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Showghi et al.

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(54) **REMOTE ORDERING SYSTEM AND METHOD**

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Related U.S. Application Data

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(60) Provisional application No. 60/131,119, filed on Apr. 27, 1999.

(51) **Int. Cl.**⁷ **G06F 17/60**

(52) **U.S. Cl.** **705/26; 705/15**

(58) **Field of Search** **705/26, 27**

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Primary Examiner—Wynn W. Coggins

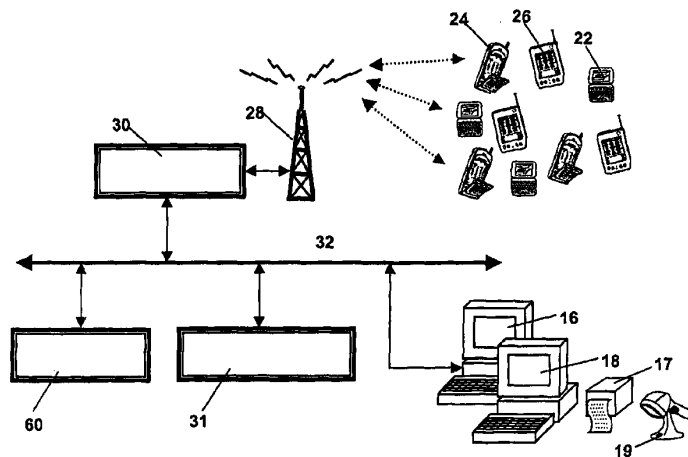
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(57) **ABSTRACT**

A system and method for enabling patrons at large venues, such as spectator venues, convention halls, or airports, which have identifiable delivery locations, to utilize handheld, wireless communication devices to self-order food, drink, souvenir items or services from remote order fulfillment locations within the venue for delivery to the identified delivery locations. Verification of available service level is provided. Hierarchical menus can be provided for visual display or audible presentation of items or services for purchase on the devices, or for presenting other information. A delivery location identification code is provided with the order, which is acknowledged. Automatic electronic payment for the order occurs by prearranged means.

26 Claims, 10 Drawing Sheets



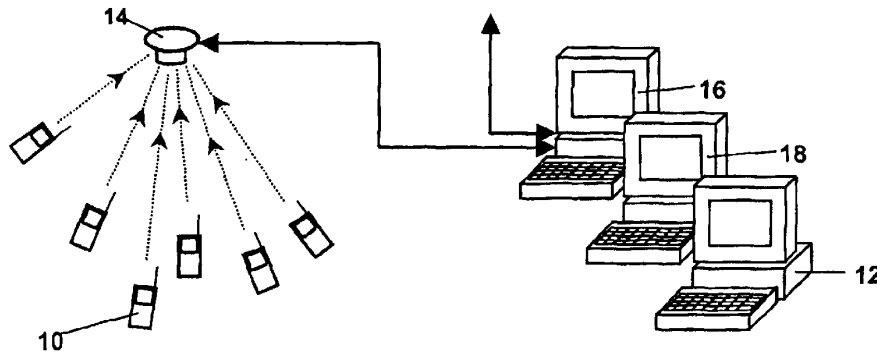


Fig. 1

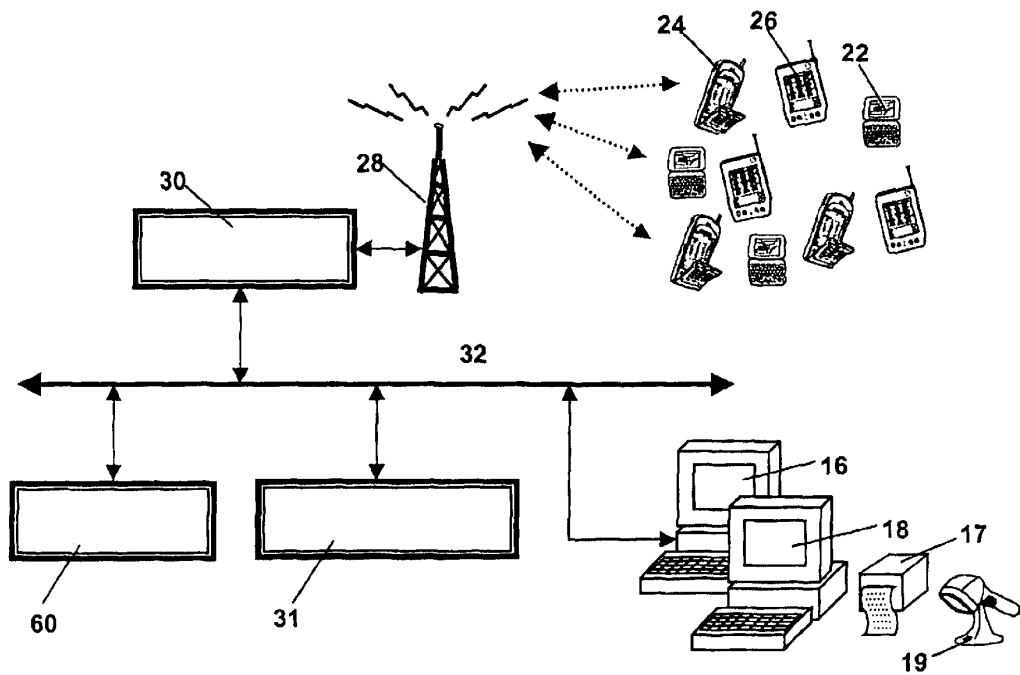
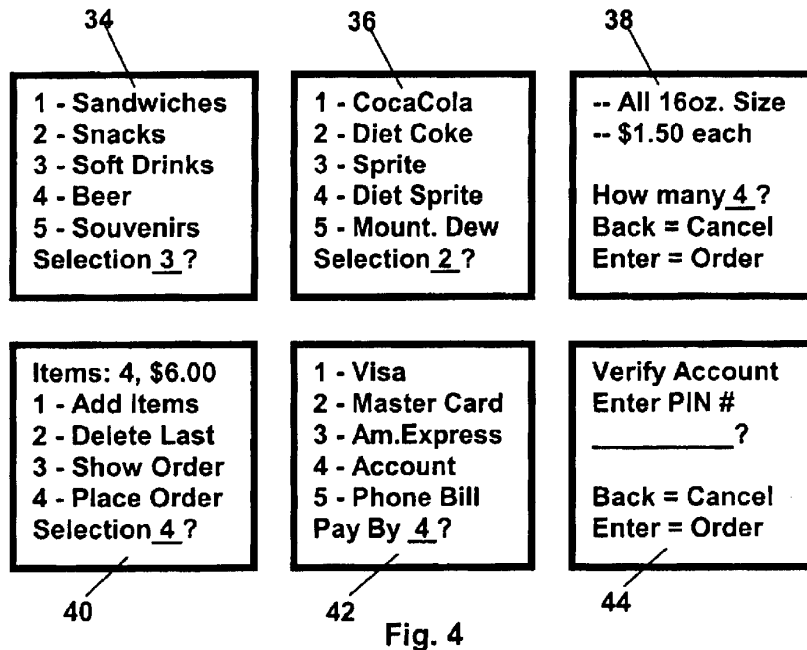
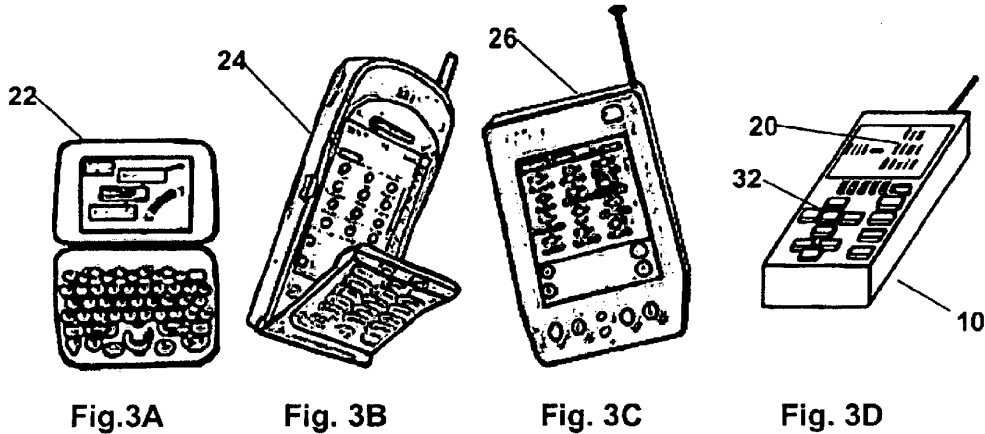


Fig. 2



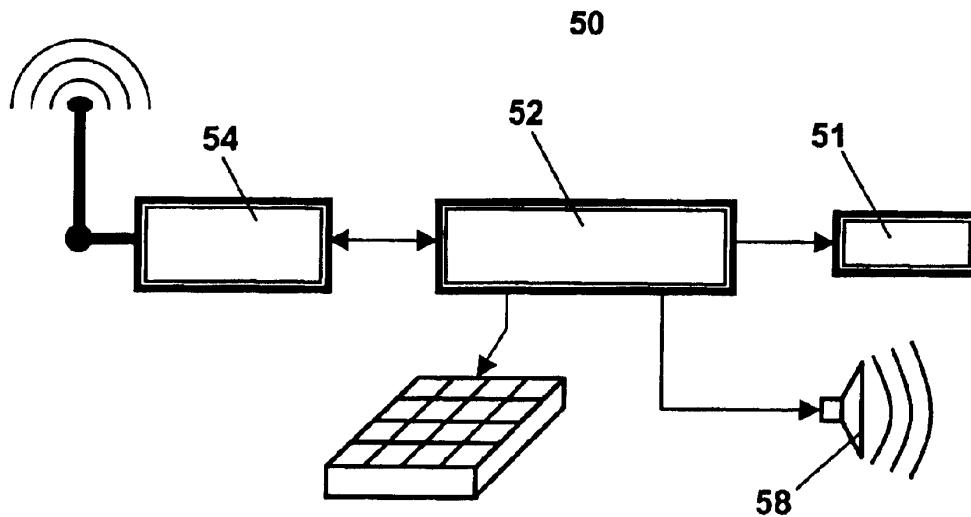


Fig. 5

KingDome
Seattle, WA
Enter Location?
Section: 10
Row: 17
Seat: 9

Fig. 6A

Please Confirm
KingDome
Section: 10
Row: 17
Seat: 9
 Yes No

Fig. 6B

County Stadium Seating Sections		
	First Section	Last Section
Floor level sections	10	12
First level sections	100	118
Second level sections	200	222
Third level sections	300	328

Section 202 Seating Layout		Menu B
Row Number	First Seat	Last Seat
A	1	22
B	1	22
C	1	22
D	1	21
E	1	21
F	1	21
G	1	21
H	1	20
I	6	20
J	6	20
K	6	20

Section 203 Seating Layout		Menu C
Row Number	First Seat	Last Seat
A	1	22
B	1	22
C	1	22
D	1	21
E	1	21
F	1	21
G	1	21
H	1	20
I	6	20
J	6	20
K	6	20

Fig. 7A

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