

US006301564B1

(12) United States Patent Halverson

(10) Patent No.: (45) Date of Patent:

US 6,301,564 B1

Oct. 9, 2001

(54) DIMENSIONAL DINING RESTAURANT MANAGEMENT SYSTEM

(76) Inventor: Helena B. Halverson, 814 Pebble

Creek Dr., St. Cloud, MN (US) 56303

(*) Notice: Subject to any disclaimer, the term of this

patent is extended or adjusted under 35

U.S.C. 154(b) by 0 days.

(21) Appl. No.: 09/378,027

(22) Filed: Aug. 20, 1999

(51)	Int. Cl. ⁷		
(52)	U.S. Cl	705/15	
(58)	Field of Search	705/15	

(56) References Cited

U.S. PATENT DOCUMENTS

Goldman .	
4 Scheer et al	
5 Kurland	705/15
4 Morita et al	
Plainfield et al	705/15
	9 Goldman . 4 Scheer et al 5 Kurland

FOREIGN PATENT DOCUMENTS

10-49607 * 2/1998 (JP).

OTHER PUBLICATIONS

"Patron Preferences For Features Offered By Licensed Clubs" by Adrian O. Bull and Keith M. Alcock, International Journal of Contemporary Hospitality Management vol. 5 No. 1, pp. 28–32, 1993.*

"Concept Selection For Independent Restaurants" by Kieth L. Goldman, Cornell Hotel & Restaurant Quarterly vol. 34, No. 6, pp. 59–72, Dec. 1993.*

"Practical Applications Of music In Service Settings" by J. Duncan Herrington and Louis M. Capella, Journal of Services Marketing vol. 8 No. 3, pp. 50–65, 1994.*

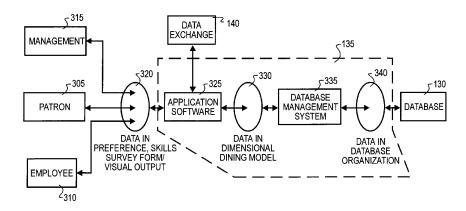
"Changing Tastes: An R&I Survey Examines The Dining Habits Of An Increasingly Diverse Foodservice Clientele" by Jacqueline Dulen, Restaurants & Institutions vol. 108 No. 3, p. 58, Feb. 1, 1998.*

Primary Examiner—Kenneth R. Rice

(57) ABSTRACT

Apparatus and method for mass producing a unique dining experience for each individual diner within a group of patrons includes computers, applications software, models and databases. Through various alternative input mechanisms, each individual patron's preferences will be surveyed, and the results of the surveys are stored within the database. Staff and management of an establishment are also surveyed regarding various personal and facilities capabilities and assets. The preference surveys may be quite basic in nature, but with more detailed surveys a more elaborate model may be generated. Based upon the preference survey results, a dining event is developed that groups patrons according to areas of agreement among surveys, while simultaneously tailoring unique events or decor based upon the preference survey results that are not common among the patrons. The dining event is prepared for, including training of staff and management, and the dining event is then staged. During the event, an off-site person will most preferably provide monitor and provide feedback to the staff and management, and subsequent to the event further evaluation will occur. Based upon the event results and evaluation, the database and model may be updated. Electronic devices may form a part of the apparatus, and in this case will most preferably be controlled by computerized components to perform appropriately according to the stored model of the event. As a result of the differences in preferences, skills and assets of all participants, no two dining events will be identical. However, each dining event is designed and prepared according to pre-established models to fulfill each of the needs and expectations of each individual patron while simultaneously capitalizing on the strengths and talents of a staff and facility. Simultaneously, the managerial burden of maintaining a single atmosphere within an establishment is relieved, and patrons are offered unexpected, but consistently high-quality, dining experiences.

19 Claims, 15 Drawing Sheets





^{*} cited by examiner

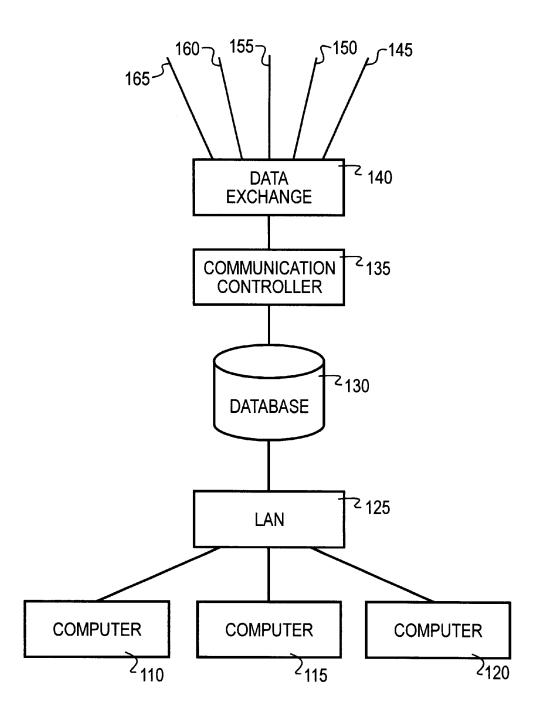


FIG. 1

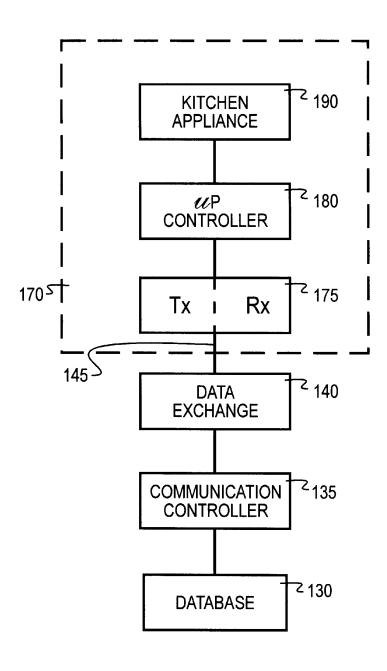
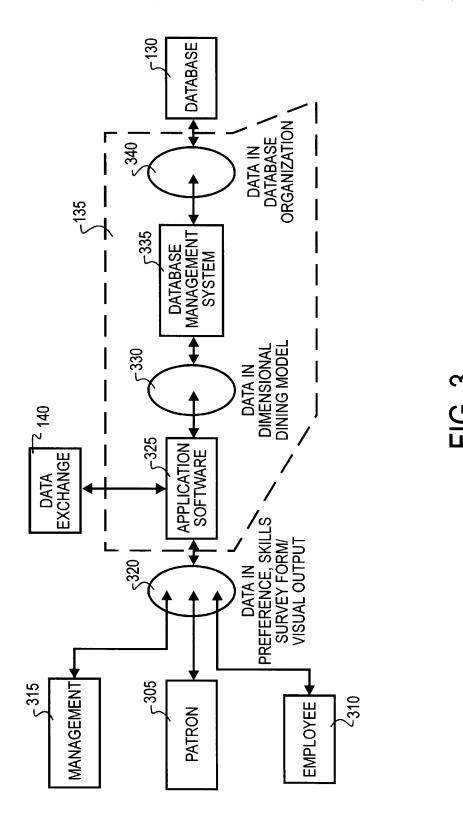
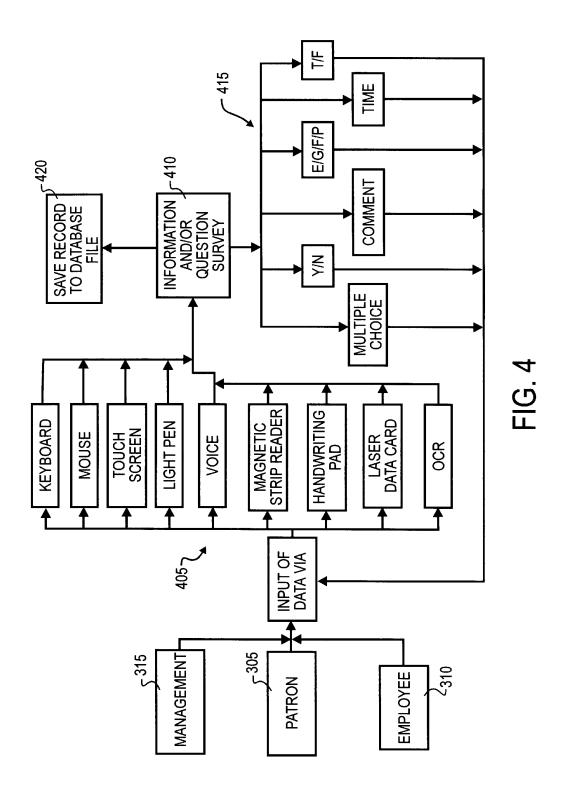


FIG. 2









DOCKET A L A R M

Explore Litigation Insights



Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

Real-Time Litigation Alerts



Keep your litigation team up-to-date with **real-time** alerts and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

Advanced Docket Research



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

Analytics At Your Fingertips



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

LAW FIRMS

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

FINANCIAL INSTITUTIONS

Litigation and bankruptcy checks for companies and debtors.

E-DISCOVERY AND LEGAL VENDORS

Sync your system to PACER to automate legal marketing.

