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# DOCKET ALARM

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## Take a Look at All HP Support Has to Offer

Along with your product, you receive a variety of support services from Hewlett-Packard and our support partners designed to give you the results you need, quickly and professionally.

<b>Online Services:</b> for 24-hour access to information over your modem, we suggest these services.	<b>World Wide Web URL</b> —Printer drivers, updated HP printer software, plus product and support information can be obtained from the following URLs: in the U.S.: <a href="http://www.hp.com">http://www.hp.com</a> in Europe: <a href="http://www2.hp.com">http://www2.hp.com</a> Printer drivers can be obtained from the following sites: in Japan: <a href="ftp://www.jpn.hp.com/drivers/">ftp://www.jpn.hp.com/drivers/</a> in Korea: <a href="http://www.hp.co.kr">http://www.hp.co.kr</a> in Taiwan: <a href="http://www.hp.com.tw">http://www.hp.com.tw</a> or from a local driver website of <a href="http://www.dds.com.tw">http://www.dds.com.tw</a>		
	<b>HP Bulletin Board Service</b> —Our electronic download service provides convenient access to HP printer drivers, updated HP printer software, product information, and troubleshooting hints. Set your communication software to N,8,1 and dial or use: in the U.S. and Canada: (1) (208) 344-1691 in Taiwan: (886) (2) 923-3233 in Korea: HITELE or CHOLIAN (Go HPK) in Australia: (61) (3) 9890-0276 in New Zealand: (64) (9) 356-3660 in China: (86) (10) 6261-4172 European Bulletin Board Service numbers are listed at <a href="http://www2.hp.com">http://www2.hp.com</a> .		
	<b>America OnLine</b> —(America OnLine/Bertelsmann is available in France, Germany, and the UK)—Printer drivers, updated HP printer software, and support documentation are available to help answer questions on HP products. Use Keyword HP to start your tour or call (1) (800) 827-6364 and ask for representative #1118 to subscribe.		
	<b>CompuServe</b> —Printer drivers, updated HP printer software, and interactive sharing of technical information with other members are available on CompuServe's HP User's forums (GO HP), or call (1) (800) 524-3388 and ask for representative #51 to subscribe. (CompuServe is also available in the UK, France, Belgium, Switzerland, Germany, and Austria.)		
<b>Obtaining Software:</b> <b>For U.S. and Canada:</b>	Phone: (1) (970) 339-7009 Fax: (1) (970) 330-7655	<b>Mail:</b> Hewlett-Packard Company P.O. Box 1754 Greeley, CO 80632 USA	
<b>For Asia-Pacific Countries:</b>	Contact Fulfill Plus at (65) 740-4477 (Hong Kong, Indonesia, Malaysia, Philippines, or Singapore). For Korea, call (82) (2) 3270-0805 or (82) (2) 3270-0893.		
<b>For Australia, New Zealand, and India:</b>	For Australia and New Zealand, call (61) (2) 565-6099. For India, call (91) (11) 682-6035.		
<b>For European English:</b>	Call (44) (142) 986-5511.		
<b>HP Direct Ordering for Accessories and Supplies</b>	Call (1) (800) 538-8787 (U.S.) or (1) (800) 387-8164 (Canada).		
<b>HP Support Assistant CD-ROM:</b>	This support tool offers a comprehensive online information system designed to provide technical and product information on HP products. To subscribe to this quarterly service in the U.S. or Canada, call (1) (800) 457-1762. In Hong Kong, Indonesia, Malaysia, or Singapore, call Fulfill Plus at (65) 740-4477.		
<b>HP Service Information:</b>	To locate HP-authorized dealers, call (1) (800) 243-9816 (U.S.) or (1) (800) 387-3867 (Canada).		
<b>HP Service Agreements:</b>	Call (1) (800) 835-4747 (U.S.) or (1) (800) 268-1221 (Canada).		
<b>HP FIRST:</b> HP FIRST Fax will deliver detailed troubleshooting information on common software and troubleshooting tips for your HP product. Call from any touch-tone phone and request up to three documents per call. These documents will be sent to the fax of your choice.			
Australia	(61) (3) 9272-2627	Korea	(82) (2) 769-0543
Austria	(43) (1) 0660-8128	Malaysia	(60) (3) 298-2478
Belgium (Dutch)	(32) (2) 0800-11906	Netherlands	(31) (20) 0800-222420
Belgium (French)	(32) (2) 0800-17043	New Zealand	(64) (9) 356-6642
Canada	(1) (800) 333-1917	Norway	(47) 800-11319
China	(86) (10) 6505-5280	Philippines	(65) 291-7951
Denmark	(45) 8001-0453	Portugal	(351) (1) 0505-313342
English (outside of UK)	(31) (20) 681-5792	Singapore	(65) 275-7251
Finland	(358) (9) 0800-13134	Spain	(34) (90) 099-3123
France	(33) (146) 0800-905900	Sweden	(46) (2) 079-5743
Germany	(49) (13) 081-0061	Switzerland (French)	(41) (1) 0800-551526
Hong Kong	(852) 2506-2422	Switzerland (German)	(41) (1) 0800-551527
Hungary	(36) (1) 252-4647	Taiwan	(886) (2) 719-5589
India	(91) (11) 682-6035	Thailand	(66) (2) 661-3511
Indonesia	(62) (21) 352-2044	United Kingdom	(44) (134) 0800-960271
Italy	(39) (2) 1678-59020	United States	(1) (800) 333-1917
Japan	(81) (3) 3335-8622		

## Customer Support Options Worldwide

In addition to the phone numbers listed below, refer to the Administrator's Guide for worldwide sales and service addresses and phone numbers for countries not listed here.

<b>Customer Support &amp; Product Repair Assistance for the U.S. and Canada:</b>	<p>Call (1) (208) 323-2551 Monday through Friday from 6 am to 6 pm (Mountain Time) <i>free of charge during the Warranty Period. However, your standard long-distance phone charges still apply. Have your serial number ready when calling.</i></p> <p>Post-warranty telephone assistance is available to answer your product questions. Call (1) (900) 555-1500 (\$2.50* per minute, U.S. only) or call (1) (800) 999-1148 (\$25* per call, Visa or MasterCard, U.S. and Canada). <i>Charges begin only when you connect with a support technician. *Prices subject to change.</i></p>
<b>European Customer Support Center Language and In-Country Options Available</b> Open Monday through Friday 8:30 to 18:00 CET	
<p>HP provides a free telephone support service during the warranty period. By calling a telephone number listed below, you will be connected to a responsive team waiting to help you. If you require support after your warranty has expired, you can receive support for a fee through the same telephone number. The fee is charged on a per-incident basis. When calling HP, please have the following information ready: product name and serial number, date of purchase, and description of the problem.</p>	
<p><b>Danish:</b> Denmark (45) 3929-4099</p> <p><b>Dutch:</b> Belgium (32) (2) 626-8806</p> <p>Netherlands (31) (20) 606-8751</p> <p><b>English:</b> Ireland (353) (1) 662-5525</p> <p>UK (44) (171) 512-5202</p> <p>International (44) (171) 512-5202</p> <p><b>Finnish:</b> Finland (358) (9) 0203-47288</p> <p><b>French:</b> Belgium (32) (2) 626-8807</p> <p>France (33) (45) 043-9853</p> <p>Switzerland (41) (84) 880-1111</p>	<p><b>German:</b> Austria (43) (1) 0660-6386</p> <p>Germany (49) (180) 525-8143</p> <p><b>Italian:</b> Italy (39) (2) 264-10350</p> <p><b>Norwegian:</b> Norway (47) 2211-6299</p> <p><b>Portuguese:</b> Portugal (351) (1) 441-7199</p> <p><b>Spanish:</b> Spain (34) (90) 232-1123</p> <p><b>Swedish:</b> Sweden (46) (8) 619-2170</p>
<b>In-country Support Numbers</b>	
<p>If you require support after your warranty has expired or additional product repair services, or if your country is not listed below, see "Worldwide HP Sales and Service Offices" in appendix E.</p>	
<p>Argentina (54) (1) 781-4059</p> <p>(54) (1) 781-4069</p> <p>Australia (61) (3) 272-8000</p> <p>Brazil (55) (11) 709-1444</p> <p>Canada (1) (208) 323-2551</p> <p>China (86) (10) 6261-4174</p> <p>(86) (10) 6261-4175</p> <p>(86) (10) 6261-4176</p> <p>(86) (10) 6262-5666</p> <p>Czech Republic (42) (2) 471-7321</p> <p>Greece (30) (1) 689-6411</p> <p>Hong Kong (852) 800-7729</p> <p>Hungary (36) (1) 343-0310</p> <p>India (91) (11) 682-6035</p> <p>(91) (11) 682-6069</p> <p>Indonesia (62) (21) 350-3408</p> <p>Japan (81) (3) 3335-8333</p> <p>Korea (82) (2) 3270-0700; outside Seoul, call (82) (80) 999-0700</p>	<p>Malaysia (60) (3) 295-2566</p> <p>México D.F. (52) (5) 326-4600</p> <p>México Guadalajara (52) (3) 669-9500</p> <p>México Monterey (52) (83) 378-4240</p> <p>Middle East/Africa (41) (22) 780-7111</p> <p>New Zealand (64) (9) 356-6640</p> <p>Philippines (63) (2) 894-1451</p> <p>Poland (48) (22) 37-5065</p> <p>Portugal (351) (1) 301-7330</p> <p>Russia (7) (95) 923-5001</p> <p>Singapore (65) 272-5300</p> <p>Switzerland (41) (1) 753-7111</p> <p>Taiwan (886) (2) 717-0055</p> <p>Thailand (66) (2) 661-4011</p> <p>(66) (2) 661-4012</p> <p>Turkey (90) (1) 224-5925</p>

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# HP Network ScanJet 5 Scanner

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## User's Guide

# Explore Litigation Insights

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