

UNITED STATES PATENT AND TRADEMARK OFFICE

---

BEFORE THE PATENT TRIAL AND APPEAL BOARD

---

SERVICENOW, INC.  
Petitioner

v.

HEWLETT-PACKARD COMPANY  
Patent Owner

---

Case IPR2015-00631  
Patent 7,392,300  
Filed: January 28, 2015

---

**POWER OF ATTORNEY UNDER 37 C.F.R. §42.10**

Patent Owner Hewlett-Packard Company hereby appoints the following attorneys and/or agents to prosecute the above captioned *Inter Partes* Review and transact all business in the U.S. Patent and Trademark Office connected herewith:

All practitioners at Customer Number 24395.

Address all communications to:

WILMER CUTLER PICKERING HALE AND DORR LLP  
950 Page Mill Road  
Palo Alto, CA 94034  
(650) 858-6000

Address all e-mails and telephone calls to lead counsel (associated with the above Customer Number), listed below:

Joseph F. Haag (Lead Counsel)  
Registration No. 42,612  
[Joseph.Haag@wilmerhale.com](mailto:Joseph.Haag@wilmerhale.com)  
Direct: (650) 858-6032

WILMER CUTLER PICKERING HALE AND DORR LLP  
950 Page Mill Road  
Palo Alto, CA 94304

Evelyn C. Mak (Backup Counsel)  
Registration No. 50,492  
[Evelyn.Mak@wilmerhale.com](mailto:Evelyn.Mak@wilmerhale.com)  
Direct: (650) 858-6102

WILMER CUTLER PICKERING HALE AND DORR LLP  
950 Page Mill Road  
Palo Alto, CA 94304

The individual listed below has the authority to execute this document on behalf of Hewlett-Packard Company:

For: Hewlett-Packard Company

Elizabeth S. Tse

Dated: Feb. 13, 2015

Name: Elizabeth S. Tse  
Title: IP Litigation Counsel