

Declaration of David Klausner in Support of
Petition for *Inter Partes* Review of
U.S. Patent No. 6,321,229

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

ServiceNow, Inc.
Petitioner

v.

Hewlett-Packard Company
Patent Owner

U.S. Patent No. 6,321,229
Filing Date: February 26, 1999
Issue Date: November 21, 2001

TITLE: METHOD AND APPARATUS FOR USING AN INFORMATION MODEL TO
ORGANIZE AN INFORMATION REPOSITORY INTO A HIERARCHY OF INFORMATION

DECLARATION OF DAVID KLAUSNER

Inter Partes Review No. 2015-__

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I, David Klausner, declare as follows:

I. INTRODUCTION AND QUALIFICATIONS

A. Qualifications and Experience

1. I am currently employed as an independent computer expert and consultant. I have a bachelor's degree in Mathematics, a master of science degree in Electrical Engineering, and over 47 years of professional experience in the areas of computer networking, security and software. During that time, I have worked as a consultant, as an expert, as an engineer, as a software developer, as a manager, as a company executive, and as a forensic investigator.

2. Specific computer-related technologies that I have worked with include networks, network devices such as routers and switches, internet, web technologies (such as servers, clients, scripts, applets, and applications), protocols, videoconferencing systems, operating systems, computer hardware, source code, and programming languages.

3. In addition, my working experience includes developing software for, among other things, network data communications, business applications, data management, database design, client/server, compilers, parsers, programming languages, user interfaces, quality assurance, real-time applications, artificial

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