manuals for a prior art product called "BEA WebLogic Collaborate," which were published almost two years before the filing date of the patent. Because each element of each challenged claim is disclosed or suggested by the prior art as described below, and

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