

UNITED STATES PATENT AND TRADEMARK OFFICE

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BEFORE THE PATENT TRIAL AND APPEAL BOARD

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SERVICENOW, INC.  
Petitioner

v.

BMC SOFTWARE, INC.  
Patent Owner

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Case CBM2015-00107  
Patent 7,062,683

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**PETITIONER'S REQUEST FOR REFUND  
OF POST-INSTITUTION FEES**

Petitioner, ServiceNow, Inc., hereby requests refund of its post-institution fees in the amount of \$14,000 deposited in the above matter on March 31, 2015 for the foregoing reasons:

1. ServiceNow, Inc. filed its Petition for Covered Business Method Review on March 31, 2015 in the above matter. At that time, ServiceNow, Inc. deposited with the PTAB the covered business method request and covered business method post-institution fees in the total amount of \$23,000. The fees were charged to Cooley LLP's deposit account number 50-1283.

2. On September 11, 2015, the PTAB denied institution of ServiceNow, Inc.'s Petition for Covered Business Method Review (Paper No. 12).

For the foregoing reasons, ServiceNow, Inc. requests reimbursement of the post-institution fees of \$14,000.

DATED: November 5, 2015

Respectfully Submitted,

COOLEY LLP  
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Washington D.C. 20004  
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/Heidi L. Keefe/  
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Heidi L. Keefe  
Reg. No. 40,673

**CERTIFICATE OF SERVICE**

I hereby certify, pursuant to 37 C.F.R. Sections 42.6, that a complete copy of the attached **PETITIONER'S REQUEST FOR REFUND OF POST-INSTITUTION FEES** and related documents, are being electronically served on the 5th day of November, 2015, the same day as the filing of the above-identified document in the United States Patent and Trademark Office/Patent Trial and Appeal Board, upon the Patent Owner by serving the correspondence address of record with the USPTO as follows:

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DATED: November 5, 2015.

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