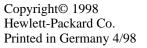HEWLETT®
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HP LaserJet 3100 Product User's Guide

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Take a look at all HP Support has to offer.

Thank you for your purchase. Along with your product, you receive a variety of support services from Hewlett-Packard and our support partners designed to give you the results you need, quickly and professionally.

Online Services: for 24-hour access to information over your modem, we suggest these services.	**World Wide Web URL** - Printer drivers, updated HP printer software, plus product and support information may be obtained from the following URLs: in the U.S.: http://www.hp.com in Europe: http://www2.hp.com For information specific to the HP LaserJet 3100 product: http://www.hp.com/support/lj3100/
	HP Bulletin Board Service - Our electronic download service provides convenient access to HP printer drivers, updated HP printer software, product information, and troubleshooting hints. Set your communications software to N,8,1 and use the appropriate number below: Australia: (61) (3) 9890-0276 Denmark: 45 (0)45 991 905 Finland: 358 (0)9 887 221 251 the Netherlands: 31 (0)495 546909 Norway: 47 22 735697 U.S. and Canada: (1) (208) 344-1691 United Kingdom: 44 (0)1344 360 880 Other European Bulletin Board Service numbers are listed at http:www2.hp.com.
	America Online - America Online/Bertelsmann is available in the U.S., France, Germany, and the U.K. - Printer drivers, updated HP printer software, and support documentation are available to help answer your questions about HP products. Use Keyword HP to start your tour or call (1) (800) 827-6364 preferred customer #1118 to subscribe. In Europe, call the appropriate number below: France: ++353 1 704 90 00 Germany: 0180 531 31 64 United Kingdom: 0800 279 1234
	CompuServe - Printer drivers, updated HP printer software, and interactive sharing of technical information with other members is available on CompuServe's HP User's forums (GO HP), or call (1) (800) 524-3388 and ask for representative #51 to subscribe. (CompuServe is also available in the U.K., France, and Germany.)
Obtaining Software Utilities and Electronic Information for U.S. and Canada:	Phone: Mail: (1) (303) 739-4009 Hewlett-Packard Co. Fax: P.O. Box 2001 (1) (303) 739-4143 Denver, CO 80040-2001 USA
For Australia:	Call (61) (2) 565-6099.
For European English:	Call (44) (142) 986-5511.
HP Direct Ordering for Accessories and Supplies:	Call (1) (800) 538-8787 (U.S.) or (1) (800) 387-3154 (Canada).
HP Support Assistant compact disc:	This support tool offers a comprehensive online information system designed to provide technical and product information on HP products. To subscribe to this quarterly service in the U.S. or Canada, call (1) (800) 457-1762.
HP Service Information:	To locate HP-authorized dealers, call (1) (800) 243-9816 (U.S.) or (1) (800) 387-3154 (Canada).
HP Service Agreements:	Call (1) (800) 835-4747 (U.S.) or (1) (800) 268-1221 (Canada).

HP FIRST: HP FIRST is a free, automated fax retrieval service that is available to end users and resellers 24 hours per day, 7 days per week. HP FIRST Fax will deliver detailed troubleshooting information on common software and troubleshooting tips for your HP product. Call from any Touch Tone phone and request up to three documents per call. These documents will be sent to the fax of your choice.			
Australia	(61) (3) 9272-2627	**Germany**	(49) (13) 081-0061
Canada	(1) (800) 333-1917	**Netherlands**	(31) (20) 0800-222420
Denmark	(45) 8001-0453	**Norway**	(47) 800-11319
English (outside U.K.)	(31) (20) 681-5792	**Sweden**	(46) (2) 079-5743
Finland	(358) (9) 0800-13134	**United Kingdom**	(44) (134) 0800-960271
France	(33) (146) 0800-905900	**United States**	(1) (800) 333-1917

Customer Support Options Worldwide

In addition to the phone numbers listed below, the service and support chapter of this manual contains worldwide sales and service addresses and phone numbers for countries not listed here.

Customer Support & Product Repair Assistance for the U.S. and Canada:	Call (1) (208) 323-2551 Monday through Friday from 6 am to 10 pm and 9 am to 4 pm Saturday (Mountain Time) *free of charge during the Warranty Period. However, your standard long-distance phone charges still apply.* Have your serial number ready when calling.
(See the warranty chapter of this manual for additional product repair information.)	Post-warranty telephone assistance is available to answer your product questions. Call (1) (900) 555-1500 ($2.50* per minute, U.S. only) or call (1) (800) 999-1148 ($25* per call, Visa or Master Card, U.S. and Canada) Monday through Friday from 7 am to 6 pm and Saturday from 9 am to 3 pm (Mountain Time). *Charges begin only when you connect with a support technician. *Prices subject to change.*

European Customer Support Center Language and In-Country Options Available Open Monday through Friday 8:30-18:00 CET
HP provides a free telephone support service during the warranty period. By calling a telephone number listed below, you will be connected to a responsive team waiting to help you. If you require support after your warranty has expired, you can receive support for a fee through the same telephone number. The fee is charged on a per-incident basis. When calling HP, have the following information ready: product name and serial number, date of purchase, and description of the problem.

English	U.K.: (44) (171) 512-5202	**Finnish**	Finland: (358) (9) 0203-47288
	International: (44) (171) 512-5202	**French**	France: (33) (45) 043-9853
Danish	Denmark: (45) 3929-4099	**German**	Germany: (49) (180) 525-8143
Dutch	Belgium: (32) (2) 626-8806	**Norwegian**	Norway: (47) 2211-6299
	Netherlands: (31) (20) 606-8751	**Swedish**	Sweden: (46) (8) 619-2170

Australia Support
If you require telephone support, call the number below. If you require additional product repair services, see the Worldwide Sales and Service Offices in appendix B.

Australia	(61) (3) 272-8000

HP LaserJet 3100 Product

User Guide _____

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This product is approved for use in the United Kingdom Only.

Local country laws may prohibit the use of this product outside of the United Kingdom. It is strictly forbidden by law in most countries to connect nonapproved telecommunications equipment (fax machines) to public telephone networks.

Safety Information

Always follow basic safety precautions when using this product to reduce risk of injury from fire or electric shock.

1   Read and understand all instructions in the user guide.

WARNING!

Potential Shock Hazard

2   Use only a grounded electrical outlet when connecting the HP LaserJet 3100 to a power source. If you don't know whether the outlet is grounded, check with a qualified electrician.

3   Do not touch the contacts on the end of the telephone cord or any of the sockets on the HP LaserJet 3100. Replace damaged cords immediately.

4   Never install telephone wiring during a lightning storm.

5   Observe all warnings and instructions marked on the product.

6   Unplug this product from wall outlets and telephone jacks before cleaning.

7   Do not install or use this product near water or when you are wet.

8   Install the product securely on a stable surface.

9   Install the product in a protected location where no one can step on or trip over the line cord and the line cord will not be damaged.

10   If the product does not operate normally, see the troubleshooting chapter.

11   Refer all servicing questions to qualified personnel.

Information regarding FCC Class B, Parts 15 and 68 requirements can be found in appendix A.

DOCKET ALARM

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