VOCALTEC

VocalChat
User's Guide

Version 2.0

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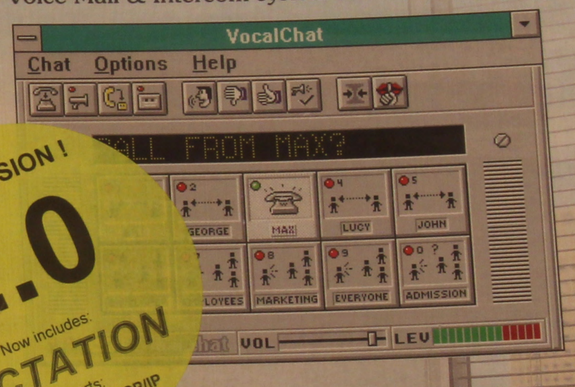
VocalChat™ Kit

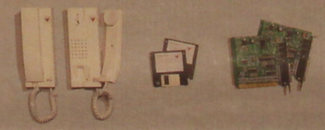
The office voice communication system

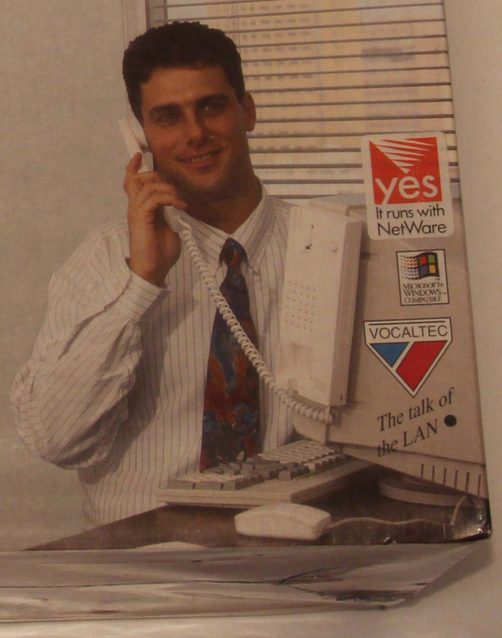
Voice Mail & Intercom system for networked PCs



NEW VERSION !
2.0
Now includes:
DICTATION
Supports:
IPX, NetBIOS & TCP/IP

Includes all that is needed for two users





yes
It runs with NetWare

VOCALTEC
The talk of the LAN

VOCALTEC
CATBoard
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Hardware Warranty period: one year from date of purchase

The owner will be responsible for the transportation of the product to and from the service center.

Serial Number 10351
Product Name _____
Date of shipment _____

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10351

In order to keep you informed of the latest technical information on our products, future updates or enhancements, please complete and return this registration form to us.

Thank you for purchasing a VocalTec product and completing this registration.

Product name: _____ Date Purchased: _____
Purchased from: _____ Title: _____
Name: _____
Company Name: _____ Tel: _____
Address: _____
City: _____ State: _____ Zip: _____ Country: _____
First heard about from: ☐ Ad, ☐ Review, Other: _____
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I have read and agreed to the terms of VocalTec Ltd. License statement in the software manual.
Signature: _____ Date: _____

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STOP!

Breaking the seal on this disk envelope indicates your acceptance of the terms and conditions of the Software License Agreement printed on this envelope.

ATTENTION!

NOVELL USERS - PLEASE READ BEFORE INSTALLING VOCALCHAT!

Please consult your system administrator and find out if your Windows configuration complies with the following Windows and Novell Netware requirements:

WINDOWS/NETWORK REQUIREMENTS

- **VIPX.386 version 1.15 or later.**
- **NWLINK.386 not installed.**
- **All computers running VocalChat must use the same Frame-Type.**

There are several **documented and known problems** in Windows, concerning network applications and DOS boxes. The problems were fixed in the latest VIPX.386 from Novell (version 1.15 or later). To get the latest drivers from Novell, contact your Novell reseller, or download them from CompuServe by specifying GO NOVFILES and fetch WINUP9.EXE or newer.

VIPX.386 shipped with Windows 3.1 is version 1.11, and does not work well with the usually installed (Novell recommended) ODI TSR network drivers.

Using an incorrect earlier versions than 1.15 of VIPX.386 will cause General Protection Fault

Position Slider.

Volume Slider.

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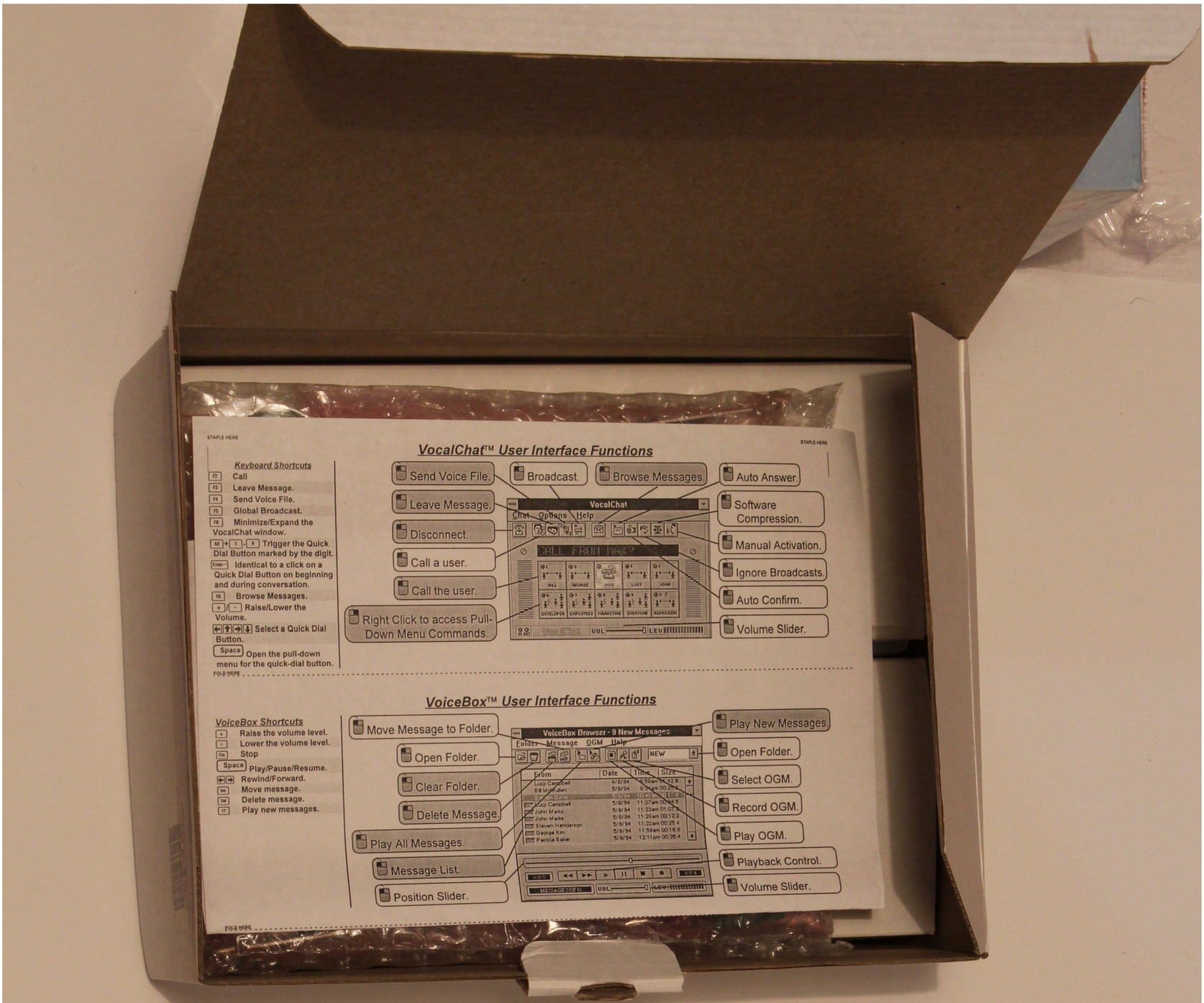


when using VocalChat with IPX support.

Windows for Workgroups uses another IPX virtual driver called NWLINK.386. This driver does NOT support NCP (Novell Core Protocol) packets, but appears to communication software (such as VocalChat) as VIPX.386. When NWLINK.386 is installed VocalChat does not report that VIPX.386 is missing. However, if a DOS box accesses the Novell server, the NWLINK.386 does not virtualize the request properly, and the machine might hang.

Note that NWLINK.386 disables VIPX.386 and setting them together in the SYSTEM.INI file doesn't help.

Possible solutions:

- Use Windows for Workgroups with its native NetBEUI protocol, which is the default setup of Windows for Workgroups. You can setup VocalChat to work with the NetBIOS support too.

  If you chose to setup VocalChat with IPX support, you sould **remove** NWLINK.386 by selecting "Main/Windows Setup/Network Settings/Drivers, and removing "IPX/SPX Transport"". Now **add** to your SYSTEM.INI file under `[386ENH]` section, the line:

  ```
  Transport=VIPX.386,------,---
  ```

- If you chose to use IPX/SPX as a transport layer for Windows for Workgroups, Windows will use NWLINK.386. In this case all you can do in order to go around the NWLINK.386 problems is to avoid performing network-intensive operations from a DOS box while VocalChat is active.

SONY EXHIBIT 1034- Page 6

Tips and Keyboard Hot Keys (Hot Keys combination is set in VocalChat's Options, Hot Keys menu)

VocalChat

Setting a Quick Dial Button:
Right Click on the **Quick Dial Button,** select **Set Button from the menu** and **select** the **user name** you wish this button to hold.

Calling a user:
Either **Click** on his Quick **Dial Button** or **Click** on the **Call a user** icon and select his name from the user list.

VoiceBox Dictation

Create a dictation file as you send a voice file:
Select the **Send Voice File** icon and **record** a message.
Select **OK** and select the user you dictated to.

Retrieving a dictation file:
From the **VoiceBox Message List** Click on the corresponding dictation message.
Minimize (do not close !) the **VoiceBox** window by clicking on its right upper corner.
Switch to your word processor by using the **mouse** or pressing the **ALT-TAB** key combination.
Playback the message using the **Hot Keys** controls.

VoiceBox

Deleting all messages:
From the VoiceBox Toolbar **Click** on the **Clear Folder** icon.

Delete single message:
Select the message by Clicking on it and **Click** on the **Delete Message** icon.

VoiceBox Hot Keys (used with the Hot Keys combination):

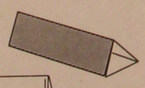
Space	Play/Pause/Resume current message.
← →	Rewind/Forward by 1 second.
PgUp	Rewind by 10 seconds.
PgDn	Forward by 10 seconds.

VocalChat Hot Keys (used with the Hot Keys combination):

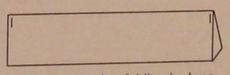
F2	Call
F3	Leave Message.
F4	Send Voice File.
F5	Global Broadcast.
F8	Minimize/Expand the VocalChat window.
1 - 9	Trigger the Quick Dial Button marked by the digit.
Enter	Identical to a click on a Quick Dial Button on beginning and during conversation.

FOLD HERE

To set the quick reference card as a desk top stand, please do the following:
A. Fold according to the FOLD HERE lines to create a triangle shaped tube.



B. Staple in the STAPLE HERE positions to stabilize.



NOTE: This section will be covered by the first section of this page after folding is done.

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Install
To install the VocalChat Windows program:
1. Start Windows by typing WIN and pressing ENTER.
2. Choose File Run and type A:SETUP and select OK.
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The CATBoard TM
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INSTALLATION
To install the CATBoard Windows software:
1. Start Windows by typing WIN and pressing ENTER.
2. Choose File Run and type A:SETUP and select OK.
To install the CATBoard DOS software:
1. Start DOS.
2. Type A:INSTLDOS and press ENTER.
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