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American Express

View points

How to

MEMBERSHI

redeem online







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Check your bill

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You can transfer points into the frequent flyer programs of any of our 12 participating airline partners.

View exciting rewards from our Airline partners:

All ▼ (QGo)

How to redeem

- Call the airline's reservation number to check seat availability and the number of frequent flyer miles needed for your desired flight. Tell the airline you intend to use frequent flyer miles-this may limit availability.
- If seats are available, make your reservation. Be sure to get a confirmation number. Please note: TWA and Virgin Atlantic require you to transfer your Membership Rewards points before booking your reservation.
- Search for and select the airline's frequent flyer program. Click *Transfer Now Membership Rewards* points (see chart below for required increments). You should only transfer Membership Rewards points to your frequent flyer program if you have a confirmed reservation because you cannot reverse a points transfer.
- 4. Allow 3-5 business days to complete a transfer into a domestic airline's frequent flyer program. For an international airline's program, allow 14 business days. Call the airline back to confirm that points have been transferred. Then redeem your miles for your reward.

Frequent travel partners

Program	Reservation #	point conversion † number of points transferred §
Delta Air Lines SkyMiles®	800-221-1212	1,000 = 1,000 SkyMiles®
US Airways Dividend Miles®	800-428-4322	1,000 = 1,000 Dividend Miles
Continental Airlines OnePass® Miles	800-523-FARE	1,000 = 1,000 OnePass® Miles
Southwest Airlines Rapid Rewards Flight Credit	800-248-4377	1,250 = 1 Rapid Rewards Flight Credit
TWA® Aviator Miles SM	800-325-4815	1,000 = 1,000 Aviator Miles
Hawaiian Airlines HawaiianMiles	800-367-5320	1,000 = 1,000 HawaiianMiles
Virgin Atlantic Airways Virgin Flying Club™ Miles	800-365-9500	1,000 = 1,000 Virgin Freeway™ Miles
Korean Air SKYPASS Miles	800-525-4480	1,000 = 1,000 SKYPASS Miles
EL AL Israel Airlines Matmid Points	800-223-6700*	1,050 = 15 Matmid Points
Aeromexico Club Premier® Miles	800-247-3737	1,000 = 1,000 Club Premier® Miles
Mexicana Frecuenta® Kilometers	800-531-7901	1,000 = 1,600 Frecuenta® Kilometers
LatinPass LatinPass® Miles	800-44-LATIN	1,000 = 1,000 LatinPass® Miles

- † Please check with airline and hotel programs for specific rewards requirements.
- § Transfers must be made in these increments.
- * In New York, call 1-212-768-9200.

Important: Frequent flyer miles are not equivalent to actual distances. It's possible to belong to more than one frequent flyer program while you're enrolled in the *Membership Rewards* program. The continental U.S. does not include Alaska and Hawaii. To enroll in Southwest Rapid Rewards with *Membership Rewards* points, you must transfer a minimum of 1,250 points into your Papid Pewards account. The enrollment fee for ELAL has





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