

Defendant ServiceNow's P.R. 4-3 Disclosures

P.R. 4-3 DISCLOSURES FOR U.S. PATENT NO. 7,062,683				
ASSERTED CLAIM	CLAIM TERM	SERVICE NOW'S CURRENT PROPOSED CONSTRUCTION	INTRINSIC SUPPORT	EXTRINSIC SUPPORT
, 24	"enterprise"	"collection of components that can be monitored"	<p>'683 patent, 10:63-11:8, Abstract, 7:31-10:52, 1:5-3:8, Figures 1-7, 11:32-40, 3:34-5:67, 11:9-11:46, Office action (Dec. 15, 2005).</p> <p>Gensym Corporation. "Integrity SymCur Developer's Guide Version 3.1." Sep. 2000, Pgs. 1-20,.</p>	<p>Expert declaration and testimony of Dr. Arthur Brody, Dr. Tal Lavian, Dr. Saul Greenberg, and/or Dr. Brad A. Myers regarding how a person of ordinary skill in the art would understand this claim term.</p> <p>Integrity SymCure, Developer's Guide Version 3.5, September 2001</p>
, 56, 79	"fault model having a plurality of nodes"	Construe in accordance with the included terms "fault model" and "nodes"	<p>'683 patent, Abstract, 1:5-2:24, 2:25-29, 3:34-67, 4:1-8, Figures 4-7, 2:53-3:8, Office action (Dec. 15, 2005).</p> <p>BMC Software, Inc. Product Review. Roy, Gerry and Tracy Luciani. "A Modeling Approach to Root-cause Analysis: New Product Review: PATROL(R) for Diagnostic Management." www.bmc.com/technews/002/root.html. Dec. 2002, Pgs. 1-12.</p> <p>Gensym Corporation. "Integrity SymCur Developer's Guide Version 3.1." Sep. 2000, Pgs. 1-20, and other pages still to be produced by BMC.</p>	<p>Palowitch, Fault diagnosis of process plants using causal models, at Abstract, 11-32, 36-51, 53-70, 99, 100-139 (1982).</p> <p>Malin, "Making Intelligent Systems Team Players", at 1-1 to 1-2, 4-1 to 4-15 (1993).</p> <p>IEEE Dictionary, 7th Edition, 2000, at p. 314.</p> <p>Warpenburg, Patrol Root Cause Analysis, at 1-7 (1999).</p> <p>Integrity SymCure, Developer's Guide Version 3.5, September 2001</p>

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ASSERTED CLAIM	CLAIM TERM	SERVICENOW'S CURRENT PROPOSED CONSTRUCTION	INTRINSIC SUPPORT	EXTRINSIC SUPPORT
				Expert declaration and testimony of Dr. Arthur Brody, Dr. Tal Lavian, Dr. Saul Greenberg, and/or Dr. Brad A. Myers regarding how a person of ordinary skill in the art would understand this claim term.
, 24, 56, '9	"fault model"	"a directed graph (aka digraph) with nodes representing conditions of modeled components and arrows from a node to nodes impacted by that node"	<p>'683 patent, 1:5-2:24, 2:25-49, 2:53-3:8, 3:34-67, 4:1-8, Figures 4-7, Abstract, 4:9-59, 8:1-11:40, Office action (Dec. 15, 2005), Office action response (Feb. 6, 2006).</p> <p>BMC Software, Inc. Product Review. Roy, Gerry and Tracy Luciani. "A Modeling Approach to Root-cause Analysis: New Product Review: PATROL(R) for Diagnostic Management." www.bmc.com/technews/002/root.html. Dec. 2002, Pgs. 1-12.</p> <p>Gensym Corporation. "Integrity SymCur Developer's Guide Version 3.1." Sep. 2000, Pgs. 1-20.</p>	<p>Palowitch, Fault diagnosis of process plants using causal models, at Abstract, 11-32, 36-51, 53-70, 99, 100-139 (1982).</p> <p>Malin, "Making Intelligent Systems Team Players", at 1-1 to 1-2, 4-1 to 4-15 (1993).</p> <p>IEEE Dictionary, 7th Edition, 2000, at p. 314.</p> <p>Warpenburg, Patrol Root Cause Analysis, at 1-7 (1999).</p> <p>Integrity SymCure, Developer's Guide Version 3.5, September 2001</p> <p>Expert declaration and testimony of Dr. Arthur Brody, Dr. Tal Lavian, Dr. Saul Greenberg,</p>

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				and/or Dr. Brad A. Myers regarding how a person of ordinary skill in the art would understand this claim term.
24, 56, 59	"node"	"representation of a condition in a fault model"	<p>'683 patent, Abstract, 1:5-2:24, 2:25-49, 2:53-3:8, 3:60-67, 4:9-7:30, 8:1-11:40, Figures 1-7, Office action (Dec. 15, 2005).</p> <p>BMC Software, Inc. Product Review. Roy, Gerry and Tracy Luciani. "A Modeling Approach to Root-cause Analysis: New Product Review: PATROL(R) for Diagnostic Management." www.bmc.com/technews/002/root.html. Dec. 2002, Pgs. 1-12</p> <p>Gensym Corporation. "Integrity SymCur Developer's Guide Version 3.1." Sep. 2000, Pgs. 1-20.</p>	<p>Palowitch, Fault diagnosis of process plants using causal models, at Abstract, 11-32, 36-51, 53-70, 99, 100-139 (1982).</p> <p>Malin, "Making Intelligent Systems Team Players", at 1-1 to 1-2, 4-1 to 4-15 (1993).</p> <p>Warpenburg, Patrol Root Cause Analysis, at 1-7 (1999).</p> <p>Integrity SymCure, Developer's Guide Version 3.5, September 2001</p> <p>Expert declaration and testimony of Dr. Arthur Brody, Dr. Tal Lavian, Dr. Saul Greenberg, and/or Dr. Brad A. Myers regarding how a person of ordinary skill in the art would understand this claim term.</p>
3, 12, 24, 26, 35, 56, 58, 67,	"up-stream"	"in the direction of nodes that can impact a given node in the fault model"	'683 patent Abstract, 2:53-3:8, 4:9-7:30, 8:1-42, 9:7-54, 9:55-10:52, Figures 1-2, Office action (Dec. 15,	Palowitch, Fault diagnosis of process plants using causal models, at Abstract, 11-32, 36-51,

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9, 88			<p>2005), Office action response (Feb. 6, 2006).</p> <p>BMC Software, Inc. Product Review. Roy, Gerry and Tracy Luciani. "A Modeling Approach to Root-cause Analysis: New Product Review: PATROL(R) for Diagnostic Management." www.bmc.com/technews/002/root.html. Dec. 2002, Pgs. 1-12</p> <p>Gensym Corporation. "Integrity SymCur Developer's Guide Version 3.1." Sep. 2000, Pgs. 1-20.</p>	<p>53-70, 99, 100-139 (1982).</p> <p>Malin, "Making Intelligent Systems Team Players", at 1-1 to 1-2, 4-1 to 4-15 (1993).</p> <p>Warpenburg, Patrol Root Cause Analysis, at 1-7 (1999).</p> <p>Integrity SymCure, Developer's Guide Version 3.5, September 2001</p> <p>Expert declaration and testimony of Dr. Arthur Brody, Dr. Tal Lavian, Dr. Saul Greenberg, and/or Dr. Brad A. Myers regarding how a person of ordinary skill in the art would understand this claim term.</p>
, 24, 56, 9	"performing an up-stream analysis of the fault model"	"conducting an analysis of one or more nodes upstream from the first node"	<p>'683 patent, Abstract, 2:53-3:8, 4:9-7:30, 8:1-42, 9:7-54, 9:55-10:52, Figures 1-2, and 5-7, Office action (Dec. 15, 2005), Office action response (Feb. 6, 2006).</p> <p>BMC Software, Inc. Product Review. Roy, Gerry and Tracy Luciani. "A Modeling Approach to Root-cause Analysis: New Product Review:</p>	<p>Palowitch, Fault diagnosis of process plants using causal models, at Abstract, 11-32, 36-51, 53-70, 99, 100-139 (1982).</p> <p>Malin, "Making Intelligent Systems Team Players", at 1-1 to 1-2, 4-1 to 4-15 (1993).</p> <p>Warpenburg, Patrol Root Cause</p>

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			<p>PATROL(R) for Diagnostic Management." www.bmc.com/technews/002/root.html. Dec. 2002, Pgs. 1-12</p> <p>Gensym Corporation. "Integrity SymCur Developer's Guide Version 3.1." Sep. 2000, Pgs. 1-20.</p>	<p>Analysis, at 1-7 (1999).</p> <p>Integrity SymCure, Developer's Guide Version 3.5, September 2001</p> <p>Expert declaration and testimony of Dr. Arthur Brody, Dr. Tal Lavian, Dr. Saul Greenberg, and/or Dr. Brad A. Myers regarding how a person of ordinary skill in the art would understand this claim term.</p>
<p>3, 24, 26, 56, 58, 59, 88</p>	<p>"status value"</p>	<p>"value indicating the status or condition of a node"</p>	<p>'683 patent, 2:53-3:8, 4:9-6:60, 8:1-9:60, 10:32-62, Office action (Dec. 15, 2005), Office action response (Feb. 6, 2006).</p> <p>BMC Software, Inc. Product Review. Roy, Gerry and Tracy Luciani. "A Modeling Approach to Root-cause Analysis: New Product Review: PATROL(R) for Diagnostic Management." www.bmc.com/technews/002/root.html. Dec. 2002, Pgs. 1-12</p> <p>Gensym Corporation. "Integrity SymCur Developer's Guide Version 3.1." Sep. 2000, Pgs. 1-20.</p>	<p>Malin, "Making Intelligent Systems Team Players", at 1-1 to 1-2, 4-1 to 4-15 (1993).</p> <p>Warpenburg, Patrol Root Cause Analysis, at 1-7 (1999).</p> <p>Integrity SymCure, Developer's Guide Version 3.5, September 2001</p> <p>Expert declaration and testimony of Dr. Arthur Brody, Dr. Tal Lavian, Dr. Saul Greenberg, and/or Dr. Brad A. Myers regarding how a person of ordinary skill in the art would</p>

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