### UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

## STARBUCKS CORPORATION Petitioner

V.

AMERANTH, INC. Patent Owner

Case CBM2015-00091
Patent No. 6,384,850 B1
&
Case CBM2015-00099
Patent No. 6,871,325 B1

EX. 1064

DECLARATION OF MAHMOOD A. KHAN, PH.D. IN SUPPORT OF PETITIONER'S REPLY TO PATENT OWNER'S RESPONSE



## **TABLE OF CONTENTS**

I.	INTRODUCTION		
II.	QUALIFICATIONS AND EXPERIENCE		2
	A.	EDUCATION AND EXPERIENCE	2
	B.	COMPENSATION	6
	C.	DOCUMENTS AND OTHER MATERIALS RELIED UPON	7
III.	OPINIONS AND ANALYSIS		9
IV.	CONCLUSION		18
дрр	ENDL	X A - CURRICULUM VITAE OF DR. MAHMOOD A. KHAN	



#### I. INTRODUCTION

- 1. My name is Dr. Mahmood A. Khan. I am a Professor in the Hospitality and Tourism Department of the Pamplin College of Business at Virginia Polytechnic Institute and State University, Northern Virginia Center, Falls Church, Virginia ("Virginia Tech"). I am also a founding director of the Hospitality and Tourism Management program in the National Capital Region (Washington DC Metro Area) of Virginia Tech. Since obtaining my Ph.D. degree in 1975, I have over forty years of experience in the hospitality, food and nutrition industry. In addition to teaching M.B.A., M.S., and Ph.D. level hospitality classes, I have published and spoken frequently on issues related to the hospitality industry, and I have consulted for several companies in the hospitality industry. A more detailed discussion of my experience is discussed below.
- 2. I have been engaged by Petitioner Starbucks Corporation ("Starbucks") to respond to statements made by Patent Owner Ameranth, Inc. ("Ameranth") in its Patent Owner Responses and by its expert Dr. Alfred Weaver in CBM2015-00091 and CBM2015-00099 regarding the hospitality industry and its relationship to rental cars. Specifically, I have been asked to provide my expert opinion on the state of the hospitality industry as of September 21, 1999, and also to provide my expert opinion as to the relationship between the hospitality industry and rental cars at that same time.



3. My opinions in this declaration are based on my over 40 years of experience and expertise in the hospitality industry, as well as the specific information and evidence cited in this declaration as fully set forth below. In summary, it is my expert opinion that in September of 1999 the hospitality industry included travel and tourism, including transportation services such as car rentals. In September of 1999, hospitality was not limited to just food, beverages or lodging to travelers. Just like food and lodging services, transportation services were catered to travelers and were an integral and essential part of the services in the hospitality industry.

## II. QUALIFICATIONS AND EXPERIENCE

## A. Education and Experience

4. I have over forty years of experience in the hospitality, food, and nutrition areas. I obtained my Ph.D. degree in Food Science from Louisiana State University in 1975, after which I have primarily (but not exclusively) been in academia teaching, researching, and consulting in the field of hospitality management. After completing twelve years of teaching and research at the University of Illinois at Urbana-Champaign, Albright College, and Penn State, in 1987 I joined Virginia Tech as a professor and assistant department head in the Department of Hotel, Restaurant, & Institutional Management. I have remained at Virginia Tech since 1987. I was instrumental in developing hospitality programs



at the bachelors, masters, and Ph.D. level at Virginia Tech. From 1991 to 1998, I served as Department Head and Director at Virginia Tech's Hospitality and Tourism Department. In 1999, I served as the Director of the Hospitality and Tourism Management graduate programs at the Northern Virginia Center of Virginia Tech in the Washington, DC area. I am also a founding director of the Hospitality and Tourism Management program in the National Capital Region (Washington, DC Metro Area) of Virginia Tech.

- 5. I have taught many hospitality and tourism related courses, as identified in my curriculum vitae ("CV") attached hereto as Appendix A. For example, I have taught M.B.A., M.S., and Ph.D. courses such as "Research Methods for Hospitality Applications," "Franchising in Hospitality Management," "Contemporary Problems in the Hospitality Industry" and "Concept of Service in the Hospitality Service Industries."
- 6. I have authored or co-authored over 240 refereed and non-refereed publications related to the hospitality and tourism industry, including books, book chapters, journal articles, and conference and workshop papers. A list of my publications can be found in the detailed CV attached to this declaration as Appendix A.
- 7. I am currently a member of Advisory Board, Northern Virginia
  Community College; Capital Area Franchise Association; Restaurant Association



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